

FAST Referral Instructions

Calgary Zone



FAST:
FACILITATED
ACCESS TO
SPECIALIZED
TREATMENT

FAST IS YOUR REFERRAL PARTNER

Facilitated Access to Specialized Treatment (FAST) is a central intake and distribution program for surgical referrals. The program improves patient access to specialty care by centralizing referral intake, ensuring referrals are complete, and distributing referrals to specialists. For more information, visit ahs.ca/fast.

SPECIALTIES ON FAST

The surgical specialties below accept referrals via the Zone FAST Team in Calgary Zone.

Specialty	Referral Resources	Calgary Zone FAST Fax Number
General Surgery	Referral Pathway Alberta Referral Directory Referral Form	1-833-627-7023
Neurosurgery	Referral Pathway Alberta Referral Directory Referral Form	
Oral Maxillofacial Surgery	Referral Pathway Alberta Referral Directory Referral Form	
Orthopedic Surgery	Referral Pathway Alberta Referral Directory Referral Form	
Plastic Surgery	Referral Pathway Alberta Referral Directory Referral Form	
Vascular Surgery	Referral Pathway Alberta Referral Directory Referral Form	
Urology	Referral Pathway Alberta Referral Directory Referral Form	
Gynecology*	Referral Pathway Alberta Referral Directory Referral Form	*Currently paused.

*FAST is pausing distribution of gynecology referrals, as of December 27, 2024, in the Calgary Zone due to limitations of clinics accepting these specialty referrals for consultation. Referring providers are advised to send referrals directly to the gynecology clinic/specialist of their choice as they did prior to FAST.

SIMPLIFY YOUR REFERRAL PROCESS

1. Add FAST to your Electronic Medical Record (EMR) system.
2. Prepare your referral using a detailed referral letter OR the FAST referral form (**NOTE:** A referral form is not mandatory):
 - a. Identify the referral reason as listed in the [Referral Pathway](#).
 - b. Attach all mandatory referral information listed in the [Referral Pathway](#).
 - c. Choose to assign referral to the next available surgeon, a named provider, or an out-of-zone provider.

Tip: Review the [QuRE Referral/Consult Checklist](#) for high-quality referral guidelines.

3. Fax referral to your Calgary Zone FAST Team at 1-833-627-7023.
4. Check the status of submitted referral in Alberta Netcare eReferral – see [eReferral resources](#).

CONNECT CARE USERS

Send referrals to FAST by using:

- Outgoing referral order workflows (Calgary, Central and North Zones).
- Outgoing referral order workflows **or** internal referral order (Edmonton Zone).
- **Connect Care users cannot send referrals to South Zone FAST at this time.**

Tip: Review the [Connect Care Referring Provider Tip Sheet](#) and the [Managing FAST eReferrals Quick Guide](#) for more information.

CONTACT FAST

Calgary Zone FAST Team

1-833-553-3278 ext. 4

Monday to Friday | 7:45 AM – 4:00 PM

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General Feedback

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