

Specialty Access

CLEAR PATHWAYS.
HELPFUL ADVICE.
BETTER REFERRALS.

Specialty Access programs are co-designed with primary care, specialty care and patients.

LEARN MORE >>



FAST:
FACILITATED
ACCESS TO
SPECIALIZED
TREATMENT

Simplifying the referral process via centralized intake.



**ALBERTA'S
PATHWAY
HUB**

Guiding the specialty care journey via clinical, referral and patient pathways.



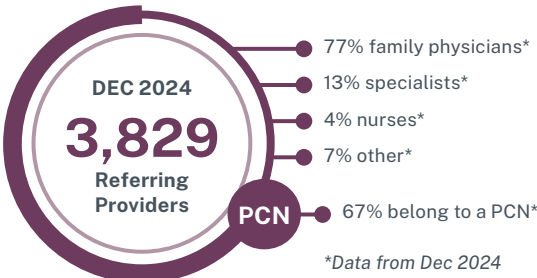
**SPECIALTY
ADVICE**

Offering non-urgent specialist advice by phone and online.

TRANSFORMING HEALTHCARE, ONE REFERRAL AT A TIME.

Referring provider usage of FAST is growing.

Referrals are processed quickly.



**Processing time excludes referrals that are declined, cancelled, deferred, incomplete or in clerical triage.

FAST is working to reduce administrative burden on referring and receiving providers.

Standardized referral requirements via Referral Pathways

Centralized intake via one fax number per zone (one per specialty in Edmonton Zone)

Support to address missing documentation on incomplete referrals

- 84.6% of incomplete referrals submitted between Jan-Dec 2024 were supported to completion

New functionality in eReferral to reduce declined referrals

- Referrals can be redirected rather than declined

Referrals assigned by provider, site, or next available surgeon

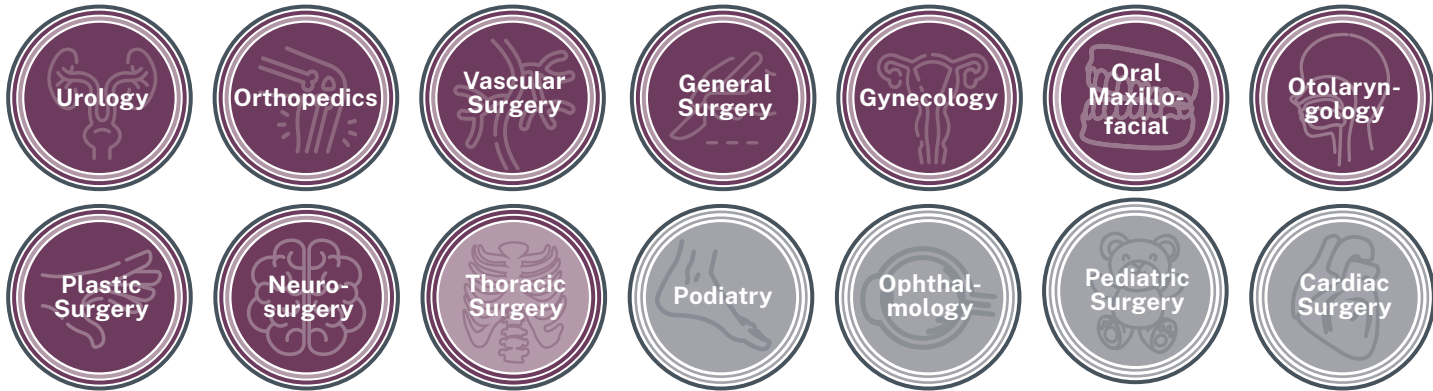
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FAST is expanding to all surgical specialties in some or all Zones.

Visit [AHS.ca/FAST](https://ahs.ca/FAST) to review Zone nuances.

Specialties shown in chronological order of joining FAST.

● Specialties working with FAST as of Dec 2024 ● Future specialties
● Specialties with flow through referrals



Source: DWM dashboard on Jan 9, 2025. Data represents FAST specialties (General Surgery, Gynecology, Neurosurgery, Oral Maxillofacial Surgery, Orthopedic Surgery, Otolaryngology, Plastic Surgery, Urology, and Vascular) launched in some or all zones. Visit [AHS.ca/FAST](https://ahs.ca/FAST) to review zone specifics.

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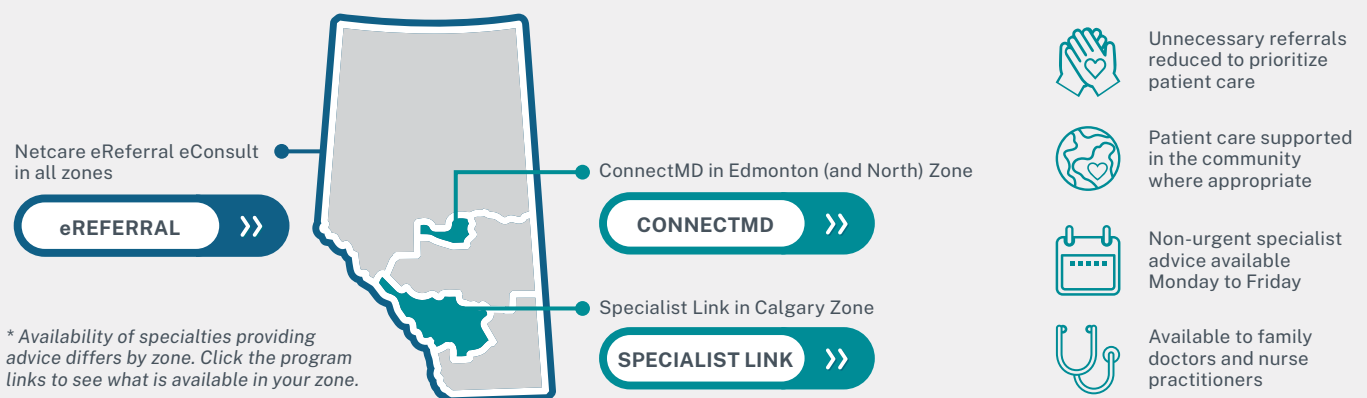
TRANSFORMING HEALTHCARE, ONE PATHWAY AT A TIME.

Provincial pathways provide clinical and procedural guidance to support consistent patient care and referrals across all zones.



TRANSFORMING HEALTHCARE, ONE CONVERSATION AT A TIME.

Work is underway to make non-urgent specialist advice* available across Alberta to answer providers' clinical questions in a timely manner, electronically or by telephone.



To learn more, visit specialtyaccess.ca