



TeamCARE

Creating a Culture of Quality and Safety: RAH PAC/POC



Here's what we did

• Aim statement:

80% of the time, patients with surgery scheduled before 830 am, will be ready for the OR 30 minutes before their scheduled time, and patients with surgeries scheduled after 830 am, will be ready 45 minutes before their scheduled time, by October 1, 2015





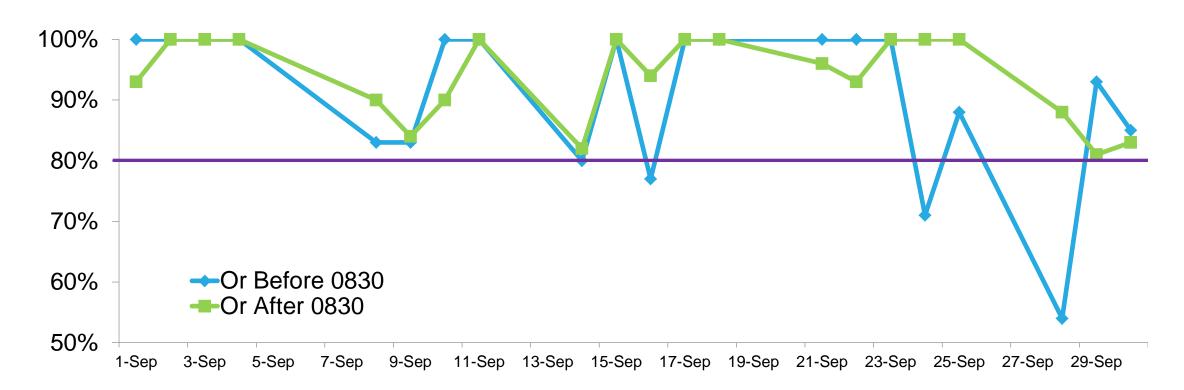
Here's what we did

- Introduced huddles
- Changed breaks
- Improved communication with OR
- Modified nursing roles





Here's our results







Here's what we learned

Successes:

- Communication
- Collaboration
- Identify and resolve patient safety issues





Here's what we learned

Challenges:

Tracking data before changes are made Engaging front line staff





