

AHS Monitoring Measures 2024-25 FQ4

Monitoring Measures are used internally to help inform some areas of the health system outside the Performance Measures in the AHS Health Plan and Business Plan.

Prepared by Data & Analytics

*The Monitoring Measures report is also available as an interactive dashboard:
[AHS Monitoring Measures](#)*

Please continue to use caution when comparing results from the quarters affected by the pandemic to the years under normal operation.

Provincial

		Fiscal Year			Fiscal Quarter					Year to Date	
		2021-22 FY	2022-23 FY	2023-24 FY	2023-24 FQ4	2024-25 FQ1	2024-25 FQ2	2024-25 FQ3	2024-25 FQ4	2023-24 FQ4YTD	2024-25 FQ4YTD
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC; age-standardized)	17.4%	20.0%	19.2%	19.1%	18.6%	17.2%	18.3%	18.3%	19.2%	18.1%
	Health Link Median Wait Time before Calls Answered (Minutes) - Clinical	11.4	4.4	2.0	4.8	2.7	2.8	8.7	8.3	NA	NA
	Health Link Median Wait Time before Calls Answered (Minutes) - Non-Clinical	0.2	0.1	0.2	0.2	0.2	0.2	0.2	0.2	NA	NA
Continuing Care	Number of People Placed in Continuing Care	8664	9432	NA	NA	2438	2265	2464	2462	NA	9629
	Persons Waiting in Acute / Subacute Hospital Bed for Placement	471	486	NA	NA	453	496	421	495	NA	495
	Persons Waiting in Community (home) for Placement	1193	1339	NA	NA	1742	1928	1945	1954	NA	1954
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	33	33	NA	NA	28	35	36	37	NA	34
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	6.7	7.1	8.3	8.9	9.0	9.6	10.1	9.6	8.3	9.6
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	6.6	10.1	12.3	11.3	12.7	14.0	16.0	16.5	12.3	14.9
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.9	3.1	3.0	3.1	3.0	2.9	3.1	3.3	3.0	3.0
Acute Care	Acute Care Occupancy (Busiest hospitals)	92.5%	98.8%	99.6%	100.0%	98.2%	98.2%	101.1%	102.5%	99.6%	100.0%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.7	2.9	3.1	3.2	3.2	3.3	3.4	3.4	3.1	3.3
	Hospital Standardized Mortality Ratio (HSMR)	103	110	103	104	98	102	102	106	103	102
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.3%	7.1%	6.0%	6.4%	5.4%	6.4%	5.9%	NA	5.9% (23-24 Q3)	5.9% (24-25 Q3)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	11.7%	13.3%	10.6%	11.9%	13.1%	11.5%	13.6%	NA	10.2% (23-24 Q3)	12.7% (24-25 Q3)
	Medical Readmissions within 30 days (risk adjusted)*	12.9%	12.6%	12.7%	12.9%	13.0%	13.0%	12.1%	NA	12.6% (23-24 Q3)	12.7% (24-25 Q3)
	Hand Hygiene Compliance - AHS	92.0%	91.2%	87.8%	88.2%	88.8%	87.9%	88.1%	88.2%	87.8%	88.2%
	Hand Hygiene Compliance - Covenant Health	94.2%	95.0%	94.7%	NA	93.7%	NA	94.3%	NA	NA	NA
	Percentage of Alternate Level of Care Patient Days	13.3%	14.9%	14.6%	13.6%	13.7%	13.9%	15.3%	15.0%	14.6%	14.5%
	Ambulatory Care Sensitive Condition Hospitalization Rate (per 100,000; annualized rate)	246	277	273	286	299	258	289	290	273	280
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.8	13.7	12.8	12.7	12.5	13.1	14.1	13.9	12.8	13.3
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	38.6%	31.9%	31.8%	31.3%	31.8%	31.4%	30.3%	30.5%	31.8%	31.0%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	33.1%	26.6%	27.6%	27.6%	27.8%	27.4%	26.3%	26.9%	27.6%	27.1%
	ED Length of Stay (LOS) for Non-Admitted Patients (median in hours at Busiest Sites)	4.2	4.8	5.2	5.1	5.1	5.2	5.4	5.5	5.2	5.3
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	65.5%	60.9%	58.6%	58.4%	59.2%	58.9%	56.7%	55.9%	58.6%	57.7%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	47.2%	39.6%	35.8%	35.8%	36.3%	36.0%	33.9%	33.2%	35.8%	34.8%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.7	2.3	2.5	2.4	2.4	2.5	2.6	2.7	2.5	2.6
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	6.1%	8.8%	8.8%	8.0%	8.4%	9.2%	9.4%	9.7%	8.8%	9.2%
Surgery	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	7.5	8.9	10.6	10.2	10.7	11.6	11.6	11.4	10.6	11.1
	Hip Fracture Repair within 48 hours of Admission	93.0%	89.9%	87.7%	88.1%	89.8%	88.0%	89.7%	89.3%	87.7%	89.2%
	Hip Replacement Surgery Wait Time (median in weeks)	25.6	31.0	18.7	16.7	15.4	15.7	17.7	18.1	18.7	16.9
	Percent of Scheduled Hip Replacement Surgeries Performed within CIHI Benchmark	51.2%	43.0%	62.4%	70.2%	72.5%	73.3%	68.0%	67.4%	62.4%	70.1%
	Knee Replacement Surgery Wait Time (median in weeks)	31.1	40.7	23.9	21.1	21.0	18.6	23.0	21.7	23.9	21.1
	Percent of Scheduled Knee Replacement Surgeries Performed within CIHI Benchmark	39.7%	32.5%	53.3%	58.7%	59.6%	66.9%	57.0%	57.4%	53.3%	59.7%
	Cataract Surgery Wait Time (median in weeks)	10.1	10.9	13.0	12.4	11.9	12.4	10.7	9.7	13.0	11.1
	Percent of Scheduled Cataract Surgeries Performed within CIHI Benchmark	64.7%	64.7%	59.7%	60.9%	62.8%	62.8%	63.8%	66.1%	59.7%	63.9%

* Measure reporting lagged by one quarter.

- Hand Hygiene Compliance Rates for Covenant Health sites are only collected twice a year - during Q1 (Apr, May) and Q3 (Oct, Nov). Fiscal Year data include the Q1 and Q3 only.
- Continuing Care Living Options have experienced data interruptions in specific zones that have prevented the calculation of a provincial total. The affected periods are as follows: 2023-24 Q1: Missing data from CeZ; 2023-24 Q2: Missing data from CeZ; 2023-24 Q3 and Q4: Missing data from SZ, CeZ, and NZ.
- The variability associated with the Health Link measures over the past year is driven by two key factors: the growing complexity of calls related to new and expanded clinical processes (e.g., Virtual MD, EMS/811 shared response line, Mobile Integrated Health) and staffing challenges due to vacancies. Additionally, substantial quarter-to-quarter variations in measurement methodology have made direct comparisons unreliable, leading to the decision not to report year-to-date comparisons.
- In 2024-25 Q2 YTD, the value for Stroke in Hospital Mortality in South Zone stands at 11.4%. However, as the 2023-24 Q2 YTD value is 0.0%, the percentage change cannot be calculated due to the mathematical limitation of division by zero.
- The Tom Baker Cancer Centre was replaced with Arthur J.E. Child Comprehensive Cancer Centre in October 2024. As such, the data as of 2024-25 Q3 and the associated definitions have been updated to reflect this change.

Please continue to use caution when comparing results from the quarters affected by the pandemic to the years under normal operation.

Zone 1 South

		Fiscal Year			Fiscal Quarter					Year to Date	
		2021-22 FY	2022-23 FY	2023-24 FY	2023-24 FQ4	2024-25 FQ1	2024-25 FQ2	2024-25 FQ3	2024-25 FQ4	2023-24 FQ4YTD	2024-25 FQ4YTD
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC; age-standardized)	20.0%	21.9%	20.9%	21.0%	20.6%	19.4%	20.4%	21.1%	20.9%	20.4%
	Number of People Placed in Continuing Care	983	1139	NA	NA	274	253	284	296	NA	1107
Continuing Care	Persons Waiting in Acute / Subacute Hospital Bed for Placement	25	30	NA	NA	32	28	22	31	NA	31
	Persons Waiting in Community (home) for Placement	176	167	NA	NA	154	151	159	167	NA	167
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	58	55	NA	NA	26	29	34	29	NA	30
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	6.9	7.9	6.9	7.2	10.0	11.1	10.9	11.9	6.9	11.4
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	7.7	13.0	11.6	8.2	9.3	8.0	10.0	9.0	11.6	9.8
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	1.0	2.3	3.3	3.3	2.9	2.4	2.7	2.6	3.3	2.7
Acute Care	Acute Care Occupancy (Busiest hospitals)	79.8%	83.9%	86.6%	87.8%	88.3%	89.3%	86.5%	88.6%	86.6%	88.2%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.9	2.8	3.1	3.4	3.2	4.2	4.3	3.5	3.1	3.8
	Hospital Standardized Mortality Ratio (HSMR)	114	110	111	112	93	104	114	115	111	106
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.7%	9.8%	5.1%	4.9%	4.3%	10.3%	6.6%	NA	5.2% (23-24 Q3)	7.0% (24-25 Q3)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	9.9%	10.4%	6.8%	14.5%	11.4%	10.7%	12.8%	NA	4.6% (23-24 Q3)	11.6% (24-25 Q3)
	Medical Readmissions within 30 days (risk adjusted)*	13.1%	12.6%	13.0%	11.9%	12.8%	13.7%	11.5%	NA	13.3% (23-24 Q3)	12.7% (24-25 Q3)
	Hand Hygiene Compliance - AHS	91.3%	90.0%	88.8%	89.1%	90.7%	91.8%	92.2%	92.8%	88.8%	91.9%
	Hand Hygiene Compliance - Covenant Health	90.5%	88.7%	90.3%	NA	86.9%	NA	89.6%	NA	NA	NA
	Percentage of Alternate Level of Care Patient Days	5.5%	8.7%	8.9%	9.0%	9.9%	11.6%	12.4%	10.0%	8.9%	11.0%
	Ambulatory Care Sensitive Condition Hospitalization Rate (per 100,000; annualized rate)	302	345	308	326	365	280	309	360	308	326
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	6.7	7.3	7.8	8.0	8.0	8.5	7.4	7.8	7.8	7.9
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	66.8%	61.1%	55.8%	53.4%	53.8%	49.9%	57.6%	54.4%	55.8%	53.9%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	64.1%	57.3%	52.1%	49.8%	50.0%	45.4%	54.8%	51.4%	52.1%	50.4%
	ED Length of Stay (LOS) for Non-Admitted Patients (median in hours at Busiest Sites)	2.6	2.9	3.4	3.9	3.7	3.9	3.8	3.8	3.4	3.8
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	81.8%	79.5%	74.8%	69.5%	72.9%	71.6%	71.4%	70.6%	74.8%	71.7%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	77.7%	71.9%	61.6%	51.1%	56.1%	52.6%	54.6%	53.5%	61.6%	54.2%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.1	1.4	1.6	2.1	1.9	2	1.9	2	1.6	1.9
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	3.3%	4.1%	5.2%	6.6%	6.0%	6.8%	6.1%	6.0%	5.2%	6.2%
Surgery	Hip Fracture Repair within 48 hours of Admission	90.1%	90.5%	84.6%	88.9%	77.8%	77.8%	80.9%	81.2%	84.6%	79.7%
	Hip Replacement Surgery Wait Time (median in weeks)	23.1	18.7	12.4	12.6	16.9	15.9	26.4	33.9	12.4	23.0
	Percent of Scheduled Hip Replacement Surgeries Performed within CIHI Benchmark	54.6%	59.2%	73.8%	80.1%	61.6%	67.3%	48.2%	37.7%	73.8%	53.9%
	Knee Replacement Surgery Wait Time (median in weeks)	26.9	34.1	21.0	20.4	27.3	25.1	34.4	46.1	21.0	31.7
	Percent of Scheduled Knee Replacement Surgeries Performed within CIHI Benchmark	48.7%	41.0%	55.4%	61.0%	45.1%	51.9%	38.8%	23.6%	55.4%	40.0%
	Cataract Surgery Wait Time (median in weeks)	16.9	14.9	18.0	16.7	16.9	19.5	27.6	28.7	18.0	21.7
	Percent of Scheduled Cataract Surgeries Performed within CIHI Benchmark	48.0%	52.7%	44.9%	49.2%	48.3%	36.5%	25.5%	28.3%	44.9%	35.0%

* Measure reporting lagged by one quarter.

1. Hand Hygiene Compliance Rates for Covenant Health sites are only collected twice a year - during Q1 (Apr, May) and Q3 (Oct, Nov). Fiscal Year data include the Q1 and Q3 only.
2. Continuing Care Living Options have experienced data interruptions in specific zones that have prevented the calculation of a provincial total. The affected periods are as follows: 2023-24 Q3 and Q4: Missing data from SZ, CeZ, and NZ.
3. The variability associated with the Health Link measures over the past year is driven by two key factors: the growing complexity of calls related to new and expanded clinical processes (e.g., Virtual MD, EMS/811 shared response line, Mobile Integrated Health) and staffing challenges due to vacancies. Additionally, substantial quarter-to-quarter variations in measurement methodology have made direct comparisons unreliable, leading to the decision not to report year-to-date comparisons.
4. In 2024-25 Q2 YTD, the value for Stroke in Hospital Mortality in South Zone stands at 11.4%. However, as the 2023-24 Q2 YTD value is 0.0%, the percentage change cannot be calculated due to the mathematical limitation of division by zero.

Please continue to use caution when comparing results from the quarters affected by the pandemic to the years under normal operation.

Zone 2 Calgary

		Fiscal Year			Fiscal Quarter					Year to Date	
		2021-22 FY	2022-23 FY	2023-24 FY	2023-24 FQ4	2024-25 FQ1	2024-25 FQ2	2024-25 FQ3	2024-25 FQ4	2023-24 FQ4YTD	2024-25 FQ4YTD
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC; age-standardized)	12.7%	15.2%	14.5%	14.7%	14.2%	13.2%	14.6%	14.2%	14.5%	14.1%
	Number of People Placed in Continuing Care	2839	3018	3087	831	841	789	794	817	3087	3241
Continuing Care	Persons Waiting in Acute / Subacute Hospital Bed for Placement	117	158	122	122	123	130	102	107	122	107
	Persons Waiting in Community (home) for Placement	510	585	880	880	859	907	907	819	880	819
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	31	28	27	25	27	32	31	37	27	31
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.9	6.9	7.9	8.6	7.7	8.0	7.7	7.7	7.9	7.9
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	6.0	10.7	13.9	12.7	12.6	14.3	15.4	16.2	13.9	14.9
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.7	3.1	3.6	3.9	3.0	2.9	3.3	3.4	3.6	3.3
Acute Care	Acute Care Occupancy (Busiest hospitals)	96.0%	101.9%	99.3%	99.4%	99.1%	98.2%	102.1%	102.7%	99.3%	100.5%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.3	3.3	3.1	2.5	3.4	3.8	4.3	3.4	3.1	3.7
	Hospital Standardized Mortality Ratio (HSMR)	95	103	96	94	95	102	97	97	96	98
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.0%	6.0%	5.5%	5.7%	5.5%	4.8%	7.2%	NA	5.5% (23-24 Q3)	5.8% (24-25 Q3)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	9.7%	11.3%	10.1%	10.6%	14.0%	12.3%	12.7%	NA	9.8% (23-24 Q3)	12.9% (24-25 Q3)
	Medical Readmissions within 30 days (risk adjusted)*	12.1%	11.8%	11.8%	11.9%	12.8%	11.8%	11.5%	NA	11.8% (23-24 Q3)	12.1% (24-25 Q3)
	Hand Hygiene Compliance - AHS	91.0%	89.8%	84.9%	86.4%	86.9%	87.2%	86.1%	85.3%	84.9%	86.3%
	Hand Hygiene Compliance - Covenant Health	94.5%	94.3%	96.0%	NA	97.0%	NA	95.1%	NA	NA	NA
	Percentage of Alternate Level of Care Patient Days	13.9%	14.7%	11.6%	9.8%	9.9%	10.6%	11.1%	10.7%	11.6%	10.6%
	Ambulatory Care Sensitive Condition Hospitalization Rate (per 100,000; annualized rate)	199	222	220	229	252	212	232	233	220	229
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.8	13.6	12.1	11.6	11.9	12.0	13.7	12.8	12.1	12.5
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	32.2%	24.6%	28.4%	29.6%	28.5%	29.2%	25.9%	27.6%	28.4%	27.8%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	31.0%	23.6%	27.2%	28.5%	27.5%	28.1%	24.7%	26.5%	27.2%	26.7%
	ED Length of Stay (LOS) for Non-Admitted Patients (median in hours at Busiest Sites)	4.4	5.2	5.3	5.0	5.1	5.3	5.5	5.5	5.3	5.4
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	63.1%	53.4%	54.7%	57.1%	58.0%	57.1%	53.3%	53.5%	54.7%	55.4%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	44.0%	33.1%	33.4%	36.6%	36.4%	34.3%	31.9%	32.0%	33.4%	33.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.9	2.6	2.5	2.3	2.5	2.6	2.7	2.7	2.5	2.6
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	4.9%	9.2%	8.2%	6.8%	7.5%	8.2%	9.0%	8.4%	8.2%	8.3%
Surgery	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	7.5	7.1	16.2	20.6	11.1	12.5	16.6	16.1	16.2	14.8
	Hip Fracture Repair within 48 hours of Admission	93.1%	89.4%	88.3%	88.1%	92.5%	89.2%	89.3%	89.6%	88.3%	90.1%
	Hip Replacement Surgery Wait Time (median in weeks)	23.9	28.9	19.0	16.9	14.4	16.9	17.3	17.9	19.0	16.7
	Percent of Scheduled Hip Replacement Surgeries Performed within CIHI Benchmark	54.3%	46.4%	60.3%	63.9%	74.7%	75.5%	68.4%	72.5%	60.3%	72.7%
	Knee Replacement Surgery Wait Time (median in weeks)	28.7	33.3	19.3	16.1	16.1	17.7	20.1	18.4	19.3	18.1
	Percent of Scheduled Knee Replacement Surgeries Performed within CIHI Benchmark	44.2%	39.4%	60.7%	66.2%	68.7%	72.6%	63.9%	67.3%	60.7%	67.9%
	Cataract Surgery Wait Time (median in weeks)	6.6	9.7	11.7	10.3	9.1	11.0	10.3	8.0	11.7	9.4
	Percent of Scheduled Cataract Surgeries Performed within CIHI Benchmark	79.1%	69.7%	63.0%	65.1%	67.1%	64.3%	63.1%	69.9%	63.0%	66.4%

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- The variability associated with the Health Link measures over the past year is driven by two key factors: the growing complexity of calls related to new and expanded clinical processes (e.g., Virtual MD, EMS/811 shared response line, Mobile Integrated Health) and staffing challenges due to vacancies. Additionally, substantial quarter-to-quarter variations in measurement methodology have made direct comparisons unreliable, leading to the decision not to report year-to-date comparisons.
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- The Tom Baker Cancer Centre was replaced with Arthur J.E. Child Comprehensive Cancer Centre in October 2024. As such, the data as of 2024-25 Q3 and the associated definitions have been updated to reflect this change.

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Zone 3 Central

		Fiscal Year			Fiscal Quarter					Year to Date	
		2021-22 FY	2022-23 FY	2023-24 FY	2023-24 FQ4	2024-25 FQ1	2024-25 FQ2	2024-25 FQ3	2024-25 FQ4	2023-24 FQ4YTD	2024-25 FQ4YTD
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC; age-standardized)	23.3%	27.0%	25.9%	25.8%	24.7%	21.5%	22.8%	23.3%	25.9%	23.1%
	Number of People Placed in Continuing Care	1257	1448	NA	NA	341	368	383	340	NA	1432
Continuing Care	Persons Waiting in Acute / Subacute Hospital Bed for Placement	129	85	NA	NA	83	85	106	136	NA	136
	Persons Waiting in Community (home) for Placement	117	164	NA	NA	184	215	256	301	NA	301
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	51	55	NA	NA	38	54	48	70	NA	52
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	7.9	7.7	10.1	10.9	9.1	10.6	11.1	9.5	10.1	10.6
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	8.9	6.5	7.1	8.9	7.1	7.2	10.9	12.0	7.1	10.9
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.9	5.6	3.6	2.9	3.6	3.0	3.1	2.9	3.6	3.1
Acute Care	Acute Care Occupancy (Busiest hospitals)	85.6%	91.3%	97.3%	102.1%	99.8%	100.1%	103.0%	107.3%	97.3%	102.5%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.9	2.3	2.9	3.2	3.0	1.5	1.4	2.5	2.9	2.1
	Hospital Standardized Mortality Ratio (HSMR)	99	117	103	106	99	84	96	98	103	94
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.9%	5.8%	7.9%	7.2%	1.5%	5.5%	2.9%	NA	8.2% (23-24 Q3)	3.5% (24-25 Q3)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	8.6%	13.6%	10.6%	12.3%	9.7%	8.6%	10.8%	NA	10.0% (23-24 Q3)	9.7% (24-25 Q3)
	Medical Readmissions within 30 days (risk adjusted)*	13.5%	13.4%	13.2%	14.4%	12.4%	14.5%	13.2%	NA	12.8% (23-24 Q3)	13.3% (24-25 Q3)
	Hand Hygiene Compliance - AHS	94.4%	94.0%	91.6%	91.9%	91.3%	91.6%	91.2%	92.4%	91.6%	91.6%
	Hand Hygiene Compliance - Covenant Health	93.9%	96.4%	95.2%	NA	96.2%	NA	97.0%	NA	NA	NA
	Percentage of Alternate Level of Care Patient Days	15.9%	17.3%	16.0%	16.3%	15.4%	14.6%	17.4%	17.5%	16.0%	16.3%
	Ambulatory Care Sensitive Condition Hospitalization Rate (per 100,000; annualized rate)	313	334	358	405	370	359	404	412	358	383
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.3	14.1	14.5	15.8	15.5	15.8	15.9	17.5	14.5	16.2
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	55.2%	47.0%	43.8%	43.1%	43.6%	45.2%	42.4%	40.5%	43.8%	42.9%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	38.1%	30.5%	30.1%	28.6%	28.7%	29.9%	28.7%	28.6%	30.1%	29.0%
	ED Length of Stay (LOS) for Non-Admitted Patients (median in hours at Busiest Sites)	4.0	5.2	6.7	7.1	6.4	7.2	7.8	7.8	6.7	7.3
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	76.9%	73.3%	69.9%	68.6%	71.0%	70.0%	69.3%	67.3%	69.9%	69.5%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	50.2%	34.6%	20.9%	18.4%	23.2%	18.4%	16.2%	15.9%	20.9%	18.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.4	2.3	3.2	3.3	2.8	3.3	3.6	3.8	3.2	3.3
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	4.5%	6.6%	7.7%	6.9%	7.4%	8.5%	8.1%	8.3%	7.7%	8.0%
Surgery	Hip Fracture Repair within 48 hours of Admission	94.6%	90.0%	81.2%	80.0%	80.0%	74.4%	86.2%	89.5%	81.2%	82.7%
	Hip Replacement Surgery Wait Time (median in weeks)	15.1	24.7	14.6	14.1	13.9	14.6	15.9	15.0	14.6	15.0
	Percent of Scheduled Hip Replacement Surgeries Performed within CIHI Benchmark	71.5%	53.3%	67.7%	72.2%	78.1%	73.7%	70.1%	74.4%	67.7%	74.3%
	Knee Replacement Surgery Wait Time (median in weeks)	20.3	32.7	22.1	18.0	15.9	15.6	22.0	18.0	22.1	17.9
	Percent of Scheduled Knee Replacement Surgeries Performed within CIHI Benchmark	59.4%	40.0%	55.0%	64.0%	68.3%	71.2%	59.5%	65.1%	55.0%	65.7%
	Cataract Surgery Wait Time (median in weeks)	28.7	20.0	22.6	25.4	21.9	15.4	13.1	13.0	22.6	15.0
	Percent of Scheduled Cataract Surgeries Performed within CIHI Benchmark	29.2%	43.9%	41.9%	40.6%	42.3%	52.5%	62.0%	56.4%	41.9%	52.7%

* Measure reporting lagged by one quarter.

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- Continuing Care Living Options have experienced data interruptions in specific zones that have prevented the calculation of a provincial total. The affected periods are as follows: 2023-24 Q1: Missing data from CeZ; 2023-24 Q2: Missing data from CeZ; 2023-24 Q3 and Q4: Missing data from SZ, CeZ, and NZ.
- The variability associated with the Health Link measures over the past year is driven by two key factors: the growing complexity of calls related to new and expanded clinical processes (e.g., Virtual MD, EMS/811 shared response line, Mobile Integrated Health) and staffing challenges due to vacancies. Additionally, substantial quarter-to-quarter variations in measurement methodology have made direct comparisons unreliable, leading to the decision not to report year-to-date comparisons.
- In 2024-25 Q2 YTD, the value for Stroke in Hospital Mortality in South Zone stands at 11.4%. However, as the 2023-24 Q2 YTD value is 0.0%, the percentage change cannot be calculated due to the mathematical limitation of division by zero.

Please continue to use caution when comparing results from the quarters affected by the pandemic to the years under normal operation.

Zone 4 Edmonton

		Fiscal Year			Fiscal Quarter					Year to Date	
		2021-22 FY	2022-23 FY	2023-24 FY	2023-24 FQ4	2024-25 FQ1	2024-25 FQ2	2024-25 FQ3	2024-25 FQ4	2023-24 FQ4YTD	2024-25 FQ4YTD
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC; age-standardized)	9.9%	11.3%	10.9%	11.0%	10.9%	9.9%	10.7%	10.6%	10.9%	10.5%
	Number of People Placed in Continuing Care	2773	2948	3046	793	758	666	748	778	3046	2950
Continuing Care	Persons Waiting in Acute / Subacute Hospital Bed for Placement	150	165	98	98	119	159	137	149	98	149
	Persons Waiting in Community (home) for Placement	293	318	389	389	415	494	491	542	389	542
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	23	26	29	20	20	25	27	22	29	23
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	7.1	7.3	9.0	9.1	10.1	10.9	11.9	10.7	9.0	10.9
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	6.1	9.9	10.6	11.9	14.0	16.1	19.9	19.6	10.6	17.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.0	2.7	2.7	2.7	2.8	2.9	2.7	2.9	2.7	2.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	93.0%	100.4%	103.7%	103.8%	100.6%	100.9%	103.8%	105.4%	103.7%	102.7%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.6	3.0	3.4	4.0	3.2	3.4	3.5	3.9	3.4	3.5
	Hospital Standardized Mortality Ratio (HSMR)	109	112	105	107	98	102	107	111	105	105
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	7.6%	7.5%	6.0%	7.0%	6.1%	6.2%	5.0%	NA	5.6% (23-24 Q3)	5.7% (24-25 Q3)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	14.0%	15.3%	11.8%	12.2%	12.4%	11.1%	14.7%	NA	11.7% (23-24 Q3)	12.8% (24-25 Q3)
	Medical Readmissions within 30 days (risk adjusted)*	13.1%	12.8%	13.0%	13.4%	13.2%	13.1%	12.1%	NA	12.8% (23-24 Q3)	12.8% (24-25 Q3)
	Hand Hygiene Compliance - AHS	92.2%	91.7%	89.2%	88.5%	89.5%	85.0%	87.5%	88.1%	89.2%	87.5%
	Hand Hygiene Compliance - Covenant Health	94.8%	95.8%	95.0%	NA	94.3%	NA	94.7%	NA	NA	NA
	Percentage of Alternate Level of Care Patient Days	12.6%	14.7%	17.1%	16.2%	16.3%	15.6%	17.7%	18.0%	17.1%	16.9%
	Ambulatory Care Sensitive Condition Hospitalization Rate (per 100,000; annualized rate)	228	269	265	284	277	245	283	261	265	263
Emergency Department	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	12.2	16.7	15.6	15.7	14.9	17.0	17.2	18.4	15.6	16.8
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	27.2%	20.3%	21.5%	21.0%	22.3%	20.3%	20.2%	20.0%	21.5%	20.7%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	27.6%	20.8%	21.9%	21.5%	22.6%	20.9%	20.8%	20.7%	21.9%	21.2%
	ED Length of Stay (LOS) for Non-Admitted Patients (median in hours at Busiest Sites)	5.1	6.0	6.4	6.2	6.2	6.5	6.6	7.0	6.4	6.6
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	42.0%	34.6%	30.5%	32.5%	31.3%	29.5%	28.6%	26.2%	30.5%	29.0%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	34.8%	26.9%	23.3%	24.4%	23.7%	23.4%	22.0%	20.2%	23.3%	22.3%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.9	2.8	3.1	3.0	3	3.2	3.4	3.6	3.1	3.3
	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	9.8%	14.0%	13.6%	11.9%	12.1%	14.1%	14.7%	16.2%	13.6%	14.3%
Surgery	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	7.6	10.0	9.6	9.0	10.3	8.3	6.6	5.9	9.6	7.0
	Hip Fracture Repair within 48 hours of Admission	93.5%	89.5%	88.4%	89.5%	89.6%	90.4%	93.6%	91.1%	88.4%	91.2%
	Hip Replacement Surgery Wait Time (median in weeks)	30.0	37.7	19.9	17.0	15.2	12.1	16.2	14.4	19.9	14.6
	Percent of Scheduled Hip Replacement Surgeries Performed within CIHI Benchmark	38.6%	31.6%	62.3%	75.7%	77.4%	82.6%	78.0%	73.2%	62.3%	77.1%
	Knee Replacement Surgery Wait Time (median in weeks)	39.9	50.6	27.1	23.7	22.9	15.9	21.2	21.1	27.1	20.7
	Percent of Scheduled Knee Replacement Surgeries Performed within CIHI Benchmark	18.6%	16.7%	47.9%	55.4%	58.8%	77.6%	61.1%	58.4%	47.9%	62.0%
	Cataract Surgery Wait Time (median in weeks)	11.1	10.1	12.6	12.4	11.7	11.1	8.1	8.0	12.6	9.9
	Percent of Scheduled Cataract Surgeries Performed within CIHI Benchmark	61.7%	69.3%	63.4%	65.1%	70.1%	73.8%	77.6%	78.0%	63.4%	74.7%

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Zone 5 North

		Fiscal Year			Fiscal Quarter					Year to Date	
		2021-22 FY	2022-23 FY	2023-24 FY	2023-24 FQ4	2024-25 FQ1	2024-25 FQ2	2024-25 FQ3	2024-25 FQ4	2023-24 FQ4YTD	2024-25 FQ4YTD
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC; age-standardized)	28.1%	30.6%	29.9%	29.7%	29.2%	27.5%	29.1%	28.4%	29.9%	28.6%
	Number of People Placed in Continuing Care	812	879	NA	NA	224	189	255	231	NA	899
Continuing Care	Persons Waiting in Acute / Subacute Hospital Bed for Placement	50	48	NA	NA	96	94	54	72	NA	72
	Persons Waiting in Community (home) for Placement	97	105	NA	NA	130	161	132	125	NA	125
	Client Average Wait in Acute / Subacute Hospital before Placement (days)	37	30	NA	NA	41	55	68	51	NA	54
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	6.9	6.7	7.4	5.8	6.5	6.9	6.0	8.0	7.4	6.7
	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	6.0	6.1	5.1	5.1	4.1	4.9	5.6	6.9	5.1	6.0
	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	4.0	4.0	4.9	4.2	5.1	3.8	4.1	5.9	4.9	4.9
Acute Care	Acute Care Occupancy (Busiest hospitals)	86.4%	92.1%	90.7%	90.1%	85.1%	87.7%	91.9%	94.3%	90.7%	89.7%
	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.6	1.6	2.3	1.8	3.2	2.9	1.9	2.6	2.3	2.6
	Hospital Standardized Mortality Ratio (HSMR)	100	117	113	119	111	125	103	124	113	115
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.0%	9.0%	8.8%	8.5%	5.0%	15.6%	6.6%	NA	8.9% (23-24 Q3)	9.2% (24-25 Q3)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	14.9%	15.8%	10.7%	15.2%	21.6%	15.5%	18.2%	NA	9.3% (23-24 Q3)	18.2% (24-25 Q3)
	Medical Readmissions within 30 days (risk adjusted)*	13.5%	13.7%	13.4%	13.9%	14.4%	14.6%	13.1%	NA	13.2% (23-24 Q3)	14.0% (24-25 Q3)
	Hand Hygiene Compliance - AHS	92.3%	90.8%	92.0%	91.1%	91.6%	92.4%	92.5%	92.6%	92.0%	92.3%
	Hand Hygiene Compliance - Covenant Health	91.5%	91.2%	92.9%	NA	88.6%	NA	88.4%	NA	NA	NA
	Percentage of Alternate Level of Care Patient Days	16.6%	18.0%	19.4%	18.1%	19.2%	20.7%	21.9%	20.6%	19.4%	20.6%
Emergency Department	Ambulatory Care Sensitive Condition Hospitalization Rate (per 100,000; annualized rate)	363	406	390	363	433	363	392	438	390	402
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	9.3	8.7	10.5	11.0	9.9	9.3	11.0	10.7	10.5	10.2
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	60.2%	60.0%	51.5%	45.4%	48.3%	49.1%	47.5%	46.5%	51.5%	47.8%
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	42.2%	46.3%	37.8%	33.9%	38.7%	42.3%	36.2%	36.1%	37.8%	38.3%
	ED Length of Stay (LOS) for Non-Admitted Patients (median in hours at Busiest Sites)	2.6	2.7	3.2	3.3	3.2	2.8	3.2	3.2	3.2	3.1
	ED / UCC Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	80.6%	80.9%	77.2%	75.3%	76.3%	78.1%	76.0%	74.4%	77.2%	76.2%
	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	69.9%	68.8%	62.2%	61.1%	62.8%	70.6%	63.9%	62.0%	62.2%	64.8%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	0.9	1.1	1.4	1.4	1.4	1.1	1.3	1.4	1.4	1.3
Surgery	ED / UCC Patients Left Without Being Seen and Left Against Medical Advice	5.6%	5.6%	6.6%	6.7%	6.7%	6.3%	6.1%	6.4%	6.6%	6.4%
	Hip Fracture Repair within 48 hours of Admission	90.8%	94.4%	93.2%	89.6%	98.5%	96.8%	88.1%	89.2%	93.2%	93.1%
	Hip Replacement Surgery Wait Time (median in weeks)	18.0	38.1	25.4	22.5	25.1	24.7	27.1	25.6	25.4	25.6
	Percent of Scheduled Hip Replacement Surgeries Performed within CIHI Benchmark	65.8%	37.5%	50.6%	57.3%	53.0%	52.2%	48.4%	53.9%	50.6%	51.9%
	Knee Replacement Surgery Wait Time (median in weeks)	22.1	48.9	39.6	42.9	36.7	34.0	32.3	27.7	39.6	32.4
	Percent of Scheduled Knee Replacement Surgeries Performed within CIHI Benchmark	58.6%	29.1%	40.0%	36.9%	39.0%	41.5%	39.2%	46.1%	40.0%	41.6%
	Cataract Surgery Wait Time (median in weeks)	13.1	17.1	15.1	19.6	24.1	33.3	21.0	24.0	15.1	25.0
	Percent of Scheduled Cataract Surgeries Performed within CIHI Benchmark	60.2%	46.2%	54.0%	41.0%	41.7%	30.2%	34.4%	25.8%	54.0%	33.0%

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