Alberta Coding Access Targets for Endoscopy (ACATs-E)





Alberta Health Inspiring solutions. Services Together.

Objectives



1) What is ACATs-E and the Advantages?



2) How is ACATs-E different than ACATS?



3) What is the process



4) C-GRS and ACATs-E



5) Support and Next steps

Intended audience:

Audience	Action
Endoscopy Providers	 Do: Use ACATs-E codes, Decision to Treat, Scheduling Urgency Know: Connection to C-GRS Waitlist management system and reporting coming soon
Clerical, Scheduling, MOA staff	Do: Use ACATs-E codes, Decision to Treat, Scheduling Urgency Know: Waitlist management system coming soon (Heatmap)
Operational Leadership Team	 Know: New ACATs-E codes Connection to C-GRS Waitlist management system and reporting coming soon

What is ACATs-E?

ACATs-E stands for: Alberta Coding Access Targets for Endoscopy

ACATs-E is:

- A waitlist management system for endoscopy based on high-quality data
- Patient-focused and endoscopy-specific
- Allows endoscopy providers to utilize a variety of reports and tools to aide in decision-making
- Supports the goal of right patient, for the right procedure, at the right time

ACATs-E codes are **NOT**:

- ICD-10-CA codes
- Visit diagnoses
- Billing codes or Service codes

Code Differences:

ACATs-E codes are separate from ICD-10-CA codes and billing/service codes:

Code Type:	ACATs-E Codes	ICD-10-CA Codes	Billing or Service Codes
Purpose	Provide a waitlist management system for endoscopy procedure through standardized diagnosis-based codes	Classify diseases, injuries, and causes of health, as well as external causes of injury and poisoning	Record services provided for billing through Connect Care or to generate a Billing Code report for third-party billing
When and Where is code entered	Within Endoscopy Procedure Orders or Ancillary Orders when entering endoscopy procedure order	Within Visit Diagnoses during an outpatient clinic visit Within Diagnosis field in Ancillary Orders when entering and scheduling procedure	Within Service Code Navigator at completion of procedure or clinic visit

Advantages of ACATs-E?

ACATs-E stands for: Alberta Coding Access Targets for Endoscopy

There are many reasons to welcome and implement ACATs-E:

- Improved patient experience
- Equitable access to endoscopy procedures
- Waitlist management tools for endoscopists
- Standardization of wait time targets
- Accurate data for analyzing endoscopy indications, wait lists and wait times
- To capture endoscopy specific data (separate from surgery)
- Quality Improvement initiatives
- Clarity & accountability around patient wait listing and scheduling processes
- Assist with COVID-19 recovery plan through data capture and analysis

How is ACATs-E different from ACATS?

- ACATs-E is a project that has been branched from ACATS: Alberta Coding Access Targets for Surgery. ACATS is used in Op Time for surgical procedures.
- ACATs-E was developed with a focus on the need for improved access to Endoscopy procedure for Albertans. ACATs- E is used within Lumens and is waitlist management system for endoscopy in Alberta.
- Key coding differences:
 - Subcategories are clearly defined:
 - Diagnostic
 - Therapeutic
 - Surveillance



Diagnosis Description

Endoscopy

Cancer

Diagnostic

ACATs-E (Alberta Coding Access Targets for Endoscopy)

Therapeutic

Surveillance

•	Subcategory	Case	Туре	Case Type		Case Type			
All scopes within 24 or 72 hours get the following generalized codes. We are able to report on patient cohorts within this group using other attributes.									
SCOPE WITHIN 24 HOURS	NONE OR BENIGN	ED01	24 Hours	ET01	24 Hours				
SCOPE WITHIN 72 HOURS	NONE OR BENIGN	ED02	72 Hours	ET02	72 Hours				
ABDOMINAL PAIN (USE ONLY IF NO BETTER FIT WITH OTHER ENDOSCOPY CODES)	NONE OR BENIGN	ED03	12 weeks						
ABNORMAL OR EQUIVOCAL RADIOLOGIC IMAGING	CANCER SUSPECTED	ED04	2 weeks						
ABNORMAL OR EQUIVOCAL RADIOLOGIC IMAGING	NONE OR BENIGN	ED05	8 weeks						
AMPULLARY MASS OR STENOSIS	CANCER SUSPECTED	ED06	2 weeks	ET06	2 weeks				
AMPULLARY POLYP	NONE OR BENIGN			ET07	4 weeks				
ANASTOMOTIC OR LOCAL RECURRENCE ASSESSMENT	NONE OR BENIGN					ES08	26 weeks		
BARRETT'S SURVEILLANCE	NONE OR BENIGN					ES09	26 weeks		



ACATs-E and ACATS differences:

	ACATs-E	ACATS
Naming	Alberta Coding Access Targets for Endoscopy	Alberta Coding Access Targets for Surgery
Objective	ACATs-E is to improve access to care for Endoscopy Patients, create standardization to booking Endoscopy patients by using a diagnosis-based waitlist management tool created for Endoscopists by Endoscopists	ACATS is an Alberta-developed, standardized coding system to improve decision making process for when patients are to be treated prioritizing the right patient at the right time for the right surgery
Codes	ACATs-E codes with Diagnosis Matrix for Endoscopy ONLY Apply to endoscopy procedure appointment within Lumens	ACATS Diagnosis Based codes for Surgery Apply to surgical case requests within Op Time
Reports	(Current) Endoscopist Waitlist Reports, Endoscopist detail summary (Currently ACATS reports) (Future): ACATs-E Heat Map	Surgical Waitlist reports, Surgical Detail Summary, Service Detail Summary, and tableau reporting.
IT	Lumens- Connect Care	Op time- Connect Care

Access to ACATs-E codes

ACATs-E Codes can currently be found on the ACATs-E website: <u>Alberta</u>
 <u>Coding Access Targets for Endoscopy (ACATs-E)</u>



They can also be found on this pdf document: ACATs-E Codes Document

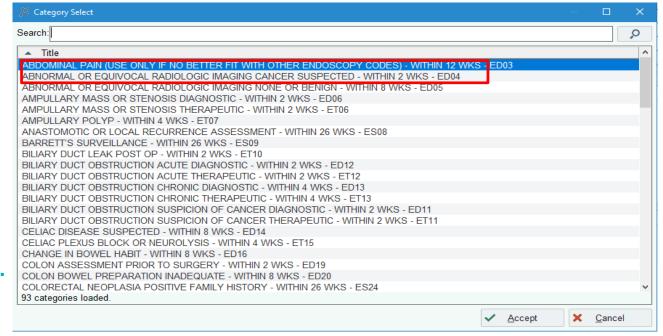
Lumens: What is the process?

- Within Connect Care, endoscopists and/or MOA or clerical staff will enter/document:
 - ACATs-E code*
 - Decision To Treat (DTT) date
 - Scheduling Urgency to match ACATs-E suggested timeframe

What is the process?

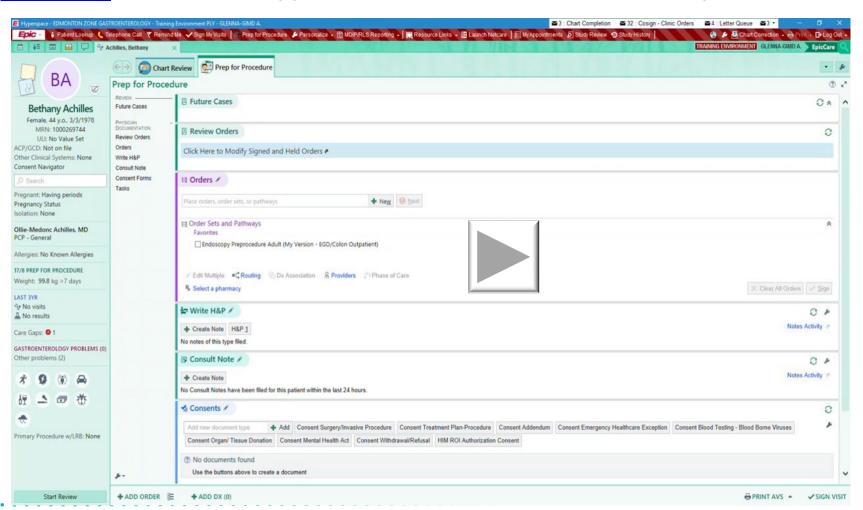
- Minimal workload impact to sites already entering ACATs-E codes
- ACATs-E code fields are built into Connect Care Endoscopy order entry and Ancillary Orders

ACATs-E codes have been updated for ease of use within Lumens



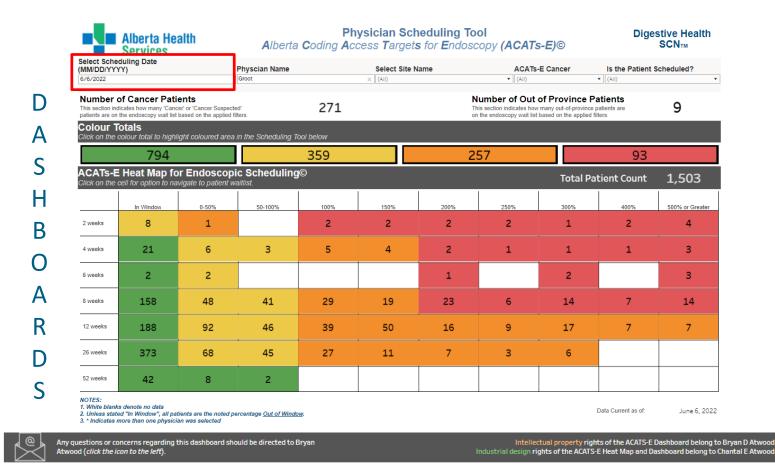
Demo in Connect Care:

* Play video to see endoscopy Procedure Order and ACATs-E code placement demo



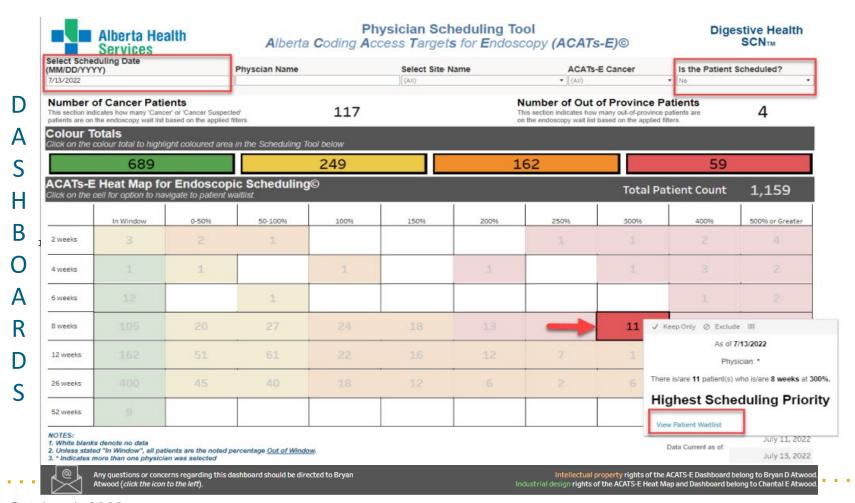
ACATs-E stands for: Alberta Coding Access Targets for Endoscopy

- Heatmap waitlist management tool on Tableau
- Visual cue of waitlist and % out of window



ACATs-E stands for: Alberta Coding Access Targets for Endoscopy

Filter as needed, click on specific window to view Patient Waitlist Report:



ACATs-E stands for: Alberta Coding Access Targets for Endoscopy

Patient Waitlist Report for use when scheduling:

					Alberta Code	Pat ing Access T	ient Wa argets f		copy (AC	ATs-E)©	Digestiv SC	e Health N™
											Click icon to return to Surgio Scheduling Heat M	
	Reporting Site Name	PHN (Booking Case ID)	Prov Desc Play	Acats Code	Month, Day, Year of Decision To Treat Date	Month, Day, Year of Ready To Treat Date	ACATs-E Cancer	Is the Patient Scheduled?	Or Booked	In Oop Valid	Days to Target	Avg. Percent to Target
R	Daysland Health Centre		GROOT	ED33	October 12, 2021	October 12, 2021	Yes	No		AB	209.0	37396
F	Drumheller Heal		Darth Vader	ED33	November 17, 2021	November 17, 2021	Yes	No		AB	173.0	309%
_			Darth Vader	ED33	November 18, 2021	November 18, 2021	Yes	No		AB	172.0	30796
P			Darth Vader	ED33	November 17, 2021	November 17, 2021	Yes	No		AB	173.0	309%
0			Darth Vader	ED33	September 28, 2021	September 28, 2021	Yes	No		AB	223.0	398%
R			Darth Vader	ED16	September 30, 2021	September 30, 2021	No	Yes		AB	221.0	395%
_ 			Darth Vader	ED33	November 4, 2021	November 4, 2021	Yes	No		AB	186.0	332%
Т	Fort Saskatche wan Community		Skywalker	ED25	October 4, 2021	October 4, 2021	No	Yes		AB	217.0	388%
S	Hospital		Skywalker	ED41	October 16, 2021	October 16, 2021	No	Yes		AB	205.0	36696
			Skywalker	ED25	October 22, 2021	October 22, 2021	No	Yes		AB	199.0	35596
			Skywalker	ED28	September 28, 2021	September 28, 2021	No	Yes		AB	223.0	398%
			Skywalker	ED28	October 9, 2021	October 9, 2021	No	Yes		AB	212.0	37996
	Lamont Health C		Skywalker	ED33	October 19, 2021	October 19, 2021	Yes	No		AB	202.0	361%
	o. c centre		Skywalker	ED33	October 19, 2021	October 19, 2021	Yes	No		AB	202.0	36196
			Skywalker	ED33	October 26, 2021	October 26, 2021	Yes	No		AB	195.0	348%

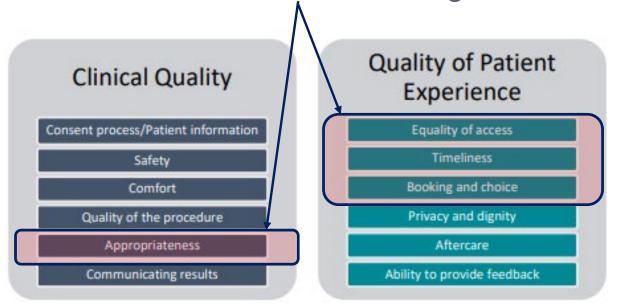
ACATs-E and C-GRS



What does it have to do with the C-GRS?

 The Canada-Global Rating Scale (C-GRS) is a patientcentered, quality improvement tool designed for endoscopy

 ACATs-E ties in with C-GRS markers of equality of access, timeliness, and booking and choice



What does it have to do with the C-GRS?



C-GRS

Dimension: Quality of Patient Experience

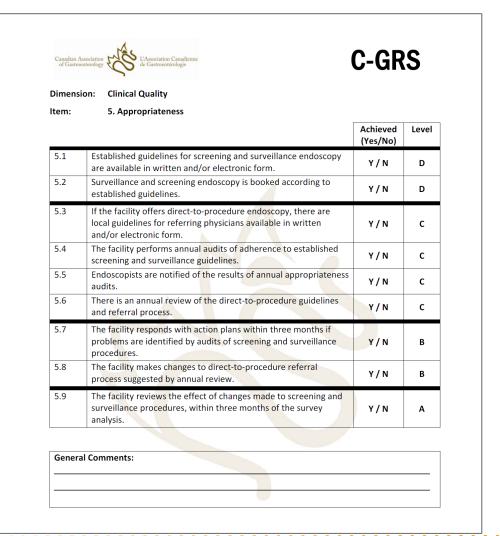
Item: 8. Timeliness

		Achieved (Yes/No)	Level
8.1	The facility uses the CAG wait list criteria for classification of endoscopy referrals into urgent, semi-urgent, routine and surveillance categories. These criteria are available in written and/or electronic form.	Y/N	D
8.2	The facility has a system to measure wait times for urgent, semi- urgent, routine and surveillance procedures.	Y/N	D
8.3	The facility records wait times for urgent, semi-urgent and routine procedures and documents adherence to the CAG wait list criteria.	Y/N	С
8.4	Endoscopy wait times are communicated to the endoscopy team monthly and are made available to referring physicians in written and/or electronic form.	Y/N	С
8.5	Waits for urgent procedures are less than six weeks from referral.	Y/N	С
8.6	The facility makes changes to reduce wait times that exceed the CAG wait list criteria.	Y/N	В
8.7	There is some pooling of endoscopy lists.	Y/N	В
8.8	Waits for urgent procedures are less than four weeks from referral.	Y/N	В
8.9	Waits for urgent procedures are less than two weeks from referral.	Y/N	А
8.10	Capacity can be changed to accommodate urgent and semi- urgent procedures.	Y/N	А

More specifically: Timeliness

What does it have to do with the C-GRS?

More specifically: Appropriateness



What will on-going support from ACATs-E team look like?

- The ACATs-E team is here to help with questions and/or training for new staff
- After initial conversations and training, the ACATs-E team will schedule periodic check-ins with sites
- Reach out by email: <u>ACATsEndoscopy@albertahealthservices.ca</u>
- ACATs-E Website: <u>ACATs-E Website</u>

Next Steps:

- 1. We will complete implementation provincially
- 2. We will provide Heatmap education in the future (September/October)
- 3. Schedule periodic check-ins and communicate updates

Questions from you?



Contact the ACATs-E Team:

 ACATs-E email: <u>ACATsEndoscopy@albertahealthservices.ca</u>

ACATs-E Website

ACATs-E Team:

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