

Provincial										
		2014-15 FY	2015-16 FY	2016-17 FY	2017-18 FQ1	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2016-17 FQ4YTD	2017-18 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	288	281	271	272	251	268	265	271	260
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	24.4%	23.1%	22.2%	21.5%	20.5%	21.8%	21.4%	22.2%	21.3%
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	5,548	5,405	5,395	1,419	1,139	1,283	1,377	5,395	5,218
	Number of Clients Placed from Community (home)	2,262	2,474	2,568	696	623	654	736	2,568	2,709
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	690	628	846	765	896	766	676	846	676
	Persons Waiting in Community (home) for Placement	854	783	1,027	1,033	1,159	1,160	1,261	1,027	1,261
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	42	44	46	51	52	54	49	46	51
	Number of Unique Home Care Clients	113,778	116,415	118,744	77,058	77,211	78,235	78,598	118,774	121,021
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.6	5.6	5.1	5.1	5.6	6.0	6.1	5.1	5.7
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	4.9	5.0	5.0	4.9	5.0	5.7	5.7	5.0	5.3
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.1	2.9	2.7	2.6	2.6	2.6	3.0	2.7	2.7
Acute Care	Acute Care Occupancy (Busiest hospitals)	97.2%	95.8%	96.7%	97.0%	96.4%	98.1%	99.1%	96.7%	97.7%
	Acute LOS to Expected LOS Ratio	1.04	1.02	1.01	0.98	0.97	0.99	1.00	1.01	0.99
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.5	3.6	3.4	2.9	3.1	3.2	2.9	3.4	3.0
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.5	10.0	10.2	10.0	10.2	11.2	11.3	10.2	10.7
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	46.0%	46.9%	46.1%	46.4%	45.3%	42.3%	41.8%	46.1%	43.9%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	36.1%	37.9%	37.3%	38.3%	36.6%	33.8%	33.3%	37.3%	35.5%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.2	3.2	3.2	3.3	3.3	3.4	3.5	3.2	3.4
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	78.5%	78.3%	77.8%	77.2%	76.9%	75.7%	74.0%	77.8%	76.0%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	63.3%	62.9%	62.6%	61.7%	61.0%	59.9%	57.6%	62.6%	60.1%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.4	1.3	1.3	1.4	1.4	1.5	1.5	1.3	1.4
	ED Patients Left Without Being Seen and Left Against Medical Advice	4.3%	3.9%	3.9%	4.2%	4.4%	4.3%	4.4%	3.9%	4.3%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	29.9	33.0	34.0	36.5	37.9	38.1	40.9	34.0	38.4
	Coronary Artery Bypass Graft(CABG) Urgency III (Scheduled) Ready to Treat to Treatment	14.9	12.1	10.7	14.1	14.7	26.0	24.5	10.7	22.2
	Hip Replacement Surgery Ready to Treat to Treatment	28.7	31.4	32.9	34.9	36.4	37.0	37.6	32.9	36.7
	Knee Replacement Surgery Ready to Treat to Treatment	33.0	34.7	36.9	39.7	39.9	40.1	41.7	36.9	40.7
	Hip Fracture Repair within 48 hours of admission	86.2%	90.1%	91.8%	92.2%	92.6%	94.3%	92.3%	91.8%	92.8%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	89%	85%	81%	74%	65%	82%	73%	81%	74%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	82%	73%	73%	66%	60%	75%	66%	73%	67%
Health Info.	Health Link Alberta Calls Answered within Two Minutes	76.7%	75.6%	73.5%	73.3%	78.2%	70.8%	68.6%	73.5%	72.5%

Zone 1 South

		2014-15 FY	2015-16 FY	2016-17 FY	2017-18 FQ1	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2016-17 FQ4YTD	2017-18 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	368	351	352	378	305	347	337	352	338
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	25.8%	24.1%	23.6%	23.6%	22.6%	23.3%	23.8%	23.6%	23.3%
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	425	448	447	101	88	117	111	447	417
	Number of Clients Placed from Community (home)	441	439	478	117	114	104	153	478	488
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	44	60	66	58	84	61	71	66	71
	Persons Waiting in Community (home) for Placement	96	88	81	92	120	120	105	81	105
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	44	57	57	55	63	76	68	57	66
	Number of Unique Home Care Clients	11,860	12,064	12,380	8,085	8,057	8,171	8,183	12,380	12,568
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.6	5.4	4.6	4.8	6.3	4.8	5.7	4.6	5.9
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	3.2	3.7	3.9	3.0	4.1	3.1	5.1	3.9	4.1
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	0.9	0.9	1.0	0.7	1.0	0.9	0.7	1.0	0.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	88.9%	91.1%	89.5%	87.2%	90.9%	90.9%	92.5%	89.5%	90.3%
	Acute LOS to Expected LOS Ratio	1.13	1.10	1.11	1.08	1.08	1.07	1.05	1.11	1.07
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.4	2.8	3.0	3.0	2.4	2.5	2.3	3.0	2.6
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	6.0	6.2	6.0	5.9	6.7	6.8	6.6	6.0	6.5
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	75.8%	73.4%	73.7%	76.3%	68.3%	65.5%	68.4%	73.7%	69.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	72.7%	69.9%	70.7%	73.1%	63.3%	60.0%	63.3%	70.7%	64.8%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.5	2.6	2.4	2.4	2.5	2.5	2.3	2.4	2.4
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	86.7%	85.9%	86.9%	86.9%	85.8%	86.1%	86.4%	86.9%	86.3%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	78.5%	77.3%	80.3%	80.8%	78.9%	79.3%	81.1%	80.3%	80.0%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.2	1.2	1.0	1.0	1.1	1.0	0.9	1.0	1.0
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.3%	3.1%	2.8%	3.1%	3.6%	3.0%	2.4%	2.8%	3.0%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	14.0	31.1	28.9	27.8	28.9	29.9	27.6	28.9	28.7
	Hip Replacement Surgery Ready to Treat to Treatment	42.2	40.1	46.1	49.0	53.0	41.9	51.5	46.1	49.2
	Knee Replacement Surgery Ready to Treat to Treatment	47.9	51.7	55.3	52.1	64.3	55.2	50.5	55.3	55.4
	Hip Fracture Repair within 48 hours of admission	85.9%	93.5%	88.0%	90.3%	82.0%	91.4%	85.7%	88.0%	87.2%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	93%	85%	93%	83%	92%	97%	77%	93%	87%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	92%	84%	90%	81%	88%	95%	73%	90%	84%

Zone 2 Calgary

		2014-15 FY	2015-16 FY	2016-17 FY	2017-18 FQ1	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2016-17 FQ4YTD	2017-18 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	235	231	214	219	202	211	204	214	206
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	18.5%	16.9%	15.8%	15.1%	13.6%	15.3%	14.9%	15.8%	14.8%
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,869	1,837	1,667	502	395	402	463	1,667	1,762
	Number of Clients Placed from Community (home)	679	885	771	257	192	214	207	771	870
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	234	183	268	215	260	227	188	268	188
	Persons Waiting in Community (home) for Placement	352	293	393	370	431	439	488	393	488
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	50	49	48	48	44	51	44	48	47
	Number of Unique Home Care Clients	33,504	34,680	35,834	23,977	24,118	24,368	24,708	35,834	37,318
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.3	5.4	5.0	5.1	5.1	5.4	6.0	5.0	5.4
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	6.3	5.1	5.1	5.3	5.6	5.7	5.0	5.1	5.1
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.6	2.6	2.7	2.7	2.9	2.7	3.0	2.7	2.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	99.1%	99.0%	99.2%	100.0%	98.4%	100.2%	101.8%	99.2%	100.1%
	Acute LOS to Expected LOS Ratio	1.07	1.04	1.02	0.99	0.98	1.00	1.00	1.02	0.99
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.5	3.7	3.4	3.4	3.1	3.5	3.6	3.4	3.4
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.7	10.7	10.6	10.2	10.1	11.3	11.5	10.6	10.7
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.2%	34.3%	35.0%	37.0%	36.1%	32.8%	32.6%	35.0%	34.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	32.8%	33.0%	33.7%	35.9%	34.9%	31.8%	31.6%	33.7%	33.5%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.3	3.4	3.4	3.5	3.5	3.6	3.7	3.4	3.6
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	74.8%	74.3%	74.2%	73.8%	73.5%	72.6%	71.0%	74.2%	72.8%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	62.2%	60.2%	60.0%	58.8%	58.0%	57.9%	55.6%	60.0%	57.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.5	1.4	1.4	1.5	1.4	1.5	1.6	1.4	1.5
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.7%	3.6%	3.3%	3.6%	3.6%	3.6%	3.6%	3.3%	3.6%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	37.7	43.1	40.9	45.1	49.9	51.9	54.9	40.9	51.1
	Coronary Artery Bypass Graft(CABG) Urgency III (Scheduled) Ready to Treat to Treatment	17.0	15.1	11.9	15.4	22.6	31.0	28.2	11.9	27.9
	Hip Replacement Surgery Ready to Treat to Treatment	25.8	30.7	31.3	31.1	33.1	33.7	32.8	31.3	32.7
	Knee Replacement Surgery Ready to Treat to Treatment	27.9	30.1	32.1	32.1	33.2	33.4	34.7	32.1	33.9
	Hip Fracture Repair within 48 hours of admission	90.0%	88.9%	90.2%	90.1%	91.1%	95.9%	91.6%	90.2%	92.1%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	95%	78%	87%	85%	75%	84%	81%	87%	82%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	91%	74%	82%	74%	63%	82%	78%	82%	75%

Zone 3 Central

		2014-15 FY	2015-16 FY	2016-17 FY	2017-18 FQ1	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2016-17 FQ4YTD	2017-18 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	384	378	371	381	313	377	349	371	351
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	30.5%	29.0%	28.2%	27.7%	26.9%	28.7%	28.1%	28.2%	27.9%
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	796	643	808	184	174	176	202	808	736
	Number of Clients Placed from Community (home)	463	417	544	119	130	134	117	544	500
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	88	108	116	102	110	99	121	116	121
	Persons Waiting in Community (home) for Placement	132	116	163	152	149	139	164	163	164
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	41	41	44	37	53	44	52	44	47
	Number of Unique Home Care Clients	17,973	18,408	18,802	11,807	11,841	11,982	12,049	18,802	19,105
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	4.7	4.9	4.0	3.4	4.1	4.1	4.1	4.0	4.0
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	3.6	4.0	4.9	7.1	4.1	4.9	4.9	4.9	5.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.1	2.0	1.7	2.0	2.0	1.9	2.1	1.7	2.0
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.7%	96.7%	98.4%	93.6%	92.3%	95.4%	95.4%	98.4%	94.2%
	Acute LOS to Expected LOS Ratio	1.10	1.08	1.06	1.02	1.01	1.06	1.05	1.06	1.03
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.6	1.5	1.7	1.9	2.1	1.5	2.0	1.7	1.9
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	11.1	11.2	10.9	9.6	9.3	11.9	11.7	10.9	10.5
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	64.5%	63.8%	64.5%	64.2%	64.9%	61.1%	61.6%	64.5%	62.9%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	36.8%	36.0%	38.3%	43.0%	43.0%	36.5%	36.8%	38.3%	39.8%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.4	3.1	3.1	3.2	3.4	3.6	3.6	3.1	3.4
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	86.7%	86.6%	86.0%	85.8%	85.2%	84.2%	83.6%	86.0%	84.7%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	60.7%	63.9%	63.7%	63.3%	60.5%	55.5%	55.6%	63.7%	58.9%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.2	1.1	1.2	1.2	1.3	1.5	1.4	1.2	1.3
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.2%	3.0%	3.1%	3.1%	3.5%	3.9%	3.6%	3.1%	3.5%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	28.0	25.6	31.0	35.7	37.6	32.9	30.1	31.0	32.7
	Hip Replacement Surgery Ready to Treat to Treatment	25.9	24.7	34.7	34.6	31.0	31.3	35.1	34.7	33.6
	Knee Replacement Surgery Ready to Treat to Treatment	27.1	26.8	39.9	40.3	34.4	35.0	40.7	39.9	39.1
	Hip Fracture Repair within 48 hours of admission	86.1%	86.7%	94.6%	95.7%	96.2%	91.3%	98.4%	94.6%	95.7%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	97%	96%	94%	91%	88%	93%	86%	94%	90%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	93%	92%	88%	88%	83%	90%	81%	88%	86%

Zone 4 Edmonton

		2014-15 FY	2015-16 FY	2016-17 FY	2017-18 FQ1	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2016-17 FQ4YTD	2017-18 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	238	232	228	221	224	226	241	228	224
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	14.6%	13.5%	13.1%	12.5%	11.8%	12.8%	12.6%	13.1%	12.4%
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,993	2,039	2,040	466	385	475	469	2,040	1,795
	Number of Clients Placed from Community (home)	450	467	535	134	124	142	193	535	593
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	245	213	272	291	334	264	204	272	204
	Persons Waiting in Community (home) for Placement	192	212	306	330	374	375	416	306	416
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	30	33	41	42	50	51	44	41	47
	Number of Unique Home Care Clients	37,675	37,509	37,992	24,009	24,023	24,396	24,258	37,992	37,820
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	6.0	5.9	5.6	5.1	6.0	6.9	6.4	5.6	6.1
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	4.0	5.1	5.0	4.1	5.0	5.7	5.9	5.0	5.6
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.0	3.1	2.9	2.6	2.6	2.6	3.0	2.9	2.7
Acute Care	Acute Care Occupancy (Busiest hospitals)	97.7%	94.2%	96.1%	96.9%	96.6%	98.4%	98.8%	96.1%	97.8%
	Acute LOS to Expected LOS Ratio	1.01	0.99	0.97	0.96	0.94	0.95	0.99	0.97	0.96
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	4.6	4.6	4.3	3.2	4.1	4.0	3.1	4.3	3.6
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	12.5	10.5	11.4	11.8	12.5	13.1	12.9	11.4	12.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	29.0%	34.6%	31.6%	31.2%	29.6%	27.5%	26.3%	31.6%	28.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	29.3%	34.8%	31.8%	31.3%	29.3%	27.7%	26.4%	31.8%	28.6%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.6	3.6	3.7	3.8	3.8	3.9	4.2	3.7	3.9
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	61.4%	63.1%	61.6%	60.0%	60.1%	58.2%	54.8%	61.6%	58.3%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	55.2%	56.4%	54.9%	53.2%	53.2%	51.5%	47.6%	54.9%	51.4%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.5	1.3	1.4	1.6	1.5	1.6	1.8	1.4	1.6
	ED Patients Left Without Being Seen and Left Against Medical Advice	7.0%	5.9%	6.2%	6.9%	6.9%	6.9%	7.3%	6.2%	7.0%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	23.9	27.9	30.9	32.2	29.8	35.5	39.1	30.9	34.0
	Coronary Artery Bypass Graft(CABG) Urgency III (Scheduled) Ready to Treat to Treatment	11.3	5.6	8.0	8.0	10.4	6.6	7.1	8.0	8.2
	Hip Replacement Surgery Ready to Treat to Treatment	27.9	31.4	29.0	36.3	36.1	38.9	39.3	29.0	38.3
	Knee Replacement Surgery Ready to Treat to Treatment	33.4	34.0	31.9	44.3	40.1	40.7	42.1	31.9	41.4
	Hip Fracture Repair within 48 hours of admission	83.8%	91.1%	93.7%	93.0%	96.4%	96.3%	93.0%	93.7%	94.5%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	77%	82%	58%	43%	22%	64%	57%	58%	49%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	51%	33%	34%	21%	18%	41%	41%	34%	32%

Zone 5 North

	2014-15 FY	2015-16 FY	2016-17 FY	2017-18 FQ1	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2016-17 FQ4YTD	2017-18 FQ4YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	458	456	438	420	405	428	420	438	414
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	36.2%	35.9%	35.3%	33.9%	33.2%	34.4%	33.8%	35.3%	33.8%
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	465	438	433	166	97	113	132	433	508
	Number of Clients Placed from Community (home)	229	266	240	69	63	60	66	240	258
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	79	64	124	99	108	115	92	124	92
	Persons Waiting in Community (home) for Placement	82	74	84	89	85	87	88	84	88
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	58	61	57	99	80	66	60	57	78
	Number of Unique Home Care Clients	12,766	13,754	13,766	9,180	9,172	9,318	9,400	13,766	14,210
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.5	5.0	4.8	3.4	5.1	5.0	5.0	5.0
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.4	5.7	10.3	4.1	4.9	13.9	8.2	10.3	5.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	89.2%	88.1%	89.5%	93.0%	91.5%	92.0%	94.5%	89.5%	92.7%
	Acute LOS to Expected LOS Ratio	0.97	0.96	0.96	0.93	0.93	0.97	0.99	0.96	0.96
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.5	2.4	1.8	1.1	0.8	1.2	0.9	1.8	1.0
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	7.9	7.7	7.5	7.9	7.1	7.7	8.0	7.5	7.7
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	77.0%	75.0%	75.7%	72.6%	75.1%	72.0%	70.3%	75.7%	72.5%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	50.5%	52.1%	53.3%	50.8%	55.9%	51.3%	50.0%	53.3%	52.0%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.2	2.1	1.9	2.0	2.0	2.1	2.1	1.9	2.1
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	90.3%	90.1%	90.3%	89.6%	89.6%	88.6%	87.7%	90.3%	88.9%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	80.0%	80.3%	82.5%	82.8%	82.1%	81.1%	79.8%	82.5%	81.5%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)			0.7	0.8	0.8	0.9	0.8	0.7	0.8
ED Patients Left Without Being Seen and Left Against Medical Advice	3.7%	3.3%	3.0%	3.3%	3.6%	3.3%	3.6%	3.0%	3.5%	
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	45.0	43.6	30.9	24.9	21.6	20.1	17.0	30.9	21.1
	Hip Replacement Surgery Ready to Treat to Treatment	28.3	32.7	25.7	28.8	36.0	36.1	43.2	25.7	36.8
	Knee Replacement Surgery Ready to Treat to Treatment	31.9	37.1	34.5	33.3	41.6	36.7	48.2	34.5	44.0
	Hip Fracture Repair within 48 hours of admission	83.1%	90.4%	89.7%	95.5%	87.5%	73.9%	96.2%	89.7%	88.4%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	84%	88%	75%	70%	60%	79%	69%	75%	70%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	80%	82%	72%	67%	57%	77%	63%	72%	67%