

COMMUNICATION FOR PATIENT SAFETY

FOR ASYNCHRONOUS/FACILITATED STUDY

PPS101 Course Outline

Course Description

Proper, effective communication between physicians, patients, colleagues and teams is essential for patient safety. Effective communication contributes positively to prevent patient harm and adverse events from happening. Patient-centered communication ensures safe, high quality health care. It happens when providers understand and integrate the information from patients, and when patients comprehend accurate, timely, complete, messages from providers in a way that enables them to participate in their care to the greatest extent possible.

Leaner Effort Hours

6 hours

Online Learning Activities

3 hours

Reflective Learning

3 hours

Pre-requisites

A Culture of Patient Safety
PPS100

Year Active

2026

Course Completion Requirements

- Participation in online activities
- Participation in discussion boards
- Completion of assignments

Course Outcomes

1. Outline the significance of communication in patient safety.
2. Examine the impact of interdisciplinary communication on patient safety.
3. Apply communication strategies appropriately and effectively to provide safe patient care.

Course Materials and Resources

- PPS101 eWorkbook
- Google Classroom Learning Site

Contact Us

Internal Registration



Acute Care
Alberta

MyLearningLink (Insite access required)