



Improving Care and Integration Through Telephone Communication Between Primary Care and Gastroenterology

2016 Quality Summit

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Specialist LINK



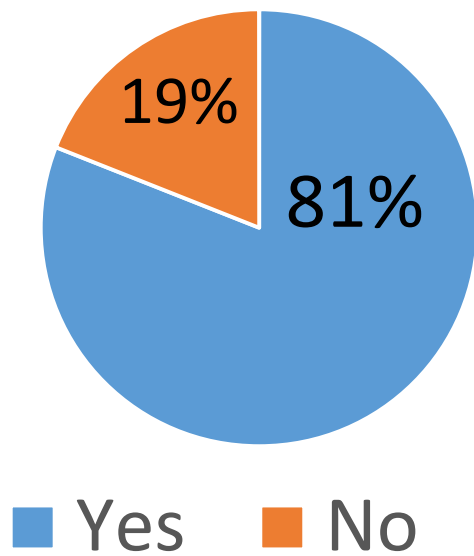
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GASTROENTEROLOGY & HEPATOLOGY 



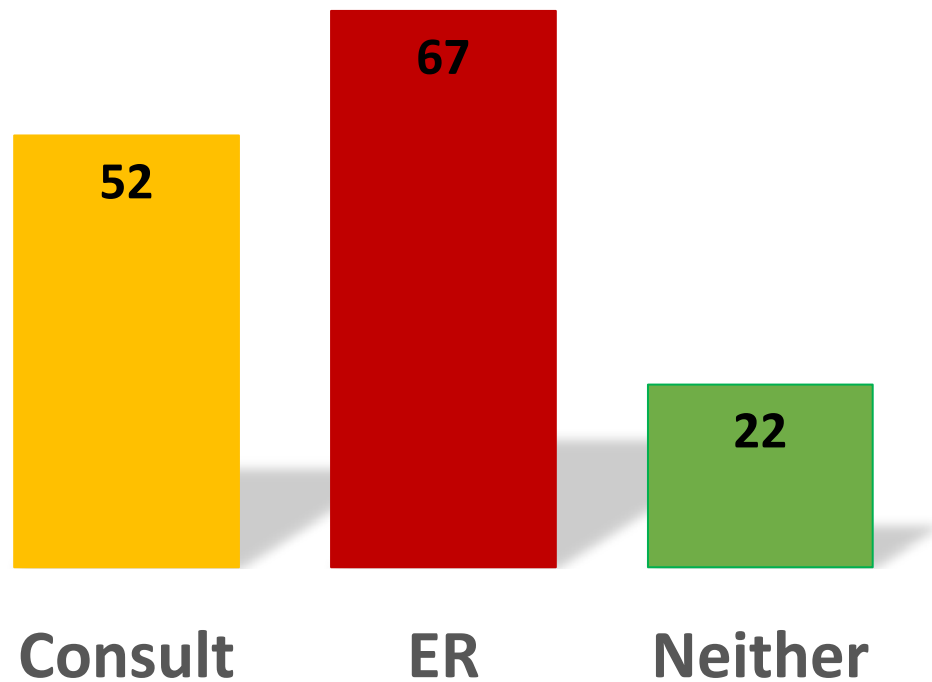


Service	GI	Resp	Neuro	Total
Service Start Date	Dec 2014	Feb 2016	July 2016	
Total Calls	652	30	21	703

Consultation



Avoidance



System Costs: Estimate

Cost per call

- Family physician \$32
- Specialist \$76
- \$108/call

Avoid specialty consults

- Consult \$198
- Saving \$90

Avoid ED visit

- ED physician \$192
- Saving \$82

"I found this service very helpful. GI specialist was extremely pleasant and helpful and helped me to come up with an appropriate management plan for the patient"

"Great service. We definitely need more of this service with different specialties"

"Link is a great source! Will hopefully save the number of unneeded referrals to the specialist "

403.910.2551

1.855.387.3151



Specialist LINK



Specialist *LINK*: a new link in the chain of patient care



<http://www.specialistlink.ca/pages/general-information.cfm>

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Thank you



Yolanda Martins-Vanhilst

Dr. Linda Slocombe

Dr. Rick Ward

Dr. Mark Swain