

# AHS Quick Facts

## 2023-24 FQ4

*Quick Facts provide a snapshot of health care activity across the province and by zones and demonstrates growth in services provided in the last few years.*

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*Prepared by Data & Analytics*

*The Quick Facts report is also available as an interactive dashboard:*  
[AHS Quick Facts](#)

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Provincial											
		Fiscal Year			Fiscal Quarter					Year to Date	
		2020-21 FY	2021-22 FY	2022-23 FY	2022-23 FQ4	2023-24 FQ1	2023-24 FQ2	2023-24 FQ3	2023-24 FQ4	2022-23 FQ4YTD	2023-24 FQ4YTD
Primary Care/Population Health	Ambulatory Visits	5,259,734	5,523,879	5,159,906	1,362,778	1,258,453	1,218,470	1,358,292	1,486,220	5,159,906	5,321,435
	EMS Events	602,283	672,898	661,177	161,545	178,778	184,312	183,054	178,639	661,177	724,783
	Food Safety Inspections	26,171	33,728	48,569	14,298	14,221	13,919	13,533	13,336	48,569	55,009
	Health Link Calls Received - Clinical	NA	1,444,868	756,806	178,162	170,849	167,557	196,840	184,683	756,806	719,929
	Health Link Calls Received - Non-Clinical	NA	2,291,770	604,799	108,693	78,871	85,682	128,426	101,904	604,799	394,883
	Health Link Outbound Calls - Clinical	NA	59,775	43,587	10,994	22,679	22,689	24,778	24,900	43,587	95,046
	Health Link Outbound Calls - Non-Clinical	NA	494,208	337,899	61,005	34,221	36,287	41,078	38,673	337,899	150,259
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	4,663	5,193	5,814	1,595	NA	NA	NA	NA	5,814	NA
	Number of Clients Placed from Community (home)	2,764	3,471	3,618	970	NA	NA	NA	NA	3,618	NA
	Number of Unique Home Care Clients	117,294	121,798	126,539	81,248	82,613	83,609	84,090	83,337	126,539	130,111
Acute Care	Emergency Department Visits (all sites)	1,552,096	1,824,366	1,983,852	471,875	512,472	510,084	515,098	490,542	1,983,852	2,028,196
	Urgent Care Visits	148,166	193,948	221,066	52,646	57,542	58,870	59,431	57,942	221,066	233,785
	Hospital Discharges	358,107	376,019	380,268	95,166	98,427	95,656	99,087	99,635	380,268	392,805
	Births	46,603	47,297	45,755	10,860	11,808	12,199	11,739	11,857	45,755	47,603
	Total Hospital Days	2,505,858	2,614,642	2,826,571	725,137	718,047	711,392	775,069	760,988	2,826,571	2,965,496
	Average Length of Stay (in days)	7.0	7.0	7.4	7.6	7.3	7.4	7.8	7.6	7.4	7.5
	Alternate Level of Care Total Discharges	14,604	15,434	17,303	4,546	4,529	4,115	4,720	4,827	17,303	18,191
	Ambulatory Care Sensitive Condition Hospital Discharges	9,660	10,540	12,311	3,163	2,896	2,921	3,403	3,282	12,311	12,502
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	5,750	6,116	7,434	1,977	2,061	1,949	2,017	2,048	7,434	8,075
	Knee Replacements (scheduled and emergency)	5,267	5,404	7,504	2,210	2,501	1,984	2,372	2,564	7,504	9,421
	Cataract Surgery	43,880	47,867	40,290	12,918	12,181	10,590	11,561	13,289	40,290	47,621
	Total Surgical Volumes (Main OR and CSF)	277,161	278,628	295,037	80,031	78,472	70,556	75,730	79,837	295,037	304,595
	MRI Exams	205,793	235,241	231,033	58,650	61,417	64,097	62,938	66,748	231,033	255,200
	CT Exams	462,443	508,071	520,507	135,748	145,415	148,713	147,666	154,023	520,507	595,817
	X-Ray	1,532,099	1,697,532	1,746,125	435,295	452,245	443,204	442,228	443,135	1,746,125	1,780,812
	Lab Tests	72,217,166	81,854,618	82,410,198	21,393,769	21,639,180	21,425,318	21,988,994	22,927,389	82,410,198	87,980,881
Cancer Care	Patient Visits to Cancer Care	737,212	794,799	727,567	163,055	174,335	167,623	167,494	171,524	727,567	680,976
	Unique Patients to Cancer Care	60,902	64,496	62,937	32,308	34,554	33,679	33,954	34,045	62,937	63,941
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	28,038	29,246	27,335	6,838	7,261	7,214	7,080	7,270	27,335	28,825
	Mental Health Discharges (acute care hospitals only)	23,347	24,182	22,395	5,620	6,047	6,033	5,895	6,008	22,395	23,983
	Addiction Residential Treatment and Detoxification Admissions	8,156	9,250	9,367	2,463	2,499	2,573	2,571	2,550	9,367	10,193

Notes:

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- Regarding the Continuing Care Living Options, data is only available for Calgary and Edmonton Zones. South, Central, and North Zone data is not available at the time of reporting. Central Zone data has been missing since 2023-24 FQ1. As a result, the Provincial data was not calculated.

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Zone 1 South											
		Fiscal Year			Fiscal Quarter					Year to Date	
		2020-21 FY	2021-22 FY	2022-23 FY	2022-23 FQ4	2023-24 FQ1	2023-24 FQ2	2023-24 FQ3	2023-24 FQ4	2022-23 FQ4YTD	2023-24 FQ4YTD
Primary Care/Population Health	Ambulatory Visits	335,133	351,018	388,614	107,948	24,410	23,568	78,805	123,600	388,614	250,383
	Food Safety Inspections	1,951	2,521	3,922	1,050	963	926	1,006	1,099	3,922	3,994
	Health Link Calls Received - Clinical	NA	57,217	36,809	8,834	8,365	8,597	9,924	9,469	36,809	36,355
	Health Link Calls Received - Non-Clinical	NA	47,114	17,207	2,104	1,153	1,521	3,546	1,504	17,207	7,724
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	282	228	349	89	90	92	NA	NA	349	NA
	Number of Clients Placed from Community (home)	665	755	790	223	176	210	NA	NA	790	NA
	Number of Unique Home Care Clients	12,667	13,241	13,747	8,963	9,084	9,240	9,014	8,777	13,747	13,830
Acute Care	Emergency Department Visits (all sites)	153,843	181,873	207,285	50,777	53,715	52,610	50,691	47,577	207,285	204,593
	Hospital Discharges	26,291	27,311	27,898	6,917	7,197	6,777	6,804	7,212	27,898	27,990
	Births	3,587	3,468	3,271	756	858	834	818	827	3,271	3,337
	Total Hospital Days	183,276	187,437	197,443	49,663	51,522	50,281	48,899	54,576	197,443	205,278
	Average Length of Stay (in days)	7.0	6.9	7.1	7.2	7.2	7.4	7.2	7.6	7.1	7.3
	Alternate Level of Care Total Discharges	453	482	747	224	185	182	199	218	747	784
	Ambulatory Care Sensitive Condition Hospital Discharges	789	922	1,092	280	247	228	253	262	1,092	990
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	546	631	939	264	282	219	198	199	939	898
	Knee Replacements (scheduled and emergency)	773	810	1,163	315	419	301	258	289	1,163	1,267
	Cataract Surgery	3,158	3,281	3,991	1,094	1,119	746	803	1,037	3,991	3,705
	Total Surgical Volumes (Main OR and CSF)	18,881	18,844	21,385	5,636	5,922	4,852	4,748	5,258	21,385	20,780
	MRI Exams	14,857	14,599	15,961	3,867	4,331	4,335	3,679	4,598	15,961	16,943
	CT Exams	36,574	39,312	40,467	10,344	11,406	11,289	9,814	10,433	40,467	42,942
	X-Ray	135,836	153,527	167,373	42,605	44,775	42,614	39,180	38,640	167,373	165,209
	Lab Tests	5,015,332	5,331,264	5,063,502	1,090,847	695,823	686,185	654,985	654,744	5,063,502	2,691,737
Cancer Care	Patient Visits to Cancer Care	41,189	45,109	42,799	10,104	10,111	9,753	9,041	9,816	42,799	38,721
	Unique Patients to Cancer Care	3,523	3,832	3,802	2,172	2,211	2,239	2,180	2,265	3,802	3,772
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,154	2,000	1,617	429	456	424	414	503	1,617	1,797
	Mental Health Discharges (acute care hospitals only)	2,154	2,000	1,617	429	456	424	414	503	1,617	1,797

Notes:

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Zone 2 Calgary										
		Fiscal Year			Fiscal Quarter				Year to Date	
		2020-21 FY	2021-22 FY	2022-23 FY	2022-23 FQ4	2023-24 FQ1	2023-24 FQ2	2023-24 FQ3	2023-24 FQ4	2022-23 FQ4YTD 2023-24 FQ4YTD
Primary Care/Population Health	Ambulatory Visits	2,434,524	2,530,570	1,976,836	498,408	511,683	501,303	533,494	564,355	1,976,836 2,110,835
	Food Safety Inspections	12,277	13,266	15,673	4,179	4,343	4,960	4,538	4,290	15,673 18,131
	Health Link Calls Received - Clinical	NA	467,780	326,719	74,252	71,322	70,935	83,672	78,108	326,719 304,037
	Health Link Calls Received - Non-Clinical	NA	472,613	281,714	51,548	36,013	40,561	64,306	54,263	281,714 195,143
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,641	1,838	2,001	544	565	500	604	477	2,001 2,146
	Number of Clients Placed from Community (home)	758	1,001	1,017	277	208	178	201	354	1,017 941
	Number of Unique Home Care Clients	36,090	37,588	37,842	23,113	23,342	23,601	23,943	24,192	37,842 38,163
Acute Care	Emergency Department Visits (all sites)	387,467	451,507	471,576	114,211	121,044	120,432	122,611	120,018	471,576 484,105
	Urgent Care Visits	138,305	180,013	204,808	49,011	53,712	54,949	55,457	54,166	204,808 218,284
	Hospital Discharges	132,800	139,486	143,849	36,346	37,491	36,442	37,764	37,777	143,849 149,474
	Births	16,939	17,577	17,420	4,179	4,614	4,838	4,592	4,614	17,420 18,658
	Total Hospital Days	923,534	951,124	1,041,049	271,064	268,913	261,750	280,251	272,750	1,041,049 1,083,664
	Average Length of Stay (in days)	7.0	6.8	7.2	7.5	7.2	7.2	7.4	7.2	7.2 7.2
	Alternate Level of Care Total Discharges	5,859	5,905	6,199	1,563	1,543	1,384	1,497	1,512	6,199 5,936
	Ambulatory Care Sensitive Condition Hospital Discharges	2,979	3,330	3,851	995	926	970	1,059	1,044	3,851 3,999
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	2,160	2,155	2,639	710	725	647	717	731	2,639 2,820
	Knee Replacements (scheduled and emergency)	2,115	2,110	2,950	837	883	637	881	871	2,950 3,272
	Cataract Surgery	18,521	18,842	14,497	5,511	4,463	4,334	4,483	5,637	14,497 18,917
	Total Surgical Volumes (Main OR and CSF)	104,734	101,799	109,070	30,654	28,583	25,725	27,924	30,173	109,070 112,405
	MRI Exams	83,670	98,601	92,622	23,257	24,568	25,745	26,000	26,682	92,622 102,995
	CT Exams	172,842	188,131	189,178	50,367	52,740	55,034	56,085	57,339	189,178 221,198
	X-Ray	459,010	507,475	523,554	132,559	134,632	132,203	134,952	136,117	523,554 537,904
	Lab Tests	26,972,564	30,301,425	30,722,683	8,073,079	8,629,367	8,691,551	8,979,207	9,332,215	30,722,683 35,632,340
Cancer Care	Patient Visits to Cancer Care	241,589	258,654	248,916	58,658	63,683	59,979	62,874	63,569	248,916 250,105
	Unique Patients to Cancer Care	26,092	28,270	27,970	14,587	15,581	15,070	15,294	15,243	27,970 28,496
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	10,531	11,289	10,508	2,731	2,898	3,021	3,098	2,946	10,508 11,963
	Mental Health Discharges (acute care hospitals only)	10,197	10,942	10,165	2,628	2,807	2,927	2,985	2,853	10,165 11,572

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Zone 3 Central										
		Fiscal Year			Fiscal Quarter				Year to Date	
		2020-21 FY	2021-22 FY	2022-23 FY	2022-23 FQ4	2023-24 FQ1	2023-24 FQ2	2023-24 FQ3	2023-24 FQ4	2022-23 FQ4YTD 2023-24 FQ4YTD
Primary Care/Population Health	Ambulatory Visits	444,492	453,875	444,262	108,637	104,633	107,348	123,127	142,560	444,262 477,668
	Food Safety Inspections	3,437	5,234	7,419	2,184	2,187	2,023	1,961	1,887	7,419 8,058
	Health Link Calls Received - Clinical	NA	93,055	58,710	13,738	13,656	12,412	15,064	13,899	58,710 55,031
	Health Link Calls Received - Non-Clinical	NA	68,991	21,260	2,543	1,685	1,645	3,051	1,603	21,260 7,984
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	695	778	798	253	NA	NA	NA	NA	798 NA
	Number of Clients Placed from Community (home)	461	479	650	171	NA	NA	NA	NA	650 NA
	Number of Unique Home Care Clients	19,687	20,542	21,001	12,961	12,898	12,930	12,647	11,981	21,001 19,721
Acute Care	Emergency Department Visits (all sites)	239,571	282,059	313,536	72,361	79,532	80,178	82,271	75,179	313,536 317,160
	Hospital Discharges	37,651	38,571	37,401	9,518	9,604	9,343	10,130	10,206	37,401 39,283
	Births	3,743	3,723	3,528	871	911	897	864	871	3,528 3,543
	Total Hospital Days	271,031	296,888	318,931	85,141	75,432	77,618	89,538	86,894	318,931 329,482
	Average Length of Stay (in days)	7.2	7.7	8.5	8.9	7.9	8.3	8.8	8.5	8.5 8.4
	Alternate Level of Care Total Discharges	1,299	1,482	1,560	421	346	331	422	498	1,560 1,597
	Ambulatory Care Sensitive Condition Hospital Discharges	1,429	1,503	1,655	440	399	401	469	501	1,655 1,770
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	636	667	719	192	192	155	192	190	719 729
	Knee Replacements (scheduled and emergency)	615	587	725	241	241	165	195	234	725 835
	Cataract Surgery	4,207	4,151	4,305	1,210	1,217	994	1,035	1,239	4,305 4,485
	Total Surgical Volumes (Main OR and CSF)	29,638	28,527	30,035	8,303	7,748	6,875	7,588	8,060	30,035 30,271
	MRI Exams	14,975	15,873	16,141	4,105	4,022	4,586	4,668	5,010	16,141 18,286
	CT Exams	45,600	50,023	50,898	13,239	14,298	14,578	14,540	15,797	50,898 59,213
	X-Ray	211,462	239,076	245,451	59,433	62,074	61,712	61,294	61,387	245,451 246,467
	Lab Tests	6,084,982	6,743,348	6,069,311	1,182,162	1,239,477	1,231,652	1,296,116	1,343,278	6,069,311 5,110,523
Cancer Care	Patient Visits to Cancer Care	42,855	44,579	44,375	10,422	11,152	9,771	9,488	10,204	44,375 40,615
	Unique Patients to Cancer Care	3,980	4,308	4,259	2,292	2,492	2,400	2,449	2,407	4,259 4,350
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	4,242	4,595	4,381	1,076	1,079	1,033	1,007	1,099	4,381 4,218
	Mental Health Discharges (acute care hospitals only)	2,235	2,302	2,042	502	489	461	430	483	2,042 1,863

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Zone 4 Edmonton										
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Primary Care/Population Health	Ambulatory Visits	1,696,584	1,876,101	1,979,661	539,916	546,726	518,648	533,210	549,109	1,979,661 2,147,693
	Food Safety Inspections	4,920	7,943	13,643	4,334	4,336	3,867	3,743	3,835	13,643 15,781
	Health Link Calls Received - Clinical	NA	407,372	251,096	58,151	55,703	54,041	63,343	58,688	251,096 231,775
	Health Link Calls Received - Non-Clinical	NA	476,163	266,279	50,097	38,485	40,445	54,763	43,167	266,279 176,860
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	1,546	1,802	2,084	559	499	474	622	490	2,084 2,085
	Number of Clients Placed from Community (home)	685	971	864	229	219	193	246	303	864 961
	Number of Unique Home Care Clients	35,109	36,863	40,573	27,455	28,311	28,747	29,430	29,384	40,573 44,439
Acute Care	Emergency Department Visits (all sites)	417,548	501,774	526,273	124,924	136,429	134,372	136,310	132,837	526,273 539,948
	Urgent Care Visits	9,861	13,935	16,258	3,635	3,830	3,921	3,974	3,776	16,258 15,501
	Hospital Discharges	125,791	136,001	137,415	34,169	35,427	34,966	35,838	35,912	137,415 142,143
	Births	17,247	17,776	17,227	4,074	4,339	4,587	4,419	4,439	17,227 17,784
	Total Hospital Days	892,479	941,512	1,022,412	258,071	263,049	261,300	286,708	276,605	1,022,412 1,087,662
	Average Length of Stay (in days)	7.1	6.9	7.4	7.6	7.4	7.5	8.0	7.7	7.4 7.7
	Alternate Level of Care Total Discharges	5,976	6,574	7,735	2,056	2,165	2,020	2,363	2,332	7,735 8,880
	Ambulatory Care Sensitive Condition Hospital Discharges	2,786	3,181	3,882	1,001	883	916	1,090	1,059	3,882 3,948
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	1,976	2,326	2,602	646	703	734	722	753	2,602 2,912
	Knee Replacements (scheduled and emergency)	1,345	1,599	2,134	641	745	689	815	918	2,134 3,167
	Cataract Surgery	16,568	20,114	15,923	4,735	4,965	4,091	4,803	4,777	15,923 18,636
	Total Surgical Volumes (Main OR and CSF)	99,503	108,067	112,048	29,601	29,936	27,507	29,836	30,309	112,048 117,588
	MRI Exams	81,166	92,056	91,146	23,299	24,535	25,262	24,913	26,388	91,146 101,098
	CT Exams	170,929	190,446	197,717	50,699	55,099	56,254	55,471	58,182	197,717 225,006
	X-Ray	479,779	541,038	538,774	132,995	139,377	137,766	138,386	139,164	538,774 554,693
	Lab Tests	25,547,873	30,815,429	33,551,855	9,347,102	9,412,535	9,170,969	9,335,061	9,839,950	33,551,855 37,758,515
Cancer Care	Patient Visits to Cancer Care	388,054	421,225	364,742	78,330	83,608	82,253	79,884	81,334	364,742 327,079
	Unique Patients to Cancer Care	28,013	29,298	28,014	13,320	14,364	14,053	14,086	14,138	28,014 28,430
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	8,659	9,342	8,813	2,161	2,315	2,278	2,124	2,289	8,813 9,006
	Mental Health Discharges (acute care hospitals only)	6,309	6,918	6,555	1,620	1,782	1,763	1,629	1,736	6,555 6,910

Notes:  
 1. From April to October 2023, the Ambulatory Visit data is no longer being coded by HIM into the National Ambulatory Care Reporting System (NACRS) for South Zone and part of the North Zone. As such, only CSF, Day Surgery, the cancer center, and dialysis clinic data are available for reporting. This will impact the volumes for these zones as well as the provincial totals.

Please continue to use caution when comparing results from the quarters affected by the pandemic to the years under normal operation.

Zone 5 North										
		Fiscal Year			Fiscal Quarter				Year to Date	
		2020-21 FY	2021-22 FY	2022-23 FY	2022-23 FQ4	2023-24 FQ1	2023-24 FQ2	2023-24 FQ3	2023-24 FQ4	2022-23 FQ4YTD 2023-24 FQ4YTD
Primary Care/Population Health	Ambulatory Visits	349,001	312,315	370,533	107,869	71,001	67,603	89,656	106,596	370,533 334,856
	Food Safety Inspections	3,586	4,764	7,912	2,551	2,392	2,143	2,285	2,225	7,912 9,045
	Health Link Calls Received - Clinical	NA	95,948	55,307	12,992	12,264	11,729	14,790	13,775	55,307 52,558
	Health Link Calls Received - Non-Clinical	NA	73,321	17,861	2,263	1,534	1,506	2,759	1,361	17,861 7,160
Continuing Care	Number of Clients Placed from Acute / Subacute Hospital	499	547	582	150	105	103	NA	NA	582 NA
	Number of Clients Placed from Community (home)	195	265	297	70	65	92	NA	NA	297 NA
	Number of Unique Home Care Clients	13,741	13,564	13,376	8,756	8,978	9,091	9,056	9,003	13,376 13,958
Acute Care	Emergency Department Visits (all sites)	353,667	407,153	465,182	109,602	121,752	122,492	123,215	114,931	465,182 482,390
	Hospital Discharges	35,574	34,650	33,705	8,216	8,708	8,128	8,551	8,528	33,705 33,915
	Births	5,087	4,753	4,309	980	1,086	1,043	1,046	1,106	4,309 4,281
	Total Hospital Days	235,538	237,681	246,736	61,198	59,131	60,443	69,673	70,163	246,736 259,410
	Average Length of Stay (in days)	6.6	6.9	7.3	7.4	6.8	7.4	8.1	8.2	7.3 7.6
	Alternate Level of Care Total Discharges	1,017	991	1,062	282	290	198	239	267	1,062 994
	Ambulatory Care Sensitive Condition Hospital Discharges	1,644	1,561	1,787	435	429	399	523	410	1,787 1,761
Diagnostic/Specific Procedures	Hip Replacements (scheduled and emergency)	432	337	535	165	159	194	188	175	535 716
	Knee Replacements (scheduled and emergency)	419	298	532	176	213	192	223	252	532 880
	Cataract Surgery	1,426	1,479	1,574	368	417	425	437	599	1,574 1,878
	Total Surgical Volumes (Main OR and CSF)	24,405	21,391	22,499	5,837	6,283	5,597	5,634	6,037	22,499 23,551
	MRI Exams	11,125	14,112	15,163	4,122	3,961	4,169	3,678	4,070	15,163 15,878
	CT Exams	36,498	40,159	42,247	11,099	11,872	11,558	11,756	12,272	42,247 47,458
	X-Ray	246,012	256,416	270,973	67,703	71,387	68,909	68,416	67,827	270,973 276,539
	Lab Tests	4,455,598	4,736,179	4,556,563	1,044,413	1,067,397	1,051,447	1,089,777	1,133,397	4,556,563 4,342,018
Cancer Care	Patient Visits to Cancer Care	23,525	25,232	26,735	5,541	5,781	5,867	6,207	6,601	26,735 24,456
	Unique Patients to Cancer Care	2,477	2,524	2,132	974	1,032	1,008	1,066	1,114	2,132 1,887
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,452	2,020	2,016	441	513	458	437	433	2,016 1,841
	Mental Health Discharges (acute care hospitals only)	2,452	2,020	2,016	441	513	458	437	433	2,016 1,841

Notes:

- From April to October 2023, the Ambulatory Visit data is no longer being coded by HIM into the National Ambulatory Care Reporting System (NACRS) for South Zone and part of the North Zone. As such, only CSF, Day Surgery, the cancer center, and dialysis clinic data are available for reporting. This will impact the volumes for these zones as well as the provincial totals.
- Regarding the Continuing Care Living Options, data is only available for Calgary and Edmonton Zones. South, Central, and North Zone data is not available at the time of reporting. Central Zone data has been missing since 2023-24 FQ1. As a result, the Provincial data was not calculated.

Quick Facts	Definition
<b>PRIMARY CARE / POPULATION HEALTH</b>	
<b>Ambulatory Visits</b>	Number of ambulatory care visits, which include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. This includes care provided on an outpatient basis, including diagnosis, observation, consultation, treatment, intervention and rehabilitation services. Chartered Surgical Facilities (CSF) are included. Volumes exclude Emergency Department (ED) and Urgent Care Centre (UCC). Advanced Ambulatory Care Centre (AACC) visits are included.
<b>EMS Events</b>	Number of events including emergency, inter-facility transfers and other event types.
<b>Food Safety Inspections</b>	Number of food safety inspections conducted. Public Health Inspectors inspect food facilities and work collaboratively with food facility owners and operators to help ensure compliance with the requirements of the Public Health Act and the Food Regulation. Data includes unannounced inspections, follow-up of public complaints, and construction/renovation consultations.
<b>Health Link Calls Received - <i>Clinical</i></b>	Number of calls received by Health Link for clinical services. Clinical calls include: Nurse, Addiction & Mental Health, Tobacco Cessation (Included from April 1, 2023), COVID Clinical (Ended February 27, 2022), Rehabilitation Advice Line, Dementia Advice Line (Launched March 8, 2023), Indigenous Support Line (Launched May 30, 2022), Alberta Law Enforcement Mental Health Consultation Line (Launched August 9, 2022). Zone call volumes do not add up to Provincial call volumes because Zone information is not available for some services.
<b>Health Link Calls Received - <i>Non-Clinical</i></b>	Number of calls received by Health Link for non-clinical services. Non-Clinical calls include: Information & Referral, Influenza, COVID Non-Clinical, Catch a Break, Central Access, Immunization Booking, Alberta Healthy Living (Launched April 25, 2022), Monkeypox (Mpox) Assistance Line (Launched July 28, 2022), Tobacco Cessation (Excluded from April 1, 2023), Urology Referral Assistance Line (Launched February 2, 2024 and ended February 26, 2024). Zone call volumes do not add up to Provincial call volumes because Zone information is not available for some services.
<b>Health Link Outbound Calls - <i>Clinical</i></b>	Number of outgoing calls from Health Link. Clinical calls include: Nurse, Addiction & Mental Health, Tobacco Cessation (Included from April 1, 2023), COVID Clinical (Ended February 27, 2022), Rehabilitation Advice Line, Dementia Advice Line (Included from October 5, 2021), Indigenous Support Line (Launched May 30, 2022), Alberta Law Enforcement Mental Health Consultation Line (Launched August 9, 2022), Virtual MD (Included from April 1, 2023), Alberta Virtual Chronic Pain Program (Launched March 11, 2024), Population Public Health Support Team (Old name: Outpatient COVID Treatment Program, 844 Coordinated Early Identification and Response Line) (Included from April 1, 2024). This measure is reported at the Province level only.
<b>Health Link Outbound Calls – <i>Non-Clinical</i></b>	Number of outgoing calls from Health Link. Non-Clinical calls include: Information & Referral, Influenza, COVID Non-Clinical, Catch a Break, Central Access, Immunization Booking, Population Public Health Support Team (Old name: Outpatient COVID Treatment Program, 844 Coordinated Early Identification and Response Line) (Included from September 14, 2021 and excluded from April 1, 2024), Alberta Healthy Living (Launched April 25, 2022), Monkeypox (Mpox) Assistance Line (Launched July 28, 2022), Tobacco Cessation (Excluded from April 1, 2023), COVID-19 Results Team (Ended April 5, 2023), Alberta Surgical Initiative (ASI) Waitlists (Launched September 7, 2022 and ended April 25, 2023), Urology Referral Assistance Line (Launched February 2, 2024 and ended February 26, 2024). This measure is reported at the Province level only.



Quick Facts	Definition
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CONTINUING CARE	
<b>Number of Clients Placed from Acute / Subacute Hospital</b>	Number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period, including people from acute hospital care and subacute hospital care.
<b>Number of Clients Placed from Community (home)</b>	Number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period from the community (home).
<b>Number of Unique Home Care Clients</b>	Number of unique individuals with an active registration/referral in/to a Home Care Program during the reporting period. Individuals of all age groups are eligible for, and recipients of, Home Care Services. This also includes clients within categories of short term, long term, and palliative, as well as day programs and Supportive Living Settings. These services are provided to individuals living with frailty, disability, acute or chronic illness living at home or in a supportive living setting. Clients are counted one time provincially, per reporting period, and one time. A unique count of clients (using Alberta PHN) is recorded regardless of client group or system/zone of registration; thereby streamlining client movement. Clients with missing or invalid PHNs have been excluded. Values represent a point in time.

ACUTE CARE	
<b>Emergency Department Visits (all sites)</b>	Number of visits to an Emergency Department for any mode of contact, including left against medical advice (LAMA) and left without being seen (LWBS). Volumes include the Northeast Health Centre, which is a stand-alone ED.
<b>Urgent Care Visits</b>	<p>Number of visits to a designated Urgent Care Centre (UCC) for any mode of contact, including Left Against Medical Advice (LAMA) and Left Without Being Seen (LWBS).</p> <p>An Urgent Care Centre (UCC) is a community-based service delivery site (non-hospital setting) where higher level assessment, diagnostic and treatment services are provided for unscheduled clients who require immediate medical attention for injuries /illnesses, including potentially life-threatening conditions, that require human and technical resources more intensive than what is available in a physicians' office. There are six Urgent Care Centres in Alberta.</p>
<b>Hospital Discharges</b>	<p>Number of inpatient acute care discharges/separations from hospitals. Discharges are counted when patient leaves the hospital. All discharges are counted, including patients that left against medical advice, deaths and transfers out of facility.</p> <p>Acute inpatient care provides necessary treatment for a disease or severe episode of illness for a short period of time, with the goal of discharging patients as soon as they are stable.</p>
<b>Live Births</b>	Number of live births in an acute care hospital and those born in the emergency department, clinic or ambulance bay of the acute health care facility. Effective April 1 2021, live infants/newborns are included if their first admission to the acute care facility is within 24 hours of birth (previously excluded). Exclude stillbirths.
<b>Total Hospital Days</b>	Number of inpatient days at an acute care hospital (admission date to discharge date). Volumes include acute, subacute and alternate level of care (ALC) days in an acute care hospital.

Quick Facts	Definition
<b>Average Length of Stay (in days)</b>	The average length of stay (days) for discharged inpatients acute care hospitals. Includes acute, subacute and alternate level of care (ALC) days in an acute care hospital. <i>Calculation: Total hospital days / Total separations (discharges, deaths, transfers).</i>
<b>Alternate Level of Care Total Discharges</b>	Number of ALC discharges, reflecting the number of acute care days occupied by patients waiting for discharge to a more appropriate care setting.
<b>Ambulatory Care Sensitive Condition Hospital Discharges</b>	Number of ACSC hospitalizations, where appropriate ambulatory care could potentially prevent or reduce the need for admission to hospital.

DIAGNOSTIC / SPECIFIC PROCEDURES	
<b>Hip Replacements (scheduled and emergency)</b>	<p>Number of hip replacements including emergency, total, partial and revision joint replacement procedures. Bilateral replacements are counted as two procedures.</p> <p>Hip replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a hip joint and replaces it with an artificial joint often made of metal and/or plastic components.</p>
<b>Knee Replacements (scheduled and emergency)</b>	<p>Number of hip replacements including emergency, total, partial and revision joint replacement procedures. Bilateral replacements are counted as two procedures.</p> <p>Knee replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a knee joint and replaces it with an artificial joint often made of metal and/or plastic components.</p>
<b>Cataract Surgery</b>	<p>Number of lens extractions for any reason. Bilateral cataract lens extractions are counted as one procedure.</p> <p>Cataract surgery is a procedure that removes the lens inside your eye that has become cloudy and replaced with an artificial lens to restore clear vision.</p>
<b>Total Surgical Volumes (Main OR and CSF)</b>	Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled, etc.) and Contracted/Chartered Surgical Facilities (CSF) including inpatient, day surgery, cesarean section, and scopes if done in these locations. Excludes procedures performed in the minor surgery room, endoscopy suites, emergency department, patient rooms, labor & delivery, intensive care etc.
<b>MRI Exams</b>	<p>Number of Magnetic Resonance Imaging (MRI) exams, including out-sourced exams.</p> <p>MRI is a non-invasive imaging technology that produces three dimensional detailed anatomical images. It is often used for disease detection, diagnosis, and treatment monitoring.</p>
<b>CT Exams</b>	<p>Number of Computerized Tomography (CT) scans.</p> <p>A CT scan combines a series of two-dimensional X-ray images taken from different directions around your body to create tomographic (three dimensional) images from cross-sectional (slices) of the tissues inside your body. CT scan images provide more-detailed information than plain X-rays do.</p>

Quick Facts	Definition
<b>X-Ray</b>	Number of general x-rays, include bone densitometry, lithotripsy, and mammography. Medical x-rays use high-energy electromagnetic radiation to produce images of tissues and structures inside the body.
<b>Lab Tests</b>	Number of Clinical Laboratory Tests performed at Alberta Precision Laboratories (includes DynaLIFE Medical Labs). Volumes exclude procurements and ECGs.

CANCER CARE	
<b>Patient Visits to Cancer Care</b>	Number of all attending ambulatory appointments scheduled in Cancer Care Alberta (CCA) facilities. Individuals may present at these facilities for multiple visits. Virtual visits are considered attending since their creation in April 2020. Patients may have multiple visits. Prior to November 6, 2022 the identification of 'attending' was based on selection of an 'attending' indicator at the time of scheduling in the EMR. As of November 6, 2022 attending is defined by the scheduled visit type within CCA departments.
<b>Unique Patients to Cancer Care</b>	Number of all unique individual cancer patients with attending visits to Cancer Care Alberta (CCA) facilities. This is a unique/distinct count meaning if a patient attends numerous appointments, they are only counted once in the total. A patient may attend appointments across multiple zones during the reporting period but would only be counted once for the provincial volumes. As such, the patient is counted once at an institution or zone level.

ADDICTION & MENTAL HEALTH	
<b>Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)</b>	Number of mental health discharges from an acute care hospital and the standalone psychiatric facilities. Standalone psychiatric facilities: Alberta Hospital Edmonton, Southern Alberta Forensic Psychiatric Centre (Calgary), Centennial Centre for Mental Health and Brain Injury (CCMHBI) (Ponoka), Claresholm Centre for Mental Health and Addictions and Villa Caritas (Edmonton).
<b>Mental Health Discharges (acute care hospitals only)</b>	Number of mental health discharges from an acute care hospital only.
<b>Addiction Residential Treatment and Detoxification Admissions</b>	Number of admissions to an Addiction Residential Treatment & Detoxification centre. Residential treatment describes either a mental health facility or a drug and/or alcohol or process addiction treatment program that is provided to patients in a residential setting. Some residential treatment centers specialize in only one illness, such as eating disorders or substance abuse. Others treat people with a variety of diagnoses or dual diagnosis of substance abuse and a psychiatric diagnosis.