

AHS Review: At a glance

On February 3, 2020, Alberta Health released the report on the AHS Review.

The report recognizes the successes AHS has achieved over the last decade as the largest integrated health system in Canada, while providing insight and opportunity as we continue to evolve.

With 57 recommendations*, the report identifies a variety of opportunities within areas of improvement that build on the innovative work AHS has already been undertaking to ensure a sustainable healthcare system for all Albertans.

AHS will move forward and explore the recommendations which we have broken into five improvement themes to align with our current structure and expertise: People, Clinical Services, Clinical Support Services, Non-Clinical Services, and Governance.

People Improvement Theme

13 recommendations



- Focuses on how we can find efficiencies in our compensation models, workforce management and controls (e.g. human resources policies, staff scheduling) and clinical staffing models.
- Proposes a review of the AHS management structure, including the number and types of positions, manager to employee ratio, and manager responsibilities and accountabilities.
- Aims to address the payment structure for physicians that is within the control of AHS.

Clinical Services Improvement Theme

12 recommendations



- Focuses on the efficient and appropriate use of services, procedures and resources, including clinical services such as acute hospital care, post-acute, long-term care, and some community-based services.
- Looks at where and how care is delivered across the province, with the goal of organizing resources so patients receive the most appropriate care in the right place.

1 shared recommendation

Clinical Support Services Improvement Theme

6 recommendations



- Focuses on the delivery of clinical support services such as laboratory, diagnostic imaging, pharmacy, and EMS.
- Looks at the clinical appropriateness, utilization, service delivery and cost-effectiveness of support services.

Non-Clinical Services Improvement Theme

12 recommendations



- Focuses on services that are essential to enabling the well-being of patients, such as food and protective services.
- Looks at the delivery model of these services, whether in-house, hybrid or outsourced.
- Aims to reduce costs and increase revenues through the delivery of corporate programs and back office automation.
- Reviews supply chain operations, including the way products and services are procured, managed and distributed.

Governance Improvement Theme

8 recommendations



- Focuses on opportunities to reduce duplication and clarify accountability between AHS and Alberta Health.

*One recommendation is counted in both Clinical Services and Clinical Support Services. Five additional recommendations relate to implementation.

Learn more at:

AHS.ca/AHSreview