

AHS Board and Executive Expense Report

Name Ronda White

Title Chief Audit Executive, Internal Audit & Enterprise Risk Management

Location Edmonton

Expenses submitted during the month of February 2018

				Travel (1)								
MMM-YY	Source Document	Purpose	Airfa	re	Meals	Ac	commodation	Other Travel	Total Travel	Professional Development (2)	Working Sessions Hosting and Hospitality (3)	Other (4)
Feb-18 Feb-18 Feb-18	P-Card Expense Claim Direct Billing	Meetings Meetings Meetings			85	5	171	103 35 138	120	2,770		, ,
Total			\$	-	\$ 85	5 \$	171	\$ 276	\$ 532	\$ 2,770	\$ -	\$ -

Total for

the Month \$ 3,302

Maximum daily single meal expense claimed in the month \$ 24 Maximum daily base hotel rate claimed in the month \$ 154 Non economy air travel in the month \$ -

1) Travel expenses

Includes local and out of province/country travel expenses. Other travel includes items such as taxis, parking mileage, car rental and other expenses related to travel.

2) Professional Development

Includes conference, seminar and course registration fees and material

3) Hosting and Hospitality expenses

Hospitality and Hosting expenses may be incurred to advance AHS' mission, vision and values. For example, may include working lunches with staff and prospective employees meetings with government officials, dignitaries, public interest groups, donors other public or private organizations.

4) Other

Other expenses include expenses incurred in the normal course of business that are required for work purposes. May include small item technology purchases, books, etc.

5) Remuneration, Allowances Reported in the Financial Statements

Car allowance, honoraria, meeting fees, and any other employment benefits reported in the annual financial statements are excluded from this report.

AHS Public Disclosure P-Card

Claimant Name		Claimant Location	Expense Claim Total										
WHITE, RONDA	Chief Audit Executive, Internal Audit & ERM	Edmonton	\$ 3,044.34										
Expense Date	ate Business reason		Expense Location	Expense Type		ount	From Location	To Location	Justification		# of Attendees	Attendee Name(s)	Trip Distance
1/24/2018	Trip to Calgary Jan 24 & 25/18 for Continuing Care Operations meeting & meetings with IA/ERM Re: Audits		AB - Local	Taxi	\$	23.69	Red Arrow Depot, Calgary	Southport, Calgary	Trip to Calgary Jan 24 & 25/18 for Continuing Care Operations meeting & meetings with IA/ERM Re: Audits	1			
1/25/2018	Parking @ Red Arrow Jan. 24 Trip to Calgary for Continuin Operators meeting & meetir IA/ERM Re: Audits	g Care	AB - Local	Parking - Lot or Parkade	\$	21.00			Parking @ Red Arrow Jan. 24 & 25/18. Trip to Calgary for Continuing Care Operators meeting & meetings with IA/ERM Re: Audits	1			
1/25/2018	Trip to Calgary Jan 24 & 25/2 Continuing Care Operations meetings with IA/ERM Re: A	meeting &	AB - Local	Taxi	\$	22.20	Southport, Calgary	Red Arrow Depot, Calgary	Trip to Calgary Jan 24 & 25/18 for Continuing Care Operations meeting & meetings with IA/ERM Re: Audits	1			
1/25/2018	Trip to Calgary Jan 24 & 25/2 Continuing Care Operations meetings with IA/ERM Re: A	meeting &	AB - Local	Accommodations	\$	171.44			Trip to Calgary Jan 24 & 25/18 for Continuing Care Operations meeting & meetings with IA/ERM Re: Audits	1			
2/1/2018	Feb 1/18 Meeting with AH (F Covenant / AHS	Mary P) Re:	AB - Local	Parking - Lot or Parkade	\$	12.00			Feb 1/18 Meeting with AH (Mary P) Re: Covenant / AHS	1			
2/7/2018	March 6 & 7, 2018, UofA Exe Education: Change Manager Bootcamp (Edmonton)		AB - Local	Courses and Professional Development	\$ 1	1,669.50			March 6 & 7, 2018, UofA Executive Education: Change Management Bootcamp (Edmonton)	1			
2/12/2018	CPA Canada Course - Introdu Cybersecurity for CPAs		ON	Courses and Professional Development	\$	261.45			CPA Canada Course - Introduction to Cybersecurity for CPAs	1			
2/12/2018	Institute of Internal Auditors Registration for CIA Part 1	s - Exam	International	Courses and Professional Development	\$	381.16			Institute of Internal Auditors - Exam Registration for CIA Part 1 (\$294 US Funds)	1			
2/12/2018	CPA Alberta - March 16, 201 Assurance & Professional Pro Update (1/2 Seminar)	•	AB - Local	Courses and Professional Development	\$	304.50			CPA Alberta - March 16, 2018, Assurance & Professional Practice Update (1/2 Seminar)	1			
2/15/2018	Feb 15/18 Parking @ ATB Pla meeting with AH ADM Re: C AHS		AB - Local	Parking - Lot or Parkade	\$	12.00			Feb 15/18 Parking @ ATB Place - attend meeting with AH ADM Re: Covenant / AHS	1			

AHS Public Disclosure P-Card

Claimant Name	Claimant Title		Expense Claim Total										
	Chief Audit Executive, Internal Audit & ERM	Edmonton	\$ 3,044.34										
Expense Date	Business reason		Expense Location	Expense Type	Amo		From Location	To Location		_	# of Attendees	Attendee Name(s)	Trip Distance
	Feb 16/18 Parking @ ATB P meeting with AH ADM Re: 0 Care		AB - Local	Parking - Lot or Parkade	\$	12.00			Feb 16/18 Parking @ ATB Place - attend meeting with AH ADM Re: Continuing Care	1			
, -, -	2018 Harvard Business Revi Access Subscription (12 issu		International	Subscriptions	\$	153.40			2018 Harvard Business Review All-Access Subscription (12 issues)	1			
Approver(s) fo	or the claim	Approval St	atus	Approval Date									
YIU, VERNA		Approve		5-Mar-18									

Best Western Cedar Park Inn

5116 Gateway Blvd. Edmonton, AB T6H 2H4 Peard

(780) 434-7411

reservations@cedarparkinn.com

D

Room # HOUSE ACCOUNT Transfer To Conf # Registered To: Arrival 01/24/18 Departure 01/24/18 Parking (MUST be 0 Balance), PARK Group Room Type 0/0 Guests **Payment** Acct

Posting Date Oper	AcctCode Description	From	Reference	Amount
01/24/18	MASTERCARD PAYMENT			\$21.00-
			Balance	Due \$21.00-

Parking e Red Carrow for 2 days. Jan 24 + 25

Trip to Calgary sfor Continuing Care

Operators meeting & meetings with

1A/ERM re: audits

THE UNDERSIGNED GUEST AGREES TO PAY THE AMOUNT INDICATED ON THE BALANCE DUE PORTION OF THIS INVOICE. IF THE CHARGES ARE TO BE BILLED TO A THIRD PARTY, THE UNDERSIGNED AGREES TO BE PERSONALLY LIABLE FOR PAYMENT OF THE CHARGES IN THE EVENT THAT THE INDICATED THIRD PARTY, PERSON, COMPANY OR ASSOCIATION FAILS TO PAY FOR ANY PART OR THE FULL AMOUNT OF SUCH CHARGES.

EACH Best Western® BRANDED HOTEL IS INDEPENDENTLY OWNED AND OPERATED.

GST# 851767210RP0001

C	
Nignariiro	
Signature	

Peard

CHECKER/YELLOH CAB 316 MERIDIAN ROAD SE CALGARY, AB T2A 1X2



Application Label: MasterCard

Sale

AID:

MASTERCARD

Entry Method: Chip

Total: CAD\$

20.20

2018/01/25

Resp Code:

IVE:
INVH:
Appr Code

Apprvd: Online

Batch#

DESCRIPTION:

THANK YOU (4637299 9999)
WWW.THECHECKERGROUP.COM

CARDHUL GER COPY

RETAIN THIS COPY FOR STATEMENT VERLETICATION

316 MERIDIAN ROAD SE LALGARY, AB 12A 1x2

TERMINAL HO: MERCHANI HO: VEHICLE TO: DRIVER TO: GST ACCOUNT B. TRIP NUMBER. PASSENGERS:

TRN Ref 8:

01/25/2018 START: 14:26 DISTANCE: 104.00

ENE: 14:58 RATE: 1

FAKE ANUURII

\$ 21.14

TAX AMOUNT.

1.06

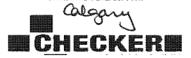
TOTAL: :

22.20

MASTER CARD SALE :

PASSENGER COPY

Taxi South port to
THANK YOU RED Arrow
(4031299-9999)
HILL THECKERGROUP, COM



Peard @

316 MERTOTAN ROAD SE CALLIARY: AB 12A 132

TERMINGLE TO TREATHER TO THE TERMINE TO THE TOTAL TO THE TERMINE T



01 :24:7018 START: 03:26 DISTANCE: 105:00

END: U9.44 RAIL: 1

FARE AMOUNT

\$ 19.62

ia: Atomii. IIP ATOMii. \$ 0.98 \$ 1,49

LOTAL

23.69

MASTER CARD SALE :

NAME OF THE PROPERTY OF THE PR



PASSENGER COPY

Red arrow to Southport
HEADLE VOIL
HEADLE





CALGARY SOUTH

135 Southland Drive S.E Calgary, Alberta, T2J 5X5 Telephone: 403-278-5050 Fax: 403-225-5834

TA SOUTH

Ab Health Services Ms Ronda White Canada

Room: Folio: Cashier: 01-24-18

Arrival: Departure:

01-25-18

Date	Description	Additio	nal Information	Charges	Credits
01-24-18	Room Charge			154.00	**YEAR** TOURIST TO TOUR TO THE TOUR TO THE TOUR TO THE TOUR TO THE TOUR TOUR TOUR TOUR TOUR TOUR TOUR TOUR
01-24-18	DMF			4.02	
01-24-18	Tourism Levy			5.52	
01-24-18	Rooms - GST			7.90	
01-25-18	Master Card				171.44
GST Sun	nmary		Total	171.44	171.44
Registration No: 895126332 Room 7.90			Balance Due	0.00 CD	N
F&B	0.00		<u> </u>		
Other	9.54				
Total	17.44				

Hotel in Calgary - trip to meet with various groups re: 1Aardits + 1A1ERM team.

Also meeting with Continuing Care
Operators on Jan 25/18 1e: Cc tudits

10---1

ATB PLACE GST:887315638RT001 RECEIPT C2

5

IN: 01.02.18 09:17 OUT: 01.02.18 10:27 AMOUNT: \$ 12.00

CC-DATA:

Feb D1 2018 10:27 am

TRANSACTION RECORD

Card Number

Card Entry : CHIP

Trans Tupe PURCHASE

Amount : \$12.00

Auth #

:

Sequence #
Term ID

Date 18/02/01

Time 10:26:45

APPROVED

BY ENTERING A VERIFIED
PIN, CARDHOLDER
AGREES TO PAY ISSUER
SUCH TOTAL IN
ACCORDANCE WITH
ISSUERS AGREEMENT
WITH

CARDHOLDER

Application Label:

MasterCard
AID:
TVR:
TC :
TSI:

*** CUSTOMER COPY ***

Motor with AH (Mary P.) re: (overant/AHS

GSTt:887315638RT001 Thank you for Visiting! From:

Sent:

Wednesday, February 07, 2018 10:31 AM

To:

Subject:

FW: Emailing: Order Information



From: Ronda White

Sept: Wednesday February 07 2018 8:35 AM

To

Ronda White

Subject: Emailing: Order Information

=

Home Account Order History Order Information

Order Information

Receipt

Order Details

Order ID:

Date Added: 07/02/2018

Payment Method: Credit Card

Payment

Card:

Card Type: M

Payment Address

ronda white Alberta Health Services 14th Floor Seventh Street Plaza, North Tower Edmonton T5J 3E4 Alberta Canada

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	1	
N.	0	de
"Maria	THE PERSON NAMED IN	Sec.

Print

					The state of the s	
Product Name		Model	Quantity	Price	Total	
Change Management Bootcamp (- Program Location / Start Date: Edmon - Important Information: If you are payin please add their names and emails in the you checkout.	ton - Mar 6, 2018 g for somebody else,	EECorp-BESC-Chg Mgmt Btcp-2017-18	1	\$1,590.00 (CAD)	\$1,590.00 (CAD)	Return
				Sub-Total:	\$1,590.00 (CAD)	
				GST:	\$79.50 (CAD)	
				Total:	\$1,669.50 (CAD)	
Order History						
Date Added	Status			Comment		
07/02/2018	Payment Comp	lete				

Customer Service

- Contact Us
- Returns
- Site Map

Extras

- Brands
- Gift Vouchers
- Affiliates
- Specials

My Account





Order no Thank you

You will be sent an email confirmation of this order, but you may also wish to print a copy for your records

user information

Ronda M. White

shipping method n/a

payment method credit card

shipping address



billing address



Introduction to cybersecurity for CPAs On-Demand Courses - Registration

Item no. 50605816-16 Quantity 1

Price \$249.00

Subtotal: \$249.00

Shipping & handling: \$0.00

GST/HST: \$12.45

Total charged to your credit card: \$261.45

DETAILS FOR INTRODUCTION TO CYBERSECURITY FOR CPAS

The total amount of CPD credits/hours available for this event is up to 5 hours

PRODUCT / EVENT INFORMATION

You will receive an email with your log-in access to the CPA Canada online learning environment at https://education.cpacanada.ca

The email should reach you within the hour

If you do not receive this email, please email D2Lsupport@cpacanada.ca or contact the helpdask portal at https://cpacanada.service-now.com/support

Chartered Professional Accountants of Canada / Comptables professionnels agréés du Canada

Note:

n. Download items (e.g., eBooks and Folio Views infobases) are available from your CPAstore my downloads page

CPA Canada tax registration numbers GST/HST - 83173 3647 RTB001 QST - 1219981046 TQ0001



Confirmation of Form Completion

Ronda White

Thank you for submitting the CIA (3 Part Version) - Part 1 Exam form. For any questions or concerns, please submit an incident by clicking on the l'New Incident' link in the left-hand side navigation bar of your CCMS profile and a member of our staff will gladly respond to you shortly.

Your form number is

Logout

Return to BA

Home

Hame

Personal Information Update Personal Info

History

Order History

Change Password New Incident

Certifications

Certification Progress

Help

Contact Us Incident History

Forms

Complete a Form

Official Receipt / Invoice

The Institute of Internal Auditors 1035 Greenwood Blvd., Suite 401, Lake Mary, FL 32746 USA +1-407-937-1111 (c)

Order Summary

Order / Invoice ID : Order / Invoice Date:

Product Category: Order Status:

Order Total: Payment Type:

.

2/7/18 11:28 AM Exam Registrations Complete \$294.00 (USD) Credit Card

Received From Ronda White



Payment Information

Name (as it appears on credit card) ronda white

Credit Card Number Credit Card Type Expiration Date Amount Charged: Authorization Code: Billion Address:

Billing Address: Billing Postal/Zip Code:



Order Detail

Item	Description	Quantity	Per Item Price	Amount
3200-00-0101	CIA Part 1 (3P) Member - 5% GST	1	\$294.00 (USD)	\$294.00 (USD)

This online merchant, The Institute of Internal Auditors, is located in the United States at 1035 Greenwood Blvd, Suite 401 Lake Mary, FL 32746.

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¥ 1802 28

\$381.16 CAD



Location: Search > View Cart

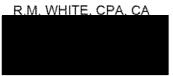
Chartered Professional Accountants of Alberta

1900 TD Tower 10088 - 102 Avenue

Edmonton Alberta, T5J 4R2

Canada

Invoice Address:



G.S.T. REG #:

10690 4287 RT0003

Member #:

Order ID #:

Date

2/11/2018 7:28 PM

Credit Card Number:

Ronda White

Card Holders Name: Authorization Number:

Description	Amount
ASSURANCE & PROFESSIONAL PRACTICE UPDATE	\$290.00
GST	\$14.50
Total An	nount Due: \$304.50

ASSURANCE & PROFESSIONAL PRACTICE UPDATE

You are registered for this offering.

Date & Time

Mar 16, 2018 12:30 PM

Format

Half-Day PM

CPD Hours

3.5

Facility

Sawridge Inn

4235 Gateway Blvd Edmonton, AB

Phone: 780-438-1222 😢

Fax: 780-

Meeting Room Maligne Payment \$304.50

Offering Special Notes

Facility Special Notes

ATB PLACE

GST:887315638RF001 RECEIPT CS

IN: 15.02.18 11:53 OUT: 15.02.18 13:46 AMOUNT: \$ 12.00

CC-DATA:

Feb 15 2018 D1:46 pm

TRANSACTION RECORD

Card Number

Card Entry : CHIP

Trans Type **PURCHASE**

Amount : \$12.00

Auth #

Sequence #

Term ID

Date 18/02/15

Time 13:46:08

APPROVED

BY ENTERING A VERIFIED PIN, CARDHOLDER AGREES TO PAY ISSUER SUCH TOTAL IN ACCORDANCE WITH ISSUERS AGREEMENT WITH

CARDHOLDER

Application Label:

MasterCard AID TVR TC TSI

> *** CUSTOMER COPY ***

GSTt:887315638RT001 Thank you for Visitina!

ATB PLACE GST: 887315638RT001 RECEIPT 02

IN: 16.02.18 09:48 OUT: 16.02.18 11:21 AMOUNT: \$ 12,00

CC-DATA:

Feb 16 2018 11:21 am

TRANSACTION RECORD

Card Entry : CHIP

Trans Type PURCHASE

Amount : \$12.00

Auth # Sequence # Term ID Date

18/02/16

Time 11:21:01

APPROVED

BY ENTERING A VERIFIED PIN, CARDHOLDER AGREES TO PAY ISSUER SUCH TOTAL IN ACCORDANCE WITH ISSUERS AGREEMENT WITH

CARDHOLDER

Application Label:

AID: TVR: TC: TSI:

> *** CUSTOMER COPY ***

GSTt:887315638RT001 Thank you for Visiting! 6UDB

Harvard Business Review Page 1 of 1





Thank you for your order of Harvard Business Review. Your order has been received and has been processed as follows.

Account Details



Billing/Shipping Address

Ronda White 14th Floor, North Tower 10030 107 Street Edmonton, AB T5J3E4

Item	Order Date	Term	Amount
Harvard Business Review All-Access	Feb 19, 2018	12 issues	\$119.00

Sales Tax: \$0.00

Total Amount: \$119.00

\$153.40 CAD

AHS Public Disclosure Expense Claims

Claimant Name	Claimant Title	Claimant Location	Expense Claim Total									
WHITE, RONDA	Chief Audit Executive, Internal Audit & ERM	Edmonton	\$ 119.50									
Expense Date	Business reason		Expense Location	Expense Type		From Location	To Location	Justification		# of Attendees	Attendee Name(s)	Trip Distance
1/22/2018	Jan 22/18 Parking @ ATB Place day meeting with AH Re: Cont Audit Strategy		AB - Local	Parking - Lot or Parkade	\$ 35.00			Jan 22/18 Parking @ ATB Place - Attend all day meeting with AH Re: Continuing Care Audit Strategy	1			
1/24/2018	Trip to Calgary Jan. 24 & 25/18 Continuing Care Operators me meetings with IA/ERM Re: Aud	eting and	AB - Other Zones	Meals Per Diem	\$ 47.50			Trip to Calgary Jan. 24 & 25/18 for Continuing Care Operators meeting and meetings with IA/ERM Re: Audits Bfast \$10.50 Lunch \$13.00 Dinner \$24.00	1			
1/25/2018	Trip to Calgary Jan. 24 & 25/18 for Continuing Care Operators meeting and meetings with IA/ERM Re: Audits		AB - Other Zones	Meals Per Diem	\$ 37.00			Trip to Calgary Jan. 24 & 25/18 for Continuing Care Operators meeting and meetings with IA/ERM Re: Audits Lunch \$13.00 Dinner \$24.00	1			
Approver(s)	for the claim	Approval Stat	us	Approval Date		•	•		•	•	•	
YIU, VERNA		Approve		5-Mar-18]							

Expense

GST: 887315638RT001 RECF1PT C1

(B)

IN: 22.01.18 08:44 PAY: 22.01.18 16:43 AMOUNT: \$ 35.00

Jan 22 2018 04:43 pm

TRANSACTION RECORD

Card Number

Card Entry : CHIP

Trans Type : PURCHASE

Amount : \$35.00

Auth #

Sequence #

Term ID

Date : 18/01/22

Time : 16:43:01

APPROVED

BY ENTERING A VERIFIED
PIN, CARDHOLDER
AGREES TO PAY ISSUER
SUCH TOTAL IN
ACCORDANCE WITH ISSUERS
AGREEMENT WITH
CARDHOLDER

Application Label:

AMERICAN EXPRESS
AID:
TVR:
TC:
TSI:

*** CUSTOMER
COPY ***

Parking & ATB Place for all day mtg with AH re: Continuing Care ludit Strategy Thank you for



Expense Report Direct Bill Summary

Purpose of This Form:

The purpose of this form is to report expenses incurred on behalf of a designated Executive or an AHS Board Member and paid for by a third party vendor. The information will be used for public disclosure reporting.

Expenses Paid Directly to Third Party Vendors:

AHS may have established accounts with certain vendors used to book travel and other expenses that are billed directly to AHS.

Examples include but are not limited to hotels, travel agencies, car rental agencies, conferences, courses and expenses reimbursed from a petty cash fund. It is mandatory to include in monthly reports these expenses that pertain to each member. AHS is required to disclose expenses for all

applicable receipts and back up must be attached.

Direct Bill Report

- Enter all items related to expenses incurred while conducting AHS business and paid for via a third party vendor (i.e. accommodations, airline tickets, car rentals, hosting events and working sessions)
- Enter all expenses pertaining to professional development such as conferences and courses, etc.
- Enter all expenses paid by AHS not mentioned above.
- Copies of invoices and other relevant back up must be attached, approvals for hosting events/working sessions that exceeds \$600 must be provided.
- Information will be used for reporting purposes only.
- A personal cheque must be attached to cover expenses deemed ineligible.

Indicate whether you have expenses to report in this section for this reporting period:			YES	
Name :	Rhonda Whtie	Reporting Period for the	Month of: Feb-18	

VEC

DD-MMM-YYYY	Payment Method	Category	Description/Purpose of the Expense	Name of Vendor	Amount Paid
24/01/2018	Direct Billing	Other Transportation	Red Arrow - Edmonton to Calgary (Depart Jan.24 & returned Jan. 25 (Invoice # Attended various meetings with the Internal Audit/ERM team and Continuing Care Operators meeting.	Other	137.52
	Direct Billing	Choose from Drop-down List		Choose from Drop-down List	
	Direct Billing	Choose from Drop-down List		Choose from Drop-down List	-
	Direct Billing	Choose from Drop-down List		Choose from Drop-down List	-
	Direct Billing	Choose from Drop-down List		Choose from Drop-down List	-
Total Paid in the Month					\$ 137.52

Nella Turlione

From:

Red Arrow Reservations <itinerary@redarrow.ca>

Sent:

Tuesday, January 23, 2018 2:00 PM

To:

Subject:

Red Arrow Itinerary/Receipt

ITINERARY/RECEIPT

X 1972 A CAMPAGE AND THE CAMPAGE AND COMPAGE AND COMPA

2018-01-23

You can reach us at:

ALBERTA HEALTH SERVICES - MARLIN TRAVEL 10030 107 STREET

Corporate Sales

EDMONTON, AB T5J 3E4

GROUP SALES SALES ORDER# **ORDERED** CUSTOMER# P.O. DEPARTING RETURNING NAME REP **AGENT** 2018-01-Website 2018-01-24 2018-01-25 11 User

Travellers:

White/Ronda

PRODUCT DESCRIPTION	DURATION	OCCUPANCY	QTY	PRICE/UNIT	BILLED
ECEXP 06:00	3 hrs 5 mins	Adult	1	\$ 72.38	\$ 68.76
Assigned to: 01A					
Departs Edmonton (EDMCEDAR / Best					
Western Cedar Park Inn 5116 Gateway					
Blvd) at 06:15 on 2018-01-24.					
Arrives Calgary (CALTO / CTO 205 9					
Ave SE) at 09:20 on 2018-01-24. (3 hrs 5					
mins)					

CEEXP 16:30 3 hrs 5 mins Adult 1 \$ 72.38 \$ 68.76

Assigned to: 11B

Departs Calgary (CALTO / CTO 205 9

Ave SE) at 16:30 on 2018-01-25.

Arrives Edmonton (EDMCEDAR / Best

Western Cedar Park Inn 5116 Gateway

Blvd) at 19:35 on 2018-01-25. (3 hrs 5

n .	n	
Pavment	s kece	ivea

DATE	GUEST	REFERENCE	AMOUNT
2018-01-	Alberta	MasterCard	\$
11	Services		137.52

Discounts:	\$ 7.24
Service Charges:	\$ 0.00
Invoice Total:	\$ 137.52
Payments	\$ 137.52

\$ 144.76

Base Price:

Received:

Balance Due: \$ 0.00

PLEASE NOTE THAT A PAPER TICKET IS NOT REQUIRED FOR CHECK-IN. PLEASE CHECK IN 15 MINUTES PRIOR TO DEPARTURE

TERMS: DUE UPON RECEIPT GST# BN139981476 Please note that the maximum luggage allowance per person is 4 pieces including carry on bags, and stowed luggage underneath the coach. Carry on bags include purses, backpacks and laptop bags. Additional luggage will incur additional fees. If you wish to time change, date change, or cancel for a full refund – 30 minutes notice prior to A.M departures; 3 hours notice prior to P.M. departures must be given. December 15 - January 5 to cancel or make any changes to a reservation we require 24 hours notice. Failure to provide proper notice makes the trip non refundable & will result in an additional change fee for a date / time change. Failure to arrive on time or no showing for your departure will result in forfeit of full fare unless rebooked within 30 days for a change fee. **Red Arrow will not be responsible for the loss of or damage to checked luggage in excess of stated maximum liability. In addition, Red Arrow does not accept liability to loss of or damage to unchecked baggage carried on board. For the full policy, please visit www.redarrow.ca or view the policy posted on our information boards at our Ticket Offices** **Red Arrow reserves the right to check I.D. or perform carry-on baggage checks at any time** Corporate Billing Accounts: Payment due 30 days after completion of trip.

If you wish to change or cancel your booking, please contact a Passenger Experience Representative at 1-800-232-1958.

Thank you for booking with Red Arrow Motorcoach. We appreciate your business!

Our Core Values: Safety | Customer Service | Resourcefulness | Integrity | Positive Attitude | Team Work | Loyalty | Accountability | Respect | Dedication