

April 12, 2022: Clinical Documentation to be Made Available from AHS to Primary Care Providers (PCP)

What is changing and why?

- Changes are being made to improve the timely and consistent availability of Connect Care results and documents to community providers.
- Starting on **April 19, 2022** Summative Notes authored within Connect Care will be automatically sent to the Primary Care Provider captured within Connect Care upon patient registration or admission, via eDelivery.
- AHS is working with eDelivery conformed EMR vendors to ensure Summative Notes are delivered directly to the intended provider. In the interim, the documents will be treated as exceptions and manual intervention will be required to link the document to the correct provider or directed to the appropriate user within your EMR.
- AHS has consulted extensively with the AMA on the need for and implementation of this enhancement which is intended to improve patient transitions between AHS and primary care providers.

Which clinical documents will be sent to me as the patient's Primary Care Provider?

- Starting on **April 19, 2022** the following clinical documents will be automatically sent to the primary care provider that AHS has on record for patients:
 - Specialty Consult Findings and Recommendations
 - Patient Discharge Summary
 - Emergency Department Providers' Notes
 - Post-Operative Notes
 - Labour & Delivery Notes
 - History & Physical
- These documents will be delivered to the default location for a provider i.e., if a provider works at two clinics all notes will be delivered to the default clinic.
- Note: These documents will continue to be uploaded to Netcare.

What about sensitive clinical documents?

- AHS has as a policy that some patient documentation is sensitive due to patient privacy.
- Patient documents marked as sensitive will not be automatically delivered to primary care providers.

When will I receive clinical documents about my patients?

- Clinical documentation will be sent to the PCP that AHS has on record as soon as the clinical document is completed and signed by the clinician that authored it.

Will I get duplicate copies if I'm also the author of the clinical document?

- AHS already sends a copy of clinical documents to the author of the document.

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- If you are the author of the document and the patient's primary care provider, you will not receive two copies.

Are there workflow changes required by community physicians and staff?

- The clinical documents will go directly to your EMR via eDelivery.
- EMR vendors have received updated specifications and are working on software updates that will allow these documents to link automatically to the correct patient and provider.
- In the interim, staff in your clinic may have to take steps to ensure that the clinical documents AHS is sending are brought to the attention of the correct physician or care provider at your clinic.
- Please follow up with your EMR vendor for any support around linking these documents to the correct physician or care provider at your clinic.
- If you start receiving documents for providers or physicians that are no longer at your clinic, please submit a [service request form](#) to remove that provider from your clinic.
<https://www.albertahealthservices.ca/info/Page15309.aspx>

How can I ensure that AHS has the correct Primary Care Provider on record for my patients?

- AHS delivers clinical documents to the Primary Care Provider that it has on record for the patient.
- Patients are asked for the name of their primary care provider on registration or admission, so having the correct PCP on record depends on clear communication by the patient to staff at AHS.
- Alberta is working on the Central Patient Attachment Registry to create a central registry that records the primary care provider of every Albertan. Over the next few months AHS will begin to leverage this registry.
- If your office is interested in participating in CPAR, please visit this link to enroll:
<https://www.albertanetcare.ca/learningcentre/CII-CPAR.htm>

Questions?

Questions about how to manage clinical documents in your EMR?	Please contact your EMR vendor
Questions about how AHS delivers clinical Documents electronically to your EMR?	servicedesk.emrbis@ahs.ca
General Inquiries about this communication?	ccproviderbridge@ahs.ca