Message from Calgary Zone Leadership

Calgary Zone Executive Leadership feels particularly proud of the strong support and collaboration demonstrated by their leaders, staff and physicians while continually providing patient- and family-centred care in communities and hospitals.

They also recognize the importance and significant value of their strong relationships with Primary Care Networks, and their continuously developing partnerships with non-profit organizations that work to care for vulnerable or marginalized populations.

Calgary Zone's swift and effective pandemic response has been greatly supported by clinical and non-clinical areas such as contracting, procurement and supply management, IT, communications and environmental services, and also through community partners working collectively to protect the public and healthcare workers.

An unprecedented redeployment of staff and physicians whose willingness to embrace new roles and tackle new responsibilities for the common good are a living example of Alberta Health Services' values.

"Over the past year, more than ever, we have been privileged to work within AHS, and with the thousands of staff and physicians who provide frontline care and



AHS nurse clinician Jill Paulsen (left) and artist Tracy Franks (right) at Hope Hallway on the Adolescent Mental Health Unit at Foothills Medical Centre. Photo by Paul Rotzinger/AHS.

those who support them," says Dr. Sid Viner, Zone Medical Director, Calgary Zone. "The resilience and incredible experience, competence and capabilities of our frontline staff, physicians and leadership have shone throughout the past year."

Calgary Zone's uninterrupted focus on quality and patient safety - including maintaining access to surgery and outpatient services, participating in accreditation and continuing with quality assurance activities and key quality improvement initiatives – was another notable accomplishment despite the demands of the pandemic.

"We are very proud of the Zone's many accomplishments and we are thankful to all those who have contributed in so many ways to providing care for those who need it, and protecting the health of Albertans," says Lori Anderson, Chief Zone Officer, Calgary Zone. "Our people have shown tremendous courage and professionalism over the past year. It is inspiring and a true testament to the power of teamwork."

Lori Anderson Chief Zone Officer, Calgary Zone

Dr. Sid Viner Zone Medical Director, Calgary Zone

