



# **Prairie Mountain Health Advisory Council Meeting Minutes**

February 16, 2023 /5:30 – 8:30 p.m. / Location: Zoom

ATTENDEES & INTRODUCTIONS	
Members	Linda Humphreys (Chair), Judy Walbridge (Vice Chair), Lea Caplan, Tawanda Chiremba, Kira Daly, Kieran Dowling, Joyce McCoy, Carol Manon-McLeod, Anton Ovtchinnikov, Jay Raymundo, Sukhmani Saina, Laura Smith
AHS	Lori Anderson, Christine Guss, Dr. Cheri Nijssen-Jordan, Katherine Morgan-Litke, Christine Osunde
Regrets	Linda Elobuike, Jay Raymundo, Vincent Yellow Old Woman
Public	40
Welcome & Introductions	Linda Humphreys welcomed all in attendance and provided a land acknowledgment; Judy Walbridge addressed housekeeping.
Approval of previous	The November 17, 2022, minutes were reviewed and approved by consensus.
minutes	
STANDING ITEMS	
Action items from	Christine to share the presentation and one pager on Connect Care with registrants. (COMPLETE)
previous meeting	Council Chair to combine Enhancing Care in the Community & Enhancing Relationships in Community Health. (COMPLETE)
	Linda to follow up on a presentation from the College of Physicians and Surgeons. (ONGOING)
	Calgary Zone leadership to invite PMHAC to the Indigenous Health Committee Engagement. (ONGOING)
	Jay Raymundo to connect with Dr. Laura McDougall about the Healthier Together program in Airdrie. (ONGOING)
	Christine to invite Scott Holland to a meeting in 2023 to speak about rural health. (ONGOING)
Alberta Health Services	Lori Anderson, Chief Zone Officer, Calgary Zone, and Dr. Mark Anselmo, Calgary Zone Medical Director provided a written
Zone Update	report on the following:
	The Summit: Marian & Jim Sinneave Centre for Youth Resilience, opens to patients in March. The centre will provide addiction and mental health support for youth and will include a day hospital, walk-in clinic, flex clinic space and intensive community treatment service.







- The Healthy Okotoks Coalition (HOC), a non-profit society formed in 1998, is celebrating its 25th anniversary. <u>Healthy Okotoks Coalition | The Town of Okotoks</u>.
- On January 23, AHS experienced a significant information technology event which resulted in the majority of IT systems going offline, necessitating staff and physicians to deploy "downtime" protocols. The issue was resolved that evening, followed by considerable reconciliation efforts after a day of paper documentation.
- With an investment of \$1.4 billion, the Calgary Cancer Centre is the largest government infrastructure project in the province. The building was handed over to AHS in December 2022, to get ready for patients. Services are based on clinical priorities. For more information visit Together4Health.

#### **Healthcare Action Plan**

The Healthcare Action Plan identifies immediate government actions to build a better healthcare system supporting patients needing care while setting clear measurements for success. Dr. John Cowell, the Official Administrator (OA) of AHS is working with AHS to address four immediate goals: Decrease emergency room wait times, improve emergency medical services response times, increase access to surgeries and improve patient flow.

### **Alberta Surgical Initiative (ASI)**

The week of January 30<sup>-</sup> the target volume of surgeries was 1,696 and AHS completed 2,142 cases which is 120.4 per cent of its baseline. These numbers included cases within contracted surgical facilities. The four-week rolling average is 116 per cent for the Zone. Canmore added additional surgical cases starting January 9, and High River added more on January 27.

# **EMS-811 Shared Response program**

This new initiative facilitates the transfer of low-acuity callers from EMS to Health Link. Patients who are assessed by EMS and do not need an ambulance are directly transferred to a dedicated 811 line for further assessment. In the first two weeks of Shared Response, approximately 1,000 calls to 911 for EMS were diverted to 811.

# **Connect Care Launch 6**

Launch 6 will take place on May 6<sup>th</sup> in Calgary at Rockyview General Hospital, and South Health Campus.







Voices of the Community	Community members shared praise for the insightful and informative presentations during the meeting.
Council Round Table	<ul> <li>Council members shared feedback on the presentations, and how they share updates from AHS with their community.</li> <li>The PMHAC seniors working group is in discussion about hosting a panel event in the future on senior's services.</li> <li>Judy is looking forward to a presentation from Healthy Aging Alberta at a future meeting.</li> <li>High River is experiencing a doctor shortage.</li> <li>Rural council members are encouraged by the Alberta government announcement to bring more physicians to rural Alberta, it is working to offer physician training in Lethbridge and Grande Prairie.</li> </ul>
<b>Community Partners</b>	Alicia Fox, RhPAP Consultant - Rural Health Professions Action Plan (RhPAP), provided a written report.
	RhPAP has virtual learning opportunities available for rural community members.
	Alberta Rural Health Week is taking place from May 29 – June 2, 2023.
Report from the Chair	Linda Humphreys, Chair:
	Attended the Primary Care Zone Planning meeting.
	Welcomed new member Carol Manson-McLeod, from Canmore.
Report from the Vice	Judy Walbridge, Vice Chair:
Chair	Attended the Primary Care Zone Planning meeting.
	<ul> <li>The PMHAC addiction and mental health working group is currently working on putting together an event on addiction and mental health resources in the Calgary zone.</li> </ul>
Coordinator Update	Christine Osunde, Advisory Council Coordinator provided an update:
	Spring Forum is June 2 & 3 in Edmonton. All members are encouraged to attend.
NEW BUSINESS	
Presentation(s)	Alberta Surgical Initiative (ASI) Update – Alberta Health Services





	Presenter: Christine Guss, Director Inpatient & Ambulatory Surgical Services  Highlights of the presentation: Overview of ASI progress including performance targets; waitlist updates; OR utilization & efficiency; workforce; capital update; contracted Surgical Facilities (CSF) update.
Presentation(s)	Mosaic Primary Care Network Presenter(s): Ren Blain, Director of Clinical Strategy and Operations and Amanda Coates, Director of Member Services and Engagement Highlights of the presentation: System level supports, partnerships and gaps for newcomers and refugees.
Presentation(s)	Capacity in the Calgary Zone Presenter: Dr. Cheri Nijssen-Jordan, AHS, Physician Pediatrics Highlights of the presentation: Reducing EMS response times, reducing emergency department wait times and patient flow while improving access to acute care beds and community care.
Action Item(s)	<ul> <li>Christine to send fillable meeting evaluation form and link to the online evaluation form on Toghether4Health to Council.</li> <li>Christine to share the ASI, Mosaic Primary Care Network n &amp; Capacity in the Calgary Zone presentation with attendees.</li> </ul>
Date of Next Meeting	Date: Thursday, September 21, 2023 Time: 5:30 – 8:30 p.m. Location: In-person Contact: prairiemountain@ahs.ca for details.

Our meetings are open to the public. Dates and locations are <u>available here</u>. <u>Find your Health Advisory Council here</u>. Visit <u>Together4Health</u> (T4H) to engage with AHS online.

