FAST Referral Instructions
Calgary Zone

FAST: FACILITATED ACCESS TO SPECIALIZED TREATMENT

FAST is your referral partner

Facilitated Access to Specialized Treatment (FAST) is a central access and intake program for some surgical referrals. The program improves patient access to specialty care by centralizing referral intake, ensuring referrals are complete, and distributing referrals to specialists. For more information, visit ahs.ca/fast.

Specialties on FAST

The surgical specialties below accept referrals via the Zone FAST Team in Calgary Zone.

Specialty	Referral Pathway	Calgary Zone FAST fax number
General Surgery	General Surgery Referral Pathway	1-833-627-7023
Neurosurgery	Neurosurgery Referral Pathway	
Oral Maxillofacial Surgery	Oral Maxillofacial Referral Pathway	
Orthopedic Surgery	Orthopedic Surgery Referral Pathway	
Plastic Surgery	Plastic Surgery Referral Pathway	
Urology	Urology Referral Pathway	
Gynecology	Gynecology Referral Pathway	Currently paused
Vascular Surgery	Vascular Surgery Referral Pathway	Currently paused

Note: Separate processes exist for other surgical specialties in the Zone. Refer to the Alberta Referral Directory for referral information and specialty contact numbers.

Simplify your referral process

1. Add FAST to your Electronic Medical Record (EMR) system.
2. Prepare your referral using a detailed referral letter OR the FAST referral form (**Note:** A referral form is not mandatory):
   a. Identify the referral reason as listed in the Referral Pathway.
   b. Attach all mandatory referral information listed in the Referral Pathway.
   c. Choose to assign referral to the next available specialist, a named provider or to an out-of-zone provider.*
      • *Reason why patient should be seen out of zone is required.

Tip: Review the QuRE Referral/Consult Checklist for high-quality referral guidelines.

3. Fax referral to your Calgary Zone FAST Team at 1-833-627-7023.
4. Check the status of submitted referral in Alberta Netcare eReferral – see eReferral resources.

Connect Care users

• Send referrals to FAST using the outgoing referral order workflows in the Calgary Zone.
• For support on submitting a FAST referral through Connect Care, refer to the Connect Care manual or email abfast@primarycarealberta.ca.

Contact FAST

Calgary Zone FAST Team
1-833-553-3278 ext. 4
Monday to Friday | 7:45 a.m. – 4 p.m.
abfast.calgary@primarycarealberta.ca

General Feedback
abfast@primarycarealberta.ca

Primary Care Alberta