Competencies for multi-sector teams

Skills, knowledge and behaviors needed to advance collaborative work in the community.

Working with others

Collaboration & teamwork
- Involves all team members
- Workload shared across members
- Learns about fellow team members, organizations, and from those with lived experience
- Solicits input from diverse stakeholders
- Joint action planning

Building partnerships & networking
- Identifies & engages appropriate partners
- Builds relationships across sectors
- Networks with other communities
- Expands network & seeks diverse membership

Interpersonal skills
- Builds personal relationships
- Gets to know others well
- Builds rapport

Communication
- Promotes communication across groups and leadership levels
- Able to communicate with people from diverse backgrounds

Service to others

Whole person approach
- Sees people as unique & looks beyond age, diagnosis, role, or life circumstance
- Seeks to understand what brings purpose
- Involves clients and carers in care and support decisions
- Ensures people feel included

Community-focused
- Seeks to understand community needs Develops community-based responses to local issues
- Recognizes local diversity & unique local context

Action-oriented & outcome-focused
- Makes decisions, sets clear goals, and establishes timelines
- Focuses on achieving outcomes and tracks progress

Ideas & problem solving

Continuous learning & knowledge sharing
- Values learning & growth
- Continually incorporates new knowledge Identifies learning needs for self, team and community

Creativity & innovation
- Seeks new ways to do things & generates new ideas
- Focuses on improving wellbeing

Flexibility & adaptability
- Able to quickly adapt & respond
- Can manage ambiguity

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