

## 2010/2011 Performance Agreement Targets for President and CEO

May 10, 2010

Goal	Focus	Performance Measure	Baseline 2009/2010	2010/ 2011 Target	5 year Target	Weighting	Performance Score				
							100%	66%	33%	0%	
Access	Improving access	* Number of assessed and approved patients waiting in acute care for continuing care placement less than target ( <i>Links to TIP Choice and Quality for Seniors</i> )	AB = 761 (average)	400	250	5% *	4 Quarters Met Target	3 Quarters Met Target	2 Quarters Met Target	≤ 1 Quarter Met Target	
		* % of Albertans attached to a physician in a Primary Care Network ( <i>Links to TIP Building a Primary Care Foundation</i> )	66%	75%	90%	5% *	≥ 75%	≥ 72%	≥ 70%	< 70%	
	Decreasing wait times	* Length of Stay in Emergency Department in hours (median) ( <i>Links to TIP Improving Access, Reducing Wait Times</i> )	Discharged	3.2 hours (08/09)	2.5 hours	2 hours	5% *	≤ 2.5 hours	≤ 2.7 hours	≤ 2.9 hours	> 2.9 hours
			Admitted	11.4 hours (08/09)	9 hours	4 hours	5% *	≤ 9 hours	≤ 9.5 hours	≤ 10 hours	> 10 hours
		* Wait Time for Radiation Therapy (90 <sup>th</sup> percentile) – Ready to Treat ( <i>Links to TIP Improving Access, Reducing Wait Times</i> )	5.6 weeks (Q2 09/10)	4 weeks	< 4 weeks	10% *	≤ 4 weeks	≤ 4.5 weeks	≤ 5 weeks	> 5 weeks	
		* Wait time for hip replacement surgery (90 <sup>th</sup> percentile) ( <i>Links to TIP Improving Access, Reducing Wait Times</i> )	AB = 37.1 (2009/2010)	28 weeks	18 weeks	10% *	≤ 28 weeks	≤ 30 weeks	≤ 32 weeks	> 32 weeks	
	Implement Care Transformation initiative, for subsequent provincial roll out, at U of A where General Internal Medicine patients will have an Integrated Plan of Care within 90 minutes of admission ( <i>Links to TIP Improving Access, Reducing Wait Times</i> )	n/a	100% in 90 minutes	All patients have an integrated plan of care in 90 mins.	5%	> 90%	> 80%	> 70%	< 70%		
Quality	Learning and improving	Implementation of a Patient Safety and Patient Concerns Reporting System. ( <i>Links to TIP Enabling One Health Service</i> )	n/a	Full implementation by March 31, 2011	n/a	10%	By Mar. 31, 2011	-	-	-	
	Improving population health	Develop a draft provincial strategy to reduce diabetes admissions by one third. ( <i>Links to TIP Building a Primary Care Foundation</i> )	n/a	Provincial draft completed by Sept. 30, 2010; Zones completed by Mar. 31, 2011	n/a	10%	Provincial and All Zones by Mar. 31, 2011	Provincial and 2 Zones by Mar. 31, 2011	Provincial draft completed by Mar. 31, 2011	Provincial draft completed later than Mar. 31, 2011	
	Responsive to consumers and communities	* % of clients who rate the overall quality of care received as excellent, very good or good.	n/a	85%	85%	5% *	≥ 85%	≥ 75%	≥ 70%	< 70%	
		% of Health Advisory Council members that feel satisfied with level of engagement	n/a	80%	100%	5%	≥ 80%	≥ 75%	≥ 70%	< 70%	
Sustainability	Living within our means	*Any recognition of achievement within the sustainability component is contingent on achieving zero deficit in 2010/11									
	Fit for the future	* Number of new contracted continuing care beds/spaces within budget. ( <i>Links to TIP Choice and Quality for Seniors</i> )	n/a	1,300	5,000	5% *	≥ 1,300	≥ 1,250	≥ 1,200	< 1,200	
		Implement strategy for reciprocal acceptance of research ethics review decisions across Alberta's Health Research Ethics Boards	n/a	Completed by Dec. 31, 2010	n/a	5%	By Dec. 31, 2010	By Jan. 31, 2011	By Mar. 31, 2011	Later than Mar. 31, 2011	
		All management (out of scope) employees on new Human Resources benefit system ( <i>Links to TIP Enabling One Health Service</i> )	n/a	Completed by Dec. 31, 2010	n/a	5%	By Dec. 31, 2010	By Jan. 31, 2011	By Mar. 31, 2011	Later than Mar. 31, 2011	
		Financial/Procurement System implementation ( <i>Links to TIP Enabling One Health Service</i> )	n/a	Completed by Jan. 31, 2011	n/a	5%	By Jan. 31, 2011	By Feb. 28, 2011	By Mar. 31, 2011	Later than Mar. 31, 2011	
	Workplace of choice	*Any recognition of achievement within the sustainability component is contingent on developing an action plan responding to the 2010 workforce engagement survey by Sept. 30, 2010 ( <i>Links to TIP Enabling our People to Achieve Excellence in Providing Health Services</i> )									
* Reducing Staff Injury - Disabling injury rate (DIR) ( <i>Links to TIP Enabling our People to Achieve Excellence in Providing Health Services</i> )		2.83	2.41	Get Benchmark	5% *	≤ 2.41 DIR (reduce by 15%)	≤ 2.50	≤ 2.60	> 2.83 DIR		

\* Indicates AHW proposed Tier 1 measure