

Provincial											
	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2017-18 FQ2YTD	2018-19 FQ2YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	281	271	262	251	270	267	257	244	260	249
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	23.1%	22.2%	21.3%	20.5%	21.8%	21.4%	20.1%	19.6%	21.0%	19.9%
Continuing Care	Number of People Placed in Continuing Care	7,879	7,963	7,927	1,762	1,937	2,113	2,053	1,905	3,877	3,958
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	628	846	676	896	766	676	623	622	896	622
	Persons Waiting in Community (home) for Placement	783	1,027	1,261	1,159	1,160	1,261	1,238	1,186	1,159	1,186
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	44	46	51	52	54	49	52	48	51	50
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.6	5.1	5.7	5.6	6.1	6.1	5.9	6.3	5.3	6.0
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.0	5.0	5.3	5.1	5.6	5.6	5.6	6.7	5.0	6.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.9	2.7	2.7	2.6	2.6	3.0	2.7	2.9	2.6	2.7
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.1%	96.9%	98.0%	96.9%	96.9%	96.9%	96.9%	96.9%	97.0%	95.4%
	Acute LOS to Expected LOS Ratio	1.04	1.02	1.00	0.99	1.00	1.02	1.00	1.00	0.99	1.00
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.6	3.4	3.0	3.1	3.2	2.9	2.6	2.6	3.0	2.6
	Hospital Standardized Mortality Ratio (HSMR)	93	93	93	96	96	92	89	84	92	86
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.1%	5.5%	5.4%	5.2%	5.1%	5.6%	5.3%		5.6%YTD Q1 17-18	5.3%YTD Q1 18-19
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	14.0%	12.5%	12.8%	11.8%	12.4%	15.7%	12.5%		11.3%YTD Q1 17-18	12.5%YTD Q1 18-19
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.0	10.2	10.7	10.2	11.2	11.3	9.6	9.6	10.2	9.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	46.9%	46.1%	43.9%	45.3%	42.3%	41.8%	47.4%	46.7%	45.8%	47.0%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	37.9%	37.3%	35.5%	36.7%	33.8%	33.3%	39.6%	39.3%	37.4%	39.4%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.2	3.2	3.4	3.3	3.4	3.5	3.4	3.4	3.3	3.4
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	78.3%	77.8%	76.0%	76.9%	75.7%	74.0%	75.3%	75.6%	77.0%	75.4%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	62.9%	62.6%	60.1%	61.0%	59.9%	57.6%	59.7%	59.9%	61.3%	59.8%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.3	1.4	1.4	1.5	1.5	1.4	1.3	1.4	1.4
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.9%	3.9%	4.3%	4.4%	4.3%	4.4%	4.7%	4.5%	4.3%	4.6%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	33.0	34.0	38.6	37.9	38.1	41.0	44.7	48.0	37.1	45.7
	Coronary Artery Bypass Graft(CABG) Urgency III (Scheduled) Ready to Treat to Treatment	12.1	10.7	22.2	14.7	26.0	24.5	22.2	23.3	14.5	23.1
	Hip Replacement Surgery Ready to Treat to Treatment	31.4	32.9	36.7	36.4	37.0	37.6	37.4	38.4	35.7	37.9
	Knee Replacement Surgery Ready to Treat to Treatment	34.7	36.9	40.7	39.9	40.1	41.7	42.0	44.1	39.9	42.7
	Elective Surgery Postponements	0.4%	0.4%	0.5%	0.4%	0.5%	0.4%	0.3%	0.3%	0.6%	0.3%
	Hip Fracture Repair within 48 hours of Admission	90.1%	91.8%	92.8%	92.6%	94.2%	92.3%	94.4%	94.1%	92.4%	94.3%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	85%	81%	74%	65%	82%	73%	74%	67%	70%	71%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	73%	73%	67%	60%	75%	66%	69%	63%	63%	66%
Health Info.	Health Link Alberta Calls Answered within Two Minutes	75.6%	73.5%	72.5%	78.2%	70.8%	68.6%	78.1%	80.0%	75.6%	79.1%

Zone 1 South

	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2017-18 FQ2YTD	2018-19 FQ2YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	351	352	340	306	348	338	316	290	341	302
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	24.1%	23.6%	23.3%	22.6%	23.3%	23.8%	22.7%	22.1%	23.1%	22.4%
Continuing Care	Number of People Placed in Continuing Care	887	925	905	202	221	264	233	197	420	430
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	60	66	71	84	61	71	54	85	84	85
	Persons Waiting in Community (home) for Placement	88	81	105	120	120	105	128	137	120	137
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	57	57	66	63	76	68	70	74	59	72
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.4	4.6	5.9	6.3	4.8	5.7	5.1	5.7	6.1	5.3
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	3.7	3.9	4.1	4.1	3.1	5.1	5.0	4.6	3.9	4.9
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	0.9	1.0	0.9	1.0	0.9	0.7	0.7	0.3	0.9	0.6
Acute Care	Acute Care Occupancy (Busiest hospitals)	91.3%	89.7%	90.4%	89.8%	89.8%	89.8%	89.8%	89.8%	89.1%	88.3%
	Acute LOS to Expected LOS Ratio	1.12	1.13	1.09	1.11	1.08	1.08	1.05	1.08	1.10	1.06
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.8	3.0	2.6	2.4	2.6	2.3	1.2	2.7	2.8	2.0
	Hospital Standardized Mortality Ratio (HSMR)	104	112	102	108	122	74	97	86	106	92
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	7.4%	7.7%	5.1%	6.2%	3.4%	6.5%	5.1%		3.7%YTD Q1 17-18	5.1%YTD Q1 18-19
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	12.9%	15.3%	18.5%	12.6%	21.4%	24.3%	14.0%		16.0%YTD Q1 17-18	14.0%YTD Q1 18-19
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	6.2	6.0	6.5	6.7	6.8	6.6	6.2	6.6	6.3	6.4
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	73.4%	73.7%	69.6%	68.3%	65.5%	68.4%	73.9%	68.0%	72.3%	71.0%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	69.9%	70.7%	64.8%	63.3%	60.0%	63.3%	71.1%	63.9%	68.1%	67.5%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.6	2.4	2.4	2.5	2.5	2.3	2.3	2.3	2.5	2.3
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	85.9%	86.9%	86.3%	85.8%	86.1%	86.4%	86.6%	85.9%	86.3%	86.3%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	77.3%	80.3%	80.0%	78.9%	79.3%	81.1%	82.1%	81.2%	79.9%	81.7%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.2	1.0	1.0	1.1	1.0	0.9	0.9	0.9	1.1	0.9
ED Patients Left Without Being Seen and Left Against Medical Advice	3.1%	2.8%	3.0%	3.6%	3.0%	2.4%	2.8%	3.0%	3.4%	2.9%	
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	31.1	28.9	28.7	28.9	29.9	27.6	26.6	24.8	28.6	25.9
	Hip Replacement Surgery Ready to Treat to Treatment	40.1	46.1	49.2	53.0	41.9	51.5	47.8	48.5	51.4	48.4
	Knee Replacement Surgery Ready to Treat to Treatment	51.7	55.3	55.4	64.3	55.2	50.5	54.2	55.5	58.5	54.8
	Elective Surgery Postponements	0.0%	0.2%	1.3%	0.2%	0.4%	0.2%	0.0%	0.0%	2.3%	0.0%
	Hip Fracture Repair within 48 hours of Admission	93.5%	88.0%	87.2%	82.0%	91.4%	85.7%	87.8%	88.1%	86.2%	87.9%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	85%	93%	87%	92%	97%	77%	89%	79%	87%	85%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	84%	90%	84%	88%	95%	73%	82%	69%	84%	76%

Zone 2 Calgary

	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2017-18 FQ2YTD	2018-19 FQ2YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	231	214	207	203	212	206	199	205	210	201
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	16.9%	15.8%	14.7%	13.6%	15.3%	14.9%	13.7%	13.0%	14.3%	13.4%
Continuing Care	Number of People Placed in Continuing Care	2,722	2,438	2,632	587	616	670	638	664	1,346	1,302
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	183	268	188	260	227	188	188	137	260	137
	Persons Waiting in Community (home) for Placement	293	393	488	431	439	488	510	476	431	476
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	49	48	47	44	51	44	55	46	46	51
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.4	5.0	5.4	5.1	5.3	6.0	5.4	6.0	5.1	5.9
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.1	5.1	5.6	5.7	5.0	5.9	6.0	5.4	6.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.6	2.7	2.9	2.9	2.7	3.0	2.9	3.0	2.7	2.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	99.4%	99.4%	100.2%	99.4%	99.4%	99.4%	99.4%	99.4%	99.4%	97.0%
	Acute LOS to Expected LOS Ratio	1.06	1.04	1.01	1.00	1.01	1.01	1.00	1.00	1.00	1.00
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.7	3.5	3.4	3.1	3.6	3.6	2.7	2.8	3.3	2.8
	Hospital Standardized Mortality Ratio (HSMR)	87	89	87	90	89	88	82	84	86	83
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.5%	4.8%	5.7%	6.3%	6.0%	5.4%	3.4%		5.1%YTD Q1 17-18	3.4%YTD Q1 18-19
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	12.6%	11.0%	11.9%	11.7%	10.1%	15.9%	12.8%		10.5%YTD Q1 17-18	12.8%YTD Q1 18-19
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.7	10.6	10.7	10.1	11.3	11.5	9.5	9.3	10.2	9.4
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.3%	35.0%	34.5%	36.1%	32.9%	32.5%	40.2%	40.5%	36.4%	40.3%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	33.0%	33.7%	33.5%	34.9%	31.8%	31.6%	39.3%	39.6%	35.3%	39.4%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.4	3.4	3.6	3.5	3.6	3.7	3.6	3.5	3.5	3.5
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	74.3%	74.2%	72.7%	73.5%	72.6%	71.0%	72.5%	73.1%	73.6%	72.8%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	60.2%	60.0%	57.5%	58.0%	57.9%	55.6%	57.9%	57.8%	58.3%	57.9%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.4	1.4	1.5	1.4	1.5	1.6	1.5	1.4	1.4	1.4
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.6%	3.3%	3.6%	3.6%	3.6%	3.6%	3.7%	3.3%	3.6%	3.5%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	43.1	40.9	51.1	49.9	51.9	54.9	63.9	66.9	47.6	65.6
	Coronary Artery Bypass Graft(CABG) Urgency III (Scheduled) Ready to Treat to Treatment	15.1	11.9	27.9	22.6	31.0	28.2	26.3	25.6	18.2	26.1
	Hip Replacement Surgery Ready to Treat to Treatment	30.7	31.3	32.7	33.1	33.7	32.8	30.1	35.6	31.9	32.1
	Knee Replacement Surgery Ready to Treat to Treatment	30.1	32.1	33.9	33.2	33.4	34.7	30.2	37.0	32.9	34.0
	Elective Surgery Postponements	0.2%	0.2%	0.2%	0.3%	0.3%	0.1%	0.2%	0.1%	0.2%	0.2%
	Hip Fracture Repair within 48 hours of Admission	88.9%	90.2%	92.0%	91.1%	95.4%	91.6%	93.5%	95.0%	90.7%	94.2%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	78%	87%	82%	75%	84%	81%	82%	83%	81%	82%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	74%	82%	75%	63%	82%	78%	78%	74%	69%	77%

Zone 3 Central

	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2017-18 FQ2YTD	2018-19 FQ2YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	378	370	354	314	380	352	350	295	347	321
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	29.0%	28.2%	28.0%	27.0%	28.9%	28.3%	26.4%	25.9%	27.5%	26.1%
Continuing Care	Number of People Placed in Continuing Care	1,060	1,352	1,236	304	310	319	327	289	607	616
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	108	116	121	110	99	121	125	119	110	119
	Persons Waiting in Community (home) for Placement	116	163	164	149	139	164	143	137	149	137
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	41	44	47	53	44	52	43	56	45	49
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	4.9	4.0	4.0	4.1	4.1	4.1	5.4	6.5	4.0	5.9
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	4.0	4.9	5.0	4.1	4.9	4.9	5.1	7.6	4.9	6.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.0	1.7	2.0	2.0	1.9	2.1	2.3	2.1	2.0	2.1
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.8%	98.5%	96.9%	97.4%	97.4%	97.4%	97.4%	97.4%	95.8%	98.2%
	Acute LOS to Expected LOS Ratio	1.09	1.08	1.05	1.03	1.08	1.07	1.05	1.05	1.03	1.05
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.5	1.7	1.9	2.1	1.5	2.1	1.1	2.1	2.0	1.6
	Hospital Standardized Mortality Ratio (HSMR)	100	89	90	96	81	99	89	82	89	85
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	8.4%	7.1%	5.6%	4.8%	8.3%	3.1%	7.6%		5.8%YTD Q1 17-18	7.6%YTD Q1 18-19
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	10.9%	14.9%	10.8%	14.2%	6.6%	16.2%	6.5%		5.0%YTD Q1 17-18	6.5%YTD Q1 18-19
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	11.2	10.9	10.5	9.3	11.9	11.7	10.8	12.2	9.4	11.4
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	63.8%	64.5%	63.0%	64.9%	61.1%	61.6%	63.4%	59.4%	64.6%	61.5%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	36.0%	38.3%	39.8%	43.0%	36.5%	36.8%	37.9%	36.6%	43.0%	37.3%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.1	3.1	3.4	3.4	3.6	3.6	3.6	3.5	3.3	3.5
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	86.6%	86.0%	84.8%	85.2%	84.2%	83.7%	84.0%	83.2%	85.5%	83.6%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	63.9%	63.7%	58.9%	60.5%	55.5%	55.6%	56.9%	58.3%	62.0%	57.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.1	1.2	1.3	1.3	1.5	1.4	1.3	1.3	1.2	1.3
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.0%	3.1%	3.5%	3.5%	3.9%	3.6%	3.8%	4.1%	3.3%	3.9%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	25.6	31.0	32.7	37.6	32.9	30.0	34.6	31.0	36.6	32.3
	Hip Replacement Surgery Ready to Treat to Treatment	24.7	34.7	33.6	31.0	31.3	35.1	32.3	32.5	32.0	32.6
	Knee Replacement Surgery Ready to Treat to Treatment	26.8	39.9	39.1	34.4	35.0	40.7	41.8	36.4	38.1	39.4
	Elective Surgery Postponements	4.5%	0.9%	0.3%	0.3%	0.6%	0.3%	0.5%	0.2%	0.2%	0.4%
	Hip Fracture Repair within 48 hours of Admission	86.7%	94.6%	95.7%	96.2%	91.3%	98.4%	96.3%	96.6%	96.0%	96.5%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	96%	94%	90%	88%	93%	86%	89%	95%	90%	91%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	92%	88%	86%	83%	90%	81%	85%	91%	86%	87%

Zone 4 Edmonton

	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2017-18 FQ2YTD	2018-19 FQ2YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	232	228	225	224	226	242	224	215	221	218
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	13.5%	13.1%	12.4%	11.8%	12.8%	12.6%	11.9%	11.3%	12.1%	11.6%
Continuing Care	Number of People Placed in Continuing Care	2,506	2,575	2,388	509	617	662	683	597	1,109	1,280
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	213	272	204	334	264	204	166	185	334	185
	Persons Waiting in Community (home) for Placement	212	306	416	374	375	416	384	374	374	374
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	33	41	47	50	51	44	34	34	46	34
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.9	5.6	6.1	6.0	7.0	6.6	6.0	6.8	5.6	6.4
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.0	5.6	5.1	5.7	5.9	5.6	7.0	5.0	6.1
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.1	2.9	2.7	2.6	2.6	3.0	2.7	2.6	2.6	2.6
Acute Care	Acute Care Occupancy (Busiest hospitals)	94.4%	96.5%	98.0%	96.6%	96.6%	96.6%	96.6%	96.6%	97.0%	95.3%
	Acute LOS to Expected LOS Ratio	1.00	0.98	0.97	0.95	0.97	1.00	0.99	0.99	0.96	0.99
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	4.6	4.3	3.6	4.1	4.0	3.2	3.4	3.2	3.7	3.3
	Hospital Standardized Mortality Ratio (HSMR)	93	94	100	102	105	102	92	84	97	88
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.4%	4.9%	5.2%	4.0%	3.6%	6.6%	6.8%		6.2%YTD Q1 17-18	6.8%YTD Q1 18-19
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	15.8%	12.4%	13.2%	11.1%	14.8%	14.7%	13.6%		12.0%YTD Q1 17-18	13.6%YTD Q1 18-19
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.5	11.4	12.6	12.5	13.1	12.9	11.1	11.1	12.2	11.1
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.6%	31.6%	28.7%	29.6%	27.6%	26.3%	32.4%	33.1%	30.4%	32.8%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	34.8%	31.8%	28.7%	29.3%	27.7%	26.4%	32.1%	32.5%	30.3%	32.3%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.6	3.7	3.9	3.8	3.9	4.2	4.0	4.0	3.8	4.0
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	63.1%	61.6%	58.3%	60.1%	58.2%	54.9%	57.1%	57.9%	60.1%	57.5%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	56.4%	54.9%	51.4%	53.2%	51.5%	47.6%	49.8%	50.7%	53.2%	50.2%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.4	1.6	1.5	1.6	1.8	1.7	1.6	1.6	1.6
	ED Patients Left Without Being Seen and Left Against Medical Advice	5.9%	6.2%	7.0%	6.9%	6.9%	7.3%	7.6%	7.2%	6.9%	7.4%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	27.9	30.9	34.0	29.8	35.2	39.0	40.0	41.9	31.3	40.9
	Coronary Artery Bypass Graft(CABG) Urgency III (Scheduled) Ready to Treat to Treatment	5.6	8.0	8.2	10.4	6.6	7.1	6.7	8.1	9.8	7.0
	Hip Replacement Surgery Ready to Treat to Treatment	31.4	29.0	38.3	36.1	38.9	39.3	36.3	37.7	36.1	37.3
	Knee Replacement Surgery Ready to Treat to Treatment	34.0	31.9	41.4	40.1	40.7	42.1	42.6	44.7	42.7	43.6
	Elective Surgery Postponements	0.2%	0.3%	0.5%	0.4%	0.6%	0.6%	0.3%	0.3%	0.4%	0.3%
	Hip Fracture Repair within 48 hours of Admission	91.1%	93.7%	94.5%	96.4%	96.3%	93.0%	96.9%	94.8%	94.5%	95.9%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	82%	58%	49%	22%	64%	57%	51%	43%	33%	48%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	33%	34%	32%	18%	41%	41%	44%	39%	20%	42%

Zone 5 North

	2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ2	2017-18 FQ3	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2017-18 FQ2YTD	2018-19 FQ2YTD	
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	456	438	415	403	431	420	432	389	410	409
	Family Practice Sensitive Conditions (% of ED visits for FPSC)	35.9%	35.3%	33.8%	33.2%	34.4%	33.8%	32.3%	32.0%	33.6%	32.1%
Continuing Care	Number of People Placed in Continuing Care	704	673	766	160	173	198	172	158	395	330
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	64	124	92	108	115	92	90	96	108	96
	Persons Waiting in Community (home) for Placement	74	84	88	85	87	88	73	62	85	62
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	61	57	78	80	66	60	103	76	92	90
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.5	5.0	5.0	3.4	5.1	5.0	4.1	3.7	4.7	4.1
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.7	10.3	5.9	4.9	13.9	8.2	4.4	8.7	4.8	8.0
Acute Care	Acute Care Occupancy (Busiest hospitals)	88.2%	89.0%	92.7%	89.9%	89.9%	89.9%	89.9%	89.9%	92.0%	90.5%
	Acute LOS to Expected LOS Ratio	0.97	0.98	0.97	0.94	0.99	1.00	0.98	0.96	0.95	0.97
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.4	1.8	1.0	0.8	1.2	0.9	1.3	0.5	0.9	0.9
	Hospital Standardized Mortality Ratio (HSMR)	92	91	81	87	80	70	91	80	88	86
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	8.7%	8.6%	4.5%	5.3%	5.2%	2.0%	1.9%		5.3%YTD Q1 17-18	1.9%YTD Q1 18-19
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	16.3%	14.4%	11.7%	11.7%	6.6%	11.5%	10.7%		16.0%YTD Q1 17-18	10.7%YTD Q1 18-19
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	7.7	7.5	7.7	7.1	7.7	8.0	7.3	7.2	7.6	7.2
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	75.0%	75.7%	72.5%	75.1%	72.0%	70.3%	72.9%	74.3%	73.8%	73.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	52.1%	53.3%	52.0%	55.9%	51.3%	50.0%	54.3%	54.8%	53.4%	54.6%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.1	1.9	2.1	2.0	2.1	2.1	1.9	2.0	2.0	2.0
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	90.1%	90.3%	88.9%	89.6%	88.6%	87.7%	88.5%	88.8%	89.6%	88.6%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	80.3%	82.5%	81.5%	82.1%	81.1%	79.8%	81.3%	81.2%	82.4%	81.2%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)		0.7	0.8	0.8	0.9	0.8	0.7	0.7	0.8	0.7
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.3%	3.0%	3.5%	3.6%	3.3%	3.6%	3.9%	4.0%	3.4%	4.0%
Surgery (wait times are 90th percentile in weeks)	Cataract Surgery Ready to Treat to Treatment	43.6	30.9	21.1	21.6	20.1	17.0	21.9	21.2	22.8	21.9
	Hip Replacement Surgery Ready to Treat to Treatment	32.7	25.7	36.8	36.0	36.1	43.2	47.7	46.5	32.3	47.0
	Knee Replacement Surgery Ready to Treat to Treatment	37.1	34.5	44.0	41.6	36.7	48.2	50.8	52.9	37.9	52.7
	Elective Surgery Postponements	1.3%	2.0%	1.2%	0.9%	1.1%	1.7%	1.2%	2.2%	0.9%	1.7%
	Hip Fracture Repair within 48 hours of Admission	90.4%	89.7%	88.4%	87.5%	73.9%	96.2%	93.8%	90.0%	91.3%	91.9%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	88%	75%	70%	60%	79%	69%	67%	58%	66%	63%
	Children Receiving Mental Health Treatment (% received appointment within 30 days)	82%	72%	67%	57%	77%	63%	63%	57%	63%	61%