Your emergency visit

No two patients' emergency department visits are the same. We care for the sickest the quickest, so you may wait longer than someone else. You may have to wait at any point during your visit. Many visits involve the steps below. Many children and adults may not need a test. Whatever your needs, we are here to help.

Triage

A nurse will see you to assess:
- Your needs
- How urgently you need care.

A nurse or doctor will talk to you about your concern. You and your care team will make decisions about care together.

A clerk will start your chart. They will ask for:
- Personal health information
- Healthcare card.

You may need tests and begin treatment. You may be taken to a different area for tests.

Treatment may include:
- Lab work
- X-rays
- Other tests.

Your care continues:
- A nurse continues to monitor you and treat you
- Your doctor will review your test results and begin a treatment plan or order other tests.

Reassessment

We will discuss how to manage your condition including follow up with your family doctor. You may be admitted to hospital, transferred to another site for treatment or sent home.

Decision

Triage and how it can affect your wait time

<table>
<thead>
<tr>
<th>Level of Priority</th>
<th>Resuscitation</th>
<th>Emergent</th>
<th>Urgent</th>
<th>Less urgent</th>
<th>Non-urgent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expected Wait Time</td>
<td>0</td>
<td>9</td>
<td>0</td>
<td>0</td>
<td>0</td>
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