

Official Administrator and Executive Expense Report

Name Dr. Kathryn Todd

Title Vice President, Research Innovation & Analytics

Location Edmonton

Expenses submitted during the month of June 2014

					Trav	rel (1)							
Source Date Document	Purpose	Airfare	P	leals	Accoma	nodation	ther avel	otal ravel	Profession Developme (2)		Working Sessions Hosting a Hospitali	s nd	Other (4)
Jun-14 P-Card Meetings Jun-14 Expense Meetings		686	5			466	413 37	1,565 37		362		-	
Total		\$ 686	5 \$	-	\$	466	\$ 450	\$ 1,602	\$	362	\$	-	\$ -

Total for

the Month \$ 1,964

Maximum daily single meal expense claimed in the mor \$
Maximum daily base hotel rate claimed in the month \$
Non economy air travel in the month \$
-

1) Travel expenses

Includes local and out of province/country travel expenses. Other travel includes items such as taxis, parking mileage, car rental and other expenses related to travel.

2) Professional Development

Includes conference, seminar and course registration fees and material

3) Hosting and Hospitality expenses

Hospitality and Hosting expenses may be incurred to advance AHS' mission, vision and values. For example, may include working lunches with staff and prospective employees meetings with government officials, dignitaries, public interest groups, donors other public or private organizations.

4) Other

Other expenses include expenses incurred in the normal course of business that are required for work purposes. May include small item technology purchases, books, etc.

Car allowance and any other employment benefits reported in the annual financial statements are excluded from this report



TRAVEL, HOSPITALITY & WORKING SESSION EXPENSE CLAIM

SECTION A: EMPLOYEE DETAILS (for AHS Staff O	ALL V	
Enter employee # (old) and Employee # (E-People) if your pa		Expense Date From: 9-Jun-14 To 9-Jun-14
 Indicate N/A in the Employee # (E-People) if your payroll has 	not migrated to the New E-People payroll system	Expense Date From: 9-Jun-14 To 9-Jun-14 Travel Period from: To #applicable
If you are a new employee and your payroll is E-People you v	The state of the s	Out-of-Province Travel
Name: Kathryn Todd	Position (Title): Vic	ce President
Location: SSP 1 Fi North Tower Dept: Research	DOFA Level: (If applicable)	Union: Business Phone #: Ext:
Employee # (E-People): ZZ000189		
SECTION E: FINANCE CODING & TOTAL CLAIM		
CAPITAL PROJECT CODING ONLY → Project No	ımber	Project Task Number
Expenditure	Organization	Expenditure Type
Total - Section B: Travel - Pg 2	Total - Section C&D: Other & Foreign	Expenses - Pg 3
Pg Bal Location Functional Total	Bal	Secondary/ Total TOTAL REIMBURSEMENT
Pg Unit Location Centre (FC) Expense	Unit Location Functional Centre (FC)	Expense Expense Total Section B \$37.17
2A 101 0006 71840400017 \$37.17		Total Section C&D
28		Less Cash Advance
20		
2D	M	TOTAL CLAIM \$37.17
\$37.17 🗸	**User to enter Coding & \$ Amounts	V 0
NOTE: This section auto fills from page 2A, 2B, 2C & 2D	NOTE: These fields do not automatically fi	II for Section C & D
SECTION F: AUTHORIZATION I attest that I have it and and understand the "The J, Hospitality and Working Semilin Expense Policy (1122)" of A	Sharte Lie . Cook as and confirmances as before day and as a large state of the sta	
I attent the expenses enclosed in this claim are for valid business purposes for Alberta Feeder, Services and the ti	is claim has not been productly claimed by me or on my behalf from Alberta Health Services or any other Ore	
I still that expanses submitted in this claim news been incurred by using a cost ender method in new including the form, ethet that I are compliant to all the above a senerts	Travel, Hospital	tty and Work my Session Exc. in it is Policy - Document# 1177
Employee Signature:	Da	to 12 / 2014
I attest that I have read and understand the "Traval, Hospitally and Worlding Session Depense Policy (1122)" of A I attest the expenses enclosed in this claim are for valid business purposes for Allerta Health Services and that the		orner Organization. Approved claim form with receipts should be sent by the approver
I attest that expenses submitted in this claim have been incurred by using a cost effective method, otherwise ratio	nsio and supporting analysis is provided above.	directly to Accounts Payable for processing.
Approved By (PRINT ONLY): Deb Rhodes	DOFA Level Po	sition# Phone# Ext
I, by signing this form, steed that I am compliant to at the above statements Signature:	Photos Title Chief Financial Office	er Date July 3/14
Lattest that I have read and understand the "Travel, Hospitally and Working S on Expense Policy (1122)" of A		
I attest the expenses enclosed in this claim are for valid business purposes for Alberts Health Services and that the I attest that expenses submitted in this claim, have been incurred by using a cost ellective method, otherwise ratio		other Crganization,
Approved By (PRINT ONLY):	DOFA Level Pos	sition# Phone# Ext
L by signing this form, attest that I am compliant to all the above statements Signature:	Title	Date
A.S. Compared and an analysis of the second and an analysis of the	1 4LTC	

Health and Personal information on this form is collected by AHS under the authority of section 20(b) of the Health Information Act (HIA) and sections 33(c) and 34(2) of the Freedom of Information and Protection of Protection

EXPENSE CLAIM DETAILS

E	nter Finance Coding	101 0006	71840400	0017	<u> </u>	Emp # (E-P	eople)	······································						Pa	ige 2A
	incurred are for multiple FC's pleas											use these add	ditional pages	. Enter tota	1\$
-	slip, <u>DO NOT</u> separate any taxes (B: TRAVEL EXPENSES	NOTE: If expens		-								4- 050710110			
	clown (column Prov.) where expenses were in		-		tegones such a	is Hospitality, vv	orking Session	Reloca	iion, Continuing	cucation, Busin	ess insurance go	10 SECTION C			
	a lines are used for claim items that differ in Pa		f North Amer				Comp	etion o			hod Used" C in this column		QUIRED.		
	Business Reason for Travel - Detail	led Description	Prov, US,	What is		F	urther Exp	lanatio		RED in the "R	ationale is Re	quired" section	on on this pag	je	
Date	Required (include destination, who attended	d (d month	Out of	travel	Cost	ost (Filled Street		If amount being claimed is above the policy limit stated in Appendix "A"							
dd-mmm-yy	why travel was necessary and detailed expl	lanation of reason)	N.Amer where	related to?	Effective Method	Meal All	Meal Allowance Meal with Receipt			ionale is recul		Bus/LRT/	Per Diem	Mileage	
	A description of just "Meeting" will be return	ned for clarification	expenses incurred?	w.	Used? Y/N	Meal Type with value	Allowance	Meal Type	with receipt	Airfare	Hotel	Taxi	Parking / Fuel	Allowance	ince (km)
9-Jun-14	Traval to Leduc for the ACC Clinician Meeting, the Misericordia Hospitel for IRSM meeting then back!			Meeting	Yes										73.60
	And the state of t														
		· · · · · · · · · · · · · · · · · · ·													***************************************
			<u></u>			1							 		Total Kms
	SUBI	TOTALS	***************************************												73.60
	→ details of travel local		be included	above und	er the purpos	e of travel colu				En	ter \$0.505 km,	\$0.47 km <u>OR</u> : (see	ate per Union Mileage detai	Agreement Is to the left)	\$0.505
	Rates applicable \$0.505 per km	1 for under 5,000km	<u>Vyr</u> or \$0.47	per km for	over 5,000km	lyr or per Unio	n Agreement							Mileage \$	\$37.17
N	ote: Total will auto fill into pg 1, Sect	tion F. if form con	noleted ele	ctronically	- Additional	ng 2's can be	found after	Page	3		W. W		Trave	l \$ Subtotal	
								. 486		<u></u>		uto filis on pa	age 1 - TOTAI	TRAVEL \$	\$37.17
	is Required for expenses that										- Anna Anna Anna Anna Anna Anna Anna Ann				
(Any anal)	ysis supporting the method to	assess cost et	fectivene	ss shoul	d be attacl	hed to the	claim form)							
l															
			icumain			<i>-</i>									

Google

Directions to 10030 107 St NW, Edmonton, AB T5J 4X7 73.6 km – about 1 hour 10 mins

A	Ave NW, Edmonton, AB	
	1. Head southwest on 100a Ave NW toward 92 St NW	go 48 m total 48 m
4	2. Turn left onto 92 St NW	go 130 m total 180 m
Ļ	Turn right onto Cameron Ave NW About 1 min	go 500 m total 700 m
	4. Continue onto 95 St NW	go 54 m total 750 m
4	5. Turn left onto 101 Ave NW	go 170 m total 950 m
	6. Continue onto Grierson Hill NW About 56 seos	go 800 m total 1.7 km
7	7. Take the ramp to Low Level Bridge	go 120 m total 1.9 km
r	8. Turn right onto Low Level Bridge	go 350 m total 2.2 km
	9. Continue onto Connors Rd NW	go 190 m total 2.4 km
7	10. Slight right onto Scona Rd NW About 1 min	go 1.0 km totat 3.4 km
	11. Continue onto 99 St NW About 7 mins	go 5.1 km total 8.6 km
L,	12. Turn right onto Whitemud Dr NW _About 1 min	go 650 m totai 9.2 km
4	 Turn left onto Calgary Trail NW/AB-2 S Continue to follow AB-2 S About 13 mins 	go 19.3 km total 28.5 km
7	14. Take exit 522 toward Edmonton/Nisku/Business Park/10th Avenue	go 650 m total 29.1 km
4	 Keep left at the fork, follow signs for Nisku/Leduc/Business Park 10th Aven. North Industrial Sector 	ue/ go 180 m total 29.3 km
4	16. Turn left onto Airport Rd About 51 secs	go 300 m total 30.1 km
4	17. Turn right onto Sparrow Dr Destination will be on the right	go 350 m total 30.4 km
	Tota	l: 30.4 km - about 29 mins
B	8450 Sparrow Dr, Leduc, AB T9E	total 0.0 km
	18. Head north on Sparrow Dr toward Sparrow Crescent	go 350 m (ctal 350 m
4		2020 TO 10

	19.	Take the 2nd left onto Airport Rd	go 200 m total 550 m
7	20.	Merge onto AB-2 N via the ramp to Edmonton About 13 mins	go 20.0 km total 20.6 km
ኅ	21.	Turn left onto Whitemud Dr NW	go 300 m total 20.9 km
5	22.	Take the ramp on the left to Whitemud Drive W	go 350 m total ≳1.2 km
	23.	Merge onto AB-14	go 120 m total 21.3 km
	24	Continue onto AB-2 N About 8 mins	go 10.2 km total 31 5 km
7	25.	Take the 170 Street exit	go 550 m total 32.1 km
	26	Merge onto 170 St NW	go 600 m total 32,7 km
L	27.	Turn right onto 87 Ave NW	go 190 m total 32,9 km
4	28.	Take the 1st left Destination will be on the right About 1 min	go 140 m total 33,0 km
_			Total: 33.0 km - about 25 mins
(C)	1694	40 87 Ave NW, Edmonton, AB T5R	Total: 33.0 km – about 25 mins total 0.0 km
0		40 87 Ave NW, Edmonton, AB T5R Head southeast toward 87 Ave NW About 2 mins	
© 1	29.	Head southeast toward 87 Ave NW	total 0.0 km go 140 m
Р	29. 30.	Head southeast toward 87 Ave NW About 2 mins Turn left onto 87 Ave NW	total 0.0 km go 140 m total 140 m go 3.1 km
(P)	29. 30. 31.	Head southeast toward 87 Ave NW About 2 mins Turn left onto 87 Ave NW About 4 mins At the roundabout, take the 3rd exit onto 142 St NW	go 140 m total 140 m go 3.1 km total 3.2 km go 2.7 km
(P)	29. 30. 31. 32.	Head southeast toward 87 Ave NW About 2 mins Turn left onto 87 Ave NW About 4 mins At the roundabout, take the 3rd exit onto 142 St NW About 3 mins	go 140 m total 140 m go 3.1 km total 3.2 km go 2.7 km total 5.9 km go 230 m
9 444	29.30.31.32.33.	Head southeast toward 87 Ave NW About 2 mins Turn left onto 87 Ave NW About 4 mins At the roundabout, take the 3rd exit onto 142 St NW About 3 mins Turn right onto Stony Plain Rd NW Continue onto 102 Ave NW	go 140 m total 140 m go 3.1 km total 3.2 km go 2.7 km total 5.9 km go 230 m total 6.1 km go 1.7 km
やけけ けら	29.30.31.32.33.34.	Head southeast toward 87 Ave NW About 2 mins Turn left onto 87 Ave NW About 4 mins At the roundabout, take the 3rd exit onto 142 St NW About 3 mins Turn right onto Stony Plain Rd NW Continue onto 102 Ave NW About 2 mins	go 140 m total 140 m go 3.1 km total 3.2 km go 2.7 km total 5.9 km go 230 m total 6 1 km go 1.7 km total 7.9 km go 180 m
で サナナ ナイナ	29.30.31.32.33.34.35.	Head southeast toward 87 Ave NW About 2 mins Turn left onto 87 Ave NW About 4 mins At the roundabout, take the 3rd exit onto 142 St NW About 3 mins Turn right onto Stony Plain Rd NW Continue onto 102 Ave NW About 2 mins Turn right onto 124 St NW Slight left onto Jasper Ave NW	go 140 m total 140 m go 3.1 km total 3.2 km go 2.7 km total 5.9 km go 230 m total 6.1 km go 1.7 km total 7.9 km go 180 m total 8.1 km go 2.1 km

These directions are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause conditions to differ from the map results, and you should plan your route accordingly. You must obey all signs or notices regarding your route.

Map data 2014 Google

Directions weren't right? Please find your route on maps.google.ca and click "Report a problem" at the bottom left.

P-Card details Online ® Cardholder Statement Report

 Attached ALL original detail Cardholder AND Approver 	iled receipts and supporting documents in the s s signatures required where indicated below	ame order as it appears on this stat	ement	
TODD, KATHRYN	SENIOR VICE PRESIDENT			
Cardholder's Name	Cardholder's Position/Title	Billing Reporting Period:	20/06/2014	
RESEARCH	SEVENTH STREET PLAZA	**************************************		
Cardholder's Dept	Cardholder's Site/Location	Total Statement Amount	\$1,926.96	
KATHRYN.TODD@ALBERTAH	EALTHSERVICES.CA			***************************************
Cardholder's e-mail address		Last 6 digits of the P-Card #		

Y								
Transaction Date	I rans ID	Merchant Name & Description	Trans Original Amount	Currency	Trans Amount	GST	Freight	Description
21/05/2014		ADV PARKING00600004U, AUTOMOBILE PARKING LOTS AND GARAGES	23.00	CAD	23.00	1.10	.00	SPOR Meeting AIHS Bldg - PARKING
23/05/2014		ACT*RegOnline Test Acc, BUSINESS SERVICES NOT ELSEWHERE CLASSIFIED	o 712.00	USD	796.07	,00°	.00	5712 US - Registration (\$295 - early bird + lotel Rm for 3 nights in Salt Lake City Utah
28/05/2014		ADV PARKING0060003A, AUTOMOBILE PARKING LOTS AND GARAGES	₽ 26.00	CAD	26.00	1.24	.00F	Parking - IHE Forum and Board Dinner
28/05/2014		ADV PARKING0060003A, AUTOMOBILE PARKING LOTS AND GARAGES	26.00	CAD	26.00	1.24	.00	PARKING - IHE Board Meeting
02/06/2014		WESTJET 8382198686885, Westjet Airlines	ĝ 226.93	CAD	226.93	19/81	.00F	ilight to Calgary - QSAC Meeting - Southport ildg
04/06/2014		PRESTIGE TRANSPORTATIO, LIMOUSINES AND TAXICABS	74.76	CAD	74.75	\$.56	.00C	Cab from Home to Ainport for QSAC Meeting a Calgary
06/06/2014		BUKSA STRATEGIC CONFER, BUSINESS SERVICES NOT ELSEWHERE CLASSIFIED	& 31.50	CAD	31.50	V ^{1.50}	Р	lealth Policy Speaker Series - Dame Sally lavies Speaking Event - Westin Hotel
10/06/2014		ASSOCIATED CABIALLIED, LIMOUSINES AND TAXICABS	64.10	CAD	64.10	\$.05	.00C	ab from YYC Airport to Southport for QSAC leeting
13/06/2014		MPARK00020101U, AUTOMOBILE PARKING LOTS AND GARAGES	30.00	CAD	30.00	1,43	.00P/ C	ARKING - AACHT Meeting at World Trade entre - Jasper Ave
6/06/2014		WESTJET 8382198997103, Westjet Airlines	o 226.93	CAD	226.93	16.81	.00Fl	light to Calgary for Cancer SCN Core ommittee Meeting - Delta Hotel
6/06/2014		AIR CAN 0142135686243, AIR CANADA	© 232.18	CAD	232.18	11.06	.00Fi	ight from Calgary to Edmonton - Cancer CN Core Committee Meeting - Delta Hotel
8/08/2014		INDEPENDENT AIRPORT &, LIMOUSINES AND TAXICABS	g 74.75	CAD	74.75	3.56	Ca Ca	ab from Edm Airport to SSP - Cancer SCN ore Committee Meeting in Calg
8/06/2014		INDEPENDENT AIRPORT &, LIMOUSINES AND TAXICABS	74.76	CAD	74.75	3.56	SC	ab from Home to Edm Alrport for Cencer CN Core Committee Meeting - Delta A/P otel
9/06/2014		ADV PARKING00600004U, AUTOMOBILE PARKING LOTS AND GARAGES	G 20.00	CAD	20.00	/.95	.00PA	ARKING - SPOR Platform Launch & ACRC

Signatures		
Cardholder Designate (If Applicable) By signing this statement I hereby certify that I have reviewed and reconcile Program User Guide and Training. I have allocate	ed this statement in BMO Online to the best of my ability in ed the transaction(s) to the proper cost centre.	
North of Cardholder Designation	Caydholder Designate Position/Title	5157
Signature of Cardholder Designate	Sete of Signature	
expenses being claimed are in compliance with s	rel, Hospitality and Working Session Expense Policy (1122) uch policy.	
claimed by me or on my behalf from Alberta Heal	or valid business purposes for Alberta Health Services and th Services or any other Organization. A personal cheque for the control of the co	or any personal expenses madvertermy
 I attest that expenses submitted in this claim have provided. 	e been incurred by using a cost effective method, otherwise	e rationale and supporting analysis is
TODD, KATHRYN Name of Columbia	SENIOR VICE PRESIDENT Cardpoider Position/Title	
Signature of Cardholder	Date of Signature	
Approver Designate (If Applicable)		
By signing this statement I attest that I have read and understand the "Travexpenses being claimed are in compliance with s	vel, Hospitality and Working Session Expense Policy (1122) such policy.	of Alberta Health Services and confirm
claimed by the claimant or on their behalf from A	or valid business purposes for Alberta Health Services and liberta Health Services or any other Organization. A persona re been incurred by using a cost effective method, otherwis	al chaque for personal expenses madvantonaly
provided.	Executive ASSI	stant
Name of Approver Designate Rep X	July 2,20H	
Signature of Approver Designate	Date of Signature	
Approver By signing this statement		
 I attest that I have read and understand the "Tra expenses being claimed are in compliance with 		
claimed by the claimant or on their behalf from A	for valid business purposes for Alberta Health Services and Alberta Health Services or any other Organization. A person	at cheque to personal expenses macratantly
 I attest that expenses submitted in this claim has provided. 	ve been incurred by using a cost effective method, otherwis	
Deb Rhodes	Approver Position/Title	s & CFO (Acting)
Dobrach Thodes	Tulv 3/14	
Signature of Approver	Date of Signature	
Submit approved statement with aftechments to Ac	counts Payeble:	
where required	nented business reasons including names of participants	Address: Alberta Health Services Accounts Payable
And where applicable: * Copies of pre-approvals for travel * Personal chaque payable to "Alberta Health Service"	f electronic signatures if signatures are not on report)	7th Street Plaza 10th Floor, North Tower, 10030-107 Street Edmonton, AB T5J 3E4
Return, refund and/or credit receipts Disputes letter		
Business reasons for travel require detailed desormeal), why travel was necessary and detailed exp	iptions – include where travelled to, who attended (if ilanation of reason.	
Accounts Psyable only:		
Reference #:	Reviewed by:	Date:



Perta Health

ORIGINAL SUBMITTED MAY 16/14.

- MIS PLACED, RESUBMITTING

JUNE 25/14.

Travel Approval Form (Out-of Province Only) / Request for Advance

A. TRAVEL	PARTICULARS					**************************************				
Out-of-Province	:е: 🛛		Advance Re	ques	st: 🗌	Destination	on: Salt Lake City, Utah			
Name: Kathryr	Todd		Employee #:			Report To	: CEO			
Department: F	RIA		Office Location: Fl. SSP North Tower Business F				Phone #:			
What former ea	ntity payroll syste	ms is	the employed	cur	rently being paid fro	om? (Please	✓ one from below).			
AADAC			☐ Calgary H	lealt	h	☐ East Central				
☐ Alberta Cancer Board			☐ Capital H	ealth	1	☐ Northe	rn Lights			
Alberta Men	ital Health Board		Chinook			☐ Pallise	r Health			
Aspen	and the same of th		☐ David The	-	son	Peace (Country			
	Accounting Distrib	outlor	ı (If applicable):							
Corp/BU/Org Location (if applicable)			Functiona	Cer	ntre/Primary	Ехрв	nse/Secondary Account			
101	0006	7184	40400017			62314000				
Dates: From (day/month) 23/09	(yea	r) 2014 to (d	lay/n	nonth) 26/09 (year)	2014				
Purpose of Trip	: Healthcare Anal	tics §	Summit 2014							
Employee Signature: X Moth							Date:			
APPROVALS:	(Sr. VP prior approve	al requ	lired for all Out-o	of-Pro	ovince Travel) (Travel A	dvance Appro	val – Travel Policy Appendix A)			
Approved By: (please print) VICK	le	Kaminski	Tit	le: Prosident é	CEO	Phone #			
Signature: 🕜	releg to	m.	mil.				Date trucy /14			
Approved By: (A	olease print)		Title:				Phone #			
Signature:							Date:			
B. ESTIMATE	OF EXPENSES	П	Canadian Do	llars	US Dollars	inimen.				
	itegory	7			Description		Amount			
1. Accommodat		\top	# 4 Nial	**********	it \$139 US +Taxes (A	approx)	\$700,00			
2. Meals		$\neg \uparrow$	(Heal to			Summ't				
3. Registration		1	Early Bird Price		activity file	SOUMMA	295.00			
4. Airfare or Oth	ner Travel Costs	1	Арргох				1,000.00			
5. Other Expens	105 (piease specify)									
Cabs To and Fro	om Airports		***************************************		***************************************		250.00			
Total Estimated	Travel Costs						\$2,245.00			
C. COMPLETE	THIS SECTION	IF Y	OU REQUIRE	E AN	ADVANCE (only if	amount regul	red is \$500 or abova)			
	nt (\$) Requested:				Date Required:		Call Quote of abover			
- Corp. of These Millians in Proceedings of the Con-	CHEROSTOCK COMMENTS			-						

- If an advance is being requested the original approved Travel Approval Form should be forwarded to Accounts Payable 3 weeks prior to departure date, where possible.
- All travel expenses must be approved in accordance to "Appendix A" of the Alberta Health Services Travel Policy.

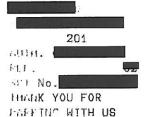
SPORMIG

MI COME TO LOT4 HILL TOWER PARKADE MANAGED BY INCED PARKING C1

COLOR TIME: . :1/14 14:34 FILTIME: 10/21/14 22:46 *PF DUR.: HKL....! 0:03:12 NI:

FIRE OF PARMENT:

\$ 23.00



ADV PARKINGOO6000033 10235-101 ST EDMONTON, AB T5J3E9 7804201995

THANT ID:

TEF" ID: "

SALE

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CHRUHULDER COPY

APPROVED

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ADV PARKINGOOGOOOOA 10235-101 ST EDMONTON, AB T5J3E9 7804201995

÷ PHAT 10:

TERM 10: 101

SALE

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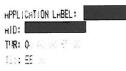
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CHROHOLDER COPY

APPROVED



RESTIGE TRANSPORTATION 10135 31 Avenue HW Edmonton AB T6N-1C2 700-463-5000

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POVED

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IAL

CAD\$74.75



Book on line at EDMPRESITEC.COM Thank you for being our guest

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Company of the service of the servic

SWATURE: صد فحد

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AACHT MTG

ATB PLACE
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M CEIPT C1



HH: 13.06.14 09:17 FAY: 13.06.14 14:58 AMOUNT: CAD 30.00

RECORD -----

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Account:

Amount:\$30.00

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Sequence #1

Gate: 14/06/13

Time: 14:57:50

APPROVED

BY ENTERING A VERIFIED
PIN, LARDHOLDER
ARLES TO PAY ISSUER
SUCH TOTAL IN
ACCORDANCE WITH ISSUERS
AGREEMENT WITH
CARDHOLDER

Application Label:

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TST: E800

TC: 13DF93L3349509EA

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INDEPENDENT AIRPORT & 1235 112 ST UNIT T5K1M7 EDMONTON AB 22188656

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Date
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(00) APPROVED-THANK TO

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INDEPENDENT AIRPORT & 10235 112 ST UNIT T5K1M: EDMONTON AB 22188656

PURCHASE



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00) APPROVED-THANK YOU

Retain this copy for yo

SPOR Platform launch

+ ACRC

WELCOME TO LOTA

TOWER PARKADE

BELL TOWER PARKADE
MANAGED BY
ADVANCED PARKING
RECEIPT C1

ENTRY TIME: 06/19/14

(19/14 08:34

EXIT TIME:

06/19/14 12:04 PARK-DUR.: HRS:MIN

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: TRUOMA

\$ 20.00

KIND OF PAYMENT:

201

AUTH.

GST No.122014491RT

THATE FOR FOR TARKER WITH US

Registration
USD \$295.00

3 Night Hotel Room
USD \$417.00



If you are registering a group of individuals but do not yet know the names of those individuals, you can information into the fields for now so that you can complete registration (i.e. Jon Doe 1, Jon Doe 2) and the early bird group pricing. You will then be able to return later to complete the information for each indi

Receipt

Receipt Number:

Registration ID:

Registration Date: 5/23/2014

Receipt Date: 5/23/2014

Issued By: The Healthcare Analytics Summit

Event: The Healthcare Analytics Summit

Date/Time: Wednesday, September 24, 2014 9:00 AM - Thursday, September 25, 2014 6:0

Registrants

Name	Registration ID	Company/Organization	R
Dr. Kathryri Todd		Research, Innovation & Analytics, Alberta Health Services	Εε

Billing Information

Kathryn Todd

Research, Innovation & Analytics, Alberta Health Services

fl., N Tower

10030 - 107 St

Edmonton, AB T5J 3E4

Canada

kathryn.todd@albertahealthservices.ca

Fees

Fee		Quantity	Unit Pric
Fee			
Early Bird Individual Subtotal:		1	\$295.
Lodging Fee		Nights	Averaç Cost/Nigl
Lodging Fee			
The Grand America Hotel -	- \$139	3	\$139.
Kathryn Todd Subtotal:	1884 - 36 10	3	ψ109.
Total:			

Transactions

Transaction Type	Dat	e Amou
Transaction Amount	5/23/20	
	ails 5/23/20	14 (\$712.00
Current Balance:		
	US	\$712.00
	CA	\$ \$796.0
Payment Method		. , 100

-,	 	 	

Payment Method:

The online credit card payment for this event will be listed on your credit card statement with the name Test Acc.

Refund Information

If you need to cancel more than 45 days prior to the event, please get in touch with us for a full refundable MAS@healthcatalyst.com If you need to cancel less than 45 days prior to an event but more than 10 event, please contact us at HAS@healthcatalyst.com. In that event, we will work with you to refund a cost based in part on the costs and expenses already incurred to hold your seat. For cancellations le in advance of the event, we cannot issue a refund and no refunds of any kind are available.

**Due to higher than expected demand and limited capacity, not all may be able to attend. For encourage early booking but are also reserving priority ticketing for healthcare leaders, profe teams for whom this summit has been best designed.

Catalyst reserves the right to deny registration to any individual or entity for any reason.

VVESTJET M

Contact us Help tions your week

Flights Vacations

Deals

Travel Info

My WestJet

Rewards

Itinerary confirmation

Thank you for choosing WestJet. You can find details about your booking below.

Your reservation code is:

out was or flower to

Guest details

Ms Kathryn Todd

Fight

Edmonton (YEG)-Calgary (YYC)

WestJet FF Ticket number

Seat

YEG-YYC

Air itinerary details

Edmonton (YEG) Wed Jun 4 2014, 6:45 AM Boeing 737-700

Calgary (YYC) Wed Jun 4 2014, 7:32 AM WestJet

Fare type: Flex

Pricing breakdown

Guest type		Base fare	Air transportation charges	Taxes, fees and	Total fare	Number of	Total fare
	***	 per guest	per guest	charges per guest	per guest	guests	
Adult		\$172.00	\$17.00	\$42.93	\$226.93	x 1	\$226.93 CAD

YEG-YYC: Flex fare type benefits

One complimentary checked bag *

Fully refundable if cancelled within 24 hours of booking **

Advanced sent selection - \$5-34.50 *

\$50-57.50 itinerary change fee + applicable fare difference

\$50-57.50 name change fee

\$50-57.50 cancellation fee, balance credited toward future WestJet flight purchases -

Total airfare:

\$226.93 CAD

Earn WestJet dollars, Pay when you pick up your car. Book now.

Reserve now and pay when you pick up your vehicle. All displayed quotes include taxes and fees. Click on the arrows to see other options.

Pick-up fram: Calgary (YYC) Wed Jun 4 2014, 7:32 AM Drop-off to: Calgary (YYC) Thu Jun 5 2014, 7:32 AM

> Economy 4 Door. Automatic, AC

Intermediate 3 Door, Automatic, Full-Size 3 Door. Automatic, AC

15 Passenger Van 4 Door,

^{*} You may not select a seat at this time. Seat selection will be available in the 'Manage bookings' section of your West, let profile, during unline check-in, or at the airport.

^{*} Flot applicable on flights operated by our sirling partners

[&]quot; Excluding to his departing within 1 hours of building

[·] Hon-refundable to original form of payment



WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*

WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

Add a hotel, Earn WestJet dollars, Get great rates, Book now.

All rates include taxes, fees and surcharges. Click on the arrows to see other options.

Check-in: Wed Jun 4 2014 Check-out: Thu Jun 5 2014

Nights: 1 Occupancy: 1 adult

Acclaim Hotel Calgary Airport	The Westin Calgary	Delta Bow Valley	Sandman Hotel Calgary City Centre
*** **** *** ***** *******************			
and the second of the second o			
\$201.51 CAD	\$447,97 CAD	\$335,69 CAD	\$245.87 CAD
Avg. Nightly Rate: \$201.51 CAD	Avg. Nightly Rate: \$447.97 CAD	Avg. Nightly Rate: \$335,69 CAD	Avg. Nightiy Rate: \$245.87 CAD
Premium Room, 2 Queen Becis (Platinum	Traditional Room, 2 Double Beds	Standard Room, 2 Queen Beds	Standard Room, 1 Queen Bed
Two Queens Room)	SELECT	SELECT	SELECT
SELECT	Yiew hotel	View hatel	View hotel
View hotel			

SHOW ALL HOTELS

WestJet Rowards members earn 1% back in WestJet dollars on hotel booked at westJet.com.*

WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

\$226.93 CAD

Important details

WestJet permits one piece of carry-on baggage and one personal item on board. If you are on a flight operated by one of our partners, your allowance may be different - learn more. All carry-on baggage must pass through security. Make sure your carry-on compiles and avoid having to surrender your personal items. Review what you can - and can't - take on your flight by visiting

our restricted items info page or catsa.gc.ca.

Your checked baggage allowance depends on the aircraft you are traveiling on, the fare option purchased and the destination you are traveiling to or from. You may be permitted additional items, or items that are overweight or oversized in checked baggage. For more details, please see Chricked and encess baggage.

7

Use with check in to print your boarding pass and select your seat for free. This service is available as early as 24 hours (and up to 60 minutes) before your scheduled flight. Selecting some seats requires a fee.





Departure information:

If you have baggage to check at the airport, please proceed to a book to print your bag too before continuing to be drop.

Help us help you get there on time.

At WestJet, we're proud of our on-time performance and need your help to make sure we meet your schedule.

You can help by following a few easy steps:

- Make sure you bring this boarding pass with you to the airport along with government-issued identification for guests 18 years and older,
- Please have your photo ID available for presentation at the boarding gate.

 Arrive at the airport a minimum of 90 minutes prior to scheduled departure for domestic flights and a minimum of 120 minutes prior to departure for international and U.S. flights.
- Proceed directly to security or customs if you are travelling without checked baggage.

 Arrive at your departure gate no less than 10 minutes prior to departure. There is a risk of losing your seat if you arrive at the gate less than 10 minutes prior to your flight's departure.

Arrival information:

Thank you for flying with WestJet.

- If this is your final destination, please proceed to the arrivals area and collect your checked bags.

 If you are connecting to a domestic or international flight, please proceed to your next departure gate.

 If you are connecting in Canada to a U.S. flight, please proceed to customs and immigration.

 If you are connecting to a U.S. flight and have already cleared customs and immigration, please proceed to your next departure gate.

Contact information:

If you require assistance of your departure city please contact us at 1 888-937-0538. You can also visit westjet.com or speak to one of our airport agents for help.

Print | Email

Health Policy Speaker Series presents:

Professor Dame Sally Davies Against the odds: the creation of NIHR* and the impact on front line health workers

Presented by the Institute of Hearth Economics and Alberta Innovates - Health Solutions *National Institute of Health Research

Tuesday, June 10, 2014 | 7:30am - 9:00am Westin Edmonton | Breakfast included





Receipt

Reference Number

Issued By BUKSA Associates Inc.

Suite 10328 - 81 Avenue NW, Edmonton, AB T6E 1X2

Phone: 780-436-0983 \$

Email: SpeakerSeries@buksa.com

Date Registered Friday, June 6, 2014 Statement Date Friday, June 6, 2014

Event Health Policy Speaker Series

Event Details The Westin Edmonton

10135 - 100 Street NW Edmonton Alberta

Canada

Event Date Tuesday, June 10, 2014

Selection

Ticket fee:: Kathryn Todd

Sub Total:

Cost \$CAD30.00 \$CAD30.00 \$CAD1.50

Sales Tax

Total \$CAD31.50



Billing Company Alberta Health Services

Name Kathryn Todd Address Line 1 FI., N Tower Address Line 2 10030 - 107 Street City Edmonton

US State AB Billing Zlp/Postal Code T5J 3E4 Country Canada

Email Address kathryn.todd@albertahealthservices.ca

Date Transaction Type

Friday, June 6, 2014 Transaction Amount \$CAD30.00 Friday, June 6, 2014 Sales Tax \$CAD1.50 Friday, June 6, 2014 Online \$CAD-31.50 Balance \$CAD0.00

Terms and Conditions

Your credit card statement will read "BUKSA Associates Inc." A receipt will be emailed to you upon completion of this form.

Cancellation Policy

No refunds will be issued for tickets purchased.

Receipt

BUKSA Associates Inc. Suite 307, 10328 - 81 Avenue NW, Edmonton, AB T6E 1X2 Phone: 780-436-0983 Email: SpeakerSeries@buksa.com

Health Policy Speaker Series c/o BUKSA Strategic Conference Services Email: SpeakerSeries@buksa.com

Attendee Information Reference Number Email Address kathryn.todd@albertahealthaervices.ca This email address must be unique for each attendee. Prefix Dr. First Name Kathryn Last Name Todd Job Title Vice President, Research, Innovation and Analytics Organization Alberta Health Services Address Line 1 ... N Tower Address Line 2 10030 - 107 Street City Edmonton Prov./State AB Postal Code T5J 3E4 Country Canada Work Phone Selection Cost Ticket fee: \$CAD30.00 **Total Selections** \$CAD30.00 Sales Tax \$CAD1.50 Total \$CAD31.50 Date Transaction Type Friday, June 6, 2014 Transaction Amount \$CAD30.00 Friday, June 6, 2014 Sales Tax \$CAD1.50 Friday, June 6, 2014 \$CAD-31.50 Balance \$CAD0.00

Health Policy Speaker Series c/o BUKSA Strategic Conference Services Email: <u>SpeakerSeries@buksa.com</u> **INITIATIVES & PARTNERSHIPS**

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- Health Policy Speaker Series (http://www.aiheathsolutions.ca/outreach-learning/conferences-and-community-building/health-policy-speakers-series/)

PROFESSOR DAME SALLY DAVIES - JUNE 10, 2014

Against the odds: the creation of NIHR and the impact on front line health workers



Sally Davies is the Chief Medical Officer for England and her role is to guide government decisions on all matters of public health, including such issues as superbugs, drug trials and obesity. She developed the National Institute for Health Research
(http://www.nihr.ac.uk/Pages/default.aspx) in 2006 with a budget of £1 billion. A hematologist by training, her research interests focus on sickle cell disease. Dame Sally was named a Dame Commander of the Order of the British Empire for services to medicine in 2009. This year she was elected a Fellow of the Royal Society.

Tuesday, June 10, 2014 7:30 – 9:00am Professor Dame Sally Davies – June 10, 2014 | Alberta Innovates: Health Solutions 10135 100 Street

Register now (https://www.etouches.com/ereg/newreg.php?eventid=91773&)
Tickets are \$30 +GST and include breakfast

Tickets are non-refundable

This event will be streamed live online (http://www.jeffallenvideo.com/IHE/).

For more information:

Scarlet Mack, Administrative Assistant scarlet.mack@albertainnovates.ca (mailto:scarlet.mack@albertainnovates.ca) 780-429-5727 ext.223

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sk=wall)



(https://twitter.com/ AIHS)

Yvonne Arnold

From: Sent:

BUKSA Associates Inc. (DO NOT REPLY) [receipts@buksa.com]

Friday, June 06, 2014 2:59 PM

To:

Kathryn Todd

Subject:

Purchase Receipt

REGISTRATION FEE RECEIPT

Receipt Date:

2014-06-06 1:58:08 PM

Receipt Number:

Bank Auth Number:

Fee Total:

31.50 CAD

Name on Card:

Kathryn Todd

Card Type:

Email Address:

kathryn.todd@albertahealthservices.ca

Company Information: BUKSA STRATEGIC CONFERENCE SERVICES

BUKSA Associates Inc.

Edmonton, Alberta T6E 1X2 Canada

Phone: 780-436-0983 Email: info@buksa.com Web: www.buksa.com

Bill to:

Kathryn Todd

FI. N Tower

10030 - 107 Street

Edmonton AB

T5J 3E4

CA

For conference registration details including cancellation policies please refer to the official confirmation email, which has been sent separately. If you do not receive the official confirmation email within 24 hours please contact the Conference Secretariat.

Please DO NOT REPLY to receipts@buksa.com. This is an unattended email address. If you have any questions please refer to your official confirmation letter or email info@buksa.com.

Yvonne Arnold

From:

Health Policy Speaker Series Confirmation [SpeakerSeries@buksa.com]

Sent:

Friday, June 06, 2014 2:59 PM

To: Subject: Kathryn Todd Confirmation for Health Policy Speaker Series

Health Policy Speaker Series Confirmation

Tuesday, June 10, 2014 from 7:30 am until 9:00 am

The Westin Edmonton

Speaker: Professor Dame Sally Davies

Dear Dr. Todd,

Thank you for registering for the Health Policy Speaker Series , hosted by Alberta Innovates - Health Solutions and the Institute of Health Economics, beginning Tuesday, June 10, 2014 at The Westin Edmonton (Google Map). The details of your registration are listed here:

Reference Number:

Name: Kathryn Todd Total fees: 30.00 Total tax: 1.50

Amount owing: 0.00

You may return to your online registration record by clicking the following link: https://www.etouches.com/ereg/record.php?id=begglliqL2baToK%2B8QjSjA%3D%3D

Kind regards,

Registration Coordinator

Health Policy Speaker Series c/o BUKSA Strategic Conference Services Email: SpeakerSeries@buksa.com

Yvonne Arnold

From:

noreply@itinerary.westjet.com on behalf of WestJet Airlines [noreply@itinerary.westjet.com]

Sent:

Monday, June 16, 2014 10:26 AM

To:

Yvonne Arnold

Subject:

Reservation Confirmation

West Jet 22 Aerial Place N.E. Calgary, Alberta, Canada Tel: 1-888-9378538

Thank you for choosing WestJet. Please read these important details carefully regarding your purchase and itinerary.

Please keep this information for your records as WestJet cannot provide this information to you later than seven days after the completion of your last flight.

This is an automated message system. Please do not respond. If you have any concerns about this message or if you have received this message in error, please contact WestJet at 1-888-9378538 (1-888-WESTJET).

Booking Confirmation

Your reservation code is:

Main contact: Ms Kathryn Todd

F-mail.

KATHRYN, TODD@ALBERTAHEALTHSERVICES.CA

Phone Number: 1

For more information on flying with WestJet, including baggage fees, please visit Travel info

Guest

Ms. Kathryn Todd

Flight WestJet FF

Ticket Number

Seat

Edmonton (YEG)-Calgary (YYC)

YEG-YYC: *

Air Itinerary Details

WS104 WestJet Edmonton, CA

Wed 18 Jun, 2014 08:20 AM

Calgary, CA Wed 18 Jun, 2014 09:07 AM

Fare type: Flex Non-stop

Fare breakdown

Guest type

Base fare per guest Air transportation charges

per guest

Taxes, fees and charges per guest Total fare per guest

Number of guests

Total fare

aduir

SO

CAD 172.00

CAD 12.00

CAD 42.93

CAD 226,93

x 1 CAD 226,93

Total airfare: CAD 226.93

Tax details

Rate code Description XG Goods and Services Tax (GST) CA

Air Travellers Security Charge (ATSC)

Airport Improvement Fee (AIF)

Amount CAD 10.81

> CAD 7,12 CAD 25,00

Total taxes: CAD 42.93

Fare family benefits

YEG-YYC: Flex Seat Sale Benefits

One complimentary checked bag *

Fully refundable if cancelled within 24 hours of booking **

Advanced seat selection - \$5-34.50 *

\$50-57.50 itinerary change fee + applicable fare difference

\$50-57.50 name change fee

\$50-57.50 cancellation fee, balance credited toward future WestJet flight purchases ~

Flight to Calgary for Cancer SCN Core OHE mtg.

- Not applicable on flights operated by our airline partners
- ** Excluding flights departing within 24 hours of booking
- Non-refundable to original form of payment

Total

Charged to

CAD 226.93

WestJet offers

Get travel insurance

Don't forget to include travel insurance as part of your trip. WestJet has partnered with RBC Insurance® to provide you with the right coverage for your travel experience. Get a quote

Important Information

Thank you for choosing WestJet QST # 1202807956TQ0001 GST # 866112535

- Terms and conditions of carriage, baggage allowances, baggage fees and service fees may differ significantly if you are
 travelling on one of our <u>airlines partners</u>; it is important to familiarize yourself with the terms and conditions of the airline
 operating the flight. To view the baggage allowances and fees of our code-share partners, visit our <u>code-share baggage</u>
 info page.
- Positive identification is required at check-in. Please ensure the name on the reservation matches the identification for the
 guest prior to check in.
- Please check in a minimum of 90 minutes prior to scheduled departure for flights within Canada, and 2 hours prior for international flights and flights to the United States.
- Guests are required to be through security and at their departure gate 30 minutes prior to the scheduled departure of their flight.
- Failure to show up for the first flight segment of a scheduled round trip or multi-segment reservation will result in the
 cancellation of the return segment or remaining segments. The fare paid for these segments will be forfeited and
 compensation will not be issued.
- For detailed information on your flight visit:
 - o Fares, taxes and fees (For change/cancel guidelines, baggage fees, service fees and other taxes and fees)
 - o Baggage allowances (Carry-on, checked, sporting goods, restricted items)
 - o Seat selection (How it works, changing your seat and more)
 - o inflight services (Buy on board, up! magazine and more)
 - o Inflight entertainment for information on our live seatback television.
- Carbonzero and West.Jet have teamed up to provide you the opportunity to help reduce the effects of climate change and
 mitigate the greenhouse gas emissions associated with air travel through the <u>purchase of carbon offsets</u>.
- We appreciate hearing about your experience with us. If you would like to provide us with feedback, please see our contact
 us page and select the give feedback tab. You may also send us a letter at: WestJet Campus, Attention Guest Relations, 22
 Aerial Place N.E. Calgary, Alberta Canada T2E 3J1.

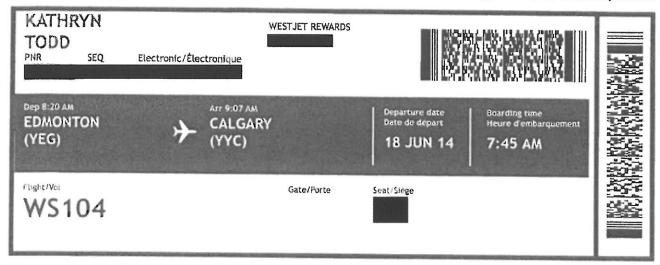
Important Legal Notice

Terms and Conditions

Contact Information

If you have questions about your reservation, call WestJet at 1-888-937-8538 (1-888-WESTJET) and have the itinerary number ready. Thank you for choosing WestJet.





Departure information:

If you have baggage to check at the airport, please proceed to a kinsk to print your bag tags before continuing to Bag drop.

Help us help you get there on time.

At WestJet, we're proud of our on-time performance and need your help to make sure we meet your schedule.

You can help by following a few easy steps:

- Make sure you bring this boarding pass with you to the airport along with government-issued identification for guests 18 years and older.
- Please have your photo ID available for presentation at the boarding gate.
- Arrive at the airport a minimum of 90 minutes prior to scheduled departure for domestic flights and a minimum of 120 minutes prior to departure for international and U.S. flights.
- Proceed directly to security or customs if you are travelling without checked baggage.
- Arrive at your departure gate no less than 10 minutes prior to departure. There is a risk of losing your seat if you arrive at the gate less than 10 minutes prior to
 your flight's departure.

Arrival information:

Thank you for flying with WestJet.

- · If this is your final destination, please proceed to the arrivals area and collect your checked bags.
- If you are connecting to a domestic or international flight, please proceed to your next departure gate.
- If you are connecting in Canada to a U.S. flight, please proceed to customs and immigration.
- . If you are connecting to a U.S. flight and have already cleared customs and immigration, please proceed to your next departure gate.

Contact information:

If you require assistance at your departure city please contact us at 1 888-937-8538. You can also visit westjet.com or speak to one of our airport agents for help.



Itinerary / Receipt



Your booking is confirmed. Thank you for choosing Air Canada. Please bring your Itinerary-receipt to the airport.

Main Contact Information

Booking reference: LVJ368

Name:

Ms Kathryn Todd

E-mail

KATHRYN TODD@ALBERTAHEALTHSERVICES.CA

Form of payment:

Customer Care

Air Canada Reservations

1-888-247-2262

Air Canada Flight Information

1-888-422-7533

International Reservations

Alert me of flight changes

Flight notification

Flight Itinerary

Flight

From

To

Aircraft DH4

Aircraft Booking

Status

AC8150

Calgary (YYC)

Edmonton International (YEG)

class

Confirmed

Operated by:

Wed 18-Jun 2014

Wed 18-Jun 2014

Air Canada Express-

ess- 15:30

16:20

Jazz

825

Seat number(s) requested:

Passenger Information

Passenger 1

Name: Frequent Flyer Pgm:

Ms Kathryn Todd

Air Canada Aeroplan

Ticket number:

Program

number:

Purchase Summary

Passenger: 1 Ticket number 014 2135 686243

Date of issue

Fare Amount in Canadian dollars:

16-Jun 2014 184.00

Return flight Call-> Edmonton (attend Cancer Sch Core Cotte mtg)



(including pavigational & other charges)

Taxes, Fees & Charges

Canada Security Charge (CA)

Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

Canada Airport Improvement Fee (SQ)

7.12 11.06 30.00

232.18

Total Fare in Canadian dollars:

Ticket particularities: AC ONLY/NON-REF/CHGE FEE

*Fare calculation:

18JUN14YYC AC YEA Q12.00R172.00CAD184.00 END ROE1.00

Canadian tax registration numbers:

XG Canada Goods and Service Tax (GST) #10009-2287

RC Canada Harmonized Sales Tax (HST) #10009-2287

XQ Quebec Sales Tax (QST) #1000-043-172

Fare Rules Summary

Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.

If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip
cancellation or medical emergency. We recommend the purchase of travel insurance.

Tickets are non transferable and name changes are not permitted.

Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we
will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's general conditions of carriage.

Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the <u>Travel documentation</u> and <u>US Secure Flight Program</u> US Secure Flight Program for Important Information on documents and Identification required for travel.

Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via www.aircanada.com/us/en/insurance or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included