



**Notice from: Alberta Health Services (AHS)  
Emergency Coordination Centre**

Alberta Health Services has identified the need to transition from a Pandemic (H1N1) planning structure to a provincial Pandemic (H1N1) response structure which includes the activation of the Alberta Health Services Emergency Coordination Centre (AHSECC) and five Zone Emergency Operations Centres (ZEOCs). These structures coordinate and support H1N1 response efforts within the health sector in Alberta. This transition will be effective 0800 hr. on Thursday, October 22, 2009.

The previous H1N1 Coordination Centre will cease to be used.

**Attached** is the contact information and hours of operation for the Alberta Health Services Emergency Coordination Centre and the five Zone Emergency Operations Centres.

The Alberta Health Services Emergency Coordination Centre will work closely with Alberta Health and Wellness and the Zone Emergency Operations Centres in an effort to ensure a consistent and timely response to issues as they arise.

The Zone Emergency Operations Centres will support the AHS sites and services in managing the H1N1 response. Alberta Health Services **Staff and Physicians** are asked to advise their Managers and Leaders of issues / concerns relating to H1N1. In addition, the ZEOCS will serve as the point of contact for **external partners and stakeholders** with local health related issues / inquiries.

The **general public** should be referred to the Alberta Health Services web site for information:

<http://www.albertahealthservices.ca/>

Or to:

Alberta Health LINK at: 403-943-LINK (5465)  
Toll-Free 1-866-408-LINK (5465)



**Hours of Operation:**

Until further notice, all Centres will be operational from Monday to Friday from 0800 to 1700 hr. After hours, we will revert to the usual AHS on call system.

**Alberta Health Services Emergency Coordination Centre**

Telephone 403-955-9873

Toll Free 1-877-228-3031

Fax: 403-955-9801

Email: [ahs.ecc@albertahealthservices.ca](mailto:ahs.ecc@albertahealthservices.ca)

**Zone Emergency Operation Centres**

**North Zone**

Telephone: 780-830-3542

Toll Free: 1-866-837-7754

Fax: 780-538-5455

Email: [zeoc.north@pchr.ca](mailto:zeoc.north@pchr.ca)

**Edmonton Zone**

Telephone: 780-408-6656

Toll free: 1-877-253-7093

Fax: 780-408-6649

Email: [zeoc.edmonton@albertahealthservices.ca](mailto:zeoc.edmonton@albertahealthservices.ca)

**Central Zone**

Telephone: 403-406-5530

Toll Free: 1-888-406-5530

Fax: 403.341.8632

Email: [zeoc.central@albertahealthservices.ca](mailto:zeoc.central@albertahealthservices.ca)

**Calgary Zone**

**Phone: 403-943-0979**

**Toll Free: 1-866-583-6509**

**Fax: 403-943-0716**

**Email: [zeoc.calgary@albertahealthservices.ca](mailto:zeoc.calgary@albertahealthservices.ca)**

**South Zone**

**Telephone 403-388-6635**

**Toll Free: 1-866-785-1560**

**Fax: 403-388-6705**

**Email: [zeoc.south@albertahealthservices.ca](mailto:zeoc.south@albertahealthservices.ca)**

Please be advised, this information is current as of date of publication and may change without notice.

October 22, 2009

AHS IMS Activation

Issued by: Emergency Management

Approved by: Pandemic (H1N1) 2009 Steering

October 22, 2009