What to Expect at Your Ambulatory Appointment

Phone: 780.735.7999

Your health matters to us. To keep you healthy, here is what you need to know to prepare for your appointment:

- Please arrive only 15 minutes before your appointment to help us limit shared waiting spaces.
- You may have one Designated Family/Support Person accompany you to your appointment.
- There may be circumstances where physical distancing with other patients within clinic areas will not allow for the Designated Family/Support Person to be present. If this is the case, staff will communicate this to you and your support and discuss options based on your needs.
- You and your Designated Family/Support Person will be screened for COVID-19 when you enter the building.
- You will be provided a mask and asked to sanitize your hands.
- Your healthcare provider will also be masked for the duration of your visit and may wear additional protective equipment.

Parking: Limited parking is available in our underground parkade as well as in the street level surface lot. Street parking surrounding the hospital is limited to 2 hours. Accessible parking spots are located in the underground parkade. *Parking fees are suspended to reduce potential virus transmission, at this time, subject to change as directed by AHS.*

Food Services: The Glenrose Hospital has one cafe and a Corner Store.

- The Healthy Trendz Cafe, located on Level 0, is open from 7am to 2pm. Daily specials, soups, sandwiches, salads, and other treats are available.
- The Corner Store, located on Level 1 is currently closed.
- Vending machines are located on the first floor outside the Corner Store or on Level 0 in the Bistro.
- You are also welcome to bring your own food and drink.

Phones: Taxi and courtesy phones are located on Level 1, GlenWest at the Main Admitting Desk.

ATM: Located on Level 1, GlenWest Building, across from the Corner Store, and on Level 3, GlenWest Building in the Garden Atrium.

Patient Family Resource Centre: Closed.

The Glenrose Rehabilitation Hospital is a scent and smoke-free environment.
Here is what the Glenrose Rehabilitation Hospital is doing to keep you healthy during your appointment:

<table>
<thead>
<tr>
<th>Screening all patients, families and staff</th>
<th>Limiting visitors to the site</th>
<th>Providing masks and hand sanitizer for all patients and caregivers</th>
<th>Enhanced cleaning measures</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Screening" /></td>
<td><img src="image2.png" alt="Limiting Visitors" /></td>
<td><img src="image3.png" alt="Providing Masks" /></td>
<td><img src="image4.png" alt="Enhanced Cleaning" /></td>
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</tbody>
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- Postponing non urgent visits when patients are unwell
- Ensuring our staff have access to masks and PPE
- Physically distancing wait areas and clinic rooms