

Did you know ...the **RAPID RESPONSE TEAM** is available to provide twenty four hour assessment and management for patients who are getting sicker?

Did you know ...the **RAPID RESPONSE TEAM** can be activated by staff members and/or family members?

Call the
RAPID RESPONSE TEAM
by dialing **33#**

How do I call the **RAPID RESPONSE TEAM**?

You can ask any staff to call the team or you can call them yourself.

If you are making the call yourself, make sure you know your child's room number. It is located on the wall right outside their room.

Dial **33#** from a phone at the nursing station, and tell the operator that you need the **"Rapid Response Team to Unit ____ Room ____"**

The operator will repeat this location back to you and then they will activate the Rapid Response Team.

Once you've called, return to your child's bedside and use the call bell to alert your nurse that the team has been activated. She/he will gather the necessary information in preparation for the team's arrival.



Rapid
Response
Team

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Family Information Brochure

Rapid Response Team

What is the Rapid Response Team?

The Rapid Response Team has specialized training to help with medical emergencies within the hospital. They work together with families, nurses, physicians and other hospital staff to detect and treat potentially unstable patients before they get sicker.

Who is on the Rapid Response Team?

This specialized team consists of a Registered Nurse and a Respiratory Therapist. They will come to your child's bedside and will talk over the phone with a Pediatric Intensive Care Unit (PICU) doctor (or designate) on the plan of care. If necessary the PICU doctor will come examine your child.

Once the team arrives, you and your child's bedside nurse join as active members of your child's care team.

What is the role of the Rapid Response Team?

Team members have 3 major responsibilities: patient care, communication, and staff education. The team will assist staff in assessment, stabilization, and communication. If circumstances warrant, the team will assist with moving your child to a different care unit where they can be more closely monitored.

What do I do if I am worried about my child?

You know your child better than anyone else. If you are concerned, your first step is to talk with your child's nurse. If you think your child's condition is getting worse or have a feeling that something is wrong and you don't think it is being adequately addressed, you can have a nurse call the Rapid Response Team or you can call them yourself.

What is the difference between a Rapid Response Team call and a Code Blue?

If your child is not breathing or you think he/she has no heart beat, press the emergency call button above their bed. A staff member will call a Code Blue and start life saving treatments. Unlike the Rapid Response Team, Code Blue calls are more critical, requiring more help and a faster response time.

How long will it take for the Rapid Response Team to respond?

The team will respond within 5 minutes.

What do I do if the Rapid Response Team hasn't arrived within 5 minutes?

Call 33# again.

What do I do if I have questions/concerns about the Rapid Response Team or a specific call?

Once your child's condition has been stabilized, you will be asked to complete a *Family RRT Evaluation Form*. Information from this survey will help us know what we are doing well and where we need to make improvements.

If you wish to talk to someone, your physician or the nurse in charge will be happy to speak with you.