

Provincial											
	Fiscal Year			Fiscal Quarter					Year to Date		
	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	281	271	262	267	256	246	262	252	262	251
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	23.1%	22.2%	21.3%	21.4%	20.1%	19.6%	20.7%	20.4%	21.3%	20.2%
	Health Link Alberta Calls Answered within Two Minutes	75.6%	73.5%	72.5%	68.6%	78.1%	80.0%	70.4%	67.1%	72.5%	73.6%
Continuing Care	Number of People Placed in Continuing Care	7,879	7,963	7,927	2,113	2,053	1,905	2,034	2,106	7,927	8,098
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	628	846	676	676	623	622	538	474	676	474
	Persons Waiting in Community (home) for Placement	783	1,027	1,261	1,261	1,238	1,186	1,132	1,034	1,261	1,034
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	44	46	51	49	52	48	45	39	51	46
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.6	5.1	5.7	6.1	5.9	6.1	6.6	7.1	5.7	6.4
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.0	5.0	5.3	5.6	5.6	6.7	7.1	9.1	5.3	7.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.9	2.7	2.7	3.0	2.7	2.7	2.7	2.6	2.7	2.7
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.1%	96.9%	98.0%	99.5%	96.2%	94.7%	96.6%	97.7%	98.0%	96.3%
	Acute LOS to Expected LOS Ratio	1.04	1.02	1.00	1.02	1.00	1.00	1.00	1.02	1.00	1.00
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.6	3.4	3.0	2.9	2.6	2.6	2.6	2.3	3.0	2.5
	Hospital Standardized Mortality Ratio (HSMR)	93	93	93	92	89	83	91	91	93	89
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.1%	5.5%	5.4%	5.6%	5.3%	5.2%	6.1%	N/A	5.3% (Q3YTD)	5.5% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	14.0%	12.5%	12.8%	15.6%	12.2%	12.4%	13.3%	N/A	11.9% (Q3YTD)	12.7% (Q3YTD)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.0	10.2	10.7	11.3	9.6	9.6	10.1	10.4	10.7	9.9
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	46.9%	46.1%	43.9%	41.8%	47.4%	46.7%	44.5%	43.0%	43.9%	45.4%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	37.9%	37.3%	35.5%	33.3%	39.6%	39.3%	37.2%	35.7%	35.5%	37.9%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.2	3.2	3.4	3.5	3.4	3.4	3.5	3.5	3.4	3.4
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	78.3%	77.8%	76.0%	74.0%	75.3%	75.6%	73.5%	73.2%	76.0%	74.4%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	62.9%	62.6%	60.1%	57.6%	59.7%	59.9%	57.7%	57.5%	60.1%	58.7%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.3	1.4	1.5	1.4	1.3	1.5	1.4	1.4	1.4
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.9%	3.9%	4.3%	4.4%	4.7%	4.5%	4.6%	4.4%	4.3%	4.5%
Surgery	Cataract Surgery Wait Time (median in weeks)	13.0	13.9	14.9	15.7	15.7	17.4	17.3	16.9	14.9	16.9
	Cataract Surgery Wait Time (90th percentile in weeks)	33.0	34.0	38.6	41.0	44.7	48.2	51.9	48.1	38.6	48.1
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	4.4	5.1	6.6	6.6	5.9	9.2	6.3	9.4	6.6	7.0
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	12.1	10.7	22.2	24.6	22.2	23.3	17.0	15.6	22.2	19.4
	Hip Replacement Surgery Wait Time (median in weeks)	13.7	14.6	18.1	18.4	19.0	18.1	19.0	19.9	18.1	18.9
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	31.4	32.9	36.7	37.6	37.3	38.4	36.7	40.7	36.7	38.0
	Knee Replacement Surgery Wait Time (median in weeks)	15.9	16.3	20.7	21.3	19.7	17.8	20.3	19.2	20.7	19.1
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	34.7	36.9	40.7	41.7	42.0	44.1	44.0	45.3	40.7	43.7
	Postponements of Scheduled Surgeries due to System Capacity	0.4%	0.4%	0.5%	0.4%	0.3%	0.3%	0.4%	0.3%	0.5%	0.3%
	Hip Fracture Repair within 48 hours of Admission	90.1%	91.8%	92.8%	92.3%	94.4%	94.1%	93.0%	95.1%	92.8%	94.1%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	85%	81%	74%	73%	76%	69%	93%	87%	74%	82%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	73%	73%	67%	66%	70%	63%	82%	73%	67%	73%

* Measure reporting lagged by one quarter.

Note: Child mental health measures for 2018-19 do not include North Zone and Red Deer Clinic due to data quality issues.

Zone 1 South

	Fiscal Year			Fiscal Quarter					Year to Date		
	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	351	352	340	338	316	293	303	318	340	305
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	24.1%	23.6%	23.3%	23.8%	22.7%	22.1%	22.2%	22.2%	23.3%	22.3%
Continuing Care	Number of People Placed in Continuing Care	887	925	905	264	233	197	222	256	905	908
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	60	66	71	71	54	85	60	65	71	65
	Persons Waiting in Community (home) for Placement	88	81	105	105	128	137	132	128	105	128
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	57	57	66	68	70	74	59	58	66	64
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.4	4.6	5.9	5.7	5.1	5.7	5.0	5.3	5.9	5.3
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	3.7	3.9	4.1	5.1	5.0	4.6	4.0	4.4	4.1	4.7
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	0.9	1.0	0.9	0.7	0.7	0.3	1.1	0.7	0.9	0.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	91.3%	89.7%	90.4%	92.5%	88.0%	88.6%	91.8%	95.5%	90.4%	91.0%
	Acute LOS to Expected LOS Ratio	1.12	1.13	1.09	1.08	1.05	1.08	1.08	1.12	1.09	1.08
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.8	3.0	2.6	2.3	1.2	2.5	1.8	3.1	2.6	2.2
	Hospital Standardized Mortality Ratio (HSMR)	104	112	102	74	97	86	105	100	102	97
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	7.4%	7.7%	5.1%	6.5%	5.1%	6.2%	12.0%	N/A	4.5% (Q3YTD)	8.2% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	12.9%	15.3%	18.4%	23.3%	14.0%	13.9%	14.3%	N/A	17.0% (Q3YTD)	14.1% (Q3YTD)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	6.2	6.0	6.5	6.6	6.2	6.6	6.6	7.2	6.5	6.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	73.4%	73.7%	69.6%	68.4%	73.9%	68.0%	68.1%	62.4%	69.6%	68.1%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	69.9%	70.7%	64.8%	63.3%	71.1%	63.9%	63.3%	56.9%	64.8%	63.8%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.6	2.4	2.4	2.3	2.3	2.3	2.4	2.3	2.4	2.3
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	85.9%	86.9%	86.3%	86.4%	86.6%	85.9%	85.4%	84.8%	86.3%	85.7%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	77.3%	80.3%	80.0%	81.1%	82.1%	81.2%	80.0%	81.7%	80.0%	81.3%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.2	1.0	1.0	0.9	0.9	0.9	1.0	0.9	1.0	0.9
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.1%	2.8%	3.0%	2.4%	2.8%	3.0%	2.8%	2.6%	3.0%	2.8%
Surgery	Cataract Surgery Wait Time (median in weeks)	17.7	14.9	12.7	10.9	11.3	13.9	11.7	15.0	12.7	13.9
	Cataract Surgery Wait Time (90th percentile in weeks)	31.1	28.9	28.7	27.5	26.7	24.8	21.1	19.0	28.7	24.1
	Hip Replacement Surgery Wait Time (median in weeks)	13.7	23.8	26.1	28.0	29.1	26.1	22.3	22.0	26.1	25.7
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	40.1	46.1	49.2	51.5	47.8	48.3	48.7	48.2	49.2	48.5
	Knee Replacement Surgery Wait Time (median in weeks)	19.7	26.4	28.1	28.4	29.5	23.1	25.1	21.0	28.1	25.0
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	51.7	55.3	55.4	50.5	54.2	55.4	56.9	58.2	55.4	55.3
	Postponements of Scheduled Surgeries due to System Capacity	0.0%	0.2%	1.3%	0.2%	0.0%	0.0%	0.1%	0.4%	1.3%	0.1%
	Hip Fracture Repair within 48 hours of Admission	93.5%	88.0%	87.2%	85.7%	87.8%	88.1%	87.7%	93.9%	87.2%	89.3%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	85%	93%	87%	77%	89%	80%	95%	89%	87%	89%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	84%	90%	84%	73%	81%	71%	93%	85%	84%	83%

* Measure reporting lagged by one quarter.

Zone 2 Calgary

	Fiscal Year			Fiscal Quarter					Year to Date		
	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	231	214	207	206	199	206	218	195	207	201
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	16.9%	15.8%	14.7%	14.9%	13.7%	13.0%	14.7%	14.7%	14.7%	14.0%
Continuing Care	Number of People Placed in Continuing Care	2,722	2,438	2,632	670	638	664	711	655	2,632	2,668
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	183	268	188	188	188	137	119	109	188	109
	Persons Waiting in Community (home) for Placement	293	393	488	488	510	476	431	405	488	405
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	49	48	47	44	55	46	38	28	47	42
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.4	5.0	5.4	6.0	5.4	6.0	6.0	6.1	5.4	6.0
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.1	5.1	5.0	5.9	6.0	6.6	6.7	5.1	6.4
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.6	2.7	2.9	3.0	2.9	2.9	2.9	2.7	2.9	2.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	99.4%	99.4%	100.2%	101.9%	97.9%	96.1%	99.2%	99.9%	100.2%	98.3%
	Acute LOS to Expected LOS Ratio	1.06	1.04	1.01	1.01	1.00	1.00	0.99	1.01	1.01	1.00
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.7	3.5	3.4	3.6	2.7	2.8	3.2	3.1	3.4	2.9
	Hospital Standardized Mortality Ratio (HSMR)	87	89	87	88	82	84	82	81	87	82
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.5%	4.8%	5.7%	5.4%	3.4%	4.3%	5.5%	N/A	5.8% (Q3YTD)	4.5% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	12.6%	11.0%	11.9%	15.9%	12.6%	10.9%	12.4%	N/A	10.7% (Q3YTD)	12.0% (Q3YTD)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.7	10.6	10.7	11.5	9.5	9.3	10.0	10.2	10.7	9.7
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.3%	35.0%	34.5%	32.5%	40.2%	40.5%	37.3%	36.7%	34.5%	38.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	33.0%	33.7%	33.5%	31.6%	39.3%	39.6%	36.5%	35.7%	33.5%	37.7%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.4	3.4	3.6	3.7	3.6	3.5	3.7	3.7	3.6	3.6
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	74.3%	74.2%	72.7%	71.0%	72.5%	73.1%	70.0%	70.6%	72.7%	71.6%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	60.2%	60.0%	57.5%	55.6%	57.9%	57.8%	54.9%	55.4%	57.5%	56.5%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.4	1.4	1.5	1.6	1.5	1.4	1.6	1.6	1.5	1.5
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.6%	3.3%	3.6%	3.6%	3.7%	3.3%	3.8%	3.4%	3.6%	3.5%
Surgery	Cataract Surgery Wait Time (median in weeks)	12.9	13.0	15.4	16.1	18.6	21.6	21.6	20.1	15.4	20.7
	Cataract Surgery Wait Time (90th percentile in weeks)	43.1	40.9	51.1	54.9	63.9	66.7	72.7	66.9	51.1	67.1
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	9.0	6.8	16.3	21.6	18.4	17.7	15.7	12.5	16.3	15.6
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	15.1	11.9	27.9	28.2	26.3	25.6	20.4	16.4	27.9	23.9
	Hip Replacement Surgery Wait Time (median in weeks)	13.9	14.9	16.1	15.6	16.0	17.3	17.0	15.1	16.1	16.1
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	30.7	31.3	32.7	32.8	30.1	35.6	35.1	34.9	32.7	33.1
	Knee Replacement Surgery Wait Time (median in weeks)	15.7	15.9	17.9	17.3	15.7	16.1	17.6	15.4	17.9	16.1
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	30.1	32.1	33.9	34.7	30.2	36.9	41.1	47.4	33.9	38.1
	Postponements of Scheduled Surgeries due to System Capacity	0.2%	0.2%	0.2%	0.1%	0.2%	0.1%	0.2%	0.1%	0.2%	0.2%
	Hip Fracture Repair within 48 hours of Admission	88.9%	90.2%	92.0%	91.6%	93.5%	95.0%	92.1%	94.6%	92.0%	93.8%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	78%	87%	82%	81%	82%	83%	94%	89%	82%	87%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	74%	82%	75%	78%	78%	74%	91%	82%	75%	82%

* Measure reporting lagged by one quarter.

Zone 3 Central

	Fiscal Year			Fiscal Quarter					Year to Date		
	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	378	370	354	352	350	297	340	333	354	327
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	29.0%	28.2%	28.0%	28.3%	26.4%	25.9%	27.2%	27.0%	28.0%	26.6%
Continuing Care	Number of People Placed in Continuing Care	1,060	1,352	1,236	319	327	289	314	382	1,236	1,312
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	108	116	121	121	125	119	110	82	121	82
	Persons Waiting in Community (home) for Placement	116	163	164	164	143	137	134	75	164	75
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	41	44	47	52	43	56	57	38	47	48
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	4.9	4.0	4.0	4.1	5.4	6.5	7.1	5.2	4.0	6.0
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	4.0	4.9	5.0	4.9	5.1	7.6	7.9	8.9	5.0	7.7
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.0	1.7	2.0	2.1	2.3	2.1	2.3	2.4	2.0	2.3
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.8%	98.5%	96.9%	98.1%	97.7%	98.8%	98.0%	99.7%	96.9%	98.6%
	Acute LOS to Expected LOS Ratio	1.09	1.08	1.05	1.07	1.05	1.05	1.08	1.08	1.05	1.07
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.5	1.7	1.9	2.1	1.1	2.2	0.6	1.6	1.9	1.4
	Hospital Standardized Mortality Ratio (HSMR)	100	89	90	99	88	81	90	96	90	89
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	8.4%	7.1%	5.6%	3.1%	7.6%	6.6%	5.0%	N/A	6.4% (Q3YTD)	6.5% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	10.9%	14.9%	10.7%	15.6%	5.7%	10.6%	16.1%	N/A	9.0% (Q3YTD)	10.7% (Q3YTD)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	11.2	10.9	10.5	11.7	10.8	12.2	11.7	11.8	10.5	11.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	63.8%	64.5%	63.0%	61.6%	63.4%	59.5%	59.6%	58.5%	63.0%	60.3%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	36.0%	38.3%	39.8%	36.8%	37.9%	36.6%	36.4%	35.7%	39.8%	36.7%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.1	3.1	3.4	3.6	3.6	3.5	3.4	3.4	3.4	3.5
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	86.6%	86.0%	84.8%	83.7%	84.0%	83.3%	82.9%	82.5%	84.8%	83.2%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	63.9%	63.7%	58.9%	55.6%	56.9%	58.3%	59.2%	59.0%	58.9%	58.4%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.1	1.2	1.3	1.4	1.3	1.3	1.3	1.3	1.3	1.3
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.0%	3.1%	3.5%	3.6%	3.8%	4.0%	3.8%	3.4%	3.5%	3.8%
Surgery	Cataract Surgery Wait Time (median in weeks)	13.7	14.4	19.0	19.7	23.7	22.7	23.1	20.9	19.0	22.7
	Cataract Surgery Wait Time (90th percentile in weeks)	25.6	31.0	32.7	30.1	34.9	30.9	31.3	32.5	32.7	32.0
	Hip Replacement Surgery Wait Time (median in weeks)	10.7	13.9	13.5	16.6	19.6	16.7	17.8	19.6	13.5	18.0
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	24.7	34.7	33.6	35.1	32.3	32.5	33.3	41.3	33.6	35.0
	Knee Replacement Surgery Wait Time (median in weeks)	13.3	20.1	15.7	18.0	25.9	20.6	22.4	21.6	15.7	22.3
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	26.8	39.9	39.1	40.7	41.8	36.4	39.2	39.4	39.1	39.3
	Postponements of Scheduled Surgeries due to System Capacity	4.5%	0.9%	0.3%	0.3%	0.5%	0.2%	0.3%	0.6%	0.3%	0.4%
	Hip Fracture Repair within 48 hours of Admission	86.7%	94.6%	95.7%	98.4%	96.3%	96.6%	94.6%	96.5%	95.7%	95.9%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	96%	94%	90%	86%	96%	95%	98%	95%	90%	96%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	92%	88%	86%	81%	92%	91%	95%	89%	86%	92%

* Measure reporting lagged by one quarter.

Note: Child mental health measures for 2018-19 do not include Red Deer Clinic due to data quality issues.

Zone 4 Edmonton

	Fiscal Year			Fiscal Quarter					Year to Date		
	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	232	228	225	242	224	216	239	228	225	224
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	13.5%	13.1%	12.4%	12.6%	11.9%	11.3%	12.1%	11.9%	12.4%	11.8%
Continuing Care	Number of People Placed in Continuing Care	2,506	2,575	2,388	662	683	597	593	652	2,388	2,525
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	213	272	204	204	166	185	167	129	204	129
	Persons Waiting in Community (home) for Placement	212	306	416	416	384	374	373	361	416	361
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	33	41	47	44	34	34	39	37	47	36
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.9	5.6	6.1	6.5	6.1	6.6	7.1	8.9	6.1	7.3
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.0	5.6	5.9	5.7	6.9	8.0	10.0	5.6	7.9
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.1	2.9	2.7	3.0	2.7	2.6	2.6	2.6	2.7	2.6
Acute Care	Acute Care Occupancy (Busiest hospitals)	94.4%	96.5%	98.0%	99.1%	96.3%	94.4%	95.6%	96.1%	98.0%	95.6%
	Acute LOS to Expected LOS Ratio	1.00	0.98	0.97	1.00	0.98	0.99	0.98	0.99	0.97	0.99
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	4.6	4.4	3.6	3.2	3.4	3.2	3.2	2.0	3.6	3.0
	Hospital Standardized Mortality Ratio (HSMR)	93	94	100	102	92	84	99	97	100	93
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.4%	4.9%	5.2%	6.6%	6.7%	5.5%	6.0%	N/A	4.7% (Q3YTD)	6.1% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	15.8%	12.4%	13.2%	14.7%	13.4%	13.9%	14.3%	N/A	12.6% (Q3YTD)	13.9% (Q3YTD)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.5	11.4	12.6	12.9	11.1	11.1	11.4	11.6	12.6	11.3
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.6%	31.6%	28.7%	26.3%	32.4%	33.1%	31.3%	30.0%	28.7%	31.7%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	34.8%	31.8%	28.7%	26.4%	32.1%	32.5%	30.7%	29.5%	28.7%	31.2%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.6	3.7	3.9	4.2	4.0	4.0	4.2	4.2	3.9	4.1
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	63.1%	61.6%	58.3%	54.9%	57.1%	57.9%	54.9%	54.3%	58.3%	56.0%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	56.4%	54.9%	51.4%	47.6%	49.8%	50.7%	47.4%	46.4%	51.4%	48.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.4	1.6	1.8	1.7	1.6	1.8	1.7	1.6	1.7
	ED Patients Left Without Being Seen and Left Against Medical Advice	5.9%	6.2%	7.0%	7.3%	7.6%	7.2%	7.6%	7.1%	7.0%	7.4%
Surgery	Cataract Surgery Wait Time (median in weeks)	12.6	14.4	14.3	15.9	13.4	14.3	16.1	17.0	14.3	15.4
	Cataract Surgery Wait Time (90th percentile in weeks)	27.9	30.9	34.0	39.0	40.0	41.9	51.3	42.1	34.0	42.6
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	2.2	4.6	4.4	3.6	2.7	4.4	3.3	1.9	4.4	3.5
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	5.6	8.0	8.2	7.1	6.7	8.1	6.9	4.9	8.2	6.9
	Hip Replacement Surgery Wait Time (median in weeks)	14.6	13.1	20.6	21.4	20.1	18.4	22.9	24.3	20.6	21.6
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	31.4	29.0	38.3	39.3	36.4	37.7	36.7	36.7	38.3	36.8
	Knee Replacement Surgery Wait Time (median in weeks)	16.0	14.7	23.1	24.0	22.1	17.1	21.9	24.0	23.1	21.1
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	34.0	31.9	41.4	42.1	42.6	44.6	37.6	38.6	41.4	40.4
	Postponements of Scheduled Surgeries due to System Capacity	0.2%	0.3%	0.5%	0.6%	0.3%	0.3%	0.2%	0.3%	0.5%	0.3%
	Hip Fracture Repair within 48 hours of Admission	91.1%	93.7%	94.5%	93.0%	96.9%	94.8%	94.9%	95.7%	94.5%	95.6%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	82%	58%	49%	57%	52%	44%	88%	81%	49%	67%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	33%	34%	32%	41%	44%	39%	61%	52%	32%	49%

* Measure reporting lagged by one quarter.

Zone 5 North											
		Fiscal Year			Fiscal Quarter					Year to Date	
		2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	456	438	415	420	432	390	382	391	415	395
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	35.9%	35.3%	33.8%	33.8%	32.3%	32.0%	33.7%	32.9%	33.8%	32.7%
Continuing Care	Number of People Placed in Continuing Care	704	673	766	198	172	158	194	161	766	685
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	64	124	92	92	90	96	82	89	92	89
	Persons Waiting in Community (home) for Placement	74	84	88	88	73	62	62	65	88	65
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	61	57	78	60	103	76	60	78	78	79
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.5	5.0	5.0	5.0	4.1	3.7	4.5	4.1	5.0	4.1
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.7	10.3	5.9	4.0	4.4	8.7	6.1	6.5	5.9	7.4
Acute Care	Acute Care Occupancy (Busiest hospitals)	88.2%	89.0%	92.7%	94.6%	90.9%	90.2%	88.6%	92.8%	92.7%	90.6%
	Acute LOS to Expected LOS Ratio	0.97	0.98	0.97	1.00	0.98	0.96	1.01	1.00	0.97	0.99
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.4	1.8	1.0	0.9	1.3	0.5	1.1	1.6	1.0	1.1
	Hospital Standardized Mortality Ratio (HSMR)	92	91	81	70	91	80	76	90	81	85
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	8.7%	8.6%	4.5%	2.0%	1.9%	4.0%	5.2%	N/A	5.2% (Q3YTD)	3.8% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	16.3%	14.4%	11.7%	11.5%	10.7%	8.2%	4.6%	N/A	11.8% (Q3YTD)	7.9% (Q3YTD)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	7.7	7.5	7.7	8.0	7.3	7.2	7.3	7.7	7.7	7.4
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	75.0%	75.7%	72.5%	70.3%	72.9%	74.3%	72.8%	70.3%	72.5%	72.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	52.1%	53.3%	52.0%	50.0%	54.4%	54.8%	55.3%	52.3%	52.0%	54.2%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.1	1.9	2.1	2.1	1.9	2.0	1.9	2.0	2.1	2.0
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	90.1%	90.3%	88.9%	87.7%	88.5%	88.8%	88.3%	87.2%	88.9%	88.2%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	80.3%	82.5%	81.5%	79.8%	81.3%	81.2%	82.6%	80.6%	81.5%	81.4%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)		0.7	0.8	0.8	0.7	0.7	0.7	0.7	0.8	0.7
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.3%	3.0%	3.5%	3.6%	3.9%	4.0%	3.6%	3.8%	3.5%	3.8%
Surgery	Cataract Surgery Wait Time (median in weeks)	13.1	7.6	9.6	8.3	9.9	10.0	9.3	13.9	9.6	10.7
	Cataract Surgery Wait Time (90th percentile in weeks)	43.6	30.9	21.1	17.0	21.9	21.1	23.9	21.3	21.1	22.0
	Hip Replacement Surgery Wait Time (median in weeks)	11.4	11.9	15.1	12.7	27.8	12.5	8.6	18.9	15.1	16.9
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	32.7	25.7	36.8	43.2	47.7	46.5	39.7	64.1	36.8	51.6
	Knee Replacement Surgery Wait Time (median in weeks)	15.5	15.3	15.8	23.9	19.1	20.9	24.9	15.3	15.8	20.4
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	37.1	34.5	44.0	48.2	50.8	52.9	54.5	51.9	44.0	53.1
	Postponements of Scheduled Surgeries due to System Capacity	1.3%	2.0%	1.2%	1.7%	1.2%	2.2%	3.4%	1.6%	1.2%	2.1%
	Hip Fracture Repair within 48 hours of Admission	90.4%	89.7%	88.4%	96.2%	93.8%	90.0%	91.2%	95.7%	88.4%	92.4%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	88%	75%	70%	69%	N/A	N/A	N/A	N/A	70%	N/A
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	82%	72%	67%	63%	N/A	N/A	N/A	N/A	67%	N/A

* Measure reporting lagged by one quarter.

Note: Child mental health measures for 2018-19 do not include North Zone due to data quality issues.