

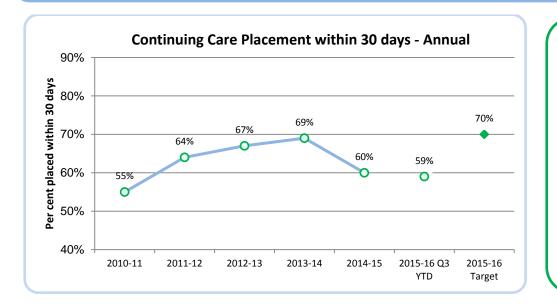
## **Continuing Care Placement**

### **Measure Definition**

The percentage of clients admitted to a continuing care space (designated supportive living or long-term care) within 30 days of the date they are assessed and approved for placement. This includes patients/clients assessed and approved and waiting in hospital or community.

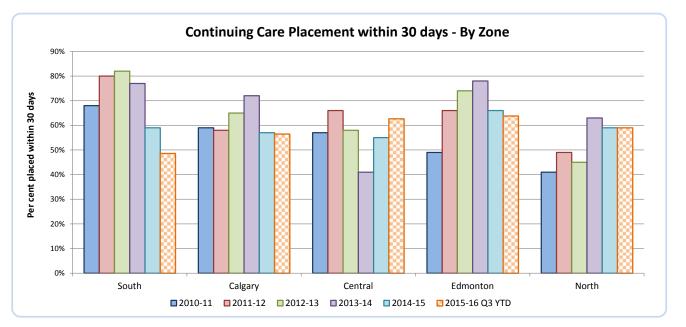
### **Understanding this Measure**

Providing appropriate care for our aging population is extremely important to Albertans. Timely access to continuing care (designated supportive living or long-term care) ensures higher quality of life for our seniors. In addition, by improving access to continuing care, AHS is able to improve flow throughout the system, provide more appropriate care, decrease wait times and deliver care in a more cost effective manner.



### How Do We Compare?

Comparable national data is not available for this measure.





# **Continuing Care Placement – Actions**

|   | <ul> <li>In Q3 year-to-date 2015-16, AHS opened 720 net new continuing care spaces.</li> </ul>   | IN SUMMARY   |  |  |  |
|---|--|--|--|--|--|
| Provincial/<br>Strategic<br>Clinical<br>Network (SCN) | <ul> <li>The number of people waiting in acute care/sub-acute and community for continuing care placement has decreased by 32 individuals from last Q3 2014-15 (n=1,554) to Q3 2015-16 (n=1,522).</li> <li>Work continues across the province to implement the Seniors Health Continuing Care Capacity Plan. Significant work has been done to date to achieve an increase of 2,000 long-term and dementia care beds within the next four years.</li> <li>Phased-in implementation of the Access to Designated Living Option in the Continuing Care policy completed in Q3. Work continues to further interpret and refine policy elements impacting waitlist priorities and wait times.</li> <li>The Continuing Care Resolution team presented their final recommendations to AHS CEO. Work is underway to implement all 17 recommendations.</li> </ul> | Overall, two zones have<br>improved compared to<br>results from last year. AHS<br>has placed more clients in<br>continuing care living<br>options in Q3 this year<br>(2,081) as compared to Q3<br>last year (1,936).<br>Since April 2010, as of<br>December 31, 2015, AHS<br>has added approximately<br>4,970 spaces to the<br>continuing care system, |  |  |  |
| South   | <ul> <li>In Q3 year-to-date 2015-16, opened 97 net new continuing care spaces.</li> <li>Implementation of Seniors Health Continuing Care Capacity Plan.</li> </ul>   | and more spaces will continue to be added in the coming years.   |  |  |  |
| Calgary   | <ul> <li>In Q3 year-to-date 2015-16, opened 511 net new continuing care spaces.</li> <li>Implementation of Seniors Health Continuing Care Capacity Plan.</li> </ul>  | In addition to opening<br>continuing care spaces,<br>AHS is expanding home<br>care services. This allows<br>more seniors to remain<br>safe and independent in<br>their own homes, which is<br>where they want to be.   |  |  |  |
| Central   | <ul> <li>In Q3 year-to-date 2015-16, opened 14 net new continuing care spaces.</li> <li>A process improvement implementation of Meditech statistical tracking was accomplished at the placement office.</li> <li>Planning is underway to address gaps for clients with complex dementia and/or behavioral issues.</li> </ul>   |  |  |  |  |
| Edmonton  | <ul> <li>In Q3 year-to-date 2015-16, opened 53 net new continuing care spaces in Supportive Living 4 and Supportive Living 4-Dementia.</li> <li>In order to improve system flow, a program was developed to support long-term care residents with chronic/complex respiratory issues. Effective November 2015, long-term care supports 30 residents requiring bilevel ventilation (BPap).</li> </ul>   | Hundreds of adult day<br>program spaces are also<br>being added to monitor<br>seniors living at home with<br>complex and unstable<br>bealth conditions, to give  |  |  |  |
| North   | <ul> <li>In Q3 year-to-date 2015-16, opened 45 net new continuing care spaces.</li> <li>The placement team continues to work with zone residents to identify appropriate placement opportunities throughout the zone.</li> </ul>   | health conditions, to give<br>seniors additional<br>opportunities for<br>socializing, and to provide<br>respite for caregivers.  |  |  |  |



## **Continuing Care Placement – Zone Details**

The percentage of clients admitted to a continuing care space (supportive living or long-term care) within 30 days of the date they are assessed and approved for placement. This includes patients assessed and approved and waiting in hospital or community.

|  |         | 2013-14 | 2014-15 | Q3 YTD               |                    |              |                   |
|--|---------|---------|---------|----------------------|--------------------|--------------|-------------------|
| Continuing Care Clients Placed<br>within 30 days | 2012-13 |         |         | 2014-15<br>Last Year | 2015-16<br>Current | Trend *      | 2015-16<br>Target |
| Provincial                                       | 67%     | 69%     | 60%     | 61%                  | 59%                | $\checkmark$ | 70%               |
| South Zone                                       | 82%     | 77%     | 59%     | 64%                  | 49%                | $\checkmark$ | 83%               |
| Calgary Zone                                     | 65%     | 72%     | 57%     | 54%                  | 56%                | $\uparrow$   | 68%               |
| Central Zone                                     | 58%     | 41%     | 55%     | 55%                  | 63%                | $\uparrow$   | 63%               |
| Edmonton Zone                                    | 74%     | 78%     | 66%     | 69%                  | 64%                | $\checkmark$ | 75%               |
| North Zone                                       | 45%     | 63%     | 59%     | 61%                  | 59%                | $\downarrow$ | 53%               |

\*Trend:  $\uparrow$  Improvement  $\rightarrow$  Stability  $\downarrow$  Area requires additional focus

|               |         |         |         | Q3 YTD               |                    |
|---------------|---------|---------|---------|----------------------|--------------------|
| Total Placed  | 2012-13 | 2013-14 | 2014-15 | 2014-15<br>Last Year | 2015-16<br>Current |
| Provincial    | 7,761   | 7,693   | 7,810   | 5,654                | 5,894              |
| South Zone    | 930     | 868     | 866     | 634                  | 667                |
| Calgary Zone  | 2,301   | 2,164   | 2,548   | 1,791                | 1,984              |
| Central Zone  | 1,281   | 1,189   | 1,259   | 934                  | 859                |
| Edmonton Zone | 2,620   | 2,742   | 2,443   | 1,795                | 1,872              |
| North Zone    | 629     | 730     | 694     | 500                  | 512                |