

## NURSING UNITS ACHIEVING BEST PRACTICE EFFICIENCY TARGETS

**DEFINITION:** The percentage of nursing units at the 16 busiest sites meeting Operational Best Practice (OBP) labour efficiency targets.

**WHY THIS IS IMPORTANT:** Operational best practice is one of the ways we can reduce costs while maintaining or improving care to ensure a sustainable future. Using comparative data from across the county, AHS has developed OBP targets for nursing inpatient units. These targets are designed to achieve more equitable service delivery across the province and reduce variations in the cost of delivering high-quality services at AHS sites. A higher percentage means more efficiencies have been achieved across AHS.

Percentage of Nursing Units Achieving Best Practice Efficiency Targets, FY 2019-20



Percentage of Nursing Units Achieving Best Practice Efficiency Targets

Zone	2015-16	2016-17	2017-18	2018-19	2019-20	2019-20 Target
	Prior methodology was utilized.					
<b>Provincial</b>	<b>20%</b>	<b>28%</b>	<b>38%</b>	<b>32%</b>	<b>39%</b>	<b>45%</b>
South Zone	63%	58%	61%	68%	73%	45%
Calgary Zone	15%	20%	25%	25%	31%	45%
Central Zone	7%	14%	47%	27%	33%	45%
Edmonton Zone	14%	29%	42%	35%	41%	45%
North Zone	33%	33%	36%	7%	36%	45%

Source: AHS General Ledger (no allocations); Worked Hours - Finance consolidated trial balance, Patient Days – Adult & Child - Finance statistical General Ledger as of April 29, 2020.  
Notes:

- A change in the methodology used to calculate results in 2018-19 and 2019-20 makes prior data (2015-16 to 2017-18) not comparable. The performance measure target (45%) is calculated using the percentage of nursing units achieving individualized unit-level best practice targets. Previously, nursing unit-level targets were automatically adjusted quarterly based on the data set. Nursing unit-level targets are now set for two years to allow enough time to make changes in staffing levels to achieve targets. Unit-level targets, which are utilized to calculate the performance measure target (45%), will be re-evaluated every two years. This change in methodology does not impact the current performance measure target (45%) as outlined in the Health Plan.
- The COVID-19 outbreak had a significant impact on this measure. If March 2020 data is excluded, more nursing units met target.