

Programs & Services at the Barrhead Community Cancer Centre



Cancer Patient Navigator



Cancer Patient Navigators are registered nurses who can support you in understanding more about the next steps in your treatment and guide you in finding the right supports and resources you need throughout your cancer journey.

780-674-2221 ext 2036

Gift Shop and Bookstore

Hours vary	Main floor	780-674-2221
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The Gift Shop and Bookstore are open to patients, families and staff. Food, gifts and things to wear, read or do, are available. If it is closed, ask at the Main Reception.

Wig Services



The Canadian Cancer Society has wig rooms in various community offices across the country.

1-888-939-3333

Hostess Cart



Refreshments are available in the center. There are options for ordering a meal if your treatment falls over lunch. Please talk to your Barrhead cancer care team. This service is supported through community donations to the Alberta Cancer Foundation.

Programs & Services at the Cross Cancer Institute (CCI) in Edmonton

Look Good, Feel Better



This free workshop helps women manage the appearance-related side effects of cancer. Tips, techniques and tools about skin care and how to manage side effects are presented.

lgfb.ca 1-800-914-5665

Patient and Family Resource Centre

Mon–Fri 9:00 am–4:00 pm	Main floor	780-432-8456
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The centre provides information, referral and library services. You may borrow books or DVD's and CD's, chat with a knowledgeable volunteer or view web-based videos. If you are new to the CCI, call or stop by to arrange a **personalized patient orientation**. The orientation is customized to your needs and takes 20-50 minutes based on areas covered.

Mon-Fri, 9:30 am–2:30 pm

Wig Services



The Cross Cancer Institute also has wig services and provide wig fittings, head shaves and head washes at **no cost**.

780-432-8334



Getting to Know Your Cancer Centre Barrhead



Barrhead Community Cancer Centre

Barrhead Community Health Centre
4815 – 51 Ave
Barrhead, AB
T7N 1M1

780-305-3304
7:45 am – 4:00 pm



CancerControl Alberta

General Information

This pamphlet will help you get to know key things about your Cancer Centre. It is meant to be used with the **Newly Diagnosed with Cancer** book. Please bring the book with you to your appointment if you have one. If not, we will give you one at your first appointment.

You can access the book online at www.cancercontrolalberta.ca > Just Diagnosed.

Where do I park?



Parking Lots

Free, public parking is available at the front of the hospital.

Wheelchair accessible spots are available in places:

- in the small parking lot at the front of hospital (2 spots)
- in the parking lot to the left side of the hospital entrance (2 spots; the rest of the lot is a staff-only)

Street parking is also an option. Please let us know if you are having difficulty finding parking.

Drop Off and Pick Up

There is a drop off and pick up area at the main entrance.

Checking in for your first appointment



Go to the Main Reception desk. Please do not stand in the line but proceed to the side of the reception desk and let the staff know you are here for your appointment.

What do I need to bring with me?

Find a checklist of items to bring in the **orange section** of the **Newly Diagnosed with Cancer** book. If you don't already have a copy, ask your cancer care team for one.



Places to stay



Please ask your Barrhead cancer care team for more information if you need accommodation.

Can I bring electronics?



Yes, you may bring your cell phone, laptop, tablet or other devices. Please be respectful and:

- Put your phone on vibrate
- Bring earphones for entertainment devices
- Network: Healthspot (no password required)



It's a good idea to bring something to read or do while you wait for your appointments.

Where can I get my prescriptions filled?



Your cancer treatment medications come from the Cross Cancer Institute in Edmonton. Support medication prescriptions (like anti-nausea medications) can be filled at your regular community retail pharmacy.



Where can I get my bloodwork drawn?



Your bloodwork will be drawn by a lab technician. To start the process:

- Check in at the Main Reception (go directly to the side of the desk; do not stand in the main line-up)
- Tell the receptionist you are here “for chemo labs”
- The receptionist will give you a label and direct you to the cancer centre
- Once you are sitting comfortably in the cancer centre, a lab tech will come to see you

Where can I eat?



Cafeteria

	Cash only
	Mon–Fri 7:00am–5:00 pm daily
	Main Floor across from main reception

Connecting with programs and services virtually (Telehealth)



It may be possible to virtually join education sessions or connect with health care providers at other cancer centres. Ask your cancer patient navigator, social worker or other cancer care team member if this service is available.

Consults to the Pain and Symptom Management Clinic are possible with a referral from your cancer doctor.