

# AHS Quick Facts

## 2020-21 FY

### **Most of the reported case volumes were impacted by COVID-19.**

Please use caution when comparing results from the current quarters during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased.

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*Prepared by Data & Analytics*

Quick Facts provide a snapshot of health care activity across the province and by zones, and demonstrates growth in services provided in the last few years.

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Provincial		2016-17 FY	2017-18 FY	2018-19 FY	2019-20 FY	2020-21 FY
Primary Care/Population Health	Ambulatory Visits	6,569,162	6,638,806	6,578,463		
	EMS Events	512,167	544,744	560,434	589,498	602,283
	Food Safety Inspections	82,482	78,311	65,560	48,247	26,171
	Drug Info for Health Professionals (PADIS)	1,942	1,813	1,574	497	
	Health Link Calls	744,278	706,280	694,313	891,931	2,291,243
	Medication and Herbal Advice (PADIS)	17,483	18,203	17,003	13,278	10,363
	Poison Information (PADIS)	39,467	39,270	38,785	39,253	38,718
	Seasonal Influenza Immunizations	1,171,825	1,229,350	1,317,659	1,438,682	1,650,836
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	5,395	5,218	5,005	5,113	4,663
	Number of Clients Placed from Community (home)	2,568	2,709	3,093	3,408	2,764
	Number of Unique Home Care Clients	112,415	114,874	119,974	125,143	118,093
Acute Care	Emergency Department Visits (all sites)	2,079,688	2,101,629	2,056,631	2,062,527	1,552,016
	Urgent Care Visits	187,519	198,108	197,401	202,925	148,162
	Hospital Discharges	403,958	400,909	401,208	399,281	358,046
	Births	53,647	51,692	50,793	49,981	46,604
	Total Hospital Days	2,837,865	2,862,324	2,853,001	2,852,150	2,505,056
	Average Length of Stay (in days)	7.0	7.1	7.1	7.1	7.0
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	6,005	6,191	6,279	6,605	5,800
	Knee Replacements (scheduled and emergency)	6,698	6,558	6,617	6,233	5,125
	Cataract Surgery	38,053	39,340	40,554	45,236	44,289
	Main Operating Room Activity	290,802	290,783	291,444	289,535	268,340
	MRI Exams	192,375	195,017	204,744	201,118	205,793
	CT Exams	405,332	415,755	441,938	427,508	462,443
	X-Ray	1,843,076	1,857,946	1,845,811	1,846,918	1,532,099
	Lab Tests	76,282,776	76,974,638	80,237,687	81,188,409	72,981,951
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	641,856	639,449	668,817	704,191	737,212
	Unique Cancer Patients	57,549	58,409	59,249	62,513	60,902
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	27,869	28,187	29,936	31,154	31,774
	Mental Health Discharges (acute care hospitals only)	23,803	24,087	25,725	26,443	27,083
	Community Treatment Orders (CTO) Issued	462	492	494	538	578
	Addiction Residential Treatment and Detoxification Admissions	10,596	11,021	10,551	10,349	8,157
Work	AHS Volunteers	13,972	14,341	14,117	15,272	12,241

**Notes:**

1. Ambulatory Visits in Edmonton Zone are not available for reporting starting from 2019-20 Q3, as a result, provincial numbers are not available. Teams are working on consolidating ambulatory visit numbers after system migration to Connect Care.
2. The Drug Info for Health Professionals (PADIS) was dissolved in July 2019.
3. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.
4. Source: Alberta Health Influenza Immunization Report 2020-21.

Data as of June 16, 2021

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Zone 1 South		2016-17 FY	2017-18 FY	2018-19 FY	2019-20 FY	2020-21 FY
Primary Care/Population Health	Ambulatory Visits	406,163	430,483	461,425	455,409	328,315
	Food Safety Inspections	7,707	6,401	4,926	3,557	1,951
	Health Link Calls	34,061	32,644	30,306	37,182	72,671
	Seasonal Influenza Immunizations	90,273	92,391	95,240	101,651	98,286
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	447	417	418	321	282
	Number of Clients Placed from Community (home)	478	488	490	549	665
	Number of Unique Home Care Clients	12,366	12,635	12,833	13,253	12,649
Acute Care	Emergency Department Visits (all sites)	192,083	193,467	189,864	194,338	153,843
	Hospital Discharges	30,521	29,905	29,148	28,692	26,291
	Births	3,940	3,865	3,692	3,671	3,587
	Total Hospital Days	228,308	222,761	220,260	216,396	183,276
	Average Length of Stay (in days)	7.5	7.4	7.6	7.5	7.0
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	591	569	583	619	547
	Knee Replacements (scheduled and emergency)	785	778	830	821	758
	Cataract Surgery	2,955	2,920	3,105	3,080	3,165
	Main Operating Room Activity	23,352	22,242	21,823	20,580	18,888
	MRI Exams	13,809	13,601	14,513	15,333	14,857
	CT Exams	28,926	30,418	31,640	32,976	36,574
	X-Ray	165,091	162,358	163,170	162,798	135,836
	Lab Tests	5,195,905	5,200,813	5,473,081	5,618,502	5,017,578
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	34,055	31,067	32,437	35,948	41,189
	Unique Cancer Patients	4,379	3,733	3,045	3,183	3,523
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,166	2,230	2,316	2,527	2,410
	Mental Health Discharges (acute care hospitals only)	2,166	2,230	2,316	2,527	2,410
Workforce	AHS Volunteers	1,632	1,441	1,435	1,615	1,381
	AHS Physicians	578	613	596	556	656
	AHS Staff	7,436	7,533	7,308	7,284	7,501

**Note:**

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- Source: Alberta Health Influenza Immunization Report 2020-21.

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**Zone 2 Calgary**

	2016-17 FY	2017-18 FY	2018-19 FY	2019-20 FY	2020-21 FY	
<b>Primary Care/Population Health</b>	Ambulatory Visits	2,661,944	2,762,142	2,663,827	2,764,235	
	Food Safety Inspections	27,093	26,494	23,688	16,814	12,277
	Health Link Calls	310,333	292,109	289,203	314,209	443,913
	Seasonal Influenza Immunizations	491,931	525,652	559,488	630,305	698,552
<b>Continuing Care</b>	Number of Clients Placed from Acute / Subacute Hospital	1,667	1,762	1,783	1,746	1,641
	Number of Clients Placed from Community (home)	771	870	885	1,011	758
	Number of Unique Home Care Clients	32,853	34,233	35,965	37,443	36,794
<b>Acute Care</b>	Emergency Department Visits (all sites)	475,485	476,013	476,267	488,612	387,420
	Urgent Care Visits	176,120	185,718	185,450	189,776	138,302
	Hospital Discharges	143,659	144,354	145,427	145,962	132,760
	Births	19,394	18,883	18,195	18,116	16,940
	Total Hospital Days	1,024,174	1,021,481	1,036,176	1,024,585	923,146
	Average Length of Stay (in days)	7.1	7.1	7.1	7.0	7.0
<b>Diagnostic/Specific Procedures</b>	Hip Replacements (scheduled and emergency)	2,185	2,276	2,321	2,292	2,210
	Knee Replacements (scheduled and emergency)	2,493	2,354	2,398	2,345	2,094
	Cataract Surgery	13,490	14,439	14,425	18,050	18,800
	Main Operating Room Activity	101,850	102,776	102,108	103,514	97,669
	MRI Exams	77,116	77,502	78,231	78,925	83,670
	CT Exams	145,678	151,370	162,445	157,162	172,842
	X-Ray	537,800	546,543	542,446	543,709	459,010
	Lab Tests	29,212,266	29,639,947	31,010,367	31,733,664	27,575,380
<b>Cancer Care</b>	Cancer Patient Visits (patients may have multiple visits)	213,828	214,536	221,104	230,955	241,589
	Unique Cancer Patients	23,792	24,651	25,356	26,094	26,092
<b>Addiction &amp; Mental Health</b>	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	9,825	10,062	11,312	11,586	12,050
	Mental Health Discharges (acute care hospitals only)	9,351	9,529	10,792	11,083	11,716
<b>Workforce</b>	AHS Volunteers	4,206	4,267	4,298	4,332	3,600
	AHS Physicians	3,439	3,497	3,120	3,181	3,639
	AHS Staff	36,910	37,022	37,755	38,126	40,889

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Zone 3 Central		2016-17 FY	2017-18 FY	2018-19 FY	2019-20 FY	2020-21 FY
Primary Care/Population Health	Ambulatory Visits	501,083	481,016	493,336	485,158	401,623
	Food Safety Inspections	9,944	9,508	7,511	5,788	3,437
	Health Link Calls	61,431	56,996	56,202	61,687	102,548
	Seasonal Influenza Immunizations	106,934	112,629	118,796	126,288	162,234
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	808	736	760	870	695
	Number of Clients Placed from Community (home)	544	500	552	598	461
	Number of Unique Home Care Clients	18,237	18,569	19,660	20,690	19,733
Acute Care	Emergency Department Visits (all sites)	344,993	347,222	328,256	325,882	239,564
	Hospital Discharges	45,265	43,982	42,801	41,726	37,629
	Births	4,765	4,433	4,364	4,038	3,743
	Total Hospital Days	338,305	328,939	334,361	333,885	270,629
	Average Length of Stay (in days)	7.5	7.5	7.8	8.0	7.2
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	632	646	654	683	630
	Knee Replacements (scheduled and emergency)	678	621	706	664	595
	Cataract Surgery	3,859	3,947	4,221	4,040	4,213
	Main Operating Room Activity	30,930	28,603	29,573	29,469	29,638
	MRI Exams	11,034	12,058	13,089	13,845	14,975
	CT Exams	38,679	38,310	42,698	42,457	45,600
	X-Ray	251,374	251,082	255,168	262,054	211,462
	Lab Tests	6,426,497	6,385,971	6,707,603	6,863,306	6,105,188
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	33,366	33,856	34,856	37,857	42,855
	Unique Cancer Patients	2,970	3,038	3,268	3,586	3,980
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	4,441	4,501	4,624	5,065	4,617
	Mental Health Discharges (acute care hospitals only)	2,633	2,614	2,611	2,787	2,610
Workforce	AHS Volunteers	2,852	3,011	2,935	3,089	2,397
	AHS Physicians	725	749	786	783	857
	AHS Staff	12,855	12,910	12,848	12,894	13,038

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**Zone 4 Edmonton**

		2016-17 FY	2017-18 FY	2018-19 FY	2019-20 FY	2020-21 FY
Primary Care/Population Health	Ambulatory Visits	2,581,917	2,561,790	2,555,649		
	Food Safety Inspections	23,188	20,484	16,673	13,140	4,920
	Health Link Calls	278,755	267,218	263,928	301,610	450,111
	Seasonal Influenza Immunizations	389,918	406,229	443,574	473,086	548,309
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	2,040	1,795	1,600	1,685	1,546
	Number of Clients Placed from Community (home)	535	593	925	1,000	685
	Number of Unique Home Care Clients	36,004	35,849	37,300	38,902	35,106
Acute Care	Emergency Department Visits (all sites)	545,147	552,858	552,341	553,259	417,526
	Urgent Care Visits	11,399	12,390	11,951	13,149	9,860
	Hospital Discharges	142,584	140,224	143,163	142,911	125,792
	Births	19,849	18,758	18,949	18,693	17,247
	Total Hospital Days	995,740	1,007,038	998,979	1,003,776	892,467
	Average Length of Stay (in days)	7.0	7.2	7.0	7.0	7.1
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	2,270	2,345	2,337	2,604	1,984
	Knee Replacements (scheduled and emergency)	2,192	2,242	2,199	1,940	1,285
	Cataract Surgery	15,751	16,014	16,642	18,572	16,682
	Main Operating Room Activity	106,465	108,765	112,350	111,771	98,738
	MRI Exams	77,523	79,087	85,649	81,244	81,166
	CT Exams	157,225	159,512	168,599	158,734	170,929
	X-Ray	603,962	609,941	601,553	594,029	479,779
	Lab Tests	28,233,276	28,672,978	29,879,909	29,955,722	25,763,165
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	344,170	343,539	363,466	380,991	388,054
	Unique Cancer Patients	26,442	27,150	27,726	28,810	28,013
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	8,461	8,248	8,745	9,168	9,977
	Mental Health Discharges (acute care hospitals only)	6,677	6,568	7,067	7,238	7,627
Workforce	AHS Volunteers	2,771	2,781	2,688	2,826	2,143
	AHS Physicians	2,824	2,919	2,852	2,839	2,970
	AHS Staff	33,506	33,969	34,050	34,292	36,328

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Zone 5 North		2016-17 FY	2017-18 FY	2018-19 FY	2019-20 FY	2020-21 FY
Primary Care/Population Health	Ambulatory Visits	418,055	403,375	404,226	388,688	316,354
	Food Safety Inspections	14,550	15,424	12,762	8,948	3,586
	Health Link Calls	59,698	57,313	54,674	60,829	103,464
	Seasonal Influenza Immunizations	92,672	92,449	100,382	107,352	143,319
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	433	508	444	491	499
	Number of Clients Placed from Community (home)	240	258	241	250	195
	Number of Unique Home Care Clients	12,955	13,588	14,216	14,855	13,811
Acute Care	Emergency Department Visits (all sites)	521,980	532,069	509,903	500,436	353,663
	Hospital Discharges	41,929	42,444	40,669	39,990	35,574
	Births	5,699	5,753	5,593	5,463	5,087
	Total Hospital Days	251,338	282,105	263,225	273,508	235,538
	Average Length of Stay (in days)	6.0	6.6	6.5	6.8	6.6
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	327	355	384	407	429
	Knee Replacements (scheduled and emergency)	550	563	484	463	393
	Cataract Surgery	1,998	2,020	2,161	1,494	1,429
	Main Operating Room Activity	28,205	28,397	25,590	24,201	23,407
	MRI Exams	12,893	12,769	13,262	11,771	11,125
	CT Exams	34,824	36,145	36,556	36,179	36,498
	X-Ray	284,849	288,022	283,474	284,328	246,012
	Lab Tests	4,937,068	4,819,741	4,893,157	4,995,108	4,483,724
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	16,437	16,451	16,954	18,440	23,525
	Unique Cancer Patients	2,378	2,297	2,314	2,199	2,477
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,976	3,146	2,939	2,808	2,720
	Mental Health Discharges (acute care hospitals only)	2,976	3,146	2,939	2,808	2,720
Workforce	AHS Volunteers	1,626	1,648	1,612	1,840	1,532
	AHS Physicians	594	624	645	628	670
	AHS Staff	10,610	10,852	10,918	10,911	11,133

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Quick Fact	Definition
<b>PRIMARY CARE / POPULATION HEALTH</b>	
<b>Ambulatory Visits</b>	Ambulatory visits include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. This includes care provided on an outpatient basis, including diagnosis, observation, consultation, treatment, intervention and rehabilitation services. Non-hospital surgical facilities (NHSF) are included. Figures exclude Emergency Department (ED) and Urgent Care Centre (UCC). Advanced Ambulatory Care Centre visits are included.
<b>EMS Calls / Events</b>	Number of Emergency Medical Services (EMS) emergency calls and events, including inter-facility transfers and other event types.
<b>Food Safety Inspections</b>	Number of food safety inspections conducted. Public Health Inspectors inspect food facilities and work collaboratively with food facility owners and operators to help ensure compliance with the requirements of the Public Health Act and the Food Regulation. Through unannounced inspections, follow-up of public complaints, and construction/renovation consultations, AHS helps protect Albertans and make our communities healthier.
<b>Drug Info for Health Professionals (PADIS)</b>	Number of calls for Drug Information, which provides Health Professionals specialized consultations with an experienced nurse or pharmacist who can provide expertise about drug information. This service is available during working hours and includes Alberta and Saskatchewan, as such the reported numbers include calls from Alberta and Saskatchewan. Annual reporting only.
<b>Medication and Herbal Advice (PADIS)</b>	Number of calls to the Medication & Herbal Advice Line offering information to the public related to prescription, over the counter, and herbal medicines. This is a 24/7 service available to the public and health professionals in Alberta only. Annual reporting only.
<b>Health Link Calls</b>	Number of calls to Health Link Alberta including 811, mental health helpline, Healthy Beginnings/Early Start line, calls transferred from UCC/ER, Cantonese/Mandarin line, and First Nations line. Calls from the Addictions Help and Alberta Quits lines are not included in this data.
<b>Poison Information (PADIS)</b>	Number of calls for consultation, advice, and referral after exposure to poisons, chemicals and toxins. This is a service available to public and health professionals and includes 24/7 service to Alberta, Saskatchewan & the Northwest Territories, as such the reported numbers include Alberta, Saskatchewan and the Northwest Territories. Annual reporting only.
<b>Seasonal Influenza Immunizations</b>	Number of seasonal influenza immunizations delivered during the influenza season, which is typically October to April each year though may extend beyond this timeframe. The number of immunizations by zone may not add up to the provincial total due to immunizations delivered by pharmacists or Covenant that are not assigned to any zones but are counted in the provincial total.
<b>CONTINUING CARE</b>	
<b>Number of People Placed from Acute / Subacute Hospital</b>	Total number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period, including people from acute hospital care and subacute hospital care.
<b>Number of People Placed from Community (home)</b>	Total number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period from the community.
<b>Number of Unique Home Care Clients</b>	Number of unique individual home care clients receiving care within the reporting period. This includes all clients in all age groups within categories of short term, long term, and palliative, as well as day programs and Supportive Living Settings. These services are provided to individuals living with frailty, disability, acute or chronic illness living at home or in a supportive living setting.
<b>ACUTE CARE</b>	
<b>Emergency Department Visits (all sites)</b>	Number of visits to an Emergency Department (ED). Figures include the Northeast Health Centre, which is a stand-alone ED. Emergency departments are for those who are seriously ill or injured, with potentially life-threatening conditions.
<b>Urgent Care Visits</b>	Number of visits to a designated Urgent Care Centre (UCC). An Urgent Care Centre (UCC) is a community-based service delivery site (non-hospital setting) where higher level assessment, diagnostic and treatment services are provided for unscheduled clients who require immediate medical attention for injuries /illnesses, including potentially life threatening conditions, that require human and technical resources more intensive than what is available in a physicians' office. There are six Urgent Care Centres in Alberta.
<b>Hospital Discharges</b>	Number of discharges from an acute care hospital. Acute inpatient care provides necessary treatment for a disease or severe episode of illness for a short period of time, with the goal of discharging patients as soon as they are stable. Discharges are counted when patient leaves the hospital. All discharges are counted, including patients that left against medical advice, deaths and transfers out of facility.
<b>Live Births</b>	Number of live hospital births in an acute care hospital. Figures exclude newborns born outside of an acute health care facility.
<b>Total Hospital Days</b>	Total number of inpatient days at an acute care hospital (admission date to discharge date). Figures include acute, subacute and alternate level of care (ALC) days.
<b>Average Length of Stay (in days)</b>	The average length of stay (days) for discharged inpatients acute care hospitals. Figures include acute, subacute and ALC days



Quick Fact	Definition
<b>DIAGNOSTIC / SPECIFIC PROCEDURES</b>	
<b>Hip Replacements (scheduled and emergency)</b>	Number of hip replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures. Hip replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a hip joint and replaces it with an artificial joint often made of metal and/or plastic components. Includes scheduled, elective, urgent and emergent hip replacements.
<b>Knee Replacements (scheduled and emergency)</b>	Number of knee replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures. Knee replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a knee joint and replaces it with an artificial joint often made of metal and/or plastic components. Includes scheduled, elective, urgent and emergent knee replacements.
<b>Cataract Surgery</b>	Number of lens extractions for any reason. Bilateral cataract lens extractions are counted as one procedure. Cataract surgery is a procedure that removes the lens inside your eye that has become cloudy and replaced with an artificial lens to restore clear vision.
<b>Main Operating Room Activity</b>	Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled, etc.) including inpatient, day surgery, cesarean section, and scopes if done in the Main OR. Excludes procedures performed in the minor surgery room, endoscopy suites, emergency department, patient rooms, labor & delivery, intensive care etc.
<b>MRI Exams</b>	Number of magnetic resonance imaging (MRI) exams. Includes out-sourced exams. MRI is a non-invasive imaging technology that produces three dimensional detailed anatomical images. It is often used for disease detection, diagnosis, and treatment monitoring.
<b>CT Exams</b>	Number of computerized tomography (CT) scans. A CT scan combines a series of two-dimensional X-ray images taken from different directions around your body to create tomographic (three dimensional) images from cross-sectional (slices) of the tissues inside your body. CT scan images provide more-detailed information than plain X-rays do.
<b>X-rays</b>	Number of general radiology x-rays. Figures include bone densitometry and mammography. Medical x-rays use high-energy electromagnetic radiation to produce images of tissues and structures inside the body.
<b>Lab Tests</b>	Number of laboratory tests. Laboratory tests include those performed at Alberta Precision Laboratories (AHS, CLS, Covenant Health, Lamont and Provincial Laboratory for Public Health (PLPH)), Dynalife Diagnostic(DLDX) up to FQ4 2019/20 and MHD up to FQ1 2019/20. Figures exclude procurements and ECGs. Some ECGs may have been included prior to Q2 2019/20.
<b>CANCER CARE</b>	
<b>Cancer Patient Visits (patients may have multiple visits)</b>	Number of visits to an ambulatory clinic in a cancer centre. This figure represents all visits to all facilities by all patients.
<b>Unique Cancer Patients</b>	Number of unique individual cancer patients who attended a Cancer Care visit during the time period. A patient may attend appointments across multiple zones during the reporting period but would only be counted once for the provincial figures.
<b>ADDICTION &amp; MENTAL HEALTH</b>	
<b>Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)</b>	Number of mental health discharges from an acute care hospital and the standalone psychiatric facilities. Standalone psychiatric facilities: Alberta Hospital Edmonton, Southern Alberta Forensic Psychiatric Centre (Calgary), Centennial Centre for Mental Health and Brain Injury (CCMHBI) (Ponoka), Claresholm Centre for Mental Health and Addictions and Villa Caritas (Edmonton).
<b>Mental Health Discharges (acute care hospitals only)</b>	Number of mental health discharges from an acute care hospital.
<b>Community Treatment Orders (CTO) Issued</b>	Number of CTO's issued. A CTO is an order issued by a physician and agreed to by the individual (and/or their Substitute Decision Maker) which allows the individual to receive care and treatment in their own community, which is less restrictive than being detained in a psychiatric facility. A CTO is for those who have had repeated psychiatric admissions and who do not voluntarily engage in outpatient follow-up.
<b>Addiction Residential Treatment &amp; Detoxification Admissions</b>	Number of Admissions to an Addiction Residential Treatment & Detoxification centre. Residential treatment describes either a mental health facility or a drug and/or alcohol or process addiction treatment program that is provided to patients in a residential setting. Some residential treatment centers specialize in only one illness, such as eating disorders or substance abuse. Others treat people with a variety of diagnoses or dual diagnosis of substance abuse and a psychiatric diagnosis.
<b>WORKFORCE</b>	
<b>AHS Staff</b>	AHS Staff represent the unique staff across AHS. Employees with multiple positions are counted once. Figures include active employees and those on leave of absence (LOA). Staff may work across multiple zones during the reporting period but would only be counted once for the provincial figures.

<b>Quick Fact</b>	<b>Definition</b>
<b>AHS Physicians</b>	AHS Medical Staff Practitioners represent the unique Practitioners with formal appointments with AHS. Each Practitioner has a single primary zone or primary provincial clinical department. A Practitioner is a physician, dentist, oral/maxillofacial surgeon, podiatrist or scientist leader who has an AHS Medical Staff Appointment.
<b>AHS Volunteers</b>	AHS Volunteers represent the unique volunteers across AHS within a zone. Volunteers are only counted once within a zone.