## What To Expect at Your Ambulatory Appointment

Phone: 780.735.7999

## Your health matters to us. To keep you healthy, here is what you need to know to prepare for your visit:

- Please arrive only 15 minutes before your appointment to help us limit shared waiting spaces.
- You and your companion will be screened for COVID-19 when you enter the building.
- Only one companion will be permitted for most visits.
- You will be provided a mask and asked to sanitize your hands.
- Your health provider will also be masked for the duration of your visit and may wear additional protective equipment.

**Parking:** Limited parking is available in our underground parkade as well as on the street level surface lot. Street parking surrounding the hospital is limited to 2 hours. Accessible parking spots are located in the underground parkade. \*Regular parking fees are in effect.

## Food Services: The Glenrose Hospital has one café.

- The Healthy Trendz Café is located on Level 0 and is open from 7am to 2pm. Daily specials, soups, sandwiches, salads, and other treats are available.
- Vending machines are located on the first floor near the elevator core, and on Level 0 in the Bistro.
- You are also welcome to bring your own food and drink.

**Phones:** Taxi and courtesy phones are located on Level 1, GlenWest at the Main Admitting Desk.

**ATM:** Located on Level 1, GlenWest Building near the elevator core, and on Level 3, GlenWest Building in the Garden Atrium.

Patient Family Resource Centre: Open.

The Glenrose Rehabilitation Hospital is a scent and smoke-free environment.

Orig Date: 2020-06-20; Rev 2021-03-19; Rev: 2022-09-22

## Here is what the Glenrose Rehabilitation Hospital is doing to keep you healthy during your visit:

Screening all patients, families and staff



Limiting visitors to the site



Providing masks and hand sanitizer for all patients and caregivers



Enhanced cleaning measures



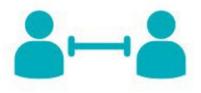
Postponing nonurgent visits when patients are unwell



Ensuring our staff have access to masks and PPE



Physically distancing wait areas and clinic rooms





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