

# Transforming Healthcare

Improving Specialty Access for Primary Care



## CLEAR PATHWAYS, HELPFUL ADVICE, BETTER REFERRALS:

- Co-designed with primary care, specialty care and patients to continuously improve processes and services
- Support for all points of a patient's specialty care journey
- Provincial pathways to help providers and patients
- Provider-to-provider specialty advice
- Central access and intake for referrals



### ALBERTA'S PATHWAY HUB

#### Transforming Healthcare: One Pathway at a Time

- All pathways, one site
- Co-developed by patients, primary and specialty care
- Clinical Pathways - Helping providers manage care in the medical home
- Referral Pathways - Clear processes for seamless referrals
- Patient Pathways - Informing patient self-management



### SPECIALTY ADVICE

#### Transforming Healthcare: One Conversation at a Time

- Non-urgent advice for physicians
- Specialist advice electronically and by telephone
- Supporting primary care providers in the community
- Timely replies to provider clinical questions



### FAST: FACILITATED ACCESS TO SPECIALIZED TREATMENT

#### Transforming Healthcare: One Referral at a Time

- Reduced referral burden on primary care
- Central access and intake referral program
- Co-designed streamlined and standardized forms and pathways
- Distribution to next available provider or the specialist/zone of your choice
- Transparency for patients and providers



To learn more, please visit [ahs.ca/specialtyaccess](https://ahs.ca/specialtyaccess)

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# Specialty Access



Specialty Access projects are a collaboration between Alberta Health, Alberta Health Services, Alberta Medical Association's Accelerating Change Transformation Team (ACTT), primary care, specialty care, allied health and the patient and family advisors group. Indigenous representatives and organizations from across Alberta have also been involved in this work.



## ALBERTA'S PATHWAY HUB

A central location for trusted, evidence-informed clinical, patient and referral pathways. A resource for all referring providers to optimize their practice

**Do you have feedback on the Pathways Hub?**

**Share it at:** [albertapathways@ahs.ca](mailto:albertapathways@ahs.ca)



## SPECIALTY ADVICE

**Supporting primary care providers in the community.**

For more information on Specialty Advice, please visit:

**ConnectMD**

[pcnconnectmd.com](http://pcnconnectmd.com)

**AccessAdvice**

*Available soon*

**Specialist Link**

[specialistlink.ca](http://specialistlink.ca)

**eReferral - Alberta Netcare**

[albertanetcare.ca/ereferral.htm](http://albertanetcare.ca/ereferral.htm)



## FAST: FACILITATED ACCESS TO SPECIALIZED TREATMENT

Request a specific specialist, clinic, site, or the next available specialist with the shortest wait time.

**Do you have questions about FAST?**

**Email:** [ABFAST@ahs.ca](mailto:ABFAST@ahs.ca)



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