

Checkpoint inhibitor and chemotherapy contact card

Your tumour group: _____

Phone line hours:

Monday - Friday:

8:30 am - 12 pm and 1 - 4pm

Closed during lunch, evenings,
weekends and holidays

Appointments

Call **587-231-3100** and follow
the directions

Symptom concerns

(urgent concerns between appointments)

Call **587-231-3100** and follow
the directions carefully

If the symptom line is closed:

Call **Health Link at 811**

Life-threatening emergencies

Call **911** or go to your nearest
emergency department.

Life-threatening symptoms
include:

- Diarrhea 4 or more times a day
- Difficulty breathing
- Cough that interferes with breathing or speaking
- Fever temperature of:
 - ☐ 38.3°C (100.9°F) or higher
OR
 - ☐ 38.0°C (100.4°F) to 38.2°C (100.8°F) for at least 1 hour
- Bleeding that will not stop
- Nausea/vomiting that does not stop while taking anti-nausea medications
- Severe or new pain

Appointment questions

- Please only call during business hours at **587-231-3100**.
- Our hours are listed on the front of this card.

Urgent symptoms that can't wait until your next visit

During business hours:

- Call the cancer centre at **587-231-3100**.
- Listen to the full recorded message before pressing any buttons. This helps make sure your call reaches the right person.

Outside business hours:

- Call **Health Link at 811** and say you're a patient at the cancer centre.
- A nurse will ask you about your symptoms and tell you what to do next.
- Health Link is available **24 hours a day, 7 days a week**.

Please note:

- Our areas are **not walk-in clinics**.
If you arrive without an appointment, you will be asked to call our phone line for assistance.

Emergency

- Call **911** or go to the **nearest emergency department** if you feel very sick or have a life-threatening emergency.
 - Most cancer issues can be treated at any emergency department.
 - You may need to wait—emergency staff will see the sickest people first.