

OBJECTIVE 12: INTEGRATE CLINICAL INFORMATION SYSTEMS TO CREATE A SINGLE COMPREHENSIVE PATIENT RECORD.

WHY THIS IS IMPORTANT

Connect Care is a collaborative effort between Alberta Health and AHS staff, clinicians and patients to improve patient experiences and the quality and safety of patient care, by creating common clinical standards and processes to manage and share information across the continuum of healthcare. Connect Care will also support Albertans to take ownership of their health and care by giving them access to their own health information.

The AHS provincial Clinical Information System (CIS) is part of the Connect Care initiative. With a single comprehensive record and care plan for every patient, the quality and safety of the care we deliver is improved and our patients and their families across the healthcare system will have a better experience.

With Connect Care, efficiencies will be achieved and Alberta will have a common system where health providers can access comprehensive and consolidated patient information, information that will travel with patients wherever they access the health system.

Connect Care will be implemented provincially over time in order to allow our facilities time to prepare for this transformation.

AHS PERFORMANCE MEASURE

There is no AHS measure for this specific AHS objective.

HOW WE ARE DOING

We will monitor our progress over the next three years through the accomplishment of our key milestones and deliverables.

WHAT WE ARE DOING

The AHS Board approved the signing of the contract with Epic Systems Corporation effective October 2017.

Complete current state assessment work and scope definition for the Connect Care program was completed. In Q3, a new governance structure was established. A Terms of Reference and Charter will be developed in Q4.

AHS has started developing the foundation for Connect Care, building on the work AHS clinicians are already doing to support patient care. We will continue to work with teams across the province as we complete this planning work.

Alberta Netcare is a secure and confidential electronic system of Alberta patient health information collected through a point of service in hospitals, laboratories, testing facilities, pharmacies and clinics. Access to Netcare is restricted to registered healthcare providers working at an accredited Alberta health care provider.

The number of active Alberta Netcare users increased by 7.9% (43,350 users) in Q3 2017-18 compared to the same period last year (40,350 users).