

AHS Monitoring Measures

2021-22 FQ2

Most of the reported case volumes were impacted by COVID-19.

Please use caution when comparing the results from current quarters during the pandemic with the data from previous years under normal operation.

Prepared by Data & Analytics

Monitoring Measures are used internally to help inform some areas of the health system outside the Performance Measures in the AHS Health Plan and Business Plan.

Most of the reported case volumes continue to be impacted by COVID-19. Please use caution when comparing results from the quarters during the pandemic with data from the previous years under normal operation.

Zone 1 South

		Fiscal Year			Fiscal Quarter				Year to Date		
		2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2020-21 FQ2YTD	2021-22 FQ2YTD
Primary Care	Childhood Immunization Rate - DTaP-IPV-Hib	69.8%	69.2%	65.6%	70.1%	61.3%	63.2%	69.9%	60.9%	68.8%	65.5%
	Childhood Immunization Rate - MMR	82.0%	80.5%	79.6%	82.7%	76.4%	78.5%	78.5%	71.9%	81.6%	75.2%
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	22.3%	22.8%	19.0%	20.0%	19.4%	17.6%	17.4%	19.9%	19.4%	18.7%
Continuing Care	Number of People Placed in Continuing Care	908	870	947	215	245	273	264	224	429	488
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	65	21	23	15	26	23	16	11	15	11
	Persons Waiting in Community (home) for Placement	128	127	152	154	176	152	156	182	154	182
Cancer Wait Time	Client Average Wait in Acute / Subacute Hospital before Placement (days)	64	71	53	40	52	65	43	56	47	49
	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.9	5.9	5.5	5.7	5.9	6.1	6.3	5.7	6.1
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	4.6	5.3	4.8	5.4	4.1	5.8	5.0	6.7	4.9	6.3
Acute Care	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	0.9	1.0	0.9	0.9	0.7	0.9	1.0	1.0	0.9	1.0
	Acute Care Occupancy (Busiest hospitals)	89.9%	87.7%	82.0%	84.8%	83.9%	81.6%	78.1%	78.3%	81.1%	78.2%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.2	2.6	3.2	3.6	4.1	2.3	2.3	2.0	3.2	2.2
Acute Care	Hospital Standardized Mortality Ratio (HSMR)	107	103	115	119	109	104	113	120	124	117
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	7.4%	6.5%	5.6%	4.7%	5.7%	7.8%	6.3%	NA	3.2% (20-21 Q1)	6.3% (21-22 Q1)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	13.3%	11.8%	13.7%	21.3%	9.8%	7.1%	7.3%	NA	17.3% (20-21 Q1)	7.3% (21-22 Q1)
Emergency Department	Medical Readmissions within 30 days (risk adjusted)*	13.5%	13.3%	13.4%	12.7%	14.0%	12.8%	13.8%	NA	14.2% (20-21 Q1)	13.8% (21-22 Q1)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	6.6	6.5	6.6	6.9	6.8	6.7	6.4	6.8	6.5	6.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	68.1%	68.3%	67.8%	65.0%	65.2%	66.8%	69.2%	65.4%	69.6%	67.2%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	63.8%	65.0%	64.5%	61.3%	61.7%	63.2%	67.4%	62.5%	66.5%	64.8%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.3	2.4	2.3	2.3	2.3	2.4	2.4	2.7	2.2	2.6
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	85.7%	85.1%	84.2%	84.1%	84.2%	82.9%	82.8%	80.8%	84.8%	81.7%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	81.3%	81.4%	81.3%	80.8%	81.2%	79.9%	79.9%	76.2%	82.1%	78.0%
Surgery	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	0.9	1.0	0.8	0.9	0.8	0.8	0.9	1.2	0.8	1.0
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	2.8%	3.1%	2.6%	3.3%	2.2%	2.3%	2.8%	4.0%	2.9%	3.5%
	Cataract Surgery Wait Time (median in weeks)	13.9	15.1	23.6	26.8	22.6	17.9	12.0	13.6	26.1	12.7
	Cataract Surgery Wait Time (90th percentile in weeks)	24.1	25.9	40.1	39.7	40.0	42.1	39.0	39.9	39.1	39.1
	Hip Replacement Surgery Wait Time (median in weeks)	25.7	25.0	34.1	38.6	34.4	30.6	21.4	15.0	36.1	16.3
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	48.5	51.8	69.4	69.3	67.4	71.1	79.1	67.6	69.3	75.4
	Knee Replacement Surgery Wait Time (median in weeks)	25.0	26.7	36.9	36.3	45.4	30.9	25.6	17.6	36.9	21.4
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	55.3	56.7	71.1	70.3	73.8	69.9	68.9	62.3	70.1	67.9
Mental Health	Postponements of Scheduled Surgeries due to System Capacity	0.1%	4.0%	5.2%	0.0%	1.7%	0.6%	1.9%	18.6%	10.6%	9.5%
	Hip Fracture Repair within 48 hours of Admission	87.8%	86.8%	89.0%	91.6%	93.3%	83.7%	92.0%	89.3%	89.3%	90.6%
Mental Health	Child and Youth Mental Health Wait Times (90th percentile in days)*	38.0	42.0	49.0	42.0	58.0	54.0	43.0	NA	42.0 (20-21 Q1)	43.0 (21-22 Q1)
	Child and Youth Mental Health Wait Times (median in days)*	17.0	11.0	16.0	15.0	21.0	20.0	21.0	NA	7.0 (20-21 Q1)	21.0 (21-22 Q1)

* Measure reporting is lagged by one quarter

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Zone 2 Calgary

	Fiscal Year			Fiscal Quarter				Year to Date			
	2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2020-21 FQ2YTD	2021-22 FQ2YTD	
Primary Care - Immunization	Childhood Immunization Rate - DTaP-IPV-Hib	81.0%	82.3%	80.3%	81.0%	78.6%	78.9%	79.0%	80.9%	81.8%	80.0%
	Childhood Immunization Rate - MMR	88.6%	90.0%	88.8%	89.4%	88.5%	87.3%	86.5%	88.1%	89.5%	87.3%
Primary Care - Family Practice	Family Practice Sensitive Conditions (% of ED visits for FPSC)	14.0%	14.7%	12.1%	12.4%	12.6%	11.8%	11.8%	13.0%	12.1%	12.5%
Continuing Care	Number of People Placed in Continuing Care	2,668	2,757	2,399	644	527	729	714	683	1,143	1,397
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	109	140	125	122	142	125	86	169	122	169
	Persons Waiting in Community (home) for Placement	405	462	469	490	537	469	472	517	490	517
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	42	29	34	33	33	37	29	32	33	30
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.9	6.3	5.1	4.6	4.7	5.4	5.1	5.7	5.6	5.4
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	6.3	7.6	5.5	5.0	4.9	6.0	5.9	6.1	5.4	6.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.9	2.6	2.6	2.6	2.6	2.6	2.4	2.6	2.6	2.6
Acute Care	Acute Care Occupancy (Busiest hospitals)	98.5%	98.3%	90.8%	93.3%	94.0%	95.1%	94.8%	95.3%	87.1%	95.1%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.0	3.0	3.1	3.5	2.9	2.9	2.9	3.0	3.3	2.9
	Hospital Standardized Mortality Ratio (HSMR)	91	95	101	98	113	104	95	99	94	97
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	4.8%	6.4%	6.3%	6.0%	7.4%	5.0%	3.1%	NA	7.0% (20-21 Q1)	3.1% (21-22 Q1)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	11.4%	10.8%	10.2%	8.8%	10.7%	11.3%	9.7%	NA	9.9% (20-21 Q1)	9.7% (21-22 Q1)
	Medical Readmissions within 30 days (risk adjusted)*	13.3%	13.4%	13.6%	13.8%	12.7%	14.1%	13.7%	NA	13.7% (20-21 Q1)	13.7% (21-22 Q1)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	9.7	10.3	9.6	9.9	10.9	10.7	10.3	10.7	8.6	10.5
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	38.6%	36.1%	39.5%	36.9%	34.6%	33.7%	34.3%	33.0%	45.0%	33.6%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	37.7%	35.1%	38.5%	35.9%	33.3%	32.5%	33.2%	31.7%	44.1%	32.4%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.6	3.9	3.6	3.8	3.5	3.9	4.2	4.4	3.5	4.3
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	71.6%	69.2%	71.0%	69.9%	72.0%	68.3%	65.5%	63.1%	71.9%	64.3%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	56.5%	52.2%	56.3%	54.0%	57.7%	51.9%	47.5%	43.6%	57.8%	45.5%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.5	1.7	1.1	1.4	1.0	1.3	1.6	1.9	1.2	1.8
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	3.5%	4.1%	2.6%	3.2%	2.2%	2.7%	3.9%	5.6%	2.7%	4.7%
Surgery	Cataract Surgery Wait Time (median in weeks)	20.7	20.4	15.4	23.7	14.4	11.7	8.1	6.4	24.6	7.1
	Cataract Surgery Wait Time (90th percentile in weeks)	66.9	61.0	58.4	64.1	63.7	47.7	36.1	24.4	64.6	32.9
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	15.6	13.2	9.6	23.0	8.0	6.8	7.0	7.0	23.0	7.0
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	23.9	16.5	26.9	31.7	23.2	9.3	14.2	10.5	31.7	13.3
	Hip Replacement Surgery Wait Time (median in weeks)	16.1	16.6	24.0	26.6	25.2	20.6	21.9	21.1	26.1	21.4
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	33.1	38.1	55.6	59.9	57.9	48.8	61.2	58.6	57.1	60.3
	Knee Replacement Surgery Wait Time (median in weeks)	16.1	17.3	26.0	27.0	26.3	21.9	22.3	22.2	26.7	22.3
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	38.1	50.8	65.9	65.1	67.1	68.5	75.1	76.4	64.1	76.0
	Postponements of Scheduled Surgeries due to System Capacity	0.2%	3.0%	10.6%	0.7%	0.6%	4.0%	3.5%	31.6%	19.1%	14.4%
	Hip Fracture Repair within 48 hours of Admission	90.6%	87.9%	88.6%	88.8%	88.3%	86.4%	89.0%	87.6%	90.0%	88.3%
Mental Health	Child and Youth Mental Health Wait Times (90th percentile in days)*	36.0	39.0	27.0	26.0	23.0	27.0	56.0	NA	40.0 (20-21 Q1)	56.0 (21-22 Q1)
	Child and Youth Mental Health Wait Times (median in days)*	12.0	13.0	11.0	11.0	11.0	11.0	13.0	NA	11.0 (20-21 Q1)	13.0 (21-22 Q1)

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Zone 3 Central

		Fiscal Year			Fiscal Quarter				Year to Date		
		2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2020-21 FQ2YTD	2021-22 FQ2YTD
Primary Care	Childhood Immunization Rate - DTaP-IPV-Hib	71.9%	72.5%	70.2%	69.9%	69.2%	68.3%	65.2%	65.3%	71.5%	65.2%
	Childhood Immunization Rate - MMR	83.8%	86.0%	83.3%	82.1%	83.1%	80.4%	79.9%	78.8%	84.6%	79.4%
Continuing Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	27.1%	26.9%	22.4%	23.0%	23.4%	22.1%	21.8%	22.4%	22.1%	22.2%
	Number of People Placed in Continuing Care	1,312	1,468	1,156	287	279	312	333	335	565	668
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	82	88	126	133	139	126	103	114	133	114
	Persons Waiting in Community (home) for Placement	75	124	101	103	124	101	102	98	103	98
Cancer Wait Time	Client Average Wait in Acute / Subacute Hospital before Placement (days)	48	42	47	56	56	50	53	46	41	50
	Medical Oncology Access (referral to first consult 90th percentile in weeks)	6.1	6.1	6.4	4.3	5.8	6.3	6.8	7.6	6.4	7.3
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.6	5.9	8.0	5.6	5.4	8.8	7.9	9.3	6.0	8.9
Acute Care	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.3	3.0	2.3	2.4	2.1	2.0	2.6	2.6	2.4	2.6
	Acute Care Occupancy (Busiest hospitals)	97.5%	93.4%	85.0%	85.7%	86.9%	85.6%	84.3%	85.3%	83.6%	84.8%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.4	1.8	1.6	1.5	2.0	1.6	2.1	1.6	1.4	1.8
	Hospital Standardized Mortality Ratio (HSMR)	97	93	99	83	110	95	94	101	94	97
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.7%	5.4%	4.3%	1.2%	6.0%	3.7%	4.0%	NA	5.8% (20-21 Q1)	4.0% (21-22 Q1)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	10.7%	8.7%	9.7%	4.2%	12.7%	7.8%	5.3%	NA	14.3% (20-21 Q1)	5.3% (21-22 Q1)
Emergency Department	Medical Readmissions within 30 days (risk adjusted)*	15.5%	15.1%	14.9%	13.9%	15.4%	15.7%	14.4%	NA	14.7% (20-21 Q1)	14.4% (21-22 Q1)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	11.6	10.0	9.1	9.2	9.8	10.0	9.0	10.4	8.4	9.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	60.3%	60.0%	60.8%	60.8%	58.2%	57.7%	60.6%	54.1%	63.8%	57.4%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	36.7%	40.5%	43.0%	42.8%	40.4%	38.1%	43.8%	38.1%	46.9%	40.9%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.5	3.6	3.4	3.4	3.4	3.5	3.8	4.1	3.4	4.0
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	83.2%	82.0%	80.0%	80.5%	79.8%	78.5%	78.6%	76.9%	80.8%	77.7%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	58.4%	56.8%	58.2%	58.1%	58.2%	56.1%	52.2%	49.0%	59.3%	50.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.3	1.0	1.1	1.0	1.0	1.3	1.5	1.0	1.4
Surgery	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	3.8%	3.7%	3.0%	3.6%	3.0%	2.8%	3.8%	5.3%	3.2%	4.6%
	Cataract Surgery Wait Time (median in weeks)	22.6	23.6	33.0	38.4	35.9	27.7	28.1	29.7	36.3	28.4
	Cataract Surgery Wait Time (90th percentile in weeks)	32.0	41.0	53.1	54.8	56.8	49.3	44.6	46.6	53.7	45.7
	Hip Replacement Surgery Wait Time (median in weeks)	18.0	13.6	16.4	16.4	13.0	20.0	16.6	13.0	17.0	14.9
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	35.0	37.0	48.6	50.8	46.4	42.7	35.6	32.3	49.9	34.3
	Knee Replacement Surgery Wait Time (median in weeks)	22.4	17.3	21.6	26.6	14.3	22.9	18.6	13.7	26.1	16.5
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	39.4	41.6	53.7	55.0	47.0	54.7	37.2	37.5	54.6	37.6
	Postponements of Scheduled Surgeries due to System Capacity	0.4%	3.6%	9.4%	0.1%	0.0%	0.1%	0.2%	19.4%	21.1%	6.8%
Hip Fracture Repair within 48 hours of Admission	96.4%	95.8%	96.4%	96.5%	97.4%	93.5%	92.8%	93.5%	97.4%	93.2%	
Mental Health	Child and Youth Mental Health Wait Times (90th percentile in days)*	41.0	54.0	43.0	34.0	52.0	46.0	42.0	NA	37.0 (20-21 Q1)	42.0 (21-22 Q1)
	Child and Youth Mental Health Wait Times (median in days)*	12.0	14.0	12.0	11.0	13.0	14.0	15.0	NA	7.0 (20-21 Q1)	15.0 (21-22 Q1)

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Zone 4 Edmonton

	Fiscal Year			Fiscal Quarter				Year to Date			
	2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2020-21 FQ2YTD	2021-22 FQ2YTD	
Immunization	Childhood Immunization Rate - DTaP-IPV-Hib	80.5%	81.7%	80.7%	81.4%	80.7%	78.3%	77.5%	79.0%	81.8%	78.2%
	Childhood Immunization Rate – MMR	88.7%	90.3%	89.4%	90.6%	88.8%	87.7%	87.4%	87.7%	90.4%	87.5%
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	11.8%	11.9%	8.8%	9.2%	8.7%	8.3%	9.1%	10.1%	9.2%	9.6%
Continuing Care	Number of People Placed in Continuing Care	2,525	2,685	2,231	569	446	788	731	762	997	1,493
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	129	104	103	188	159	103	115	95	188	95
	Persons Waiting in Community (home) for Placement	361	219	193	237	327	193	181	232	237	232
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	36	25	32	25	41	37	24	19	25	21
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	6.9	7.9	6.6	6.0	5.7	6.1	6.1	7.1	7.0	6.6
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	7.3	7.0	5.3	5.0	4.0	5.1	7.0	5.7	5.9	6.2
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.6	3.1	3.0	3.0	3.0	3.0	3.4	2.8	3.1	3.1
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.0%	95.4%	90.7%	93.2%	91.5%	90.8%	92.4%	92.8%	90.2%	92.6%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.0	2.8	2.7	3.4	2.7	2.6	1.8	2.2	2.8	2.0
	Hospital Standardized Mortality Ratio (HSMR)	103	102	111	106	119	114	104	110	106	107
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.2%	6.2%	4.5%	3.1%	4.8%	6.2%	6.1%	NA	4.0% (20-21 Q1)	6.1% (21-22 Q1)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	13.6%	14.8%	16.5%	16.0%	18.8%	17.7%	13.1%	NA	13.3% (20-21 Q1)	13.1% (21-22 Q1)
	Medical Readmissions within 30 days (risk adjusted)*	14.7%	13.9%	14.0%	14.2%	13.8%	13.8%	13.2%	NA	14.3% (20-21 Q1)	13.2% (21-22 Q1)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	11.3	12.1	11.5	12.3	12.7	11.8	11.2	12.1	10.8	11.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	31.7%	29.2%	30.0%	27.0%	26.6%	28.8%	31.2%	27.8%	32.2%	29.5%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	31.2%	29.0%	30.2%	27.8%	26.8%	29.0%	31.6%	28.2%	32.4%	29.9%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	4.1	4.4	4.4	4.5	4.6	4.7	4.9	5.2	4.1	5.1
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	56.1%	51.9%	50.7%	49.9%	48.0%	46.9%	43.6%	41.1%	53.8%	42.3%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	48.6%	44.0%	45.1%	44.2%	42.4%	41.0%	37.2%	34.0%	48.3%	35.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.7	1.9	1.3	1.6	1.4	1.4	1.8	2.0	1.3	1.9
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	7.4%	8.6%	7.0%	8.5%	7.3%	6.5%	8.6%	11.4%	7.1%	10.0%
Surgery	Cataract Surgery Wait Time (median in weeks)	15.3	16.9	18.4	27.7	16.4	14.7	11.9	10.0	26.3	11.0
	Cataract Surgery Wait Time (90th percentile in weeks)	42.5	42.0	52.5	58.6	54.9	41.5	36.7	38.2	56.3	37.0
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	3.5	3.6	9.0	8.6	6.7	13.6	9.6	5.7	9.4	7.1
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	6.9	8.1	20.7	22.3	12.5	18.8	18.2	13.0	22.4	16.9
	Hip Replacement Surgery Wait Time (median in weeks)	21.6	21.7	27.9	28.7	26.7	32.9	27.0	24.4	27.7	26.0
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	36.8	35.6	48.1	48.7	45.9	52.4	51.0	51.1	47.1	51.1
	Knee Replacement Surgery Wait Time (median in weeks)	21.1	23.9	35.7	36.1	31.5	39.0	35.8	34.4	35.7	35.0
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	40.4	37.6	50.8	51.5	48.6	54.4	54.1	57.1	50.0	55.1
	Postponements of Scheduled Surgeries due to System Capacity	0.3%	1.4%	2.9%	2.4%	4.2%	1.4%	1.0%	8.8%	3.0%	3.7%
	Hip Fracture Repair within 48 hours of Admission	92.9%	90.1%	88.1%	84.0%	88.4%	88.4%	90.1%	85.3%	87.8%	87.6%
Mental Health	Child and Youth Mental Health Wait Times (90th percentile in days)*	56.0	62.0	59.0	42.0	54.0	70.0	91.0	NA	58.0 (20-21 Q1)	91.0 (21-22 Q1)
	Child and Youth Mental Health Wait Times (median in days)*	16.0	27.0	28.0	21.0	32.0	48.0	66.0	NA	16.0 (20-21 Q1)	66.0 (21-22 Q1)

* Measure reporting is lagged by one quarter

Most of the reported case volumes continue to be impacted by COVID-19. Please use caution when comparing results from the quarters during the pandemic with data from the previous years under normal operation.

Zone 5 North

		Fiscal Year			Fiscal Quarter				Year to Date		
		2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2020-21 FQ2YTD	2021-22 FQ2YTD
Immunization	Childhood Immunization Rate - DTaP-IPV-Hib	69.6%	70.4%	65.0%	63.4%	61.8%	65.5%	62.6%	59.4%	66.3%	61.0%
	Childhood Immunization Rate - MMR	79.3%	81.4%	77.9%	78.9%	77.3%	75.4%	75.2%	75.7%	79.3%	75.5%
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	33.0%	33.0%	29.0%	29.4%	30.7%	27.9%	26.8%	28.2%	28.6%	27.6%
Continuing Care	Number of People Placed in Continuing Care	685	741	694	137	187	194	198	219	313	417
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	89	57	45	52	41	45	52	41	52	41
	Persons Waiting in Community (home) for Placement	65	70	90	90	97	90	104	107	90	107
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	79	66	46	35	49	55	35	48	40	42
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	4.1	4.9	5.4	5.1	5.1	6.1	6.9	6.2	4.9	6.9
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	7.1	9.3	8.5	11.6	6.3	5.1	7.1	5.2	11.2	5.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	86.7%	86.9%	79.0%	81.1%	78.1%	81.4%	92.3%	89.3%	78.2%	90.8%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.1	1.8	1.4	1.2	1.5	1.8	1.1	1.6	1.1	1.3
	Hospital Standardized Mortality Ratio (HSMR)	92	97	106	98	113	122	98	121	94	110
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	3.4%	10.1%	5.3%	4.0%	3.9%	8.5%	0.0%	NA	5.1% (20-21 Q1)	0.0% (21-22 Q1)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	10.2%	11.1%	5.7%	3.6%	7.8%	9.4%	21.3%	NA	2.0% (20-21 Q1)	21.3% (21-22 Q1)
	Medical Readmissions within 30 days (risk adjusted)*	15.3%	15.5%	15.6%	17.1%	14.5%	13.8%	15.9%	NA	16.7% (20-21 Q1)	15.9% (21-22 Q1)
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	7.4	8.3	7.9	8.4	8.4	8.5	9.0	9.3	7.4	9.1
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	72.6%	68.4%	69.7%	68.8%	67.4%	64.9%	61.6%	61.2%	72.8%	61.4%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	54.2%	47.8%	51.0%	48.1%	47.4%	46.3%	43.4%	42.9%	55.1%	43.2%
	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.0	2.2	2.0	2.0	2.1	2.2	2.6	2.5	2.0	2.6
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	88.2%	86.8%	85.5%	86.0%	85.2%	83.4%	81.3%	81.1%	86.7%	81.2%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	81.4%	78.4%	79.7%	80.3%	78.4%	77.5%	69.8%	71.8%	81.4%	70.8%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	0.7	0.8	0.7	0.7	0.7	0.7	0.9	0.9	0.6	0.9
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	3.8%	4.2%	3.5%	4.1%	3.4%	3.7%	5.5%	6.1%	3.5%	5.9%
Surgery	Cataract Surgery Wait Time (median in weeks)	10.7	13.3	9.3	7.7	8.0	9.9	9.1	12.2	10.9	11.1
	Cataract Surgery Wait Time (90th percentile in weeks)	22.0	22.9	22.7	25.9	15.9	17.9	16.9	21.7	25.9	18.9
	Hip Replacement Surgery Wait Time (median in weeks)	16.9	21.9	22.1	28.3	28.0	15.1	16.1	17.7	29.1	16.9
	Hip Replacement Surgery Wait Time (90th percentile in weeks)	51.6	67.8	58.7	58.6	48.9	42.5	78.0	59.2	68.1	75.6
	Knee Replacement Surgery Wait Time (median in weeks)	20.4	19.9	28.6	40.7	31.8	19.9	19.6	19.1	40.9	19.3
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	53.1	75.3	93.3	104.0	76.6	91.3	106.2	71.9	102.7	98.7
	Postponements of Scheduled Surgeries due to System Capacity	2.1%	3.0%	1.9%	2.5%	0.8%	1.7%	0.0%	6.2%	2.7%	5.4%
Hip Fracture Repair within 48 hours of Admission	92.0%	92.0%	92.6%	94.3%	90.7%	90.2%	93.1%	90.7%	94.9%	91.7%	
Mental Health	Child and Youth Mental Health Wait Times (90th percentile in days)*	57.0	68.7	59.0	67.0	49.0	49.0	49.0	NA	71.0 (20-21 Q1)	49.0 (21-22 Q1)
	Child and Youth Mental Health Wait Times (median in days)*	14.0	13.0	11.0	13.0	12.0	11.0	14.0	NA	8.0 (20-21 Q1)	14.0 (21-22 Q1)

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