



### Putting a Puzzle Together: Focused Geriatric Teams in Alberta

### Charlene Knudsen, BScN, MEd



Advancing Dementia Diagnosis and Management in Alberta:

The Foundational Role of Primary Health Care Supported by Specialized Services





### Language 101

#### **Primary Care Networks**

 Primary Care Networks (PCN) are groups of family doctors that work with Alberta Health Services and other health professionals to coordinate the delivery of primary care services for their patients. A PCN is a network of doctors and other health providers such as nurses, dietitians and pharmacists working together to provide primary health care to patients

(Alberta Health)



### Language 101

### **Primary Care Services**

- Primary care refers to <u>first-contact care</u>, in which the majority of health problems are treated.
- It is the foundation of any health care system, and nations with strong primary care seem to have better health than those without

Primary Health Care is a broader concept. In addition to primary care services, it includes health promotion and disease prevention, and also population-level public health functions.



### **Dementia Journey**

### Recognition and Diagnosis

2. Learning the condition is Dementia

1. Seeking Help



### Management

- 3. Learning more and planning for the future
- 4. Living well with dementia
- 5. Managing at more difficult times
- At the end of life

(Minghella, E., Schneider, K., 2012)



### **Primary Health Care in a Complex System**





### Population Estimates of Dementia in Alberta (PEDA)

#### Number of Albertans Living with Dementia

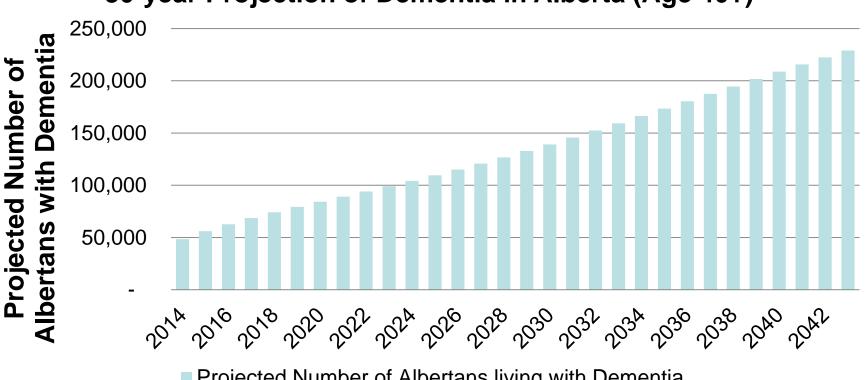
Fiscal Year	Number of Dementia
2010/11	36,401
2012/12	38,099
2013/14	39,304

(Alberta Health, 2015)



#### **PEDA Data**

#### 30-year Projection of Dementia in Alberta (Age 40+)

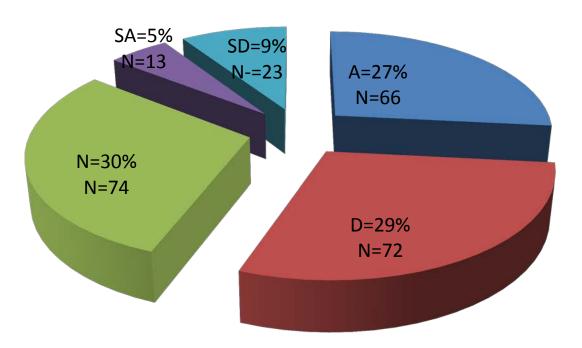




### **AMA Survey – July 2015**

I have skills/training in the area of recognizing and providing care to PLWD

■ A-Agree ■ D-Disagree ■ N-Neutral ■ SA-Strongly Agree ■ SD-Strongly Disagree





### **High Performing Primary Care Attributes**

Shannon M. Spenceley, RN; PhD Noëlle Sedgwick, RN; BN

Jessie Keenan, RN; BN

University of Lethbridge

Timely access to Primary Care

**Population Focus** 

Active Person Engagement

**Coordination and Service Integration** 

Comprehensive Whole Person Care

Relational
Continuity with a
Trusted Primary
Care Provider

**Team-Based Care** 



### **Alberta Road Trip**









# Discovering the Focused Geriatric Teams in Community

- ☐ Focused Geriatric
   Teams/Resources within
   Primary Care Network's
- ☐ Focused Geriatric
   Teams/Resources <u>outside</u>
   of Primary Care Network's



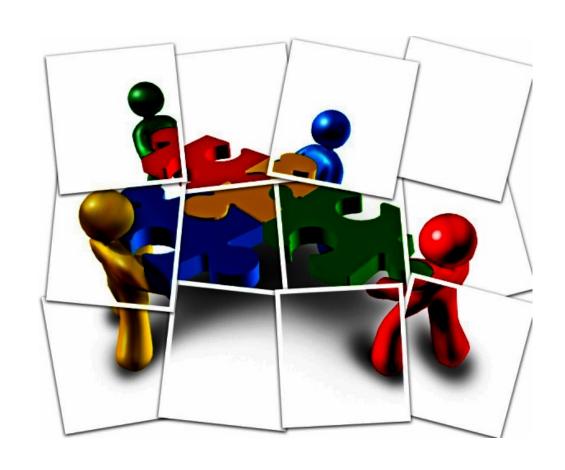


### **Focused Geriatric Teams**

- Variability in design:
  - Team Members
  - Processes
    - Referral
    - Involvement consultation vs. continuous
  - Capacity
  - Linkages
  - Funding Models
  - Evaluation



### Putting the Alberta Geriatric Primary Health Care Puzzle Together

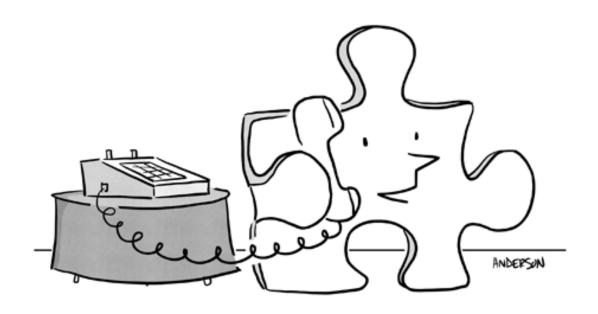




### ADDMA Workshop – Feb 26, 2016

@ MARK ANDERSON

WWW.ANDERTOONS.COM



"Hey, Phil. So I'm having a little get together..."



**Primary Care** 

### **Episodic, Time Compressed Care Interactions and Services**

Social care & supports



Home Care / Facility based care



# Anticipating the Future: Integrated, Comprehensive Primary Health Care

Specialized
Services

Geriatric services
embedded in PHC to
support comprehensive
care

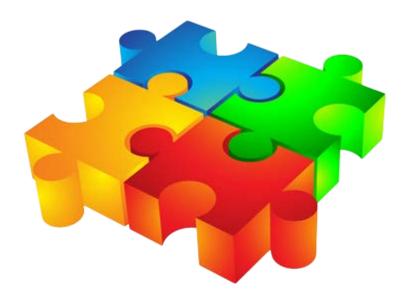
Primary Health Care Team is well prepared to recognize, diagnose, manage and support people living with dementia.

Integrated community-based health and social services, organized around the needs of People living with Dementia



### **Highlights**

- Rural
- Suburban Rural
- Urban





### Primary Care Physician Embedded Geriatric Team

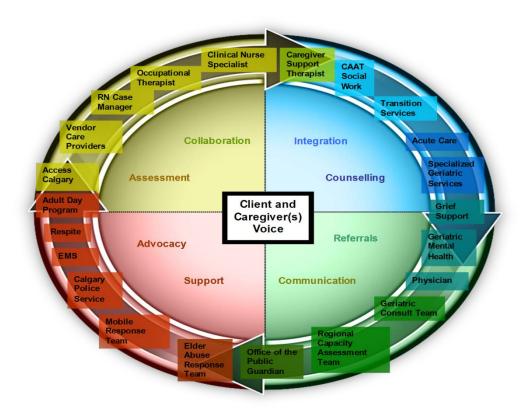








### Calgary Zone Home Care Dementia Care Team





### Edmonton West Primary Care Network Frail Elderly Outreach Program



There is a cohort of the frail elderly that are invisible to the health care system until they require emergency care or hospitalization. This population of frail elderly have complex social and medical problems that make them among the most vulnerable and marginalized patient population as well as the most difficult to manage medically.

 The EWPCN has developed an outreach program that will address this gap in the provision of health care to an aging population.



### **PHC Partnerships**

Good Samaritan Seniors' Clinic: Providing excellence in seniors care in the community embracing complexity and optimizing wellness







### **Primary Care Innovation**



your health. your team.





### Care-of-the-Elderly Physicians in Edmonton

#### Care-of-the-Elderly Physicians in Edmonton – Contributing to the Care for Older Persons

Jean Triscott, MD; Lesley Charles, MBChB; Bonnie Dobbs, PhD; Marjan Abbasi, MD; Sheny Khera, MD; Jed Shimizu, MD; Karenn Chan, MD; Peter Tian, MD, MPH
Division of Care of the Elderly, Department of Family Medicine, University of Alberta



#### The innovative care pathways for older persons in Edmonton and surrounding areas are Collaborative, Accessible, and Responsive. Collaborative Accessible Responsive Over 30 COE family physicians and geriatricians in 14 sites Collaboration between family physicians trained in Care of Capacity Building in Edmonton and surrounding areas. the Elderly (COE) and geriatricians from Internal Medicine \* Training Specialists: Over 60 COE physicians since Fort Saskatchewan 2. Glenrose Rehabilitation Hospital Other disciplines: Geriatric psychiatry, rehabilitation 1993, CFPC-accredited COE diploma program; **Grey Nuns Community Hospital** medicine Certificate of added competence - CCFP (COE) Home Living Geriatric Consult Team Leduc Primary Care Network Community Organizations: Alzheimer Society of Alberta \* Training future physicians (undergraduate and Misericordia Community Hospital and NWT; Alberta Caregivers Association postgraduate medical education) Northeast Community Health Centre Royal Alexandra Hospital Clinical Research and Quality Assurance St. Albert and Sturgeon PCN **Program Evaluation** 10. Supportive Living Geriatric Evaluation & Management 11. University of Alberta Seniors Clinic **UNIVERSITY OF ALBERTA FACULTY OF MEDICINE & DENTISTRY** 12. Westview Health Centre



### Care of the Elderly Physician Embedded Geriatric Team



CAMROSE | BASHAW | DAYSLAND | FORESTBURG HARDISTY | KILLAM | TOFIELD





# Leduc Eldercare Consultation Team This program provides local physicianal and clients' with access to specialized geniatric assessments Care of the Elderly Physician Dr. Trevor Byers Registered Nurse Carla Moore Dyad Model Challenges faced in suburban rural communities: - Physicians praction in our community have diverse roles: Run busy general practices, provide inpotent care & ER shifts at local hospitals, work at community after-hours clinics, provide overage at local continuing ore centres. - Lack of access to local specialized geniatric services – distance and lack of transportation means services inaccessible. - Lack of access to local specialized geniatric services – distance and lack of transportation means services until a official. Healthcare Utilization The PCN pathered with the Health Cuality Council of Alberta who provided a program by program analysis of both individual PCN programs and the estimate PCN patient passer. According to this analysis, patients who attended Leduc Eldercare Consultation Team storaged statistically admissions (an average decrease of 0.32 ED Wists per patient) 1. Emergency Department admissions (an average decrease of 0.32 ED Wists per patient) 3. In-patient admissions (an average decrease of 0.32 Posperating).





### **Multidisciplinary Team**



### A MULTIDISCIPLINARY MODEL OF ASSESSMENT AND CARE OF MEDICALLY COMPLEX OLDER ADULTS DELIVERED OUT OF THE ALBERTA HEARTLAND PRIMARY CARE NETWORK

KIM SHAIL, BScN RN

Sara Moerhan, MN NP

KATHERINE LECHELT, MD, FRCPC

KEISTHE OSEALERSTON, RN, CLINICAL PROGRAM MANAGER



## Primary Health Care: System Integration

### **EZ Home Living**

Building & Improving Dementia

Care & Practice



HOME LIVING
ASANT

**Primary Care Networks** 

Care of the Elderly Physicians



### **Primary Health Care: A Complex Puzzle**

Boardwalk

 World Café Style Activity

