

THE NUMBERS

4.65/5

Adult/older adult patient satisfaction rating for care received at the Glenrose

86%

Of adult/older adult inpatients maintain their functional gains after discharge

91%

Of adult/older adult inpatients return home after discharge

98%

Of parents/families were satisfied with the services they received in Pediatric Rehabilitation at the Glenrose

65

Outpatient Programs & Services

16⁺

Clinical Disciplines

1,917

Annual Inpatient Admissions

72,178

Annual Outpatient Visits



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Glenrose Rehabilitation Hospital Building Abilities

Reflecting on key achievements from 2019



Alberta Health Services
Glenrose Rehabilitation Hospital

Health to Home: Using Virtual Health

How can a patient receive the services they need when they are unable to attend their appointment due to distance, inability to travel, or a fragile medical condition? The I CAN Centre for Assistive Technology had a solution – Skype for Business. This virtual platform enabled clinicians to provide assistive technologies training, assessments, and therapy remotely.



START Psychiatry: Improving Outpatient Outcomes

Evaluation is a powerful tool and we wanted to know if our program was improving the mood, anxiety, and quality of life (QoL) of our patients. Pre and post data were collected over 21 months, where patients reported a 31% decrease in anxiety symptoms, 40% decrease in depression symptoms, and 9% improvement in QoL.



The Family Room on Unit 201

A fully furnished living suite providing a home away from home for two families while their child receives rehabilitation. The concept was inspired by a letter from a parent who was not from Edmonton but needed to support their son for 2 months post-surgery. The room was funded by the Glenrose Foundation Circle of Courage.



Patients Driving Change

A collaborative approach with patients & families was used to improve their Glenrose inpatient experience. As a result, an Inpatient Rehabilitation Passport was created for patients to receive at admission. It provides information from referral to discharge, to track appointments, expectations, and goals, and provides a vehicle for responding to questions.



Glenrose Grocery Grab App

GRH clinicians and software developers partnered to create a cognitive video game for older adults to be used as an informal assessment of cognitive skills and an engaging treatment tool. It can now be downloaded free of charge from the APP store for Apple and Android tablets. The game was presented at Games for Health Europe.



State of the Art Treatment for Limb Amputation

Osseointegration, or direct skeletal prosthetic attachment, improves patients' mobility, function, and quality of life compared to the traditional socket prostheses. The Glenrose has partnered with other Edmonton based institutions to offer the first osseointegrated prostheses for lower-limb amputation program in Canada. Our own Dr. Jacqueline Hebert, Medical Lead for the Amputee program, was instrumental in the development of this program.



Lowering Wait Times

Extensive work was done with our Outpatient Feeding and Swallowing Service to decrease our low to medium priority patients' wait time by 96%. Patients now only wait 3 weeks for admission! In addition, high priority patients are seen within 1-3 weeks.



Early Hearing Detection and Intervention (EHDI)

We have participated in building the provincial EHDI Program through developing communities of practice for screeners and audiologists, creating online e-modules for screener training, working on the creation of amplification guidelines for audiologists working with children identified by the EHDI program and establishing central referral and scheduling for diagnostic testing in Edmonton.



Expanding Glenrose Research, Innovation & Technology

The 3 year (2019-2021) Western Diversification Contribution Agreement with the Glenrose Rehabilitation Hospital Foundation in collaboration with Glenrose Rehabilitation Research Innovation and Technology (GRRIT) will provide industry engagement in the Edmonton and Calgary Zones of AHS. Interdisciplinary GRRIT teams will develop innovative rehabilitation medical products for clinical testing and commercialization.

