

Philips Global Recall: Continuous Positive Airway Pressure (CPAP), BiLevel PAP, and Ventilator Devices

Guidance for Alberta Physicians, Nurse Practitioners, AHS Respiratory Therapists and their Delegates

Regarding the recent recall issued by Philips, Alberta Health Services' (AHS) Health Professions Strategy & Practice, the Respiratory Health Section of the Medicine Strategic Clinical Network™ and its provincial Sleep Disorders Working Group hereby endorse the guidance* published jointly by the Canadian Thoracic Society (CTS), Canadian Sleep Society (CSS), and Canadian Society of Respiratory Therapists (CSRT), as found here: <https://cts-sct.ca/guideline-library/>

In accordance with this national guidance, we recommend the following.

❖ **Every Health Care Professional:**

Refer to the guidance published jointly by CTS, CSS, and CSRT, and direct patients who use a Philips device to determine if their device is affected by the recall. If the patient uses an affected device, direct them to open a claim for replacement or repair by registering their device directly with Philips.

Philips Claims and Inquiries

Toll free: **1-877-907-7508**

Online: <https://www.philipssrcupdate.expertinquiry.com>

❖ **Physicians and Nurse Practitioners** who oversee the management of this therapy (or their delegate):

1. Assess and consult with patients on a case-by-case basis about the benefits, feasibility & risks of continuing therapy versus pausing therapy while awaiting device replacement or repair; *and*
2. Remind patients to use device manufacturers' recommended cleaning methods, in addition to directing patients to register with Philips (as above); *and*
3. Guide patients to discuss device replacement or repair options with their device vendor. Note that alternative devices may not be readily available or may not suit the patients' needs.

❖ **Respiratory Therapists:**

1. Remind patients to use device manufacturers' recommended cleaning methods, in addition to directing patients to register with Philips (as above); *and*
2. Document these conversations and details in the patient care record.

* Because of the evolving nature of this issue, please routinely access the Canadian Thoracic Society website for the most current information cts-sct.ca – [Canadian Thoracic Society](https://cts-sct.ca)

