



CITIZEN ADVISORY TEAM & PATIENT ADVISORS

There are a variety of opportunities for members of the public to partner with and provide feedback to South Health Campus (SHC). We are looking for volunteers who can bring a patient, family or community member perspective to the diverse range of services that are offered at SHC. We do this in order to improve our decision making, the safety of patients, and to enhance overall patient and family experience of health care services.

ARE YOU:

- Interested in having a role in providing feedback to services at SHC
- Someone who has first-hand experience as a patient and/or as a family member of a patient, and able to see beyond your personal experience and show concern for a broad range of health care issues
- Able to interact well and communicate clearly and comfortably in meetings with many kinds of people, including AHS staff, physicians and members of the public
- Able to share your story, giving insight and information about health experience in a way that others can learn from
- Able to be an active volunteer and regularly attend monthly meetings for a 2 year period

WE CAN USE YOUR HELP:

We will engage you in a variety of areas related to planning, implementation, and quality improvement at South Health Campus through your participation as a:

Citizen Advisory Team (CAT) member:

- SHC advisory council that provides feedback on site wide initiatives to leadership
- Group provides opportunities to
 - Share patient/family experience stories with staff and physicians
 - Work on sub-committees and special patient and family centred care projects

Patient Advisor:

- An individual who
- Sits on sub-committees and family-centred care programs
 - Has opportunities to work on sub-committees and special patient and family-centred care projects

SOUTH HEALTH CAMPUS

South Health Campus is a full-service hospital and healthcare facility committed to Patient & Family Centred Care. The campus serves Calgary and surrounding areas, but is also a referral centre for southern Alberta. SHC has 3,000 staff and 180 doctors who care for about 300 inpatients and 230,000 outpatients.



WE NEED YOU!

Recruitment for these positions is ongoing. We encourage you to complete an *Expression of Interest* form as soon as possible for upcoming opportunities and councils.

For more information please contact
pfcc.calzone@albertahealthservices.ca
 403-956-3944.