

PRIMARY CARE / POPULATION HEALTH										
Provincial										
Measure Name	2013-14 FY	2014-15 FY	2015-16 FY	2015-16 FQ4	2016-17 FQ1	2016-17 FQ2	2016-17 FQ3	2016-17 FQ4	2015-16 FQ4YTD	2016-17 FQ4YTD
Number of Unique Home Care Clients	112,062	114,990	116,462	74,649	75,653	76,220	76,832	76,989	116,462	118,834
Number of People Placed in Continuing Care	7,694	7,810	7,879	1,985	2,177	1,748	1,945	2,132	7,879	8,002
Health Link Calls	778,353	813,471	755,334	210,876	180,976	173,349	197,579	192,374	755,334	744,278
Seasonal Influenza Immunizations	1,157,550	1,254,950	1,146,569							
EMS Events	461,813	503,769	517,640	131,236	125,049	125,972	130,592	130,554	517,640	512,167
Food Safety Inspections	95,389	92,723	92,857	21,971	21,192	20,870	20,989	19,431	92,857	82,482
ACUTE CARE										
Ambulatory Visits	5,909,207	6,238,749	6,421,309	1,669,333	1,705,266	1,508,587	1,575,969		6,421,309	
Emergency Department Visits (all sites)	2,142,633	2,181,369	2,134,945	544,818	532,798	524,270	512,899	509,313	2,134,945	2,079,280
Urgent Care Visits	205,354	195,312	189,775	49,144	47,728	46,443	47,320	46,307	189,775	187,798
Hospital Discharges	393,764	401,331	404,514	101,702	104,111	100,007	99,992	99,798	404,514	403,908
Births	52,323	54,203	55,283	12,989	14,000	14,358	12,818	12,474	55,283	53,650
Total Hospital Days	2,670,814	2,808,990	2,812,244	722,629	720,999	678,954	711,339	726,381	2,812,244	2,837,673
Average Length of Stay (in days)	6.8	7.0	7.0	7.1	6.9	6.8	7.1	7.3	7.0	7.0
DIAGNOSTIC / SPECIFIC PROCEDURES										
Total Hip Replacements (scheduled and emergency)	5,243	5,397	5,564	1,419	1,532	1,362	1,535	1,574	5,564	6,003
Total Knee Replacements (scheduled and emerge..)	6,224	6,377	6,645	1,713	1,859	1,478	1,705	1,648	6,645	6,690
Cataract Surgery	36,785	36,583	36,807	10,088	10,201	8,699	9,264	9,740	36,807	37,904
Main Operating Room Activity	272,708	275,925	281,401	73,088	76,591	65,132	71,475	74,793	281,401	287,991
MRI Exams	190,024	199,928	195,419	49,734	49,211	47,803	47,238	48,123	195,419	192,375
CT Exams	365,181	387,116	391,600	97,855	105,967	102,322	97,689	99,354	391,600	405,332
X-Ray	1,848,122	1,868,044	1,874,879	481,441	474,965	454,143	446,921	467,047	1,874,879	1,843,076
Lab Tests	70,911,298	73,994,032	75,512,771	19,453,702	19,751,483	18,793,495	18,639,514	19,098,285	75,512,771	76,282,777
CANCER CARE										
Cancer Patient Visits (patients may have multiple ..)	560,340	578,005	616,237	154,291	163,731	160,180	157,703	160,242	616,237	641,856
Unique Cancer Patients	51,105	52,288	55,020	26,729	29,077	27,885	28,451	27,943	55,020	57,549
ADDICTION & MENTAL HEALTH										
Mental Health Hospital Discharges (acute care sites)	21,008	21,429	22,810	5,874	6,369	5,846	5,925	6,167	22,810	24,307
Community Treatment Orders (CTO) Issued	361	443	452							
Addiction Residential Treatment and Detoxification Admissions	9,978	11,180	11,976	3,005	2,896	2,977	3,000	2,853	11,976	11,726

PRIMARY CARE / POPULATION HEALTH										
Zone 1 South										
Measure Name	2013-14 FY	2014-15 FY	2015-16 FY	2015-16 FQ4	2016-17 FQ1	2016-17 FQ2	2016-17 FQ3	2016-17 FQ4	2015-16 FQ4YTD	2016-17 FQ4YTD
Number of Unique Home Care Clients	11,577	12,044	12,060	8,005	8,023	8,107	8,124	8,057	12,060	12,381
Number of People Placed in Continuing Care	868	866	887	220	257	201	206	266	887	930
Health Link Calls	32,186	32,108	34,773	10,260	8,325	8,222	8,782	8,732	34,773	34,061
Seasonal Influenza Immunizations	89,634	96,663	88,172							
Food Safety Inspections	8,402	8,609	7,866	1,643	2,025	1,881	1,889	1,912	7,866	7,707
ACUTE CARE										
Ambulatory Visits	358,836	365,293	376,743	99,320	105,479	88,696	102,828		376,743	
Emergency Department Visits (all sites)	196,576	194,352	194,257	50,404	49,399	49,532	47,627	45,525	194,257	192,083
Hospital Discharges	31,093	31,125	30,485	7,528	7,937	7,513	7,493	7,578	30,485	30,521
Births	3,973	4,156	4,217	983	1,046	1,038	925	931	4,217	3,940
Total Hospital Days	199,672	212,020	219,218	57,385	60,759	54,666	54,417	58,469	219,218	228,311
Average Length of Stay (in days)	6.4	6.8	7.2	7.6	7.7	7.3	7.3	7.7	7.2	7.5
DIAGNOSTIC / SPECIFIC PROCEDURES										
Total Hip Replacements (scheduled and emergency)	526	571	578	133	159	139	143	150	578	591
Total Knee Replacements (scheduled and emerge..)	804	822	838	187	228	173	206	177	838	784
Cataract Surgery	2,653	2,878	2,847	839	801	641	730	783	2,847	2,955
Main Operating Room Activity	23,049	23,501	23,209	5,937	6,277	5,317	5,820	5,938	23,209	23,352
MRI Exams	13,380	14,227	14,288	3,605	3,647	3,506	3,298	3,358	14,288	13,809
CT Exams	24,906	26,185	26,964	6,622	8,072	7,251	6,789	6,814	26,964	28,926
X-Ray	156,503	163,095	166,251	42,889	42,905	40,457	40,010	41,719	166,251	165,091
Lab Tests	4,843,124	5,085,305	5,263,114	1,389,032	1,383,271	1,285,935	1,263,848	1,262,851	5,263,114	5,195,905
CANCER CARE										
Cancer Patient Visits (patients may have multiple ..)	31,529	30,277	32,144	8,591	9,008	8,311	8,219	8,517	32,144	34,055
Unique Cancer Patients	4,522	4,349	4,273	2,028	2,117	2,015	2,106	2,082	4,273	4,379
ADDICTION & MENTAL HEALTH										
Mental Health Hospital Discharges (acute care sites)	2,019	2,026	2,058	543	583	529	501	556	2,058	2,169

**PRIMARY CARE / POPULATION HEALTH** **Zone 2 Calgary**

Measure Name	2013-14 FY	2014-15 FY	2015-16 FY	2015-16 FQ4	2016-17 FQ1	2016-17 FQ2	2016-17 FQ3	2016-17 FQ4	2015-16 FQ4YTD	2016-17 FQ4YTD
Number of Unique Home Care Clients	32,648	33,548	34,690	22,576	23,016	23,202	23,622	23,946	34,690	35,892
Number of People Placed in Continuing Care	2,164	2,548	2,722	738	685	501	580	684	2,722	2,450
Health Link Calls	325,215	325,566	318,422	90,137	74,781	71,585	86,039	77,928	318,422	310,333
Seasonal Influenza Immunizations	461,442	511,151	467,942							
Food Safety Inspections	31,805	31,121	30,496	7,370	6,977	7,123	7,064	5,929	30,496	27,093

**ACUTE CARE**

Ambulatory Visits	2,298,894	2,573,583	2,646,960	683,628	686,260	614,843	623,401		2,646,960	
Emergency Department Visits (all sites)	485,803	493,861	487,862	125,666	122,652	117,816	119,263	115,684	487,862	475,415
Urgent Care Visits	181,377	183,230	179,832	46,365	45,071	43,591	44,060	43,409	179,832	176,131
Hospital Discharges	136,598	140,563	143,063	36,371	36,957	35,324	35,680	35,672	143,063	143,633
Births	18,865	19,554	19,720	4,731	5,124	5,172	4,631	4,468	19,720	19,395
Total Hospital Days	959,949	1,025,776	1,030,612	269,192	258,260	239,032	261,706	265,252	1,030,612	1,024,250
Average Length of Stay (in days)	7.0	7.3	7.2	7.4	7.0	6.8	7.3	7.4	7.2	7.1

**DIAGNOSTIC / SPECIFIC PROCEDURES**

Total Hip Replacements (scheduled and emergency)	1,897	1,960	2,099	542	569	471	536	608	2,099	2,184
Total Knee Replacements (scheduled and emerge..)	2,185	2,388	2,511	664	709	524	622	635	2,511	2,490
Cataract Surgery	13,799	13,378	13,578	4,066	3,307	3,279	3,258	3,645	13,578	13,489
Main Operating Room Activity	94,403	97,177	99,697	26,251	26,975	22,890	25,250	26,544	99,697	101,659
MRI Exams	75,273	78,175	76,850	18,396	19,518	19,171	18,969	19,458	76,850	77,116
CT Exams	134,515	143,496	142,863	34,520	37,295	37,352	35,379	35,652	142,863	145,678
X-Ray	539,337	541,087	546,546	140,809	138,071	131,109	132,445	136,175	546,546	537,800
Lab Tests	26,521,983	28,407,412	28,800,108	7,356,998	7,552,038	7,219,075	7,117,133	7,324,021	28,800,108	29,212,267

**CANCER CARE**

Cancer Patient Visits (patients may have multiple ..)	176,552	180,811	200,599	51,303	54,969	53,661	51,291	53,907	200,599	213,828
Unique Cancer Patients	20,926	21,717	22,934	11,339	12,486	11,934	12,034	11,807	22,934	23,792

**ADDICTION & MENTAL HEALTH**

Mental Health Hospital Discharges (acute care sites)	7,798	8,150	9,067	2,326	2,467	2,233	2,350	2,463	9,067	9,513
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**PRIMARY CARE / POPULATION HEALTH** **Zone 3 Central**

Measure Name	2013-14 FY	2014-15 FY	2015-16 FY	2015-16 FQ4	2016-17 FQ1	2016-17 FQ2	2016-17 FQ3	2016-17 FQ4	2015-16 FQ4YTD	2016-17 FQ4YTD
Number of Unique Home Care Clients	17,483	18,245	18,370	11,172	11,423	11,597	11,731	11,787	18,370	18,770
Number of People Placed in Continuing Care	1,189	1,259	1,060	201	347	329	343	346	1,060	1,365
Health Link Calls	57,847	62,035	68,388	17,390	15,686	14,587	15,460	15,698	68,388	61,431
Seasonal Influenza Immunizations	109,014	115,539	105,872							
Food Safety Inspections	10,626	11,234	11,390	2,543	2,561	2,696	2,109	2,578	11,390	9,944

**ACUTE CARE**

Ambulatory Visits	450,619	471,522	479,723	125,949	133,275	115,258	125,257		479,723	
Emergency Department Visits (all sites)	372,122	380,367	360,966	89,539	90,508	88,456	83,748	81,931	360,966	344,643
Hospital Discharges	44,589	45,691	45,577	11,327	11,667	11,374	11,106	11,095	45,577	45,242
Births	4,812	4,926	5,037	1,151	1,248	1,282	1,119	1,116	5,037	4,765
Total Hospital Days	322,478	330,752	323,983	80,184	84,417	82,314	84,740	86,642	323,983	338,113
Average Length of Stay (in days)	7.2	7.2	7.1	7.1	7.2	7.2	7.6	7.8	7.1	7.5

**DIAGNOSTIC / SPECIFIC PROCEDURES**

Total Hip Replacements (scheduled and emergency)	574	569	585	130	166	151	162	153	585	632
Total Knee Replacements (scheduled and emerge..)	669	654	616	142	175	158	168	177	616	678
Cataract Surgery	3,495	3,722	3,782	1,011	1,098	798	924	891	3,782	3,711
Main Operating Room Activity	27,847	29,330	29,999	7,613	8,320	7,216	7,573	7,821	29,999	30,930
MRI Exams	13,137	12,610	12,406	3,036	2,900	2,443	2,731	2,960	12,406	11,034
CT Exams	33,708	36,143	37,485	9,074	10,213	10,029	9,408	9,029	37,485	38,679
X-Ray	259,979	256,595	255,147	65,551	66,809	61,936	60,116	62,513	255,147	251,374
Lab Tests	6,088,885	6,187,163	6,374,514	1,652,514	1,690,519	1,580,790	1,539,242	1,615,946	6,374,514	6,426,497

**CANCER CARE**

Cancer Patient Visits (patients may have multiple ..)	18,686	27,298	32,098	7,910	8,510	8,221	8,337	8,298	32,098	33,366
Unique Cancer Patients	2,172	2,461	2,762	1,451	1,536	1,388	1,499	1,482	2,762	2,970

**ADDICTION & MENTAL HEALTH**

Mental Health Hospital Discharges (acute care sites)	2,169	2,281	2,514	625	683	665	613	675	2,514	2,636
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**PRIMARY CARE / POPULATION HEALTH** **Zone 4 Edmonton**

Measure Name	2013-14 FY	2014-15 FY	2015-16 FY	2015-16 FQ4	2016-17 FQ1	2016-17 FQ2	2016-17 FQ3	2016-17 FQ4	2015-16 FQ4YTD	2016-17 FQ4YTD
Number of Unique Home Care Clients	38,011	38,183	37,554	23,972	24,153	24,308	24,317	24,166	37,554	38,013
Number of People Placed in Continuing Care	2,742	2,443	2,506	634	680	569	673	660	2,506	2,582
Health Link Calls	296,362	325,440	269,205	74,610	67,241	65,211	72,367	73,936	269,205	278,755
Seasonal Influenza Immunizations	387,959	417,388	384,723							
Food Safety Inspections	29,678	26,170	27,788	6,752	6,333	5,316	5,940	5,599	27,788	23,188

**ACUTE CARE**

Ambulatory Visits	2,383,476	2,410,006	2,490,807	646,208	669,699	594,195	622,071		2,490,807	
Emergency Department Visits (all sites)	502,838	535,146	541,451	139,665	139,965	136,740	134,357	134,084	541,451	545,146
Urgent Care Visits	23,977	12,082	9,943	2,779	2,657	2,852	3,260	2,898	9,943	11,667
Hospital Discharges	135,969	139,052	141,279	35,314	36,994	35,436	35,357	34,795	141,279	142,582
Births	18,374	19,258	19,751	4,614	5,097	5,425	4,759	4,568	19,751	19,849
Total Hospital Days	940,956	984,395	975,054	246,540	252,834	244,540	249,611	248,675	975,054	995,660
Average Length of Stay (in days)	6.9	7.1	6.9	7.0	6.8	6.9	7.1	7.1	6.9	7.0

**DIAGNOSTIC / SPECIFIC PROCEDURES**

Total Hip Replacements (scheduled and emergency)	1,936	1,957	1,987	530	565	519	611	574	1,987	2,269
Total Knee Replacements (scheduled and emerge..)	2,156	2,068	2,166	582	597	508	560	526	2,166	2,191
Cataract Surgery	14,525	14,411	14,458	3,591	4,370	3,631	3,912	3,838	14,458	15,751
Main Operating Room Activity	104,219	102,467	102,463	26,554	28,416	24,069	26,694	27,820	102,463	106,999
MRI Exams	75,665	81,945	78,254	21,256	20,234	19,354	19,050	18,885	78,254	77,523
CT Exams	139,743	147,226	149,237	38,904	41,745	38,987	37,701	38,792	149,237	157,225
X-Ray	597,028	609,179	613,135	155,646	155,529	149,814	145,971	152,648	613,135	603,962
Lab Tests	26,734,776	27,278,431	27,781,396	7,139,165	7,278,802	6,939,686	6,965,923	7,048,865	27,781,396	28,233,276

**CANCER CARE**

Cancer Patient Visits (patients may have multiple ..)	319,104	325,538	337,234	82,764	87,395	85,805	85,563	85,407	337,234	344,170
Unique Cancer Patients	23,507	23,868	25,074	11,549	12,633	12,332	12,366	12,195	25,074	26,442

**ADDICTION & MENTAL HEALTH**

Mental Health Hospital Discharges (acute care sites)	6,061	5,978	6,188	1,622	1,888	1,636	1,706	1,699	6,188	6,929
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**PRIMARY CARE / POPULATION HEALTH** **Zone 5 North**

Measure Name	2013-14 FY	2014-15 FY	2015-16 FY	2015-16 FQ4	2016-17 FQ1	2016-17 FQ2	2016-17 FQ3	2016-17 FQ4	2015-16 FQ4YTD	2016-17 FQ4YTD
Number of Unique Home Care Clients	12,343	12,970	13,788	8,924	9,038	9,006	9,038	9,033	13,788	13,778
Number of People Placed in Continuing Care	731	694	704	192	208	148	143	176	704	675
Health Link Calls	66,743	68,322	64,546	18,479	14,943	13,744	14,931	16,080	64,546	59,698
Seasonal Influenza Immunizations	109,501	114,209	99,860							
Food Safety Inspections	14,878	15,589	15,317	3,663	3,296	3,854	3,987	3,413	15,317	14,550

**ACUTE CARE**

Ambulatory Visits	417,382	418,345	427,076	114,228	110,553	95,595	102,412		427,076	
Emergency Department Visits (all sites)	585,294	577,643	550,409	139,544	130,274	131,726	127,904	132,089	550,409	521,993
Hospital Discharges	45,515	44,900	44,110	11,162	10,556	10,360	10,356	10,658	44,110	41,930
Births	6,299	6,309	6,558	1,510	1,485	1,441	1,384	1,391	6,558	5,701
Total Hospital Days	247,759	256,047	263,377	69,328	64,729	58,402	60,865	67,343	263,377	251,339
Average Length of Stay (in days)	5.4	5.7	6.0	6.2	6.1	5.6	5.9	6.3	6.0	6.0

**DIAGNOSTIC / SPECIFIC PROCEDURES**

Total Hip Replacements (scheduled and emergency)	310	340	315	84	73	82	83	89	315	327
Total Knee Replacements (scheduled and emerge..	410	445	514	138	150	115	149	133	514	547
Cataract Surgery	2,313	2,194	2,142	581	625	350	440	583	2,142	1,998
Main Operating Room Activity	23,190	23,450	26,033	6,733	6,603	5,640	6,138	6,670	26,033	25,051
MRI Exams	12,569	12,971	13,621	3,441	2,912	3,329	3,190	3,462	13,621	12,893
CT Exams	32,309	34,066	35,051	8,735	8,642	8,703	8,412	9,067	35,051	34,824
X-Ray	295,275	298,088	293,800	76,546	71,651	70,827	68,379	73,992	293,800	284,849
Lab Tests	4,774,459	4,883,055	5,038,109	1,317,293	1,262,297	1,198,847	1,197,295	1,278,629	5,038,109	4,937,068

**CANCER CARE**

Cancer Patient Visits (patients may have multiple ..	14,469	14,081	14,162	3,723	3,849	4,182	4,293	4,113	14,162	16,437
Unique Cancer Patients	2,272	2,199	2,318	1,064	1,083	1,011	1,159	1,115	2,318	2,378

**ADDICTION & MENTAL HEALTH**

Mental Health Hospital Discharges (acute care sites)	2,961	2,994	2,983	758	748	783	755	774	2,983	3,060
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Quick Fact	Definitions
<b>Primary Care / Population Health</b>	
<b>Home Care Clients</b>	Number of unique home care clients admitted from acute care, subacute and community.
<b>Number of People Placed in Continuing Care</b>	Number of people placed in a continuing care facility.
<b>Health Link Calls</b>	Number of health link calls.
<b>Seasonal Influenza Immunizations</b>	Number of seasonal influenza immunizations.
<b>EMS Calls / Events</b>	Number of EMS emergency, inter-facility transfers and other event types.
<b>Food Safety Inspections</b>	Number of food safety inspections.
<b>Acute Care</b>	
<b>Ambulatory Visits</b>	Ambulatory Visits include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. Non-hospital surgical facilities (NHSF) are included. Figures exclude Emergency Department (ED) and Urgent Care Centre (UCC).
<b>Emergency Department Visits (all sites)</b>	Number of visits to an Emergency Department (ED). Figures include the Northeast Health Centre, which is a stand-alone ED.
<b>Urgent Care Visits</b>	Number of visits to an Urgent Care Centre (UCC). Health First Strathcona moved to Strathcona Community Hospital on May 21, 2014. East Edmonton Health Centre opened Nov 7, 2012.
<b>Hospital Discharges</b>	Number of discharges from an acute care hospital.
<b>Births</b>	Number of live births in an acute care hospital.
<b>Total Hospital Days</b>	Total number of inpatient days at an acute care hospital (admission to discharge date). Figures include acute, subacute and alternate level of care (ALC) days.
<b>Average Length of Stay (in days)</b>	The average length of stay (days) for inpatients at an acute care hospital. Figures include acute, subacute and ALC day.
<b>Diagnostic / Specific Procedures</b>	
<b>Total Hip Replacements (scheduled and emergency)</b>	Number of hip replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures.
<b>Total Knee Replacements (scheduled and emergency)</b>	Number of knee replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures.
<b>Cataract Surgery</b>	Number of lens extractions. Bilaterals are counted as one procedure.
<b>Main Operating Room Activity</b>	Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled etc) as an inpatient or day surgery.
<b>MRI Exams</b>	Number of magnetic resonance imaging (MRI) exams. Includes out sourced exams.
<b>CT Exams</b>	Number of computerized tomography (CT) scans.
<b>X-rays</b>	Number of general radiology x-rays. Figures include bone densitometry and mammography.
<b>Lab Tests</b>	Number of laboratory tests including genetics, Provincial Laboratory for Public Health (PLPH) and referred outs at Alberta Health Services (AHS), Calgary Lab Services (CLS), Dynalife Diagnostic (DLDX) and Medicine Hat Diagnostic Laboratories (MHDL). Figures exclude procurements and may include some ECGs. Calgary Zone figures exclude ECGs as of Fiscal 2014/15 Q1.
<b>Cancer Care</b>	
<b>Cancer Patient Visits (patients may have multiple visits)</b>	Number of visits to an ambulatory clinic in a cancer centre.
<b>Unique Cancer Patients</b>	Number of unique cancer patients.
<b>Addiction &amp; Mental Health</b>	
<b>Mental Health Hospital Discharges (acute care sites)</b>	Number of mental health discharges from an acute care hospital.
<b>Community Treatment Orders (CTO) Issued</b>	Number of CTO's issued.
<b>Addiction Residential Treatment &amp; Detoxification Admissions</b>	Number of Admissions to an Addiction Residential Treatment & Detoxification centre.