# Monthly Emergency Medical Services Activity Summary 

Source: Computer Assisted Dispatch (CAD) data
Publisher: System Performance and Innovation, AHS EMS
Note: This information is based on the events occurring within Cochrane regardless of the EMS service provider attending

## Cochrane Event Volumes

Event Volume is the count of individual events that EMS responded to. Multiple EMS ambulance vehicles may respond to a single event. Emergency events are those assigned a determinant of Bravo, Charlie, Delta, Echo.
Non-emergency events are assigned a determinant of Alpha or Omega. Transfers are all inter-facility or community transfers performed by emergency or dedicated transfer ambulance vehicles. Transfers done by air ambulances are excluded.


## Cochrane Response Time for Life-Threatening Events

Response Time is the time elapsed from when a call is received at an EMS dispatch centre until the first EMS unit arrives on scene.

Response time is calculated for events thought to be life-threatening at the time of the 9-1-1 call. These events are a subset of the total number of Emergency events.

The median is the time at which half the response times are above and half are below.
The 90th percentile is the time at which $90 \%$ of response times are below.


