SQuID FM | Family Medicine Strategic Quality & Informatics Dashboard

Increasing metric reporting capabilities and engagement leading to data informed decision making

Lessons learned:

☑ Share early: Basic reports are better than none.

☑ Don't be afraid to report on 'unfriendly' or 'un-validated' data.

☑ Iterate, Iterate, Iterate.
Reports aren't going to be perfect and feedback from the end users is required.

☑ Have a thick skin and open mind.

CENTRAL ANALYTICS ENGAGEMENT HUB:

SQuID provides a central **analytics engagement** hub for DFM stakeholders. It incorporates **real-time feedback** through a comments system which creates a dynamic environment with meaningful data.

SQuID, or a similar platform, could be used in all areas of healthcare to **help teams interact** with their data and can be **customized to the specific needs** of each group.
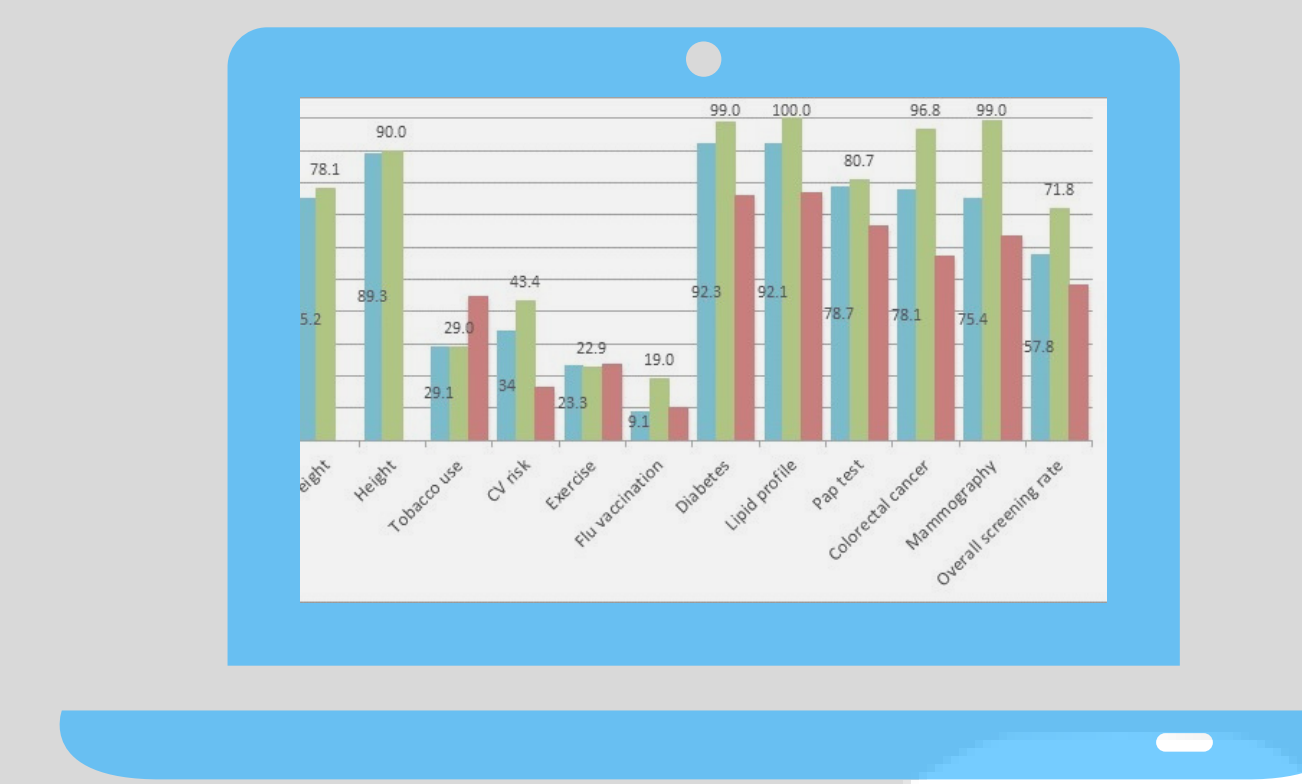
ACCOUNTABILITY FRAMEWORK (AF):

AF consists of **proposed measures & reporting** representing all areas of the DFM. Measures are grouped around the pillars of the **Patients Medical Home model**.

QUARTERLY REPORTS:

Quarterly reports were created and distributed via email as **PDF documents.**

Initial feedback was very positive but suggested that reports be more **applicable to patient care** and in a format easier to navigate.

LET'S GET DIGITAL:

SQuID is an **interactive set of reports**, tables & **data visualizations** allowing stakeholders to view the data they want with flexibility to control the presentation.

It is presented online allowing **immediate access** anywhere to the dashboard.

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