

Alberta's Strategic Clinical Networks

Emergency Nursing Provincial Education Program (ENPEP)

The Goal

The Emergency Nursing Provincial Education Program (ENPEP) is a nursing orientation program for new emergency department (ED) staff. The program incorporates both on-line interactive lessons with actual hands-on training, PowerPoint presentations and buddy shifts. The interactive lessons include Alberta-specific content that will update and standardize existing training, eliminating the need for nurses to re-take the course every time they transfer EDs.



The Process

Content for the education program has been provided by Elsevier, a world-renowned developer of health and science information programs. The Emergency Strategic Clinical Network education working group, in partnership with Health Profession Strategy and Practice, has modified the standardized program in order to provide:

- Equitable access to current, evidence-based content to all ED sites in the province
- Educator, manager, and nurse satisfaction with the orientation process
- The potential for improved job satisfaction by providing new hires with the knowledge and skills needed to provide safe, quality patient care
- Portability of staff between ED sites

ENPEP is expanding to include pediatric specialty hospital emergency departments.

The Outcome

As of May 1 2015, 1025 new hires have successfully completed the program. Another 400+ staff are currently undergoing training.

Standardized training means staff no longer need to retrain every time they transfer to a new ED. This has already saved nearly \$57,000 in training costs.

Educators also now spend less time training staff as a result of the standardized material and online training tools.

The Team

This project is led by the Emergency Strategic Clinical Network with the support of Zone operational teams.