

# Critical Care Strategic Clinical Network™ Patient and Family Advisors

## Patients: the heart of critical care

Patients and their families have lived and breathed critical care, and their perspectives are invaluable. In keeping with our principle of patient- and family-centered care, these groups will play important roles in setting CC SCN™ priorities, co-designing projects and grant applications, and actively contributing on committees.



*“A question I ask myself anytime I am involved on any panel or committee in healthcare is: What would the patient want? Working with the CC SCN™ allows a patient perspective to be included during discussions and concept development. Being involved also gives me the opportunity to help medical staff understand procedures from the patient’s point of view. If we can make discussions on treatment more of a two-way conversation, that can be beneficial to both patients and medical staff. As we work through the system creating positive change, I know that we can provide safe, high- quality care for all Albertans.”*

*D’Arcy Duquette, patient advisor, CC SCN™*



*“Being a family advisor fits with how I was raised—I come from a family where contributing to one’s community was just what you did. As a member of the Transitions in Care Working Group and the Critical Care SCN™ Core Committee, I am excited to be able to share my experiences and perspectives in ways that make an impact. Our family has experienced many transitions in and out of ICU and other parts of the healthcare system, so I jumped at the opportunity to join this group and share how transitions could be improved from a parent or family member perspective. As a member of the core committee, I am able to share my personal skill set of seeing the big picture by contributing to strategic planning and system transformation.”*

*Simone Chalifoux, family advisor, CC SCN™*

