



Connect Care

Connect Care implementation – what does this mean for your clinic?

Alberta Health Services (AHS) will be implementing Connect Care in May 2020. Community practitioners are a huge part of the healthcare team, and we want to make sure we have the right information on file about your clinic.

In the coming weeks, AHS will contact your clinic staff to collect this information in order to ensure diagnostic imaging and laboratory test results are routed correctly to your clinic once Connect Care is in place in your area.

Connect Care is a province-wide initiative which will transform how patient information flows between patients and their healthcare providers. See links to learn more about Connect Care.

Your clinic will be impacted

The first Wave of Connect Care was launched at some sites in Edmonton Zone in November, 2019. Your clinic will be impacted in the next Wave, launching in May 2020 and will include:

- Calgary Zone rural and urgent care sites; and
- Edmonton Zone suburban sites.

We need your help. What can you do to prepare?

When AHS contacts your clinic, we would appreciate if your clinic staff could have the following list of information ready:

- Current providers working at your clinic, new providers that will join your clinic before June 30, 2020, and providers who have recently left your clinic to work elsewhere.
- CPSA registration numbers for each provider.
- Facility/clinic name used on requisitions, facility/clinic address (including suite number and postal code), and main and alternate fax and phone numbers.
- Electronic Medical Record (EMR) Vendor(s) name.
- Other clinic locations your providers work at in addition to your clinic.
- Known Provider, Submitter, and Department IDs we previously mailed to your clinic.
- Method of current results delivery providers at your clinic use, i.e., electronically, or paper (fax/mail) or both?

Connect Care links, resources and support

- Connect Care implementation timeline: www.ahs-cis.ca/waves
- To learn more about Connect Care: <https://www.albertahealthservices.ca/info/cis.aspx>
- Connect Care impact in community practices <https://www.ahs.ca/ccproviderbridge>
- To ask questions, contact ccproviderbridge@ahs.ca
- To learn more about Connect Care IDs, including contact information and a FAQ: <https://www.albertahealthservices.ca/assets/info/cis/if-cis-cc-connect-care-identifiers-faq.pdf>