

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: (Stephanie) Khanh Ha Bui
"the Owner"

RE: The personal services facility located in St. Albert, Alberta and municipally described as:
Slay Nails, 17 Ryegrass Way, St. Albert, AB, T8N 8A5.

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder in any manner the prevention or suppression of disease, namely:

- a. There is no high-level disinfectant provided for semi-critical reusable equipment used on clients. The PreEmpt CS 20 container present in the facility expired on April 30, 2025.
- b. Semi-critical equipment is not being cleaned and disinfected.
- c. There is no reprocessing area for semi-critical reusable equipment in the facility. The operator is using a bathroom sink.
- d. Single use disposable items such as nail files and buffers are being reused.
- e. A cat litterbox is present in client's washroom.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 1/2020 and the Personal Services Standards there under exist in and about the above noted premises, namely:

- a. There is no high-level disinfectant provided for semi-critical reusable equipment used on clients. The PreEmpt CS 20 container present in the facility expired on April 30, 2025. This is in contravention of **Section 3.26** of the **Personal Services Standards**, which states, "**equipment classified as semi-critical must be cleaned and disinfected using, at a minimum, a high-level disinfectant**".
- b. Semi-critical equipment is not being cleaned and disinfected. This is in contravention of **Section 3.15** of the **Personal Services Standards**, which states, "**Used semi-critical and critical equipment must be: disassembled to its simplest component parts for cleaning; cleaned to remove soil, and rinsed to remove dislodged soil and detergent residue; and dried prior to disinfection or sterilization**" and **Section 3.26** of the **Personal Services Standards**, which states, "**Equipment classified as semi-critical must be cleaned and disinfected using, at a minimum, a high-level disinfectant.**"
- c. There is no reprocessing area for semi-critical reusable equipment in the facility. The operator is using a bathroom sink. This is in contravention of **Section 6(2)(a)(b)(c)** and **Section 6(3)(a)(b)** of the **Personal Services Regulation (AR 1/2020)**, which states, "**A personal service worker who provides a personal service described in subsection (1) must have access, within the personal service facility in which the personal service is provided or in a personal service facility to which contaminated reusable**

equipment used in connection with the provision of the personal service can be readily transported, to (a) sufficient work surface area to adequately accommodate the placement of contaminated reusable equipment, (b) a sink that is connected to a permanent potable water system that is capable of producing hot and cold running water, and (c) sufficient work surface area to adequately accommodate the placement of cleaned equipment. (3) The work surface area and sink referred to in subsection (2) (a) must be located in an area to which client access is restricted, and (b) must not be located in a room that contains a toilet”.

- d. Single use disposable items such as nail files and buffers are being reused. This is in contravention of **Section 3.1** of the **Personal Services Standards**, which states, ***“Equipment must be discarded after use on one client if its manufacturer has labeled or associated it with any of the following terms, symbols, or equivalent wording: single-use, not for reuse, do not re-use, disposable, discard after single-use, or, do not use twice”.***
- e. A cat litterbox is present in client’s washroom. This is in contravention of **Section 5 (1) (b)** of the **Personal Services Regulation AR 1/2020**, which states, ***“A personal service facility must be maintained in a clean and sanitary condition.”***
- f. The operator has not notified the Regional Health Authority of the business information and personal services and activities offered. This is in contravention of **Section 1.2** of the **Personal Services Standards**, which states, ***“The operator of an existing personal service business must notify the Regional Health Authority of: (1.2.1) the name and contact information of the operator of the business; (1.2.2) the address and location information where personal services are/will be provided; and (1.2.3) all personal services and activities that the business currently offers.”***
- g. There are no written cleaning procedures and client care procedures in the event of an accidental skin cut or puncture. This is in contravention of **Section (1.5.3)** of the **Personal Services Standards**, which states, ***“The operator must ensure that facility-specific written procedures are established that describe steps for client care in the event of an accidental skin cut or puncture”.***

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the Owners immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Obtain a high-level disinfectant for disinfecting reusable semi-critical equipment and use in accordance with manufacturer's instructions. This may include obtaining test strips and establishing record keeping if the high-level disinfectant is reused.
 - b. Clean and disinfect all semi-critical equipment after use.
 - c. Install a dedicated reprocessing area with a sink and adequate space for the cleaning and disinfection of semi-critical reusable items located in the service area where client access is restricted and is not located in a room that contains a toilet.
 - d. Discard all single use disposable items after each use. Do not reuse single use items.

- e. Remove the litterbox from client's washroom. All animal items are to be stored outside of the personal services area.
 - f. Submit a Personal Services Notification to Alberta Health Services Environmental Public Health.
 - g. Develop written procedures for the personal services including client care in the event of an accidental cut or puncture.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at St. Albert, Alberta, May 7, 2026

Confirmation of a verbal order issued to Stephanie Bui on May 6, 2026.

Executive Officer
Alberta Health Services

You have the right to appeal

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision by submitting a Notice of Appeal form within ten (10) days after receiving the order to:

Public Health Appeal Board
c/o Central Reception
Main Floor, ATB Place North Tower
10025 Jasper Avenue NW
Edmonton, Alberta, T5J 1S6
Phone: 780-222-5186
Fax: 780-422-0914
Email: HealthAppealBoard@gov.ab.ca
Website: <https://www.alberta.ca/public-health-appeal-board.aspx>

A Notice of Appeal form may be obtained by contacting the Public Health Appeal Board or visiting their website.

Health Legislation, Regulations and Standards

Electronic versions of the Public Health Act and Regulations are available at the Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Health Legislation and regulations are available for purchase. Please contact Alberta King's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or <https://www.alberta.ca/alberta-kings-printer.aspx>.

Copies of standards are available by visiting: <https://www.alberta.ca/health-standards-and-guidelines.aspx>

St. Albert • St. Albert Public Health Centre • Environmental Public Health

23 Sir Winston Churchill Avenue and St. Albert, Alberta, Canada T8N 2S7

<https://www.ahs.ca/eph>