

A CULTURE OF PATIENT SAFETY

PPS100

Course Outline

Course Description

The culture of a workplace or organization has a direct influence on patient safety outcomes. In this course we will review fundamental patient safety concepts and explore the following questions. What is a mature patient safety culture? What are some practices and principles to achieve a mature culture of patient safety? How is AHS developing a patient safety culture? What is our role in maintaining and enhancing patient safety at AHS?

Learner Effort Hours: 6

Reflective Learning: 3 hours

Scheduled Virtual Learning Sessions: 3 hours

Year Active: 2020

Pre-requisites: None

Course Completion Requirements

- Attendance in all scheduled virtual learning sessions (3 Zoom sessions)
- Participation in instructor facilitated online activities (3 Discussion Boards)

Course Outcomes

1. Understand the discipline of patient safety and its role in minimizing the incidence and impact of adverse events, as well as maximizing recovery from these events.
2. Describe the fundamental elements of patient safety.
3. Integrate the principles of Just Culture into practice.
4. Support a culture of reporting error and potential harm.
5. Describe the person and systems approach to managing errors.
6. Define a culture of safety.
7. Define the role of Alberta Health Services in developing a safety culture.
8. Maintain and enhance patient safety practices through ongoing learning.

Course Materials and Resources

- PPS100 eWorkbook
- Google Classroom Learning Site
- Zoom Video Conferencing



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For more information, contact
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