

2020-22 Health Plan and 2021-22 Business Plan

Improve the Experiences of Patients and Families

OBJECTIVES

Expand community-based and home care options in the most appropriate setting

Improve sustainability and integration of addiction and mental health care in communities and across the service continuum

Leverage technology and innovation to improve patient and family-centred care

MEASURES

- Percentage placed in continuing care within 30 days
- Alternate level of care days
- Unplanned mental health readmissions
- Patient satisfaction with hospital experience
- MyAHS Connect Portal users

Improve Patient and Population Health Outcomes

OBJECTIVES

Implement the Alberta Surgical Initiative (ASI) and reduce CT and MRI wait times

Focus on health promotion through increased prevention of disease and injury

Improve health outcomes and access to safe, high- quality services for Albertans living in smaller communities, including Indigenous communities

MEASURES

- Percentage of scheduled surgeries performed within CIHI benchmark (hip, knee, cataract)
- Total Alberta residents who received a COVID-19 vaccination (at least the first dose)
- Hand hygiene compliance rate
- Ambulatory care sensitive condition hospitalization rate per 100,000 population

Improve the Experience and Safety of Our People

OBJECTIVES

Continue to implement Our People Strategy

MEASURES

- Workforce engagement rate
- Disabling injury rate

Improve Financial Health and Value for Money

OBJECTIVES

Support financial sustainability through cost-saving initiatives and reduced expenditures

MEASURES

- Annual rate of change in operational expenditures
- Cost of a standard hospital stay
- Acute length of stay compared to expected length of stay (ALOS:ELOS)
- 30-day overall unplanned readmissions (medical, surgical, pediatric, obstetric)