

A CULTURE OF PATIENT SAFETY FOR CLINICAL SERVICE DELIVERY TEAM MEMBERS

Course Outline

Course Description

Required Learning for employees working in clinical patient care/service delivery settings only.

Not Eligible for AHS leaders and employees in quality & patient safety roles. You are **REQUIRED** to complete the 4-hour blended learning course, 'PPS100 A Culture of Patient Safety' on MLL.

Not Eligible for continuing professional development learning credits. Physicians can complete the 4-hour blended learning course, 'PPS100 A Culture of Patient Safety' on MLL, which is accredited by the Royal College of Physicians and Surgeons of Canada and the College of Family Practitioners of Canada.

This condensed eLearning course reviews fundamental patient safety concepts that impact an emerging mindfulness of a patient safety culture and outlines the recommended practices and principles to achieve a mature culture of patient safety at AHS.

Learner Effort Hours: 1+

Elective Independent Learning: (up to) 1 hour

Required eLearning Sessions: 1 hour

Year Active: 2023

Pre-requisites: None

Course Completion Requirements

- View all slides in module

Course Outcomes

1. Explain the discipline of patient safety and its role in minimizing the incidence and impact of adverse events, as well as maximizing recovery from these events;
2. Describe the fundamental elements of patient safety;
3. Integrate the principles of Just Culture into practice;
4. Support a culture of reporting error and potential harm;
5. Describe the person and systems approach to managing errors;
6. Define a culture of safety and the role of Alberta Health Services in developing a safety culture;
7. Maintain and enhance patient safety practices through ongoing learning.

Course Materials and Resources

- PPS100 eWorkbook



For more information, contact
Quality & Patient Safety Education
QPSE@ahs.ca