

The Patient Voice

Strategic Clinical Network Patient Engagement



Across Alberta, patients and families are coming together with researchers, health care providers and decision makers to develop innovative ways of improving health care. Through the work of Strategic Clinical Networks (SCNs), we help ensure the patient voice is being heard and incorporated into important health decisions.

Why are patients and families included as key members of SCNs?

By tapping into the experience and expertise of patients and families, AHS will improve the patient experience for all Albertans. Engaging with patients helps build understanding and empathy for the people who are using our health care system and whose lives are impacted by the decisions we make. This input will improve the safety and quality of health care for all Albertans.

Who's involved?

- **Patient and Family Advisors**

Recruited to each individual SCN based on their specific health care experiences and their passion to make positive change, patient and family advisors are committed to sharing their knowledge and perspective as part of the core committee of their SCN.

- **Provincial Advisory Council Representatives**

There are two Provincial Advisory Councils in Alberta, one for Cancer and one for Addiction and Mental Health. Representatives on these councils have a personal or family experience related to these areas of health care. Several representatives are assigned from each Provincial Advisory Council to also sit on the Cancer and Addiction and Mental Health SCNs.

- **Patient and Community Engagement Researchers (PACER)**

Bringing together their personal health experiences with training in how to conduct research, PACERs create unique and extremely valuable peer to peer research projects. These individuals are contracted as mini teams to conduct research or quality improvement studies for the SCNs through the Institute of Public Health at the University of Calgary. Many of the Patient Engagement Researchers are also volunteer members of other SCN committees, depending on their interests and time.

How to get involved

If you are interested in becoming involved with SCN Patient Engagement, please contact us:

Online: <http://bit.ly/AHSAdvisorOpportunities>

Email: PE.Volunteers@albertahealthservices.ca

Telephone: 1-855-347-7616 (Toll Free in Alberta)