

# Clinical Document Delivery to the Community

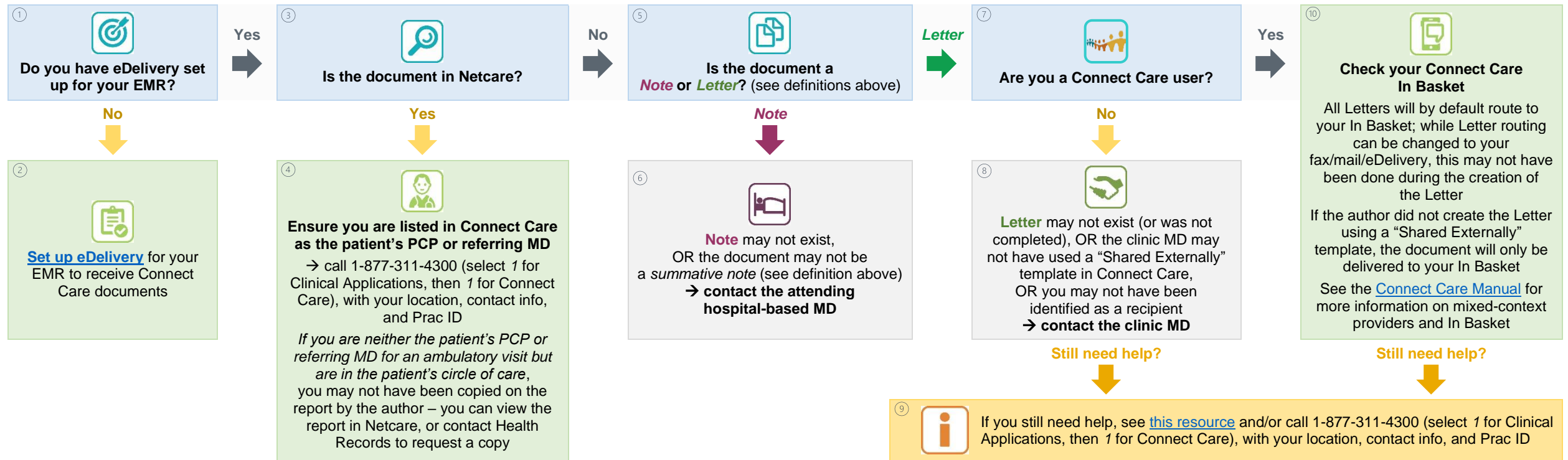


In Connect Care, clinical documents created by prescribers take two main forms, and are dependent on the context the patient was seen in (e.g., inpatient vs. AHS clinic):

- Notes:** Content that originates from inpatient or Emergency Department (ED) care documentation.
- Six types of Notes (referred to as *summative notes*) are automatically distributed to Netcare and by eDelivery to the community PCP on file for the patient at AHS: ED Provider Note; Admitting History and Physical; inpatient Consultation Report; Operative Report; Labour and Delivery Report; Discharge Summary (including Inter-facility and Deceased Summary)
  - All of the above Notes except ED Provider Notes are also eDelivered to the author.
  - Other types of inpatient documentation (e.g., progress notes) are not distributed outside of Connect Care.

- Letters** (also called *Communications* within Connect Care): Are generated in ambulatory or inpatient care to send information to named recipients within and/or external to AHS.
- Unlike Notes, Letters are not sent automatically. Letters are sent to Netcare and by eDelivery to the community PCP and other recipients the author chooses, *only* when the author selects a “Shared Externally” template when creating the letter within Connect Care.

## Are you a Community Provider expecting delivery of clinical documents generated by a Connect Care user to your EMR?



## Are you a Connect Care user wanting clinical documents you have generated in Connect Care delivered to a Community Provider?

- **Ensure the correct PCP or referring MD is entered** in the patient's Connect Care chart
- **Ensure you use the correct “Shared Externally” template** when generating an ambulatory clinic Letter
- For more information, see [www.ahs.ca/ccresultstocommunity](http://www.ahs.ca/ccresultstocommunity)

Please note this document reflects current state, which will change as improvements to clinical document delivery are made.

**eDelivery:** a secure service to electronically deliver patient results from a data source (e.g., lab tests or DI) to an EMR; **EMR:** electronic medical record; **mixed-context provider:** prescribers who work where the Connect Care clinical information system is the record of care and also work in at least one setting where it is not the record of care; **PCP:** primary care provider; **summative note:** a type of Note generated in Connect Care that is automatically distributed to Netcare and by eDelivery to the PCP

