



2017 Quality & Safety Summit Livestream Schedule!

Monday, October 30

If you are interested in tuning into “National Conversation: Implementing Safer, More Efficient Care”; please sign up for the webcast [here](#).

Tuesday, October 31

8:30 AM – 9:00 AM

**Good Morning
Opening Prayer**

VERNA YIU

President & CEO, Alberta Health
Services

ELDER CASEY EAGLE SPEAKER

9:00 AM – 9:45 AM

KEYNOTE

Designing our Healthcare Organizations for the Future!

Dave will share with us his first “wake up call” when he was working in the emergency department. This experience changed his mind set. He will share with you how this experience led to him supporting health care organizations to reorganize themselves to overcome inertia and become more person-centred. Dave will give concrete examples of how other health systems have managed to adapt to a rapidly changing environment. We promise you will be inspired by his talk!

DAVE MOEN

Consultant, MoenMD Consulting

Patient/Family Partner:

MAYA PAJEVIC

10:15 AM – 11:15 AM

BREAKOUT SESSION

Best Kept e-health Secret in Canada

Are you curious to learn that the Northwest Territories is on the verge of becoming the only jurisdiction in Canada with a single outpatient digital charting system, shared by all communities and health services? Ewan Affleck, appointed to the Order of Canada in 2013 for his groundbreaking work, will share how this project, designed on the principle of patient-centred informatics, came to fruition. “It was basically a long series of errors that led to a success,” jokes Affleck. This session will unpack how the unique Networked Health information design of the Northwest Territories can have an important impact on quality of care and the patient experience, and provide lessons for other jurisdictions.

EWAN AFFLECK

Chief Medical Information Officer
of the Northwest Territories

Patient/Family Partner:

DONNA LEONTOWICZ

12:15 PM – 1:15 PM

BREAKOUT SESSION

When Two Worlds Collide: Adaptive Leadership Methodology

For new partnerships to form and work well, we need to have a different way of looking at physician leadership and dyad partnerships. An orientation to trust building for collaboration is needed. Supporting this shift requires a different kind of leadership and focus on how we work, and what we expect from our physicians and administrative dyads. Dave will explore some tactical steps and tools that can help move that culture.

DAVE MOEN

Consultant, MoenMD Consulting

BRAD BAHLER

Provincial Medical Director
Primary Care Network Evolution

Patient/Family Partner:

ASHLEY JONES

MAYA PAJEVIC

1:45 PM – 2:15 PM

KEYNOTE

Innovation in Action

Beyond events and vanity metrics — how the Children’s Hospital of Eastern Ontario (CHEO) created the Health Innovation Program (#HIP613), a year-long process of partnerships, programming and change-management involving leading technology companies, start-ups, physicians, patients, hospital leadership and a collective commitment to advancing innovation for children’s health. Mitchell, one of Canada’s top Twitter power users, will walk us through an engaging and dynamic talk on his journey, and share learned-lessons for those interested in genuinely integrating health innovation within their organizations.

MITCHELL KUTNEY

Lead Program Advisor, Children’s
Hospital of Eastern Ontario

Patient/Family Partner:

ASHLEY JONES

2:15 – 2:35 PM

KEYNOTE

Rapporteurs

Since your view throughout the day was limited to what went on in the main ballroom, these rapporteurs will give you a quick 2-minute recap of what they heard in each of the streams:

Primary Health – Care in the Community TED BRAUN

The Art of Transformation BRAD DOROHY

Think Outside the Box PHIL BOBAWSKY

Through the Patient & Family Lens SANDI OELHAUPL

Indigenous Peoples in Alberta SHERRI DI LALLO

Quality & Safety Improvement JODI PLOQUIN

2:35 PM – 2:45 PM

KEYNOTE

Poster Winners

CPSI Poster Awards granted to the top Successful Quality Improvement Stories, and the top Transformation Through Innovation Stories.

VERNA YIU

CHRIS POWER

CEO, Canadian Patient Safety Institute

Patient/Family Partner:

GARRY LAXDAL

2:45 PM – 3:00 PM

See You Next Year!

Closing Prayer

VERNA YIU

ELDER CASEY EAGLE SPEAKER

Save the Date! October 17–19, 2018, Calgary