



Frequently Asked Questions

What is the project trying to achieve?

The Alberta Children's Hospital (ACH) is in the process of developing an ACH Master Site Plan for site and service evolution and growth through 2030. The Master Site Plan will develop a clear understanding of the current infrastructure and bed capacity, and needs going forward. Through the consultation process, ideas and input will be considered to help develop a flexible, scalable plan that addresses service demands and available resources between now and 2030.

Who are you asking to get involved?

This project seeks the perspectives of current and potential service users, including children and youth, and their families, as well as ACH care providers and service partners (other child health care providers, research and education partners, community based service providers etc.) who are stakeholders in the site and services of the ACH. We want to engage as many people as possible, and there will be multiple opportunities to participate.

We invite you to share the opportunity to participate with others who you think might be interested. For more information or communications materials please contact evolveACH@AHS.ca

Why this consultation process?

The Alberta Children's Hospital incorporates patient and family-centered care in all that we do, including involving patients and families in planning for the future of our hospital, listening to one another, sharing ideas and information and asking and answering questions to inform decision-making. The consultation process allows us to hear from current and potential service users, as well as those providing the services and our service partners.

When will all of this happen?

Participation in the consultation process will run from September 20, 2016 through October 30, 2016.

What will you do with input and feedback?

Your ideas will be compiled and provided to the ACH Master Planning Committee for their consideration in developing priorities, strategies and actions in the 2030 Master Plan. You can expect a summary report of what we heard in late 2016.

I don't know a lot about the Alberta Children's Hospital, why should I participate?

We are eager to hear from a variety of stakeholders with diverse experience, perspectives and knowledge, including patients and their families who access the ACH services frequently, those who access services only occasionally, or are potential users. Service users and providers are the best and most informed to help us understand how the ACH can best evolve and innovate.

What are the expectations of participants? How much time will it take?

How much input you give and how much time it will take is up to you. We are providing multiple ways to get involved through a variety of tools. We invite you to visit the project webpage and find the opportunity that works best for you.

How can I get involved?

We have created a variety of tools for interested participants to get involved, both face-to-face and online. There are multiple opportunities – choose the right one for you!

- Provide direct input by filling out the <https://survey.albertahealthservices.ca/TakeSurvey.aspx?SurveyID=EvolvingACH>
- Need something quick and simple? [Click HERE](#) to join the online ideas forum.
- Like to make videos? Contribute to our virtual Speakers Corner & Evolving ACH TV! Visit the “Quick Links” listing to download the instruction booklet and discussion questions.
- Want to talk to someone face to face? The project team will be onsite September 27, 28 and October 18, 19 and 20. Take an interactive survey or participate in multiple creative tools to help us gather input, ideas and experiences.
- Pick up a paper copy of the Evolving ACH Survey at the Family and Community Resource Center and Evolving ACH Station