Alberta Health Services

Laboratory Bulletin

Date: October 13, 2015
To: All Zones
From: Genetic Laboratory Services, AHS Laboratory Services; Molecular Diagnostic and Biochemical Genetic Laboratories South
Re: Process Change for the Distribution of Molecular Diagnostic and Biochemical Genetic Laboratory Results

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- The Calgary Biochemical Genetics Laboratory (BGL) is now sending results via RightFax

- The Calgary Molecular Diagnostic Laboratory (MDL) will be sending results via RightFax as of November 1, 2015

- RightFax is secure fax server software that will send Calgary MDL and BGL results to your fax machine. Paper copies of results will no longer be mailed.

Why this is important:

- You will receive all **Calgary MDL and BGL** results by fax instead of through the regular mail with the following **exceptions**:

    o Presymptomatic test results for Huntington disease, CADASIL, spinal cerebellar ataxias and spinal bulbar muscular atrophy will NOT be faxed.

    o Distribution of these results will continue to be at the request of the ordering health care provider via the mail as per established protocol.

- Please ensure your fax number is included on a fully completed MDL or BGL requisition (requisitions available at www.albertahealthservices.ca/8667.ca). The completed requisition must accompany the patient sample.

- Fax numbers that are provided on requisitions, as well as those maintained within the RightFax software will be used

- A request for, or verification of, your fax number will be sent to you when a validated fax number is not available

Inquiries and feedback may be directed to:

- Any questions, comments or concerns about this process change should be directed to:

    o Helene McDonald, Secretary for BGL, at (403)-955-7280 or by email (helene.mcdonald@ahs.ca)

    o Kiran Chohan, Secretary for MDL, at (403)-955-7397 or by email (kiran.chohan@ahs.ca)

This bulletin has been reviewed and approved by:
Dr Martin Somerville, Medical / Scientific Director, Genetic Lab Services