

AHS Quick Facts

2021-22 FQ4

Quick Facts provide a snapshot of health care activity across the province and by zones, and demonstrates growth in services provided in the last few years.

Most of the reported case volumes were impacted by COVID-19.

Please use caution when comparing results from the current quarters during the pandemic with data from the previous years under normal operation.

Prepared by Data & Analytics

*The Quick Facts report is also available as an interactive dashboard:
[AHS Quick Facts: Welcome - AHS Tableau Server \(albertahealthservices.ca\)](https://albertahealthservices.ca)*

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Zone 2 Calgary											
	Fiscal Year			Fiscal Quarter					Year to Date		
	2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2021-22 FQ3	2021-22 FQ4	2020-21 FQ4YTD	2021-22 FQ4YTD	
Primary Care/Population Health	Ambulatory Visits	2,663,827	2,764,235	2,434,524	670,897	670,139	594,124	623,924	647,262	2,434,524	2,535,449
	Food Safety Inspections	23,688	16,814	12,277	2,738	3,276	3,680	3,465	2,845	12,277	13,266
	Health Link Calls - Retired Measure (as of 2021-22 Q3)	289,203	314,209	443,913	109,200	138,294	113,283			443,913	251,577
	Health Link Calls Received - Clinical					95,703	90,791	163,175	118,111		467,780
	Health Link Calls Received - Non-Clinical					56,017	44,536	224,735	147,325		472,613
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,783	1,746	1,641	489	455	438	471	474	1,641	1,838
	Number of Clients Placed from Community (home)	885	1,011	758	240	259	245	259	238	758	1,001
	Number of Unique Home Care Clients	35,881	37,305	36,480	23,388	23,532	23,474	23,388	23,167	36,480	37,855
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	221,104	230,955	241,589	62,257	65,485	64,457	65,329	63,383	241,589	258,654
	Unique Cancer Patients	25,356	26,094	26,092	14,351	15,022	14,949	15,120	14,921	26,092	28,270
Acute Care	Emergency Department Visits (all sites)	476,267	488,612	387,467	95,599	109,113	117,858	113,787	110,815	387,467	451,573
	Urgent Care Visits	185,450	189,776	138,305	35,081	41,949	48,406	44,942	44,729	138,305	180,026
	Hospital Discharges	145,427	145,962	132,800	33,870	36,593	34,570	33,676	34,610	132,800	139,449
	Births	18,195	18,116	16,939	4,182	4,630	4,614	4,301	4,032	16,939	17,577
	Total Hospital Days	1,036,176	1,024,585	923,534	242,592	238,078	232,474	236,962	243,048	923,534	950,562
	Average Length of Stay (in days)	7.1	7.0	7.0	7.2	6.5	6.7	7.0	7.0	7.0	6.8
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	2,321	2,292	2,212	641	643	481	431	649	2,212	2,204
	Knee Replacements (scheduled and emergency)	2,398	2,345	2,094	594	669	446	317	641	2,094	2,073
	Cataract Surgery	14,425	18,050	18,800	7,697	4,623	4,790	5,229	4,038	18,800	18,680
	Main Operating Room Activity	102,108	103,514	99,702	29,760	27,321	21,845	21,786	24,496	99,702	95,448
	MRI Exams	78,231	78,925	83,670	23,518	24,057	25,246	25,158	24,140	83,670	98,601
	CT Exams	162,445	157,162	172,842	45,531	47,472	47,051	47,166	46,442	172,842	188,131
	X-Ray	542,446	543,709	459,010	120,264	127,243	129,956	123,636	126,640	459,010	507,475
	Lab Tests	31,010,367	31,087,855	27,042,062	7,481,905	7,692,894	7,602,787	7,619,619	7,488,229	27,042,062	30,403,529
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	11,312	11,586	12,062	3,324	3,312	3,091	3,274	3,080	12,062	12,757
	Mental Health Discharges (acute care hospitals only)	10,792	11,083	11,728	3,236	3,215	3,001	3,184	3,010	11,728	12,410

Notes:

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Data as of May 13, 2022

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Zone 3 Central											
	Fiscal Year			Fiscal Quarter					Year to Date		
	2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2021-22 FQ3	2021-22 FQ4	2020-21 FQ4YTD	2021-22 FQ4YTD	
Primary Care/Population Health	Ambulatory Visits	493,336	485,158	402,111	110,000	113,112	100,893	93,012	100,553	402,111	407,570
	Food Safety Inspections	7,511	5,788	3,437	924	940	1,316	1,409	1,569	3,437	5,234
	Health Link Calls - Retired Measure (as of 2021-22 Q3)	56,202	61,687	102,548	25,694	29,569	23,664			102,548	53,233
	Health Link Calls Received - Clinical					19,486	19,364	32,613	21,592		93,055
	Health Link Calls Received - Non-Clinical					10,084	5,383	34,118	19,406		68,991
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	760	870	695	179	222	193	193	170	695	778
	Number of Clients Placed from Community (home)	552	598	461	133	111	142	118	108	461	479
	Number of Unique Home Care Clients	19,659	20,689	19,731	12,807	12,869	13,187	13,153	12,845	19,731	20,455
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	34,856	37,857	42,855	10,876	11,819	10,860	11,110	10,790	42,855	44,579
	Unique Cancer Patients	3,268	3,586	3,980	2,249	2,311	2,343	2,343	2,377	3,980	4,308
Acute Care	Emergency Department Visits (all sites)	328,256	325,882	239,571	57,815	68,863	79,169	67,179	66,513	239,571	281,724
	Hospital Discharges	42,801	41,726	37,651	9,600	10,407	9,779	9,342	9,013	37,651	38,541
	Births	4,364	4,038	3,743	922	1,031	997	861	833	3,743	3,722
	Total Hospital Days	334,361	333,885	271,031	70,032	75,884	74,558	71,142	74,822	271,031	296,406
	Average Length of Stay (in days)	7.8	8.0	7.2	7.3	7.3	7.6	7.6	8.3	7.2	7.7
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	654	683	630	194	208	136	132	192	630	668
	Knee Replacements (scheduled and emergency)	706	664	595	206	208	112	92	158	595	570
	Cataract Surgery	4,221	4,040	4,213	1,412	1,399	874	864	933	4,213	4,070
	Main Operating Room Activity	29,573	29,469	29,638	8,533	8,603	6,487	5,973	7,464	29,638	28,527
	MRI Exams	13,089	13,845	14,975	3,836	4,012	3,873	4,061	3,927	14,975	15,873
	CT Exams	42,698	42,457	45,600	11,407	12,611	12,425	12,570	12,417	45,600	50,023
	X-Ray	255,168	262,054	211,462	53,955	60,193	62,348	57,454	59,081	211,462	239,076
	Lab Tests	6,707,603	6,856,791	6,101,730	1,660,744	1,751,473	1,691,408	1,642,118	1,678,656	6,101,730	6,763,655
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	4,624	5,065	4,620	1,234	1,373	1,220	1,158	1,216	4,620	4,967
	Mental Health Discharges (acute care hospitals only)	2,611	2,787	2,613	670	725	689	597	663	2,613	2,674

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Zone 4 Edmonton											
	Fiscal Year			Fiscal Quarter					Year to Date		
	2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2021-22 FQ3	2021-22 FQ4	2020-21 FQ4YTD	2021-22 FQ4YTD	
Primary Care/Population Health	Ambulatory Visits	2,555,649	2,044,111	1,680,525	456,431	487,738	452,150	445,902	461,928	1,680,525	1,847,718
	Food Safety Inspections	16,673	13,140	4,920	1,024	1,580	2,097	2,262	2,004	4,920	7,943
	Health Link Calls - Retired Measure (as of 2021-22 Q3)	263,928	301,610	450,111	102,227	129,987	124,087			450,111	254,074
	Health Link Calls Received - Clinical					90,134	92,662	127,094	97,482		407,372
	Health Link Calls Received - Non-Clinical					66,714	64,311	207,862	137,276		476,163
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,600	1,685	1,546	508	438	502	400	462	1,546	1,802
	Number of Clients Placed from Community (home)	925	1,000	685	280	293	260	230	188	685	971
	Number of Unique Home Care Clients	37,292	38,894	35,108	23,341	23,487	24,204	24,271	24,298	35,108	36,611
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	363,466	380,991	388,054	101,151	107,520	105,699	105,600	102,406	388,054	421,225
	Unique Cancer Patients	27,726	28,810	28,013	14,012	14,425	14,596	14,592	14,326	28,013	29,298
Acute Care	Emergency Department Visits (all sites)	552,341	553,259	417,548	102,585	121,368	132,430	123,062	124,927	417,548	501,787
	Urgent Care Visits	11,951	13,149	9,861	2,466	3,200	3,915	3,460	3,360	9,861	13,935
	Hospital Discharges	143,163	142,911	125,791	31,049	35,194	34,672	32,799	33,339	125,791	136,004
	Births	18,949	18,693	17,247	4,212	4,623	4,759	4,291	4,097	17,247	17,770
	Total Hospital Days	998,979	1,003,776	892,479	225,776	235,394	237,157	231,787	237,184	892,479	941,522
	Average Length of Stay (in days)	7.0	7.0	7.1	7.3	6.7	6.8	7.1	7.1	7.1	6.9
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	2,337	2,604	1,984	538	711	549	392	679	1,984	2,331
	Knee Replacements (scheduled and emergency)	2,199	1,940	1,285	362	537	345	205	454	1,285	1,541
	Cataract Surgery	16,642	18,572	16,682	5,641	5,875	4,288	4,437	5,627	16,682	20,227
	Main Operating Room Activity	112,356	111,803	99,503	27,217	30,596	24,898	23,590	29,023	99,503	108,067
	MRI Exams	85,649	81,244	81,166	23,139	23,448	23,851	22,608	22,149	81,166	92,056
	CT Exams	168,599	158,734	170,929	45,843	49,148	48,883	46,168	46,247	170,929	190,446
	X-Ray	601,553	594,029	479,779	119,942	134,620	138,467	134,138	133,813	479,779	541,038
	Lab Tests	29,879,909	29,928,105	26,177,090	7,320,066	8,009,641	7,887,486	7,935,880	7,915,777	26,177,090	31,748,784
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	8,745	9,168	9,979	2,640	2,876	2,718	2,729	2,404	9,979	10,727
	Mental Health Discharges (acute care hospitals only)	7,067	7,238	7,629	1,986	2,163	2,096	2,113	1,931	7,629	8,303

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Zone 5 North											
	Fiscal Year			Fiscal Quarter					Year to Date		
	2018-19 FY	2019-20 FY	2020-21 FY	2020-21 FQ4	2021-22 FQ1	2021-22 FQ2	2021-22 FQ3	2021-22 FQ4	2020-21 FQ4YTD	2021-22 FQ4YTD	
Primary Care/Population Health	Ambulatory Visits	404,226	388,687	322,985	91,249	83,136	79,772	73,306	80,012	322,985	316,226
	Food Safety Inspections	12,762	8,948	3,586	940	960	1,290	1,160	1,354	3,586	4,764
	Health Link Calls - Retired Measure (as of 2021-22 Q3)	54,674	60,829	103,464	25,801	34,124	24,372			103,464	58,496
	Health Link Calls Received - Clinical					21,945	19,535	32,974	21,494		95,948
	Health Link Calls Received - Non-Clinical					12,179	5,647	35,448	20,047		73,321
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	444	491	499	129	138	149	147	113	499	547
	Number of Clients Placed from Community (home)	241	250	195	65	60	70	65	70	195	265
	Number of Unique Home Care Clients	14,193	14,828	13,788	9,128	9,064	9,032	8,731	8,539	13,788	13,493
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	16,954	18,440	23,525	5,928	5,929	5,745	6,130	7,428	23,525	25,232
	Unique Cancer Patients	2,314	2,199	2,477	1,244	1,330	1,218	1,260	1,216	2,477	2,524
Acute Care	Emergency Department Visits (all sites)	509,903	500,437	353,667	84,858	97,801	111,481	99,160	98,717	353,667	407,159
	Hospital Discharges	40,669	39,990	35,574	8,600	8,833	9,046	8,611	8,165	35,574	34,655
	Births	5,593	5,463	5,087	1,219	1,247	1,293	1,130	1,085	5,087	4,755
	Total Hospital Days	263,225	273,508	235,538	60,008	59,185	62,841	59,802	55,848	235,538	237,676
	Average Length of Stay (in days)	6.5	6.8	6.6	7.0	6.7	6.9	6.9	6.8	6.6	6.9
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	384	407	429	115	105	88	66	76	429	335
	Knee Replacements (scheduled and emergency)	484	463	393	105	105	84	29	65	393	283
	Cataract Surgery	2,161	1,494	1,429	521	463	446	229	344	1,429	1,482
	Main Operating Room Activity	25,590	24,201	23,407	7,126	5,949	5,192	4,085	5,263	23,407	20,489
	MRI Exams	13,262	11,771	11,125	3,533	3,592	3,521	3,288	3,711	11,125	14,112
	CT Exams	36,556	36,179	36,498	9,811	9,890	10,338	9,627	10,304	36,498	40,159
	X-Ray	283,474	284,328	246,012	63,564	65,399	66,900	60,811	63,306	246,012	256,416
	Lab Tests	4,893,157	4,991,265	4,475,438	1,209,970	1,193,184	1,198,747	1,181,051	1,190,363	4,475,438	4,763,345
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,939	2,808	2,720	635	619	577	591	543	2,720	2,330
	Mental Health Discharges (acute care hospitals only)	2,939	2,808	2,720	635	619	577	591	543	2,720	2,330

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Data as of May 13, 2022

Quick Facts	Definition
PRIMARY CARE / POPULATION HEALTH	
Ambulatory Visits	Ambulatory visits include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. This includes care provided on an outpatient basis, including diagnosis, observation, consultation, treatment, intervention and rehabilitation services. Chartered Surgical Facilities (CSF) are included. Volumes exclude Emergency Department (ED) and Urgent Care Centre (UCC). Advanced Ambulatory Care Centre (AACC) visits are included.
EMS Events	Number of Emergency Medical Services (EMS) emergency calls and events, including inter-facility transfers and other event types.
Food Safety Inspections	Number of food safety inspections conducted. Public Health Inspectors inspect food facilities and work collaboratively with food facility owners and operators to help ensure compliance with the requirements of the Public Health Act and the Food Regulation. Through unannounced inspections, follow-up of public complaints, and construction/renovation consultations, AHS helps protect Albertans and make our communities healthier.
Health Link Calls Received - Clinical	Reflects the call volume received by Health Link for clinical services. Clinical calls include: Nurse, Addiction & Mental Health, COVID Clinical, and Rehabilitation Advice Line. Zone call volumes do not add up to Provincial call volumes because Zone information is not available for some services.
Health Link Calls Received - Non-Clinical	Reflects the call volume received by Health Link for non-clinical services. Non-Clinical calls include: Information & Referral, Influenza, COVID Non-Clinical, Catch a Break, Tobacco, Central Access, and Immunization Booking. Zone call volumes do not add up to Provincial call volumes because Zone information is not available for some services.
Health Link Outbound Calls - Clinical	Reflects the outgoing call volumes from Health Link. Clinical calls include: Nurse, Addiction & Mental Health, COVID Clinical, Rehabilitation Advice Line, and Dementia Advice Line. This measure is reported at the Province level only.
Health Link Outbound Calls - Non-Clinical	Reflects the outgoing call volumes from Health Link. Non-Clinical calls include: Information & Referral, Influenza, COVID Non-Clinical, Catch a Break, Tobacco, Central Access, Immunization Booking, 844 Coordinated Early Identification and Response Line, and COVID-19 Results Team. This measure is reported at the Province level only.
CONTINUING CARE	
Number of People Placed from Acute / Subacute Hospital	Total number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period, including people from acute hospital care and subacute hospital care.
Number of People Placed from Community (home)	Total number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period from the community (home).
Number of Unique Home Care Clients	Total number of unique individuals with an active registration/referral in/to a Home Care Program during the reporting period. Individuals of all age groups are eligible for, and recipients of, Home Care Services. This also includes clients within categories of short term, long term, and palliative, as well as day programs and Supportive Living Settings. These services are provided to individuals living with frailty, disability, acute or chronic illness living at home or in a supportive living setting. Clients are counted one time provincially, per reporting period, and one time. A unique count of clients (using Alberta PHN) is recorded regardless of client group or system/zone of registration; thereby streamlining client movement. Clients with missing or invalid PHNs have been excluded.

Quick Facts	Definition
ACUTE CARE	
Emergency Department Visits (all sites)	Number of visits to an Emergency Department for any mode of contact, including left against medical advice (LAMA) and left without being seen (LWBS). Volumes include the Northeast Health Centre, which is a stand-alone ED. Emergency Departments are for those who are seriously ill or injured, with potentially life-threatening conditions.
Urgent Care Visits	Number of visits to a designated Urgent Care Centre (UCC) for any mode of contact, including Left Against Medical Advice (LAMA) and Left Without Being Seen (LWBS). An Urgent Care Centre (UCC) is a community-based service delivery site (non-hospital setting) where higher level assessment, diagnostic and treatment services are provided for unscheduled clients who require immediate medical attention for injuries /illnesses, including potentially life threatening conditions, that require human and technical resources more intensive than what is available in a physicians' office. There are six Urgent Care Centres in Alberta.
Hospital Discharges	Number of inpatient acute care discharges/separations from hospitals. Discharges are counted when patient leaves the hospital. All discharges are counted, including patients that left against medical advice, deaths and transfers out of facility. Acute inpatient care provides necessary treatment for a disease or severe episode of illness for a short period of time, with the goal of discharging patients as soon as they are stable.
Live Births	Number of live births in an acute care hospital and those born in the emergency department, clinic or ambulance bay of the acute health care facility. Effective April 1 2021, live infants/newborns are included if their first admission to the acute care facility is within 24 hours of birth (previously excluded). Exclude stillbirths.
Total Hospital Days	Total number of inpatient days at an acute care hospital (admission date to discharge date). Volumes include acute, subacute and alternate level of care (ALC) days in an acute care hospital.
Average Length of Stay (in days)	The average length of stay (days) for discharged inpatients acute care hospitals. Includes acute, subacute and alternate level of care (ALC) days in an acute care hospital. <i>Calculation: Total hospital days / Total separations (discharges, deaths, transfers).</i>

DIAGNOSTIC / SPECIFIC PROCEDURES	
Hip Replacements (scheduled and emergency)	Number of hip replacements including emergency, total, partial and revision joint replacement procedures. Bilateral replacements are counted as two procedures. Hip replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a hip joint and replaces it with an artificial joint often made of metal and/or plastic components.
Knee Replacements (scheduled and emergency)	Number of hip replacements including emergency, total, partial and revision joint replacement procedures. Bilateral replacements are counted as two procedures. Knee replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a knee joint and replaces it with an artificial joint often made of metal and/or plastic components.

Quick Facts	Definition
Cataract Surgery	<p>Number of lens extractions for any reason. Bilateral cataract lens extractions are counted as one procedure.</p> <p>Cataract surgery is a procedure that removes the lens inside your eye that has become cloudy and replaced with an artificial lens to restore clear vision.</p>
Main Operating Room Activity	<p>Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled, etc.) including inpatient, day surgery, cesarean section, and scopes if done in the Main OR. Excludes procedures performed in the minor surgery room, endoscopy suites, emergency department, patient rooms, labor & delivery, intensive care etc.</p>
MRI Exams	<p>Number of Magnetic Resonance Imaging (MRI) exams. Includes out-sourced exams.</p> <p>MRI is a non-invasive imaging technology that produces three dimensional detailed anatomical images. It is often used for disease detection, diagnosis, and treatment monitoring.</p>
CT Exams	<p>Number of Computerized Tomography (CT) scans.</p> <p>A CT scan combines a series of two-dimensional X-ray images taken from different directions around your body to create tomographic (three dimensional) images from cross-sectional (slices) of the tissues inside your body. CT scan images provide more-detailed information than plain X-rays do.</p>
X-rays	<p>Number of general radiology x-rays. Volumes include bone densitometry and mammography. Medical x-rays use high-energy electromagnetic radiation to produce images of tissues and structures inside the body.</p>
Lab Tests	<p>Number of laboratory test, including provincial and COVID test numbers. Volumes include testing performed at Alberta Precision Laboratories (AHS, CLS, Covenant Health, Lamont and Provincial Laboratory for Public Health (PLPH)) and DLDx (DynaLife Diagnostic). Volumes exclude procurements and ECGs.</p>

CANCER CARE	
Cancer Patient Visits (patients may have multiple visits)	<p>Number of visits to an ambulatory clinic in a cancer centre. These volumes represents all visits to all facilities by all patients. Individuals may present at these facilities for multiple visits.</p>
Unique Cancer Patients	<p>Number of unique individual cancer patients who attended a Cancer Care or Cancer Control visit during the time period. A patient may attend appointments across multiple zones during the reporting period, but would only be counted once for the provincial volumes.</p>

Quick Facts	Definition
ADDICTION & MENTAL HEALTH	
Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	Number of mental health discharges from an acute care hospital and the standalone psychiatric facilities. Standalone psychiatric facilities: Alberta Hospital Edmonton, Southern Alberta Forensic Psychiatric Centre (Calgary), Centennial Centre for Mental Health and Brain Injury (CCMHBI) (Ponoka), Claresholm Centre for Mental Health and Addictions and Villa Caritas (Edmonton).
Mental Health Discharges (acute care hospitals only)	Number of mental health discharges from an acute care hospital.
Addiction Residential Treatment & Detoxification Admissions	Number of Admissions to an Addiction Residential Treatment & Detoxification centre. Residential treatment describes either a mental health facility or a drug and/or alcohol or process addiction treatment program that is provided to patients in a residential setting. Some residential treatment centers specialize in only one illness, such as eating disorders or substance abuse. Others treat people with a variety of diagnoses or dual diagnosis of substance abuse and a psychiatric diagnosis.